

CASCADE NATURAL GAS CORPORATION

RULES AND REGULATIONS

**RULE 6 - BILLING**

**A. General**

Gas consumed, as indicated by meter readings, will be billed to customers as promptly as possible after reading dates, computed on applicable filed tariff rates. Bills will be due and payable as of billing date and delinquent or past due fifteen (15) days thereafter. Unless otherwise specified in the customer's contract, a late payment charge at the rate of 1.5% (C) on balances over \$100, but no less than four (\$4.00) per month, will be applied to the customer's current bill when the customer has a prior balance owing. (C)

Meters will be read once a month as nearly on the same date each month as Saturdays, Sundays and holidays will permit.

Bills will show dates of reading, at least the last reading, the number of cubic feet, therms, or other units of measurement of gas consumed, the applicable tariff schedule code, the amount of the bill, delinquent date and means by which customer can contact nearest business office of the utility, and any applicable local taxes.

Bills for periods of less than normal billing month will be computed as follows:

- a. The monthly service charge or basic charge, plus
- b. Metered service for the amount metered during the period in which the service was rendered.

If, for any reason whatsoever, the Company's employees cannot gain access to the meter for the purpose of reading the index thereof, an estimated bill, clearly marked as such, will be rendered and the same will be considered a regular billing.

In case of tampering or unauthorized use, probable consumption will be billed as determined by the maximum quantity of gas estimated to have been consumed by the various appliances of customer and a bill will be rendered for a period encompassing six (6) months prior to the detection of such abuse and/or disconnection for cause.

The Company will maintain as constant as practical a standard delivery pressure of gas of seven (7) inches water column or approximately 1/4 psig as measured at the outlet of the company's gas sales meter. Pressure other than this standard may be furnished to a customer upon mutual agreement between the utility and customer provided such pressure can be maintained without adversely affecting the service being provided to other customers in the system.

Any complaints or disputes as to billings are to be handled in accordance with WAC 480-90-173.

**B. Budget Payment Plan for Payments of Gas Bills**

The budget payment plan for payment of gas bills is devised to average out the monthly payments for gas service of any residential customers who can establish satisfactory credit with the Company. The plan is available for residential customers to join the plan at any time during the year regardless of home ownership or duration of occupancy, providing their account carries a balance owing for no greater than the prior two (2) months billing, and if the customer has not been removed from the plan for non-payment within the previous six months. At the Company's discretion, a customer may be allowed on the budget payment plan with greater than the prior two (2) months billing owed or may be reinstated on the plan even though removal from the plan has occurred within the previous six months. The budget payment plan is available to nonresidential customers at the Company's discretion.

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ISSUED February 14, 2006

EFFECTIVE March 16, 2006

ISSUED BY CASCADE NATURAL GAS CORPORATION

BY Jon T. Stoltz

TITLE Senior Vice President  
Regulatory & Gas Supply

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**C. Estimated Billing Capability (Cont.)**

The following criteria will be used to estimate a monthly bill:

- If three (3) years of consumption history is available, the estimate will be the average consumption of the same month for the prior three (3) years. Any estimated billings will be discarded in the calculation.
- If only two (2) years of consumption history is available, the estimate will be the average consumption of the same month for the prior two (2) years. Any estimated billings will be discarded in the calculation.
- If only one (1) year of consumption history is available, the estimate will be based on the prior year, same month's consumption. If the prior year, same month's consumption was estimated, the bill will be estimated at zero (0), or estimated manually using square footage of the dwelling and appliances in use information.
- If there is no history available for the account, the estimate will be zero (0), or calculated manually using square footage of the dwelling and appliances in use information.

**D. Returned Check Charge**

The Company will charge and require payment of a ~~ten-eighteen~~ eighteen dollar (~~\$10.00~~)(\$18.00) returned check fee for any (1) check returned from the bank unpaid.

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