From:	Julia Garretson
To:	UTC DL Records Center
Subject:	Docket # U-200281
Date:	Friday, September 18, 2020 9:34:55 AM

Dear Utilities and Transportation Commission Washington State,

Please add phone access to this request. I am shocked that we have passed into an era in which phone communication is no longer a right. How am I to call 911? I think that the phone system used to be intended for safety and that it no longer functions in this way. Now we pay phone bills in order to ensure the safely of others.
At this moment, it is clearer than ever that access to utilities is itself threatened for large numbers of people in this state. Utilities are more essential than ever to keep our communities healthy and safe. Together, we must make sure that Washingtonians can count on essential utilities.

I am calling on the Utilities and Transportation Commission to do everything in its power to ensure that people have access to stable, debt-free utility service during this pandemic and beyond. This includes:

- Extend the moratorium on utility shut-offs to whenever all the counties in a utility's service territory have been in Phase 4 of Washington's Safe Start Plan for at least 60 days.
- No debt for poor and working class families.
- Just payment plans for all utilities.
- No late fees, disconnection fees, or reporting to credit agencies.
- Ratepayers should not have to pay for all COVID costs during this global crisis -- utilities must consider cutting executive and/or shareholder pay to ensure people's basic health and safety.

Regards,
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