

Debra McGuire Mercer
Tel 202.331.3194
Fax 202.261.0194
mercerdm@gtlaw.com

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VIA ELECTRONIC FILING

Mr. Mark Johnson
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA 98504-7250

Re: TracFone Wireless, Inc. – Notice of Change in Terms and Conditions of SafeLink
Wireless® Lifeline Service Offering; Docket Number UT-093012

Dear Mr. Johnson:

Pursuant to Paragraph 39 of the Commission’s Final Order designating TracFone Wireless, Inc. (“TracFone”) as an Eligible Telecommunications Carrier in Docket UT-093012, TracFone hereby provides notice to the Commission of a change in its terms and conditions of service offered to its SafeLink Wireless® Lifeline customers. Commencing October 1, 2019, SafeLink Wireless® Lifeline Service customers (except for customers who enroll in SafeLink Wireless® Lifeline Service through certain Health Maintenance Organizations) will not have the option of receiving a free smartphone from TracFone. Instead, upon enrollment in SafeLink Wireless® Lifeline Service, customers will have the option of using their own phone or purchasing a SafeLink Wireless® handset. All other SafeLink Wireless® Lifeline Service terms and conditions will remain unchanged.

If you have any questions, please contact Stephen Athanson, Senior Attorney – Regulatory for TracFone, at (305) 715-3613 or sathanson@tracfone.com or undersigned counsel for TracFone.

Sincerely,



Debra McGuire Mercer

cc via email: Stephen Athanson

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