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**VIA ELECTRONIC FILING**

May 19, 2021

Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

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State Of WASH.  
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COMMISSION

**Re: UG-200994 / UG-170094; Stipulated Condition 25E Compliance Filing**

In compliance with Commission Order 01 in docket UG-170094, Stipulated Condition 25E, attached is the Master Services Agreement (MSA) for Northwest Natural Gas Company, dba NW Natural (NW Natural or Company).

Stipulated Condition 25E requires that the Company file its MSA along with any general rate case filed with the Commission. The Company inadvertently did not include the MSA in its December 18, 2020 filing of its general rate case in UG-200994. The MSA has not changed since last updated and filed in the Company's last general rate case, UG-181053. This exception was flagged in the annual attestation report to the Commission filed in UG-1700994. As explained in the annual attestation report, to prevent future exceptions regarding this condition, the Company has added a new compliance control to the Rates Compliance SharePoint site that will trigger annually to remind NW Natural's Rates and Regulatory team to include the MSA in any current rate case planning. The Rates team will also include the MSA as part of its internal documentation of rate case filing requirements, along with the WAC 480-07-510 requirements.

Please address correspondence on this matter to me, with a copy to the following:

eFiling  
NW NATURAL - Rates & Regulatory Affairs  
250 SW Taylor Street  
Portland, Oregon 97204  
Phone: (503) 610-7330  
Email: eFiling@nwnatural.com

Please contact me if you have any questions or require any further information.

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Sincerely,

/s/ Zachary D. Kravitz

Zachary D. Kravitz  
Director, Rates and Regulatory Affairs  
250 SW Taylor Street  
Portland, Oregon 97204  
Phone: (503) 610-7617  
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Attachment  
200994-NWN-Stip-Condition-25E-Cmpl-05-19-21