



**Performance Results
Washington
May 2009 - April 2010
Qwest's Performance Assurance Plans (PAPs)**

[Click Here for Public Document on the Web](#)

PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	April 2010	13660514	5711546	2	0.53	3542084	1142708	3	-181.29	(111.22)
	March 2010	15777041	6314895	3	0.57	3839169	1288791	3	-151.16	(92.90)
	Feb-10	13026605	5456722	2	0.53	3553144	1137441	3	-194.29	(119.12)
	January 2010	14633643	6122414	2	0.52	4130792	1305823	3	-215.81	(132.20)
	December 2009	16730671	6870833	2	0.59	4601072	1482725	3	-204.39	(125.26)
	November 2009	14012041	5857697	2	0.53	3919294	1259198	3	-191.11	(117.18)
	October 2009	16691656	7001916	2	0.52	6848463	1502001	5	-280.92	(171.78)
	September 2009	16434194	6807754	2	0.53	4647616	1526391	3	-192.58	(118.08)
	August 2009	15719534	6457666	2	0.54	4486051	1436436	3	-209.21	(128.19)
	July 2009	16708117	7231094	2	0.61	4907713	1616551	3	-238.24	(145.84)
	June 2009	18066264	7347436	2	0.53	5082209	1685057	3	-185.50	(113.78)
	May 2009	18052231	7295264	2	0.53	5443248	1657491	3	-237.74	(145.54)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	April 2010	29068375	29068375	100%	0	0	0	0%	0.00
March 2010		35341151	35341423	100%	0.0028	0	0	0%	0.00	(0.16)
February 2010		30782087	30785374	100%	0.0103	0	0	0%	0.00	(0.16)
January 2010		34347307	34393445	100%	0.0366	0	0	0%	0.00	(0.15)
December 2009		37565484	37565838	100%	0.0031	0	0	0%	0.00	(0.16)
November 2009		33217394	33218152	100%	0.0048	0	0	0%	0.00	(0.16)
October 2009		40107040	40107041	100%	0.0002	0	0	0%	0.00	(0.16)
September 2009		41744439	41744956	100%	0.0035	0	0	0%	0.00	(0.16)
August 2009		38954038	38954038	100%	0	0	0	0%	0.00	(0.16)
July 2009		43535785	43535816	100%	0.0008	0	0	0%	0.00	(0.16)
June 2009	46627769	46628118	100%	0.0027	0	0	0%	0.00	(0.16)	
May 2009	45504734	45504771	100%	0.0009	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	April 2010	3152166	1337577	2	0.5	3542084	1142708	3	-153.08	(94.06)
	March 2010	3705975	1502957	2	0.56	3839169	1288791	3	-129.96	(80.01)
	February 2010	3052901	1295977	2	0.54	3553144	1137441	3	-162.55	(99.82)
	January 2010	3323780	1412526	2	0.51	4130792	1305823	3	-179.58	(110.18)
	December 2009	3759612	1565612	2	0.57	4601072	1482725	3	-169.65	(104.14)
	November 2009	3267505	1389878	2	0.54	3919294	1259198	3	-161.29	(99.06)
	October 2009	3919306	1669218	2	0.51	6848463	1502001	5	-228.31	(139.80)
	September 2009	3909456	1645041	2	0.51	4647616	1526391	3	-162.59	(99.85)
	August 2009	3845606	1602868	2	0.51	4486051	1436436	3	-176.53	(108.32)
	July 2009	4029986	1764221	2	0.59	4907713	1616551	3	-197.27	(120.93)
	June 2009	4446938	1831933	2	0.51	5082209	1685057	3	-156.80	(96.33)
	May 2009	4443182	1814091	2	0.53	5443248	1657491	3	-196.32	(120.36)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	April 2010	10508348	4373969	2	0.54	3542084	1142708	3	-174.16
March 2010		12071066	4811938	3	0.57	3839169	1288791	3	-144.19	(88.66)
February 2010		9973704	4160745	2	0.52	3553144	1137441	3	-186.75	(114.53)
January 2010		11309863	4709888	2	0.53	4130792	1305823	3	-207.31	(127.04)
December 2009		12971059	5305221	2	0.59	4601072	1482725	3	-196.28	(120.33)
November 2009		10744536	4467819	2	0.52	3919294	1259198	3	-182.75	(112.10)
October 2009		12772350	5332698	2	0.52	6848463	1502001	5	-272.05	(166.39)
September 2009		12524738	5162713	2	0.53	4647616	1526391	3	-183.64	(112.65)
August 2009		11873928	4854798	2	0.55	4486051	1436436	3	-199.79	(122.46)

	July 2009	12678131	5466873	2	0.62	4907713	1616551	3	-228.80	(140.10)
	June 2009	13619326	5515503	2	0.54	5082209	1685057	3	-176.64	(108.39)
	May 2009	13609049	5481173	2	0.53	5443248	1657491	3	-228.39	(139.85)
BI-2 Invoices Delivered within 10 Days All Parity by Design	April 2010	1176	1180	100%	0.0581	0	0	0%	0.00	0.00
	March 2010	1180	1180	100%	0	0	0	0%	0.00	0.00
	February 2010	1109	1109	100%	0	0	0	0%	0.00	0.00
	January 2010	1258	1258	100%	0	0	0	0%	0.00	0.00
	December 2009	1187	1188	100%	0.029	0	0	0%	0.00	0.00
	November 2009	1064	1064	100%	0	0	0	0%	0.00	0.00
	October 2009	1304	1304	100%	0	0	0	0%	0.00	0.00
	September 2009	1075	1076	100%	0.0305	0	0	0%	0.00	0.00
	August 2009	1134	1134	100%	0	0	0	0%	0.00	0.00
	July 2009	1239	1239	100%	0	0	0	0%	0.00	0.00
	June 2009	1080	1080	100%	0	0	0	0%	0.00	0.00
	May 2009	1255	1255	100%	0	0	0	0%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	April 2010	2509030	2509713	100%	0.0165	0	0	0%	0.00
March 2010		2480024	2481000	100%	0.0198	0	0	0%	0.00	(0.06)
February 2010		2474296	2475275	100%	0.0199	0	0	0%	0.00	(0.06)
January 2010		2468313	2473119	100%	0.044	0	0	0%	0.00	(0.06)
December 2009		2962795	2962795	100%	0	0	0	0%	0.00	(0.06)
November 2009		2030619	2030679	100%	0.0054	0	0	0%	0.00	(0.06)
October 2009		2508366	2508366	100%	0	0	0	0%	0.00	(0.06)
September 2009		2532393	2532393	100%	0	0	0	0%	0.00	(0.06)
August 2009		2537378	2537468	100%	0.006	0	0	0%	0.00	(0.06)
July 2009		2513961	2514423	100%	0.0136	0	0	0%	0.00	(0.06)
June 2009		2559751	2559926	100%	0.0083	0	0	0%	0.00	(0.06)
May 2009		2476896	2476896	100%	0	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		April 2010	31764	31764	100%	0	0	0	0%	0.00
	March 2010	18850	28994	65%	0.4769	0	0	0%	0.00	0.95
	February 2010	32835	33175	99%	0.1007	0	0	0%	0.00	(0.13)
	January 2010	29453	29453	100%	0	0	0	0%	0.00	(0.16)
	December 2009	33135	33135	100%	0	0	0	0%	0.00	(0.16)
	November 2009	37693	37693	100%	0	0	0	0%	0.00	(0.16)
	October 2009	34324	34324	100%	0	0	0	0%	0.00	(0.16)
	September 2009	35483	35483	100%	0	0	0	0%	0.00	(0.16)
	August 2009	35638	35638	100%	0	0	0	0%	0.00	(0.16)
	July 2009	33666	33666	100%	0	0	0	0%	0.00	(0.16)
	June 2009	36137	36137	100%	0	0	0	0%	0.00	(0.16)
	May 2009	38389	38389	100%	0	0	0	0%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	April 2010	12373	12376	100%	0.0156	97225	97674	100%	-6.75
March 2010		7050	7062	100%	0.0412	88143	88612	99%	-4.01	(3.44)
February 2010		8469	8474	100%	0.0243	96675	97071	100%	-4.83	(3.94)
January 2010		7097	7101	100%	0.0237	90166	90502	100%	-4.20	(3.55)
December 2009		6420	6437	100%	0.0513	89747	90093	100%	-1.50	(1.91)
November 2009		8300	8304	100%	0.0219	108518	108999	100%	-5.21	(4.17)
October 2009		7461	7494	100%	0.0662	107251	107724	100%	0.02	(0.99)
September 2009		7913	7924	100%	0.0372	104414	104862	100%	-3.80	(3.31)
August 2009		7428	7440	100%	0.0401	112548	112962	100%	-2.84	(2.72)
July 2009		6971	7000	100%	0.0642	113787	114346	100%	-0.87	(1.53)
June 2009		8095	8101	100%	0.0272	112452	113256	99%	-6.59	(5.00)
May 2009		7585	7591	100%	0.0281	113677	114080	100%	-3.90	(3.37)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		April 2010	31764	31764	100%	0	0	0	0%	0.00
	March 2010	28994	28994	100%	0	0	0	0%	0.00	(0.16)

	February 2010	33175	33175	100%	0	0	0	0%	0.00	(0.16)
	January 2010	29453	29453	100%	0	0	0	0%	0.00	(0.16)
	December 2009	33135	33135	100%	0	0	0	0%	0.00	(0.16)
	November 2009	37693	37693	100%	0	0	0	0%	0.00	(0.16)
	October 2009	34324	34324	100%	0	0	0	0%	0.00	(0.16)
	September 2009	35483	35483	100%	0	0	0	0%	0.00	(0.16)
	August 2009	35638	35638	100%	0	0	0	0%	0.00	(0.16)
	July 2009	33666	33666	100%	0	0	0	0%	0.00	(0.16)
	June 2009	36137	36137	100%	0	0	0	0%	0.00	(0.16)
	May 2009	38389	38389	100%	0	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	April 2010	158	160	99%	0.1111	0	0	0%	0.00	(0.12)
	March 2010	116	116	100%	0	0	0	0%	0.00	(0.16)
	February 2010	175	177	99%	0.1057	0	0	0%	0.00	(0.12)
	January 2010	217	219	99%	0.0951	0	0	0%	0.00	(0.13)
	December 2009	144	146	99%	0.1162	0	0	0%	0.00	(0.11)
	November 2009	218	224	97%	0.1615	0	0	0%	0.00	(0.07)
	October 2009	204	204	100%	0	0	0	0%	0.00	(0.16)
	September 2009	157	158	99%	0.0793	0	0	0%	0.00	(0.14)
	August 2009	231	232	100%	0.0655	0	0	0%	0.00	(0.14)
	July 2009	287	288	100%	0.0588	0	0	0%	0.00	(0.15)
	June 2009	363	366	99%	0.0902	0	0	0%	0.00	(0.13)
	May 2009	234	234	100%	0	0	0	0%	0.00	(0.16)
	BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	April 2010	99	107	93%	0.263	0	0	0%	0.00
March 2010		123	133	92%	0.2637	0	0	0%	0.00	0.08
February 2010		164	223	74%	0.4411	0	0	0%	0.00	0.68
January 2010		142	150	95%	0.2247	0	0	0%	0.00	0.01
December 2009		181	240	75%	0.4306	0	0	0%	0.00	0.62
November 2009		150	360	42%	0.493	0	0	0%	0.00	1.68
October 2009		177	180	98%	0.128	0	0	0%	0.00	(0.11)
September 2009		136	136	100%	0	0	0	0%	0.00	(0.16)
August 2009		242	242	100%	0	0	0	0%	0.00	(0.16)
July 2009		222	224	99%	0.0941	0	0	0%	0.00	(0.13)
June 2009		270	278	97%	0.1672	0	0	0%	0.00	(0.07)
May 2009		220	245	90%	0.3027	0	0	0%	0.00	0.16
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90		April 2010	0	0	0	0	0	0	0%	0.00
	March 2010	0	0	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0	0	0	0	0%	0.00	0.00
	July 2009	78	1	78	0	0	0	0%	0.00	(0.40)
	June 2009	0	0	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0	0	0	0	0%	0.00	0.00
	CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	April 2010	79	1	79	0	0	0	0%	0.00
March 2010		86	1	86	0	0	0	0%	0.00	(0.85)
February 2010		0	0	0	0	0	0	0%	0.00	0.00
January 2010		74	1	74	0	0	0	0%	0.00	(1.15)
December 2009		0	0	0	0	0	0	0%	0.00	0.00
November 2009		0	0	0	0	0	0	0%	0.00	0.00
October 2009		0	0	0	0	0	0	0%	0.00	0.00

	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
	July 2009	62	1	62	0	0	0	0	0	0.00	(1.45)
	June 2009	585	5	117	3	0	0	0	0	0.00	(0.08)
	May 2009	0	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150	April 2010	379	3	126	10.97	0	0	0	0	0.00	(0.47)
Calendar Days All Benchmark 150	March 2010	132	1	132	0	0	0	0	0	0.00	(0.36)
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	209	2	105	24.75	0	0	0	0	0.00	(0.91)
	December 2009	280	3	93	4.04	0	0	0	0	0.00	(1.13)
	November 2009	255	2	128	0.71	0	0	0	0	0.00	(0.45)
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	70	1	70	0	0	0	0	0	0.00	(1.60)
	August 2009	288	2	144	0	0	0	0	0	0.00	(0.12)
	July 2009	150	1	150	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	April 2010	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	March 2010	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	June 2009	5	5	100%	0	0	0	0	0%	0.00	(0.33)
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	April 2010	3	3	100%	0	0	0	0	0%	0.00	(0.33)
	March 2010	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	February 2010	6	6	100%	0	0	0	0	0%	0.00	(0.33)
	January 2010	3	3	100%	0	0	0	0	0%	0.00	(0.33)
	December 2009	4	4	100%	0	0	0	0	0%	0.00	(0.33)
	November 2009	6	6	100%	0	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	August 2009	3	3	100%	0	0	0	0	0%	0.00	(0.33)
	July 2009	3	3	100%	0	0	0	0	0%	0.00	(0.33)
	June 2009	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
CP-3 Collocation Feasibility Study Interval All Benchmark 10	April 2010	44	5	9	1.1	0	0	0	0	0.00	(0.36)
	March 2010	107	12	9	1.16	0	0	0	0	0.00	(0.33)
	February 2010	56	6	9	0.82	0	0	0	0	0.00	(0.20)
	January 2010	20	2	10	0	0	0	0	0	0.00	0.00
	December 2009	18	2	9	1.41	0	0	0	0	0.00	(0.30)
	November 2009	40	4	10	0.82	0	0	0	0	0.00	0.00
	October 2009	78	5	16	13.67	0	0	0	0	0.00	1.68
	September 2009	54	6	9	1.1	0	0	0	0	0.00	(0.30)
	August 2009	28	3	9	1.15	0	0	0	0	0.00	(0.20)
	July 2009	40	5	8	2.83	0	0	0	0	0.00	(0.60)
	June 2009	0	0	0	0	0	0	0	0	0.00	0.00
	May 2009	35	4	9	0.96	0	0	0	0	0.00	(0.38)

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	April 2010	6	6	100%	0	0	0	0%	0.00	(0.33)	
	March 2010	12	12	100%	0	0	0	0%	0.00	(0.33)	
	February 2010	6	6	100%	0	0	0	0%	0.00	(0.33)	
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	3	3	100%	0	0	0	0%	0.00	(0.33)	
	November 2009	3	4	75%	0.433	0	0	0%	0.00	0.50	
	October 2009	4	5	80%	0.4	0	0	0%	0.00	0.33	
	September 2009	6	6	100%	0	0	0	0%	0.00	(0.33)	
	August 2009	3	3	100%	0	0	0	0%	0.00	(0.33)	
	July 2009	5	5	100%	0	0	0	0%	0.00	(0.33)	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	4	4	100%	0	0	0	0%	0.00	(0.33)	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	April 2010	0	0	:00	0	7.31	1	:24	0.00	0.00
		March 2010	0	0	:00	0	7.84	1	:36	0.00	0.00
February 2010		0	0	:00	0	7.16	1	:24	0.00	0.00	
January 2010		0	0	:00	0	7.33	1	:12	0.00	0.00	
December 2009		0	0	:00	0	6.52	1	:48	0.00	0.00	
November 2009		0	0	:00	0	4.28	1	:12	0.00	0.00	
October 2009		0	0	:00	0	6.85	1	:00	0.00	0.00	
September 2009		0	0	:00	0	6.83	1	:12	0.00	0.00	
August 2009		0	0	:00	0	7.54	1	:36	0.00	0.00	
July 2009		0	0	:00	0	7.8	1	:00	0.00	0.00	
June 2009		0	0	:00	0	7.6	1	:00	0.00	0.00	
May 2009		0	0	:00	0	8.05	1	:00	0.00	0.00	
DB-1A Time to Update Databases E911 Parity by Design		April 2010	224.072222	51544	00:06	0	0	0	00:00	0.00	0.00
		March 2010	353.264583	53307	00:10	0	0	0	00:00	0.00	0.00
	February 2010	389.573611	48432	00:12	0	0	0	00:00	0.00	0.00	
	January 2010	339.40625	47498	00:10	0	0	0	00:00	0.00	0.00	
	December 2009	368.297917	50274	00:11	0	0	0	00:00	0.00	0.00	
	November 2009	0	49879	00:12	0	0	0	00:00	0.00	0.00	
	October 2009	0	62676	00:17	0	0	0	00:00	0.00	0.00	
	September 2009	0	55391	00:14	0	0	0	00:00	0.00	0.00	
	August 2009	0	56430	00:14	0	0	0	00:00	0.00	0.00	
	July 2009	0	61477	00:12	0	0	0	00:00	0.00	0.00	
	June 2009	0	66296	00:12	0	0	0	00:00	0.00	0.00	
	May 2009	402.078472	56923	00:10	0	0	0	00:00	0.00	0.00	
	DB-1B Time to Update Databases LIDB Parity by Design	April 2010	3480920	3265407	:48	0	0	0	:00	0.00	0.00
		March 2010	3499541	3330475	:00	0	0	0	:00	0.00	0.00
February 2010		3285873	3143045	:00	0	0	0	:00	0.00	0.00	
January 2010		2966788	2829637	:00	0	0	0	:00	0.00	0.00	
December 2009		3327017	3181496	:00	0	0	0	:00	0.00	0.00	
November 2009		3212663	3085150	:36	0	0	0	:00	0.00	0.00	
October 2009		4458666	4310658	:12	0	0	0	:00	0.00	0.00	
September 2009		3686138	3560157	:36	0	0	0	:00	0.00	0.00	
August 2009		3609243	3495263	:12	0	0	0	:00	0.00	0.00	
July 2009		3880200	3753843	:12	0	0	0	:00	0.00	0.00	
June 2009		4321165	4136923	:36	0	0	0	:00	0.00	0.00	
May 2009		3434453	3276896	:00	0	0	0	:00	0.00	0.00	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		April 2010	43323.04	196068	:48	0.41	0	0	:00	0.00	0.00
		March 2010	48631.85	210979	:12	0.42	0	0	:00	0.00	0.00
	February 2010	42689.16	186982	:12	0.42	0	0	:00	0.00	0.00	
	January 2010	41463.64	182701	:12	0.42	0	0	:00	0.00	0.00	
	December 2009	47515.02	200233	:36	0.43	0	0	:00	0.00	0.00	

	November 2009	45526.75	201496	:12	0.42	0	0	:00	0.00	0.00
	October 2009	51440.9	206006	:00	0.43	0	0	:00	0.00	0.00
	September 2009	57263.35	219406	:24	0.44	0	0	:00	0.00	0.00
	August 2009	52673.15	221424	:36	0.43	0	0	:00	0.00	0.00
	July 2009	76465.52	260153	:36	0.46	0	0	:00	0.00	0.00
	June 2009	65053.84	261917	:00	0.43	0	0	:00	0.00	0.00
	May 2009	53996.03	218946	:00	0.43	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	April 2010	146142	148426	:49	0.1231	0	0	:00	0.00	0.00
Directory Listing Parity by Design	March 2010	166885	169548	:24	0.1243	0	0	:00	0.00	0.00
	February 2010	134288	137033	:12	0.1401	0	0	:00	0.00	0.00
	January 2010	135253	137645	:57	0.1307	0	0	:00	0.00	0.00
	December 2009	143814	146079	:41	0.1236	0	0	:00	0.00	0.00
	November 2009	145351	147740	:40	0.1261	0	0	:00	0.00	0.00
	October 2009	157115	159717	:32	0.1266	0	0	:00	0.00	0.00
	September 2009	167400	170003	:58	0.1228	0	0	:00	0.00	0.00
	August 2009	167237	169656	:24	0.1186	0	0	:00	0.00	0.00
	July 2009	199647	201891	:01	0.1048	0	0	:00	0.00	0.00
	June 2009	205066	207783	:08	0.1136	0	0	:00	0.00	0.00
	May 2009	169324	171557	:17	0.1133	0	0	:00	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	April 2010	28388	28440	100%	0	0	0	0%	0.00	0.00
Benchmark 0.9925	March 2010	30600	30600	100%	0	0	0	0%	0.00	0.00
	February 2010	27360	27360	100%	0	0	0	0%	0.00	0.00
	January 2010	29880	29880	100%	0	0	0	0%	0.00	0.00
	December 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	November 2009	28662	28680	100%	0	0	0	0%	0.00	0.00
	October 2009	29494	29580	100%	0	0	0	0%	0.00	0.00
	September 2009	29280	29280	100%	0	0	0	0%	0.00	0.00
	August 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
	July 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	June 2009	28743	29280	98%	0	0	0	0%	0.00	0.00
	May 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	April 2010	29520	29520	100%	0	0	0	0%	0.00	0.00
Benchmark 0.9925	March 2010	30600	30600	100%	0	0	0	0%	0.00	0.00
	February 2010	27360	27360	100%	0	0	0	0%	0.00	0.00
	January 2010	29880	29880	100%	0	0	0	0%	0.00	0.00
	December 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	November 2009	28680	28680	100%	0	0	0	0%	0.00	0.00
	October 2009	30180	30180	100%	0	0	0	0%	0.00	0.00
	September 2009	29280	29280	100%	0	0	0	0%	0.00	0.00
	August 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
	July 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	June 2009	29280	29280	100%	0	0	0	0%	0.00	0.00
	May 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA	April 2010	41760	41760	100%	0	0	0	0%	0.00	0.00
Benchmark 0.9925	March 2010	43030	43200	100%	0	0	0	0%	0.00	0.00
	February 2010	38880	38880	100%	0	0	0	0%	0.00	0.00
	January 2010	42840	42840	100%	0	0	0	0%	0.00	0.00
	December 2009	42918	43200	99%	0	0	0	0%	0.00	0.00
	November 2009	41411	41460	100%	0	0	0	0%	0.00	0.00
	October 2009	43140	43140	100%	0	0	0	0%	0.00	0.00
	September 2009	41626	41760	100%	0	0	0	0%	0.00	0.00
	August 2009	42705	42840	100%	0	0	0	0%	0.00	0.00
	July 2009	43200	43200	100%	0	0	0	0%	0.00	0.00

	June 2009	41618	41760	100%	0	0	0	0%	0.00	0.00
	May 2009	42767	42840	100%	0	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	April 2010	21960	21960	100%	0	0	0	0%	0.00	0.00
	March 2010	22860	22860	100%	0	0	0	0%	0.00	0.00
	February 2010	20160	20160	100%	0	0	0	0%	0.00	0.00
	January 2010	21600	21600	100%	0	0	0	0%	0.00	0.00
	December 2009	22860	22860	100%	0	0	0	0%	0.00	0.00
	November 2009	21060	21060	100%	0	0	0	0%	0.00	0.00
	October 2009	22500	22500	100%	0	0	0	0%	0.00	0.00
	September 2009	21960	21960	100%	0	0	0	0%	0.00	0.00
	August 2009	21600	21600	100%	0	0	0	0%	0.00	0.00
	July 2009	22860	22860	100%	0	0	0	0%	0.00	0.00
	June 2009	21960	21960	100%	0	0	0	0%	0.00	0.00
	May 2009	21600	21600	100%	0	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	April 2010	40740	40740	100%	0	0	0	0%	0.00	0.00
	March 2010	42070	42180	100%	0	0	0	0%	0.00	0.00
	February 2010	37860	37860	100%	0	0	0	0%	0.00	0.00
	January 2010	41565	41565	100%	0	0	0	0%	0.00	0.00
	December 2009	41962	42180	99%	0	0	0	0%	0.00	0.00
	November 2009	40380	40380	100%	0	0	0	0%	0.00	0.00
	October 2009	41925	41925	100%	0	0	0	0%	0.00	0.00
	September 2009	40740	40740	100%	0	0	0	0%	0.00	0.00
	August 2009	41430	41565	100%	0	0	0	0%	0.00	0.00
	July 2009	42180	42180	100%	0	0	0	0%	0.00	0.00
	June 2009	40740	40740	100%	0	0	0	0%	0.00	0.00
	May 2009	41565	41565	100%	0	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	April 2010	28440	28440	100%	0	0	0	0%	0.00	0.00
	March 2010	30600	30600	100%	0	0	0	0%	0.00	0.00
	February 2010	27360	27360	100%	0	0	0	0%	0.00	0.00
	January 2010	29880	29880	100%	0	0	0	0%	0.00	0.00
	December 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	November 2009	28662	28680	100%	0	0	0	0%	0.00	0.00
	October 2009	29494	29580	100%	0	0	0	0%	0.00	0.00
	September 2009	29280	29280	100%	0	0	0	0%	0.00	0.00
	August 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
	July 2009	30360	30360	100%	0	0	0	0%	0.00	0.00
	June 2009	28800	29280	98%	0	0	0	0%	0.00	0.00
	May 2009	29580	29580	100%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	2	50%	0.5	12	25	48%	0.05	(1.39)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	25	45	56%	0.88	(1.10)
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	13	37	35%	1.34	(0.80)
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	April 2010	2	9	22%	0.4157	676	2004	34%	-0.73	(1.44)
	March 2010	4	14	29%	0.4518	795	2272	35%	-0.50	(1.31)
	February 2010	2	12	17%	0.3727	666	1951	34%	-1.27	(1.77)
	January 2010	3	7	43%	0.4949	794	2476	32%	0.61	(0.85)
	December 2009	7	12	58%	0.493	777	2208	35%	1.67	(0.18)
	November 2009	8	15	53%	0.4989	811	2304	35%	1.47	(0.28)
	October 2009	5	16	31%	0.4635	863	2504	34%	-0.27	(1.16)
	September 2009	3	10	30%	0.4583	757	2116	36%	-0.38	(1.23)
	August 2009	6	9	67%	0.4714	869	2484	35%	1.99	(0.02)
	July 2009	4	11	36%	0.481	782	2282	34%	0.15	(1.08)
	June 2009	1	6	17%	0.3727	853	2472	35%	-0.92	(1.56)
	May 2009	3	12	25%	0.433	811	2303	35%	-0.74	(1.45)
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	22	97	23%	-0.54	(1.33)
	November 2009	0	1	0%	0	26	84	31%	-0.67	(1.40)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	33	87	38%	-0.78	(1.47)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	April 2010	1	1	100%	0	7	36	19%	2.01	(0.52)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	7	29	24%	-0.55	(1.34)
	January 2010	1	2	50%	0.5	6	31	19%	1.06	(0.82)
	December 2009	0	2	0%	0	10	29	34%	-0.99	(1.60)
	November 2009	2	3	67%	0.4714	8	35	23%	1.73	(0.40)
	October 2009	3	5	60%	0.4899	12	38	32%	1.29	(0.53)
	September 2009	2	4	50%	0.5	8	30	27%	0.99	(0.74)
	August 2009	1	3	33%	0.4714	10	40	25%	0.32	(1.15)
	July 2009	3	4	75%	0.433	14	30	47%	1.07	(0.68)
	June 2009	0	2	0%	0	4	37	11%	-0.48	(1.29)
	May 2009	1	2	50%	0.5	9	36	25%	0.79	(0.94)
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	April 2010	1	1	100%	0	51	166	31%	1.50	(0.70)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	47	162	29%	1.56	(0.67)
	January 2010	2	2	100%	0	54	212	25%	2.41	(0.09)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	47	215	22%	1.89	(0.54)

	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	81	259	31%	-0.67	(1.41)
	June 2009	2	3	67%	0.4714	67	209	32%	1.28	(0.59)
	May 2009	0	1	0%	0	62	218	28%	-0.63	(1.38)
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	April 2010	0	3	0%	0	52	169	31%	-1.14	(1.70)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	52	214	24%	-0.57	(1.34)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	42	158	27%	-0.60	(1.36)
	October 2009	0	2	0%	0	57	214	27%	-0.85	(1.52)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	57	261	22%	1.89	(0.53)
	July 2009	2	2	100%	0	74	269	28%	2.29	(0.14)
	June 2009	1	1	100%	0	60	235	26%	1.70	(0.61)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	April 2010	0	5	0%	0	126	130	97%	-12.32	(8.49)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	135	144	94%	-3.86	(3.35)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	100	105	95%	0.22	(2.02)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	2	0%	0	127	135	94%	-5.59	(4.40)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity	April 2010	1	1	100%	0	2	13	15%	2.26	(0.52)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	27	88	31%	1.49	(0.71)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	April 2010	10	12	83%	0.3727	4	7	57%	1.11	(0.56)

Trouble Reports LIS Trunk Parity	March 2010	5	8	63%	0.4841	6	7	86%	-1.28	(1.78)	
	February 2010	7	11	64%	0.481	3	6	50%	0.54	(0.98)	
	January 2010	9	9	100%	0	4	6	67%	1.34	(0.35)	
	December 2009	5	6	83%	0.3727	5	6	83%	0.00	(1.00)	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	9	13	69%	0.4615	6	9	67%	0.13	(1.20)	
	September 2009	7	8	88%	0.3307	2	3	67%	0.65	(0.99)	
	August 2009	6	6	100%	0	2	2	100%	0.00	0.00	
	July 2009	7	8	88%	0.3307	0	1	0%	0.00	(0.54)	
	June 2009	9	12	75%	0.433	4	9	44%	1.39	(0.41)	
	May 2009	1	1	100%	0	1	2	50%	0.82	(1.26)	
	MR-10 Customer and Non-Qwest Related	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Trouble Reports PBX Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	2	50%	0.5	15	44	34%	0.46	(1.12)	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	2	0%	0	17	38	45%	-1.24	(1.75)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		1	1	100%	0	16	38	42%	1.16	(0.90)	
June 2009		2	5	40%	0.4899	15	38	39%	0.02	(1.26)	
May 2009		1	1	100%	0	9	31	29%	1.54	(0.70)	
MR-10 Customer and Non-Qwest Related		April 2010	2	4	50%	0.5	3946	11356	35%	0.64	(0.90)
Trouble Reports Residence Parity		March 2010	1	4	25%	0.433	4354	12286	35%	-0.44	(1.27)
	February 2010	1	2	50%	0.5	4719	12693	37%	0.38	(1.16)	
	January 2010	1	3	33%	0.4714	6102	17122	36%	-0.08	(1.05)	
	December 2009	3	5	60%	0.4899	5717	14934	38%	1.00	(0.66)	
	November 2009	1	4	25%	0.433	6114	16216	38%	-0.52	(1.32)	
	October 2009	1	2	50%	0.5	6067	15619	39%	0.32	(1.20)	
	September 2009	3	3	100%	0	5326	13670	39%	2.17	(0.05)	
	August 2009	5	12	42%	0.493	6070	15894	38%	0.25	(1.02)	
	July 2009	7	16	44%	0.4961	6431	15923	40%	0.27	(0.98)	
	June 2009	3	7	43%	0.4949	6682	16692	40%	0.15	(1.12)	
	May 2009	4	5	80%	0.4	5622	14571	39%	1.90	(0.13)	
	MR-10 Customer and Non-Qwest Related	April 2010	1	2	50%	0.5	2	4	50%	0.00	(1.00)
	Trouble Reports UDIT Above DS1 Level Parity	March 2010	6	9	67%	0.4714	6	11	55%	0.54	(0.95)
February 2010		1	3	33%	0.4714	3	8	38%	-0.13	(1.08)	
January 2010		1	2	50%	0.5	2	3	67%	-0.39	(1.24)	
December 2009		1	2	50%	0.5	4	4	100%	0.00	0.00	
November 2009		3	5	60%	0.4899	2	7	29%	1.19	(0.70)	
October 2009		2	3	67%	0.4714	4	7	57%	0.28	(1.26)	
September 2009		0	2	0%	0	5	9	56%	-1.43	(1.87)	
August 2009		0	2	0%	0	1	6	17%	-0.55	(1.33)	
July 2009		1	3	33%	0.4714	2	7	29%	0.15	(1.33)	
June 2009		1	3	33%	0.4714	3	6	50%	-0.47	(1.29)	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-10 Customer and Non-Qwest Related		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Trouble Reports UDIT DS1 Parity		March 2010	0	1	0%	0	40	161	25%	-0.57	(1.35)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0	42	158	27%	1.66	(0.63)	

	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	50	228	22%	1.88	(0.54)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	43	106	41%	0.491	7	19	37%	0.31	(0.98)
	March 2010	41	96	43%	0.4947	6	11	55%	-0.75	(1.45)
	February 2010	61	105	58%	0.4934	7	22	32%	2.41	0.23
	January 2010	57	102	56%	0.4965	3	23	13%	5.51	1.21
	December 2009	67	113	59%	0.4913	9	25	36%	2.20	0.15
	November 2009	67	120	56%	0.4966	8	23	35%	1.94	(0.01)
	October 2009	68	133	51%	0.4999	12	25	48%	0.29	(0.96)
	September 2009	76	140	54%	0.4982	4	20	20%	3.59	0.63
	August 2009	84	150	56%	0.4964	7	48	15%	7.08	2.07
	July 2009	90	169	53%	0.4989	25	45	56%	-0.28	(1.17)
	June 2009	107	150	71%	0.4522	14	36	39%	3.59	1.07
	May 2009	62	119	52%	0.4996	13	37	35%	1.89	(0.01)
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	April 2010	1	1	100%	0	52	169	31%	1.50
March 2010		1	1	100%	0	40	161	25%	1.73	(0.60)
February 2010		2	2	100%	0	43	196	22%	2.65	(0.00)
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		2	2	100%	0	55	213	26%	2.39	(0.10)
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	1	0%	0	50	228	22%	-0.53	(1.32)
August 2009		1	1	100%	0	57	261	22%	1.89	(0.53)
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity		April 2010	37	56	66%	0.4735	7	19	37%	2.28
	March 2010	23	38	61%	0.4888	6	11	55%	0.35	(0.99)
	February 2010	25	38	66%	0.4744	7	22	32%	2.72	0.39
	January 2010	21	39	54%	0.4985	3	23	13%	4.61	0.83
	December 2009	35	56	63%	0.4841	9	25	36%	2.30	0.20
	November 2009	14	19	74%	0.4403	8	23	35%	2.63	0.35
	October 2009	17	25	68%	0.4665	12	25	48%	1.42	(0.30)
	September 2009	6	10	60%	0.4899	4	20	20%	2.58	0.07
	August 2009	8	15	53%	0.4989	7	48	15%	3.71	0.59
	July 2009	14	19	74%	0.4403	25	45	56%	1.33	(0.34)
	June 2009	2	5	40%	0.4899	14	36	39%	0.05	(1.25)
	May 2009	4	5	80%	0.4	13	37	35%	1.97	(0.13)
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	April 2010	35	113	31%	0.4624	52	169	31%	0.04
March 2010		29	115	25%	0.4343	40	161	25%	0.07	(1.04)
February 2010		31	104	30%	0.4574	43	196	22%	1.57	(0.17)
January 2010		28	136	21%	0.4043	52	214	24%	-0.79	(1.48)
December 2009		32	159	20%	0.4009	55	213	26%	-1.24	(1.75)
November 2009		34	136	25%	0.433	42	158	27%	-0.31	(1.19)
October 2009		45	193	23%	0.4228	57	214	27%	-0.76	(1.46)
September 2009		35	146	24%	0.4269	50	228	22%	0.47	(0.79)
August 2009		36	147	24%	0.43	57	261	22%	0.62	(0.70)
July 2009		39	158	25%	0.4312	74	269	28%	-0.63	(1.38)
June 2009		33	156	21%	0.4084	60	235	26%	-0.97	(1.59)

	May 2009	34	133	26%	0.4362	52	241	22%	0.90	(0.54)	
MR-10 Customer and Non-Qwest Related	April 2010	2	3	67%	0.4714	52	169	31%	1.34	(0.56)	
Trouble Reports Unbundled Loop - XDSL Parity	March 2010	3	5	60%	0.4899	39	160	24%	1.83	(0.24)	
	February 2010	1	3	33%	0.4714	43	196	22%	0.47	(1.04)	
	January 2010	2	5	40%	0.4899	52	214	24%	0.81	(0.78)	
	December 2009	1	3	33%	0.4714	55	213	26%	0.30	(1.15)	
	November 2009	4	12	33%	0.4714	42	158	27%	0.51	(0.87)	
	October 2009	2	8	25%	0.433	57	214	27%	-0.10	(1.06)	
	September 2009	2	4	50%	0.5	50	228	22%	1.35	(0.53)	
	August 2009	6	9	67%	0.4714	57	261	22%	3.20	0.52	
	July 2009	3	9	33%	0.4714	74	269	28%	0.38	(0.96)	
	June 2009	2	5	40%	0.4899	60	235	26%	0.73	(0.82)	
	May 2009	4	10	40%	0.4899	52	241	22%	1.39	(0.40)	
	MR-10 Customer and Non-Qwest Related	April 2010	179	359	50%	0.5	4622	13360	35%	6.00	2.53
	Trouble Reports Unbundled Loop Analog Parity	March 2010	163	354	46%	0.4984	5149	14558	35%	4.15	1.45
February 2010		167	365	46%	0.4982	5385	14644	37%	3.51	1.08	
January 2010		214	436	49%	0.4999	6896	19598	35%	6.01	2.54	
December 2009		157	346	45%	0.4979	6494	17142	38%	2.84	0.68	
November 2009		207	446	46%	0.4987	6925	18520	37%	3.89	1.31	
October 2009		196	403	49%	0.4998	6931	18124	38%	4.25	1.52	
September 2009		180	347	52%	0.4996	6084	15787	39%	5.05	1.99	
August 2009		177	371	48%	0.4995	6939	18378	38%	3.91	1.32	
July 2009		172	375	46%	0.4983	7213	18205	40%	2.45	0.45	
June 2009		199	418	48%	0.4994	7535	19164	39%	3.43	1.04	
May 2009		225	413	54%	0.498	6433	16874	38%	6.76	3.01	
MR-10 Customer and Non-Qwest Related		April 2010	1	7	14%	0.3499	7	19	37%	-1.06	(1.64)
Trouble Reports Unbundled Loop ISDN Capable Parity		March 2010	4	9	44%	0.4969	6	11	55%	-0.45	(1.27)
	February 2010	2	6	33%	0.4714	7	22	32%	0.07	(1.23)	
	January 2010	1	2	50%	0.5	3	23	13%	1.49	(0.68)	
	December 2009	6	12	50%	0.5	9	25	36%	0.83	(0.72)	
	November 2009	2	8	25%	0.433	8	23	35%	-0.50	(1.30)	
	October 2009	5	10	50%	0.5	12	25	48%	0.11	(1.16)	
	September 2009	4	9	44%	0.4969	4	20	20%	1.52	(0.44)	
	August 2009	3	8	38%	0.4841	7	48	15%	1.70	(0.35)	
	July 2009	3	10	30%	0.4583	25	45	56%	-1.47	(1.89)	
	June 2009	4	6	67%	0.4714	14	36	39%	1.29	(0.50)	
	May 2009	4	7	57%	0.4949	13	37	35%	1.12	(0.59)	
	MR-10 Customer and Non-Qwest Related	April 2010	15	42	36%	0.4792	4622	13360	35%	0.15	(1.00)
	Trouble Reports UNE - P (POTS) Parity	March 2010	21	54	39%	0.4875	5149	14558	35%	0.54	(0.75)
February 2010		24	66	36%	0.481	5385	14644	37%	-0.07	(1.04)	
January 2010		23	72	32%	0.4663	6896	19598	35%	-0.58	(1.35)	
December 2009		12	38	32%	0.4648	6494	17142	38%	-0.80	(1.49)	
November 2009		24	73	33%	0.4698	6925	18520	37%	-0.80	(1.48)	
October 2009		31	81	38%	0.486	6930	18123	38%	0.01	(1.06)	
September 2009		28	82	34%	0.4742	6083	15786	39%	-0.81	(1.50)	
August 2009		33	73	45%	0.4977	6939	18378	38%	1.31	(0.28)	
July 2009		17	54	31%	0.4644	7213	18205	40%	-1.22	(1.74)	
June 2009		30	73	41%	0.492	7535	19164	39%	0.31	(0.88)	
May 2009		31	61	51%	0.4999	6433	16874	38%	2.04	0.15	
MR-10 Customer and Non-Qwest Related		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Trouble Reports UNE P (Centrex 21) Parity		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	7	29	24%	1.74	(0.62)	
	January 2010	0	1	0%	0	6	31	19%	-0.48	(1.29)	

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	8	35	23%	0.89	(0.90)
	October 2009	1	2	50%	0.5	12	38	32%	0.55	(1.08)
	September 2009	2	3	67%	0.4714	8	30	27%	1.49	(0.51)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	1	0%	0	9	36	25%	-0.57	(1.35)
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	April 2010	0	1	0%	0	19	55	35%	-0.72	(1.44)
	March 2010	1	3	33%	0.4714	26	71	37%	-0.12	(1.07)
	February 2010	2	5	40%	0.4899	25	58	43%	-0.13	(1.08)
	January 2010	2	4	50%	0.5	24	86	28%	0.96	(0.73)
	December 2009	2	5	40%	0.4899	22	97	23%	0.90	(0.74)
	November 2009	1	7	14%	0.3499	26	84	31%	-0.92	(1.56)
	October 2009	1	4	25%	0.433	25	75	33%	-0.34	(1.21)
	September 2009	0	1	0%	0	15	71	21%	-0.51	(1.31)
	August 2009	3	5	60%	0.4899	33	87	38%	0.99	(0.68)
	July 2009	2	6	33%	0.4714	16	57	28%	0.27	(1.09)
	June 2009	1	5	20%	0.4	29	100	29%	-0.43	(1.26)
	May 2009	0	1	0%	0	20	73	27%	-0.61	(1.37)
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	April 2010	1	1	100%	0	966	975	99%	-0.10	(1.06)
	March 2010	1	1	100%	0	1031	1035	100%	-0.06	(1.04)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	1185	1194	99%	-0.09	(1.05)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	1334	1339	100%	-0.06	(1.04)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	April 2010	6552	7514	87%	0.3341	210184	265601	79%	-16.96	(11.31)
	March 2010	7418	9015	82%	0.3818	222709	290718	77%	-12.54	(8.63)
	February 2010	6465	7488	86%	0.3434	202289	240954	84%	-5.54	(4.37)
	January 2010	7859	9497	83%	0.3778	213181	280546	76%	-15.18	(10.23)
	December 2009	7032	8067	87%	0.3344	216034	253903	85%	-5.17	(4.15)
	November 2009	7687	8468	91%	0.2893	226078	260059	87%	-10.33	(7.28)
	October 2009	8851	9739	91%	0.2879	272629	319445	85%	-15.22	(10.25)
	September 2009	8682	9565	91%	0.2895	276033	317512	87%	-10.96	(7.66)
	August 2009	9528	10779	88%	0.3203	331384	374927	88%	-0.03	(1.02)
	July 2009	10184	11824	86%	0.3456	340826	396771	86%	-0.71	(1.43)
	June 2009	10271	11994	86%	0.3507	332768	387909	86%	0.47	(0.72)
	May 2009	8265	9573	86%	0.3435	295858	358628	83%	-9.76	(6.93)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	6	6	100%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00

	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	April 2010	3	4	75%	0.433	571	681	84%	0.48	(1.01)
	March 2010	1	1	100%	0	671	775	87%	-0.39	(1.24)
	February 2010	1	2	50%	0.5	550	665	83%	1.22	(0.71)
	January 2010	1	4	25%	0.433	466	946	49%	0.97	(0.72)
	December 2009	3	3	100%	0	542	749	72%	-1.07	(1.65)
	November 2009	2	2	100%	0	571	873	65%	-1.03	(1.62)
	October 2009	1	2	50%	0.5	742	914	81%	-1.13	(0.75)
	September 2009	3	3	100%	0	606	690	88%	-0.64	(1.39)
	August 2009	2	3	67%	0.4714	678	837	81%	0.63	(0.95)
	July 2009	6	7	86%	0.3499	672	779	86%	0.04	(1.23)
	June 2009	1	1	100%	0	739	828	89%	-0.35	(1.21)
	May 2009	5	5	100%	0	691	824	84%	-0.98	(1.59)
	MR-3A Out of Service Cleared within 24 Hours Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	34	42	81%	-0.48	(1.29)
November 2009		1	1	100%	0	37	41	90%	-0.32	(1.20)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		1	1	100%	0	23	29	79%	-0.50	(1.31)
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0.5	10	14	71%	0.63	(1.06)
	November 2009	0	1	0%	0	7	13	54%	1.04	(1.00)
	October 2009	0	1	0%	0	12	13	92%	3.34	(0.35)
	September 2009	2	2	100%	0	10	11	91%	-0.41	(1.25)
	August 2009	1	1	100%	0	13	16	81%	-0.47	(1.28)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	14	15	93%	-0.26	(1.16)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	April 2010	0	1	0%	0	3653	4410	83%	2.20
March 2010		2	2	100%	0	4232	4871	87%	-0.55	(1.33)
February 2010		1	3	33%	0.4714	3842	4746	81%	2.10	(0.20)
January 2010		1	2	50%	0.5	3685	6948	53%	0.09	(1.35)
December 2009		0	1	0%	0	4040	5587	72%	1.62	(0.64)
November 2009		3	6	50%	0.5	4224	6371	66%	0.84	(0.73)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		1	1	100%	0	4894	5721	86%	-0.41	(1.25)
June 2009		2	2	100%	0	5148	6017	86%	-0.58	(1.35)
May 2009		1	1	100%	0	4739	5779	82%	-0.47	(1.28)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity		April 2010	5	5	100%	0	3653	4410	83%	-1.02
	March 2010	4	4	100%	0	4232	4871	87%	-0.78	(1.47)

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	2	3	67%	0.4714	3685	6948	53%	-0.47	(1.29)
	December 2009	1	1	100%	0	4040	5587	72%	-0.62	(1.38)
	November 2009	1	2	50%	0.5	4224	6371	66%	0.49	(1.09)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0	4391	5139	85%	-0.71	(1.43)
	August 2009	2	3	67%	0.4714	4907	6058	81%	0.63	(0.95)
	July 2009	2	2	100%	0	4894	5721	86%	-0.58	(1.35)
	June 2009	2	2	100%	0	5148	6017	86%	-0.58	(1.35)
	May 2009	2	2	100%	0	4739	5779	82%	-0.66	(1.40)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	7	9	78%	1.77	(0.68)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	3	5	60%	-0.75	(1.45)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	3	3	100%	0	12	12	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	3561	4096	87%	-0.39	(1.24)
	February 2010	1	1	100%	0	3292	4081	81%	-0.49	(1.30)
	January 2010	1	1	100%	0	3219	6002	54%	-0.93	(1.57)
	December 2009	1	2	50%	0.5	3498	4838	72%	0.70	(0.97)
	November 2009	1	1	100%	0	3653	5498	66%	-0.71	(1.43)
	October 2009	1	1	100%	0	4077	5350	76%	-0.56	(1.34)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	4	4	100%	0	4229	5221	81%	-0.97	(1.59)
	July 2009	6	6	100%	0	4222	4942	85%	-1.01	(1.61)
	June 2009	2	2	100%	0	4409	5189	85%	-0.59	(1.36)
	May 2009	1	1	100%	0	4048	4955	82%	-0.47	(1.29)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	April 2010	9	10	90%	0.3	3653	4410	83%	-0.60	(1.36)
	March 2010	18	19	95%	0.2233	4232	4871	87%	-1.01	(1.62)
	February 2010	21	24	88%	0.3307	3842	4746	81%	-0.81	(1.50)
	January 2010	14	29	48%	0.4997	3685	6948	53%	0.51	(0.80)
	December 2009	12	17	71%	0.4556	4040	5587	72%	0.16	(1.04)
	November 2009	16	23	70%	0.4601	4224	6371	66%	-0.33	(1.20)
	October 2009	23	30	77%	0.423	4819	6264	77%	0.03	(1.09)
	September 2009	28	28	100%	0	4391	5139	85%	-2.18	(2.32)
	August 2009	14	17	82%	0.3812	4907	6058	81%	-0.14	(1.09)
	July 2009	24	26	92%	0.2665	4894	5721	86%	-0.98	(1.59)
	June 2009	23	25	92%	0.2713	5148	6017	86%	-0.91	(1.56)
	May 2009	13	17	76%	0.4242	4739	5779	82%	0.59	(0.79)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	7	13	54%	-0.89	(1.54)
	October 2009	1	1	100%	0	12	13	92%	-0.28	(1.17)

	September 2009	0	1	0%	0	10	11	91%	3.03	(0.41)	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	April 2010	1	1	100%	0	18	19	95%	-0.23	(1.14)	
	March 2010	1	1	100%	0	17	24	71%	-0.63	(1.38)	
	February 2010	1	1	100%	0	21	23	91%	-0.30	(1.18)	
	January 2010	2	2	100%	0	28	34	82%	-0.64	(1.39)	
	December 2009	3	3	100%	0	34	42	81%	-0.81	(1.49)	
	November 2009	5	5	100%	0	37	41	90%	-0.69	(1.42)	
	October 2009	1	1	100%	0	31	33	94%	-0.25	(1.15)	
	September 2009	0	1	0%	0	26	32	81%	2.05	(0.51)	
	August 2009	1	1	100%	0	23	29	79%	-0.50	(1.31)	
	July 2009	4	4	100%	0	13	16	81%	-0.86	(1.52)	
	June 2009	3	3	100%	0	32	36	89%	-0.59	(1.36)	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Business Parity	April 2010	1	1	100%	0	134	161	83%	-0.45	(1.27)
		March 2010	5	5	100%	0	181	211	86%	-0.90	(1.55)
February 2010		4	4	100%	0	161	189	85%	-0.83	(1.50)	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		2	2	100%	0	157	217	72%	-0.87	(1.53)	
November 2009		0	3	0%	0	111	168	66%	2.40	0.05	
October 2009		0	1	0%	0	177	220	80%	2.02	(0.49)	
September 2009		2	2	100%	0	152	199	76%	-0.78	(1.48)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
June 2009		2	2	100%	0	186	213	87%	-0.54	(1.33)	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-3B Out of Service Cleared within 24 Hours PBX Parity		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0	5	6	83%	-0.41	(1.25)	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	April 2010	2	2	100%	0	1003	1251	80%	-0.70	(1.43)
		March 2010	1	2	50%	0.5	1055	1266	83%	1.26	(0.69)
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0	954	1649	58%	-0.85	(1.52)	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		1	1	100%	0	996	1476	67%	-0.69	(1.42)	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		2	2	100%	0	1289	1608	80%	-0.70	(1.43)	
July 2009		1	1	100%	0	1133	1470	77%	-0.55	(1.33)	
June 2009		0	0	0%	0	0	0	0%	0.00	0.00	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	

MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	April 2010	2	2	100%	0	1137	1412	81%	-0.70	(1.42)	
	March 2010	5	5	100%	0	1236	1477	84%	-0.99	(1.60)	
	February 2010	2	3	67%	0.4714	1222	1490	82%	0.69	(0.92)	
	January 2010	9	11	82%	0.3857	1133	1941	58%	-1.57	(1.96)	
	December 2009	0	4	0%	0	1074	1571	68%	2.94	0.41	
	November 2009	4	8	50%	0.5	1107	1644	67%	1.04	(0.58)	
	October 2009	4	5	80%	0.4	1241	1650	75%	-0.25	(1.15)	
	September 2009	3	7	43%	0.4949	1142	1539	74%	1.89	(0.14)	
	August 2009	6	9	67%	0.4714	1488	1852	80%	1.03	(0.60)	
	July 2009	3	3	100%	0	1309	1684	78%	-0.93	(1.56)	
	June 2009	4	4	100%	0	1415	1767	80%	-1.00	(1.61)	
	May 2009	2	2	100%	0	1097	1327	83%	-0.65	(1.39)	
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	1	0%	0	1	1	100%	0.00	(1.00)	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
June 2009		0	0	0%	0	0	0	0%	0.00	0.00	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Business Parity		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	1	1	100%	0	64	68	94%	-0.25	(1.15)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	1	1	100%	0	68	71	96%	-0.21	(1.13)	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	1	1	100%	0	94	95	99%	-0.10	(1.06)	
	May 2009	1	1	100%	0	63	64	98%	-0.13	(1.08)	
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		2	2	100%	0	271	303	89%	-0.48	(1.29)	
October 2009		2	2	100%	0	275	296	93%	-0.39	(1.24)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
June 2009		0	0	0%	0	0	0	0%	0.00	0.00	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2009	2	2	100%	0	271	303	89%	-0.48	(1.29)
	October 2009	1	1	100%	0	275	296	93%	-0.28	(1.17)
	September 2009	1	1	100%	0	348	364	96%	-0.21	(1.13)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	436	468	93%	-0.27	(1.16)
	June 2009	1	1	100%	0	453	466	97%	-0.17	(1.10)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	April 2010	6	6	100%	0	291	319	91%	-0.75
March 2010		2	2	100%	0	324	336	96%	-0.27	(1.16)
February 2010		3	3	100%	0	267	311	86%	-0.70	(1.43)
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		2	2	100%	0	271	303	89%	-0.48	(1.29)
October 2009		3	3	100%	0	275	296	93%	-0.48	(1.29)
September 2009		3	4	75%	0.433	348	364	96%	2.00	(0.43)
August 2009		1	1	100%	0	476	517	92%	-0.29	(1.18)
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		2	2	100%	0	547	561	98%	-0.23	(1.14)
May 2009		2	2	100%	0	438	447	98%	-0.20	(1.12)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	5	5	100%	0.00	0.00
	October 2009	1	1	100%	0	3	3	100%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	38	38	100%	0	11	11	100%	0.00
March 2010		29	29	100%	0	4	4	100%	0.00	0.00
February 2010		28	28	100%	0	14	14	100%	0.00	0.00
January 2010		28	28	100%	0	20	20	100%	0.00	0.00
December 2009		31	31	100%	0	16	16	100%	0.00	0.00
November 2009		37	38	97%	0.1601	12	12	100%	0.00	(1.43)
October 2009		51	51	100%	0	12	12	100%	0.00	0.00
September 2009		36	36	100%	0	14	15	93%	-0.87	(1.53)
August 2009		38	38	100%	0	37	37	100%	0.00	0.00
July 2009		64	64	100%	0	16	16	100%	0.00	0.00

	June 2009	34	34	100%	0	14	15	93%	-0.86	(1.52)
	May 2009	39	39	100%	0	20	20	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	April 2010	13	13	100%	0	11	11	100%	0.00	0.00
	March 2010	13	13	100%	0	4	4	100%	0.00	0.00
	February 2010	8	8	100%	0	14	14	100%	0.00	0.00
	January 2010	18	18	100%	0	20	20	100%	0.00	0.00
	December 2009	16	16	100%	0	16	16	100%	0.00	0.00
	November 2009	3	3	100%	0	12	12	100%	0.00	0.00
	October 2009	5	5	100%	0	12	12	100%	0.00	0.00
	September 2009	3	3	100%	0	14	15	93%	-0.42	(1.26)
	August 2009	5	5	100%	0	37	37	100%	0.00	0.00
	July 2009	4	4	100%	0	16	16	100%	0.00	0.00
	June 2009	2	2	100%	0	14	15	93%	-0.36	(1.22)
	May 2009	1	1	100%	0	20	20	100%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		2	2	100%	0	60	60	100%	0.00	0.00
February 2010		1	1	100%	0	74	74	100%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	85	87	98%	-0.15	(1.09)
November 2009		3	3	100%	0	59	59	100%	0.00	0.00
October 2009		3	3	100%	0	78	78	100%	0.00	0.00
September 2009		1	1	100%	0	103	103	100%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		5	5	100%	0	96	97	99%	-0.22	(1.14)
June 2009		3	3	100%	0	98	98	100%	0.00	0.00
May 2009		3	3	100%	0	90	92	98%	-0.25	(1.15)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		April 2010	118	118	100%	0	3904	4682	83%	-4.79
	March 2010	120	122	98%	0.127	4514	5164	87%	-3.60	(3.19)
	February 2010	137	146	94%	0.2405	4059	5000	81%	-3.86	(3.34)
	January 2010	124	132	94%	0.2386	3906	7245	54%	-9.14	(6.56)
	December 2009	112	114	98%	0.1313	4337	5914	73%	-5.96	(4.62)
	November 2009	137	165	83%	0.3754	4464	6637	67%	-4.26	(3.59)
	October 2009	133	136	98%	0.1469	5059	6523	78%	-5.60	(4.40)
	September 2009	108	109	99%	0.0953	4697	5459	86%	-3.89	(3.37)
	August 2009	127	131	97%	0.1721	5288	6468	82%	-4.46	(3.71)
	July 2009	138	140	99%	0.1187	5305	6145	86%	-4.17	(3.53)
	June 2009	139	140	99%	0.0842	5603	6480	86%	-4.39	(3.67)
	May 2009	127	129	98%	0.1235	5107	6153	83%	-4.62	(3.81)
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	April 2010	1	1	100%	0	11	11	100%	0.00
March 2010		2	2	100%	0	4	4	100%	0.00	0.00
February 2010		1	1	100%	0	14	14	100%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		3	3	100%	0	16	16	100%	0.00	0.00
November 2009		2	2	100%	0	12	12	100%	0.00	0.00
October 2009		1	1	100%	0	12	12	100%	0.00	0.00
September 2009		2	2	100%	0	14	15	93%	-0.36	(1.22)
August 2009		4	4	100%	0	37	37	100%	0.00	0.00
July 2009		5	5	100%	0	16	16	100%	0.00	0.00
June 2009		1	1	100%	0	14	15	93%	-0.26	(1.16)
May 2009		0	1	0%	0	20	20	100%	0.00	0.01
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		April 2010	3	3	100%	0	1	1	100%	0.00
	March 2010	3	3	100%	0	1	1	100%	0.00	0.00
	February 2010	1	1	100%	0	1	1	100%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	3	3	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0	1	1	100%	0.00	0.00
	August 2009	7	7	100%	0	4	4	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	7	7	100%	0.00	0.00
	May 2009	5	5	100%	0	4	4	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	April 2010	3	3	100%	0	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0	1	1	100%	0.00	0.00
	February 2010	4	4	100%	0	1	1	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	1	1	100%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	4	4	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	7	7	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	71	71	100%	0.00	0.00
November 2009		1	1	100%	0	57	57	100%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		April 2010	15	15	100%	0	1177	1459	81%	-1.89
	March 2010	18	18	100%	0	1278	1520	84%	-1.84	(2.12)
	February 2010	5	5	100%	0	1272	1547	82%	-1.04	(1.63)
	January 2010	19	20	95%	0.2179	1162	1978	59%	-3.28	(2.99)
	December 2009	22	22	100%	0	1106	1610	69%	-3.14	(2.91)
	November 2009	24	24	100%	0	1138	1681	68%	-3.36	(3.04)
	October 2009	14	16	88%	0.3307	1276	1687	76%	-1.10	(1.67)
	September 2009	15	15	100%	0	1184	1583	75%	-2.24	(2.36)
	August 2009	15	16	94%	0.2421	1583	1959	81%	-1.31	(1.80)
	July 2009	14	14	100%	0	1392	1788	78%	-1.99	(2.21)
	June 2009	21	21	100%	0	1507	1865	81%	-2.22	(2.35)
	May 2009	20	20	100%	0	1167	1400	83%	-1.98	(2.21)
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	April 2010	2	2	100%	0	1	1	100%	0.00
March 2010		1	1	100%	0	1	1	100%	0.00	0.00
February 2010		1	1	100%	0	1	1	100%	0.00	0.00
January 2010		1	1	100%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	0	0	0%	0.00	0.00
November 2009		1	1	100%	0	3	3	100%	0.00	0.00
October 2009		2	2	100%	0	1	1	100%	0.00	0.00
September 2009		1	1	100%	0	1	1	100%	0.00	0.00

	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	4	4	100%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	4	4	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	6	6	100%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	April 2010	5	5	100%	0	816	844	97%	-0.41	(1.25)
	March 2010	1	1	100%	0	898	917	98%	-0.15	(1.09)
	February 2010	2	2	100%	0	743	762	98%	-0.23	(1.14)
	January 2010	3	4	75%	0.433	890	1074	83%	0.42	(1.05)
	December 2009	3	3	100%	0	825	863	96%	-0.37	(1.23)
	November 2009	2	2	100%	0	885	993	89%	-0.49	(1.30)
	October 2009	2	2	100%	0	1000	1039	96%	-0.28	(1.17)
	September 2009	3	3	100%	0	799	819	98%	-0.27	(1.17)
	August 2009	2	3	67%	0.4714	911	949	96%	2.59	(0.28)
	July 2009	7	7	100%	0	872	898	97%	-0.46	(1.28)
	June 2009	2	2	100%	0	931	958	97%	-0.24	(1.15)
	May 2009	5	5	100%	0	923	954	97%	-0.41	(1.25)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	40	42	95%	-0.22	(1.13)
	November 2009	1	1	100%	0	40	42	95%	-0.22	(1.13)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	28	31	90%	-0.32	(1.20)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	14	15	93%	-0.36	(1.22)
	November 2009	0	1	0%	0	12	14	86%	2.37	(0.49)
	October 2009	1	1	100%	0	17	17	100%	0.00	0.00
	September 2009	2	2	100%	0	12	13	92%	-0.38	(1.23)
	August 2009	2	2	100%	0	19	19	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	19	19	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48	April 2010	1	1	100%	0	5430	5565	98%	-0.16	(1.10)

Hours Line Sharing Parity	March 2010	2	2	100%	0	6007	6141	98%	-0.21	(1.13)	
	February 2010	3	3	100%	0	5860	6038	97%	-0.30	(1.18)	
	January 2010	2	2	100%	0	7227	8810	82%	-0.66	(1.40)	
	December 2009	1	1	100%	0	6518	7048	92%	-0.29	(1.17)	
	November 2009	6	6	100%	0	7087	7852	90%	-0.80	(1.49)	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	1	1	100%	0	6733	6863	98%	-0.14	(1.08)	
	June 2009	2	2	100%	0	7116	7323	97%	-0.24	(1.15)	
	May 2009	1	1	100%	0	6859	7106	97%	-0.19	(1.12)	
	MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	April 2010	5	5	100%	0	5430	5565	98%	-0.35	(1.21)
	March 2010	4	4	100%	0	6007	6141	98%	-0.30	(1.18)	
February 2010	0	0	0%	0	0	0	0%	0.00	0.00		
January 2010	2	3	67%	0.4714	7227	8810	82%	0.69	(0.92)		
December 2009	1	1	100%	0	6518	7048	92%	-0.29	(1.17)		
November 2009	1	2	50%	0.5	7087	7852	90%	1.92	(0.46)		
October 2009	0	0	0%	0	0	0	0%	0.00	0.00		
September 2009	4	4	100%	0	6157	6306	98%	-0.31	(1.19)		
August 2009	5	5	100%	0	7048	7313	96%	-0.43	(1.26)		
July 2009	2	2	100%	0	6733	6863	98%	-0.20	(1.12)		
June 2009	2	2	100%	0	7116	7323	97%	-0.24	(1.15)		
May 2009	3	3	100%	0	6859	7106	97%	-0.33	(1.20)		
MR-4A All Troubles Cleared within 48 Hours PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
March 2010	0	0	0%	0	0	0	0%	0.00	0.00		
February 2010	0	0	0%	0	0	0	0%	0.00	0.00		
January 2010	1	1	100%	0	8	9	89%	-0.34	(1.20)		
December 2009	0	0	0%	0	0	0	0%	0.00	0.00		
November 2009	0	0	0%	0	0	0	0%	0.00	0.00		
October 2009	0	0	0%	0	0	0	0%	0.00	0.00		
September 2009	1	1	100%	0	7	7	100%	0.00	0.00		
August 2009	0	0	0%	0	0	0	0%	0.00	0.00		
July 2009	0	0	0%	0	0	0	0%	0.00	0.00		
June 2009	3	3	100%	0	12	12	100%	0.00	0.00		
May 2009	0	0	0%	0	0	0	0%	0.00	0.00		
MR-4A All Troubles Cleared within 48 Hours Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
March 2010	1	1	100%	0	5109	5224	98%	-0.15	(1.09)		
February 2010	1	1	100%	0	5117	5276	97%	-0.18	(1.11)		
January 2010	1	1	100%	0	6337	7736	82%	-0.47	(1.29)		
December 2009	1	2	50%	0.5	5693	6185	92%	2.20	(0.38)		
November 2009	2	2	100%	0	6202	6859	90%	-0.46	(1.28)		
October 2009	1	1	100%	0	6281	6594	95%	-0.22	(1.14)		
September 2009	0	0	0%	0	0	0	0%	0.00	0.00		
August 2009	4	4	100%	0	6137	6364	96%	-0.38	(1.23)		
July 2009	7	7	100%	0	5861	5965	98%	-0.35	(1.21)		
June 2009	2	2	100%	0	6185	6365	97%	-0.24	(1.15)		
May 2009	1	1	100%	0	5936	6152	96%	-0.19	(1.12)		
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2010	10	10	100%	0	5430	5565	98%	-0.50	(1.30)	
March 2010	23	23	100%	0	6007	6141	98%	-0.71	(1.43)		
February 2010	30	30	100%	0	5860	6038	97%	-0.95	(1.58)		
January 2010	25	33	76%	0.4285	7227	8810	82%	0.94	(0.55)		
December 2009	18	19	95%	0.2233	6518	7048	92%	-0.37	(1.23)		
November 2009	25	27	93%	0.2619	7087	7852	90%	-0.41	(1.25)		

	October 2009	31	31	100%	0	7281	7633	95%	-1.22	(1.74)
	September 2009	32	32	100%	0	6157	6306	98%	-0.88	(1.53)
	August 2009	18	18	100%	0	7048	7313	96%	-0.82	(1.50)
	July 2009	27	27	100%	0	6733	6863	98%	-0.72	(1.44)
	June 2009	28	28	100%	0	7116	7323	97%	-0.90	(1.55)
	May 2009	19	21	90%	0.2935	6859	7106	97%	1.51	(0.41)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	16	19	84%	-0.42	(1.26)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	12	14	86%	-0.39	(1.24)
	October 2009	1	1	100%	0	17	17	100%	0.00	0.00
	September 2009	1	1	100%	0	12	13	92%	-0.28	(1.17)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	15	15	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	April 2010	1	1	100%	0	21	21	100%	0.00	0.00
	March 2010	1	1	100%	0	23	25	92%	-0.29	(1.18)
	February 2010	2	2	100%	0	24	24	100%	0.00	0.00
	January 2010	2	2	100%	0	33	36	92%	-0.42	(1.25)
	December 2009	3	3	100%	0	40	42	95%	-0.37	(1.23)
	November 2009	5	5	100%	0	40	42	95%	-0.47	(1.29)
	October 2009	2	2	100%	0	33	34	97%	-0.24	(1.15)
	September 2009	1	1	100%	0	35	36	97%	-0.17	(1.10)
	August 2009	1	1	100%	0	28	31	90%	-0.32	(1.20)
	July 2009	4	4	100%	0	16	16	100%	0.00	0.00
	June 2009	3	3	100%	0	38	40	95%	-0.38	(1.23)
	May 2009	1	1	100%	0	27	29	93%	-0.27	(1.16)
MR-4B All Troubles Cleared within 48 Hours Business Parity	April 2010	1	1	100%	0	202	209	97%	-0.19	(1.11)
	March 2010	6	6	100%	0	230	238	97%	-0.45	(1.27)
	February 2010	4	4	100%	0	211	217	97%	-0.33	(1.20)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	234	245	96%	-0.31	(1.19)
	November 2009	0	3	0%	0	185	205	90%	5.23	0.85
	October 2009	1	1	100%	0	243	256	95%	-0.23	(1.14)
	September 2009	2	2	100%	0	211	228	93%	-0.40	(1.24)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	235	244	96%	-0.28	(1.17)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	6	6	100%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00

	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours Residence Parity	April 2010	2	2	100%	0	1518	1585	96%	-0.30	(1.18)	
	March 2010	2	2	100%	0	1513	1592	95%	-0.32	(1.20)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	1858	2178	85%	-0.41	(1.25)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0	1683	1894	89%	-0.35	(1.22)	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	2	2	100%	0	1859	1961	95%	-0.33	(1.20)	
	July 2009	1	1	100%	0	1751	1844	95%	-0.23	(1.14)	
	June 2009	1	1	100%	0	1784	1887	95%	-0.24	(1.15)	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2010	2	2	100%	0	1720	1794	96%	-0.29	(1.18)
		March 2010	5	5	100%	0	1743	1830	95%	-0.50	(1.30)
February 2010		2	3	67%	0.4714	1807	1911	95%	2.13	(0.38)	
January 2010		11	11	100%	0	2167	2511	86%	-1.32	(1.80)	
December 2009		2	4	50%	0.5	1824	1993	92%	2.98	0.07	
November 2009		9	11	82%	0.3857	1868	2099	89%	0.76	(0.76)	
October 2009		6	6	100%	0	1953	2065	95%	-0.59	(1.36)	
September 2009		9	9	100%	0	1750	1880	93%	-0.82	(1.50)	
August 2009		12	13	92%	0.2665	2120	2232	95%	0.44	(0.98)	
July 2009		3	3	100%	0	1989	2098	95%	-0.41	(1.25)	
June 2009		4	4	100%	0	2019	2131	95%	-0.47	(1.29)	
May 2009		3	3	100%	0	1576	1654	95%	-0.38	(1.23)	
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	2	2	100%	0.00	(0.74)	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	3	3	100%	0	199	199	100%	0.00	0.00
February 2010		4	4	100%	0	192	192	100%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		1	1	100%	0	183	185	99%	-0.10	(1.06)	
October 2009		6	6	100%	0	222	224	99%	-0.23	(1.14)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
June 2009		1	1	100%	0	280	281	100%	-0.06	(1.04)	
May 2009		1	1	100%	0	204	205	100%	-0.07	(1.04)	
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		April 2010	1	1	100%	0	966	975	99%	-0.10	(1.06)
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	December 2009	0	0	0%	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	1108	1111	100%	-0.07
	October 2009	2	2	100%	0	938	946	99%	-0.13
	September 2009	0	0	0%	0	0	0	0%	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00
	June 2009	1	1	100%	0	1568	1571	100%	-0.04
	May 2009	0	0	0%	0	0	0	0%	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	April 2010	1	1	100%	0	966	975	99%	-0.10
	March 2010	0	0	0%	0	0	0	0%	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00
	November 2009	2	2	100%	0	1108	1111	100%	-0.07
	October 2009	1	1	100%	0	938	946	99%	-0.09
	September 2009	1	1	100%	0	984	987	100%	-0.06
	August 2009	0	0	0%	0	0	0	0%	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00
	August 2009	1	1	100%	0	1077	1079	100%	-0.04
	July 2009	1	1	100%	0	1202	1215	99%	-0.10
	June 2009	1	1	100%	0	1288	1290	100%	-0.04
	May 2009	0	0	0%	0	0	0	0%	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2010	9	9	100%	0	966	975	99%	-0.29
	March 2010	5	5	100%	0	1031	1035	100%	-0.14
	February 2010	3	3	100%	0	934	938	100%	-0.11
	January 2010	2	2	100%	0	948	992	96%	-0.30
	December 2009	1	1	100%	0	1185	1194	99%	-0.09
	November 2009	7	7	100%	0	1108	1111	100%	-0.14
	October 2009	13	13	100%	0	938	946	99%	-0.33
	September 2009	10	10	100%	0	984	987	100%	-0.17
	August 2009	7	7	100%	0	1334	1339	100%	-0.16
	July 2009	5	5	100%	0	1421	1434	99%	-0.21
	June 2009	4	4	100%	0	1568	1571	100%	-0.09
	May 2009	5	5	100%	0	1186	1190	100%	-0.13
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	1	1	100%	0	3	3	100%	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00
	November 2009	1	1	100%	0	6	6	100%	0.00
	October 2009	1	1	100%	0	9	9	100%	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00

	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	13	13	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	59	59	100%	0	11	11	100%	0.00	0.00
	March 2010	51	51	100%	0	4	4	100%	0.00	0.00
	February 2010	43	43	100%	0	14	14	100%	0.00	0.00
	January 2010	43	43	100%	0	20	20	100%	0.00	0.00
	December 2009	43	43	100%	0	16	16	100%	0.00	0.00
	November 2009	50	51	98%	0.1386	12	12	100%	0.00	(1.53)
	October 2009	65	65	100%	0	12	12	100%	0.00	0.00
	September 2009	60	60	100%	0	15	15	100%	0.00	0.00
	August 2009	59	59	100%	0	37	37	100%	0.00	0.00
	July 2009	78	78	100%	0	16	16	100%	0.00	0.00
	June 2009	42	42	100%	0	14	15	93%	-0.89	(1.54)
	May 2009	52	52	100%	0	20	20	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	April 2010	16	16	100%	0	11	11	100%	0.00	0.00
	March 2010	14	14	100%	0	4	4	100%	0.00	0.00
	February 2010	9	9	100%	0	14	14	100%	0.00	0.00
	January 2010	18	18	100%	0	20	20	100%	0.00	0.00
	December 2009	18	18	100%	0	16	16	100%	0.00	0.00
	November 2009	5	5	100%	0	12	12	100%	0.00	0.00
	October 2009	7	7	100%	0	12	12	100%	0.00	0.00
	September 2009	4	4	100%	0	15	15	100%	0.00	0.00
	August 2009	5	5	100%	0	37	37	100%	0.00	0.00
	July 2009	5	5	100%	0	16	16	100%	0.00	0.00
	June 2009	2	2	100%	0	14	15	93%	-0.36	(1.22)
	May 2009	1	1	100%	0	20	20	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	April 2010	1	1	100%	0	61	61	100%	0.00	0.00
	March 2010	2	2	100%	0	60	60	100%	0.00	0.00
	February 2010	2	2	100%	0	74	74	100%	0.00	0.00
	January 2010	2	2	100%	0	87	87	100%	0.00	0.00
	December 2009	1	1	100%	0	86	87	99%	-0.11	(1.07)
	November 2009	5	5	100%	0	59	59	100%	0.00	0.00
	October 2009	6	6	100%	0	78	78	100%	0.00	0.00
	September 2009	1	1	100%	0	103	103	100%	0.00	0.00
	August 2009	2	2	100%	0	94	95	99%	-0.14	(1.09)
	July 2009	6	6	100%	0	96	97	99%	-0.24	(1.15)
	June 2009	3	3	100%	0	98	98	100%	0.00	0.00
	May 2009	4	4	100%	0	92	92	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	April 2010	162	162	100%	0	6250	6391	98%	-1.89	(2.15)
	March 2010	172	172	100%	0	6883	7018	98%	-1.81	(2.10)
	February 2010	187	187	100%	0	6625	6806	97%	-2.23	(2.36)
	January 2010	193	196	98%	0.1228	8021	9646	83%	-5.67	(4.45)
	December 2009	165	165	100%	0	7538	8075	93%	-3.39	(3.06)
	November 2009	189	210	90%	0.3	8028	8796	91%	0.64	(0.67)
	October 2009	177	178	99%	0.0747	8084	8441	96%	-2.41	(2.46)
	September 2009	145	146	99%	0.0825	7000	7152	98%	-1.19	(1.73)
	August 2009	176	176	100%	0	8127	8397	97%	-2.39	(2.45)
	July 2009	184	184	100%	0	7915	8053	98%	-1.77	(2.08)
	June 2009	192	193	99%	0.0718	8453	8663	98%	-1.70	(2.04)
	May 2009	165	165	100%	0	7876	8126	97%	-2.27	(2.38)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	April 2010	4	4	100%	0	11	11	100%	0.00	0.00
	March 2010	3	3	100%	0	4	4	100%	0.00	0.00

	February 2010	2	2	100%	0	14	14	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	4	4	100%	0	16	16	100%	0.00	0.00
	November 2009	4	4	100%	0	12	12	100%	0.00	0.00
	October 2009	3	3	100%	0	12	12	100%	0.00	0.00
	September 2009	3	3	100%	0	15	15	100%	0.00	0.00
	August 2009	5	5	100%	0	37	37	100%	0.00	0.00
	July 2009	5	5	100%	0	16	16	100%	0.00	0.00
	June 2009	2	2	100%	0	14	15	93%	-0.36	(1.22)
	May 2009	1	1	100%	0	20	20	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	4	4	100%	0	1	1	100%	0.00	0.00
	March 2010	4	4	100%	0	1	1	100%	0.00	0.00
	February 2010	1	1	100%	0	1	1	100%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	3	3	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	4	4	100%	0	1	1	100%	0.00	0.00
	August 2009	7	7	100%	0	4	4	100%	0.00	0.00
	July 2009	1	1	100%	0	4	4	100%	0.00	0.00
	June 2009	1	1	100%	0	7	7	100%	0.00	0.00
	May 2009	5	5	100%	0	4	4	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	April 2010	3	3	100%	0	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0	1	1	100%	0.00	0.00
	February 2010	4	4	100%	0	1	1	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	1	1	100%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	4	4	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	7	7	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	75	75	100%	0.00	0.00
	December 2009	1	1	100%	0	71	71	100%	0.00	0.00
	November 2009	3	3	100%	0	57	57	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	75	75	100%	0.00	0.00
	August 2009	1	1	100%	0	109	109	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	2	2	100%	0	97	97	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	April 2010	18	18	100%	0	1866	1943	96%	-0.86	(1.52)
	March 2010	19	19	100%	0	1898	1988	95%	-0.94	(1.57)
	February 2010	11	11	100%	0	1976	2081	95%	-0.76	(1.46)
	January 2010	26	26	100%	0	2321	2667	87%	-1.96	(2.19)
	December 2009	24	24	100%	0	1989	2160	92%	-1.43	(1.87)
	November 2009	29	29	100%	0	2035	2266	90%	-1.80	(2.10)
	October 2009	29	29	100%	0	2088	2203	95%	-1.26	(1.76)

	September 2009	21	21	100%	0	1891	2021	94%	-1.20	(1.73)
	August 2009	18	18	100%	0	2375	2487	96%	-0.92	(1.56)
	July 2009	19	19	100%	0	2228	2342	95%	-0.98	(1.60)
	June 2009	26	26	100%	0	2250	2362	95%	-1.13	(1.69)
	May 2009	23	23	100%	0	1745	1824	96%	-1.01	(1.62)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	April 2010	2	2	100%	0	1	1	100%	0.00	0.00
	March 2010	2	2	100%	0	1	1	100%	0.00	0.00
	February 2010	2	2	100%	0	1	1	100%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	3	3	100%	0.00	0.00
	October 2009	2	2	100%	0	1	1	100%	0.00	0.00
	September 2009	2	2	100%	0	1	1	100%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	4	4	100%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	2	2	100%	0	4	4	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	66	92	72%	1.58	(0.66)
	June 2009	1	1	100%	0	70	87	80%	-0.49	(1.30)
	May 2009	1	1	100%	0	81	108	75%	-0.57	(1.35)
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	April 2010	3	3	100%	0	51	61	84%	-0.75	(1.46)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	47	59	80%	-0.50	(1.30)
	October 2009	2	2	100%	0	66	78	85%	-0.60	(1.36)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours E911 Parity	April 2010	2	2	100%	0	2	2	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	April 2010	26	33	79%	0.4088	51	61	84%	0.60
March 2010		31	40	78%	0.4176	48	60	80%	0.31	(0.96)
February 2010		32	39	82%	0.3838	56	74	76%	-0.75	(1.46)
January 2010		28	39	72%	0.45	73	87	84%	1.71	(0.20)
December 2009		40	57	70%	0.4575	64	87	74%	0.45	(0.84)
November 2009		26	35	74%	0.4371	47	59	80%	0.63	(0.78)
October 2009		30	45	67%	0.4714	66	78	85%	2.66	0.26
September 2009		33	38	87%	0.338	80	103	78%	-1.16	(1.71)
August 2009		24	36	67%	0.4714	74	95	78%	1.38	(0.34)
July 2009		35	45	78%	0.4157	73	97	75%	-0.32	(1.20)
June 2009		30	41	73%	0.4431	74	98	76%	0.29	(0.95)
May 2009		27	42	64%	0.4792	70	92	76%	1.49	(0.27)
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		April 2010	1	1	100%	0	2	3	67%	-0.61
	March 2010	2	3	67%	0.4714	1	1	100%	0.00	(1.41)
	February 2010	2	3	67%	0.4714	3	3	100%	0.00	(1.00)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	1	2	50%	-0.82	(1.50)
	September 2009	1	1	100%	0	1	1	100%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	3	3	100%	0	2	3	67%	-0.87	(1.53)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	April 2010	1	1	100%	0	1	1	100%	0.00
March 2010		2	2	100%	0	4	5	80%	-0.60	(1.36)
February 2010		1	1	100%	0	2	2	100%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		2	2	100%	0	2	3	67%	-0.77	(1.47)
October 2009		1	1	100%	0	2	2	100%	0.00	0.00
September 2009		2	2	100%	0	3	4	75%	-0.67	(1.41)
August 2009		2	2	100%	0	2	2	100%	0.00	0.00
July 2009		2	2	100%	0	5	5	100%	0.00	0.00
June 2009		1	1	100%	0	2	2	100%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00

	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	80	103	78%	-0.53	(1.32)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	April 2010	52	63	83%	0.3796	51	61	84%	0.16	(1.05)
	March 2010	40	70	57%	0.4949	48	60	80%	3.25	0.59
	February 2010	44	60	73%	0.4422	56	74	76%	0.31	(0.93)
	January 2010	80	97	82%	0.3802	73	87	84%	0.26	(0.96)
	December 2009	82	113	73%	0.4462	64	87	74%	0.16	(1.00)
	November 2009	62	91	68%	0.466	47	59	80%	1.71	(0.17)
	October 2009	100	132	76%	0.4285	66	78	85%	1.72	(0.17)
	September 2009	82	97	85%	0.3616	80	103	78%	-1.17	(1.71)
	August 2009	71	95	75%	0.4345	74	95	78%	0.52	(0.79)
	July 2009	76	103	74%	0.4398	73	97	75%	0.24	(0.95)
	June 2009	87	114	76%	0.4251	74	98	76%	-0.14	(1.08)
	May 2009	70	91	77%	0.4213	70	92	76%	-0.13	(1.08)
	MR-5B All Troubles Cleared within 4 Hours DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		1	1	100%	0	53	75	71%	-0.64	(1.39)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity		April 2010	2	3	67%	0.4714	2	2	100%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	3	3	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	1	1	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	April 2010	9	10	90%	0.3	46	56	82%	-0.60
March 2010		12	16	75%	0.433	50	61	82%	0.65	(0.81)
February 2010		6	9	67%	0.4714	66	79	84%	1.29	(0.50)
January 2010		23	29	79%	0.4051	53	75	71%	-0.87	(1.53)
December 2009		8	15	53%	0.4989	53	71	75%	1.72	(0.20)
November 2009		8	9	89%	0.3143	44	57	77%	-0.78	(1.47)
October 2009		7	8	88%	0.3307	60	79	76%	-0.73	(1.44)
September 2009		10	10	100%	0	67	75	89%	-1.03	(1.62)
August 2009		10	13	77%	0.4213	86	109	79%	0.17	(1.08)
July 2009		9	10	90%	0.3	76	98	78%	-0.90	(1.55)

	June 2009	6	7	86%	0.3499	62	77	81%	-0.33	(1.20)
	May 2009	5	11	45%	0.4979	71	97	73%	1.97	(0.07)
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	3	33%	0.4714	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	3	3	100%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	1	1	100%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	50	61	82%	-0.47	(1.28)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	April 2010	13	15	87%	0.3399	46	56	82%	-0.41	(1.25)
	March 2010	15	16	94%	0.2421	50	61	82%	-1.09	(1.66)
	February 2010	10	13	77%	0.4213	66	79	84%	0.60	(0.85)
	January 2010	9	11	82%	0.3857	53	75	71%	-0.76	(1.46)
	December 2009	8	14	57%	0.4949	53	71	75%	1.38	(0.39)
	November 2009	8	11	73%	0.4454	44	57	77%	0.32	(1.01)
	October 2009	11	16	69%	0.4635	60	79	76%	0.61	(0.81)
	September 2009	10	14	71%	0.4518	67	75	89%	1.99	(0.19)
	August 2009	14	16	88%	0.3307	86	109	79%	-0.79	(1.48)
	July 2009	9	16	56%	0.4961	76	98	78%	1.89	(0.10)
	June 2009	8	9	89%	0.3143	62	77	81%	-0.60	(1.36)
	May 2009	6	8	75%	0.433	71	97	73%	-0.11	(1.07)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.02916667	1	00:42	0	0.446527778	4	02:41	-0.97	(1.59)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	April 2010	2.83263889	5	13:36	0.472222222	0	842	17:03	-0.19	(1.12)
	March 2010	0.88472222	1	21:14	0	0	916	13:29	0.57	(0.60)
	February 2010	1.24375	2	14:55	0.703472222	0	762	16:53	-0.06	(1.04)
	January 2010	6.37430556	4	14:15	1.540972222	0	1073	05:41	0.66	(0.55)
	December 2009	2.75555556	3	22:03	0.071527778	0	862	17:36	0.42	(0.57)
	November 2009	0.34722222	2	04:10	0.064583333	0	992	21:12	-1.13	(1.69)
	October 2009	2.09305556	2	01:07	0.455555556	0	1038	16:55	0.52	(0.32)
	September 2009	1.15902778	3	09:16	0.289583333	0	819	13:56	-0.44	(1.27)
	August 2009	2.53055556	3	20:15	1.143055556	0	948	15:57	0.46	(0.51)
	July 2009	3.48333333	7	11:57	0.404166667	0	897	14:48	-0.38	(1.23)
	June 2009	0.30277778	2	03:38	0.091666667	0	956	15:10	-0.43	(1.26)
	May 2009	2.56388889	5	12:18	0.347222222	0	953	15:17	-0.34	(1.21)
MR-6A Mean Time to Restore Centrex Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.82361111	1	19:46	0	27.36180556	41	16:01	0.19	(0.91)
	November 2009	0.71319444	1	17:07	0	18.24583333	37	11:50	0.29	(0.67)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.78055556	1	18:44	0	22.81180556	29	18:53	-0.01	(1.00)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	1.03333333	2	12:24	0.704166667	8.429166667	15	13:29	-0.10	(1.06)
	November 2009	2.15347222	1	03:41	0	14.36805556	14	00:38	1.30	(0.37)
	October 2009	1.93680556	1	22:29	0	8.875	17	12:32	3.18	(0.05)
	September 2009	0.33472222	2	04:01	0.011805556	8.149305556	13	15:03	-0.76	(1.46)
	August 2009	0.31180556	2	03:44	0.051388889	11.75416667	19	14:51	-1.56	(1.95)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.99652778	1	23:55	0	7.904166667	18	10:32	1.44	(0.45)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Line Sharing Parity	April 2010	1.35277778	1	08:28	0	0	5558	17:12	0.61	0.08
	March 2010	0.75763889	2	09:05	0.036805556	0	6139	15:44	-0.39	(1.24)
	February 2010	3.775	3	06:12	0.641666667	0	6035	17:54	1.00	0.02
	January 2010	1.36666667	2	16:24	0.784027778	0	8806	06:12	-0.79	(1.48)
	December 2009	1.03055556	1	00:44	0	0	7042	21:43	0.10	(0.62)
	November 2009	5.13472222	6	20:32	0.513194444	0	7850	23:02	-0.27	(1.17)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0.37430556	1	08:59	0	0	6856	15:49	-0.45	(1.27)
	June 2009	1.93888889	2	23:16	0.024305556	0	7316	16:17	0.37	(0.38)
	May 2009	0.19513889	1	04:41	0	0	7102	17:23	-0.72	(1.43)
MR-6A Mean Time to Restore Line Splitting Parity	April 2010	2.15347222	5	10:20	0.374305556	0	5558	17:12	-0.61	(1.37)
	March 2010	1.46944444	4	08:49	0.426388889	0	6139	15:44	-0.58	(1.35)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	3.73819444	3	05:54	1.011111111	0	8806	06:12	-0.02	(1.01)
	December 2009	0.71805556	1	17:14	0	0	7042	21:43	-0.14	(1.09)
	November 2009	3.28402778	2	15:24	2.192361111	0	7850	23:02	1.03	(0.24)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	2.32777778	4	13:58	0.304861111	0	6304	16:11	-0.27	(1.17)
	August 2009	3.09444444	5	14:51	0.527083333	0	7312	18:03	-0.35	(1.21)
	July 2009	0.26458333	2	03:10	0.047916667	0	6856	15:49	-1.17	(1.71)
	June 2009	1.01597222	2	12:11	0.534722222	0	7316	16:17	-0.22	(1.13)
	May 2009	1.89166667	3	15:08	0.388888889	0	7102	17:23	-0.22	(1.13)
MR-6A Mean Time to Restore PBX Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	1.85694444	1	20:34	0	5.782638889	8	17:21	1.60	(0.46)
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.11319444	1	02:43	0	3.830555556	7	13:08	-0.87	(1.53)
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.16944444	3	01:21	0.015972222	3.416666667	11	07:27	-1.14	(1.70)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.07708333	1	01:51	0	0	5223	16:08	-0.56	(1.34)
	February 2010	0.23680556	1	05:41	0	0	5273	18:02	-0.79	(1.48)
	January 2010	0.23958333	1	05:45	0	0	7733	06:16	-1.00	(1.61)
	December 2009	3.07083333	2	12:51	0.847222222	0	6180	22:18	0.63	(0.27)
	November 2009	0.50625	2	06:04	0.03125	0	6858	23:18	-1.08	(1.66)
	October 2009	0.19861111	1	04:46	0	0	6589	19:36	-0.76	(1.46)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	2.88611111	4	17:19	0.348611111	0	6364	18:22	-0.10	(1.06)
	July 2009	5.11944444	7	17:33	0.244444444	0	5959	15:58	0.29	(0.72)
	June 2009	1.70972222	2	20:31	0.063888889	0	6360	16:27	0.24	(0.60)
	May 2009	0.14375	1	03:27	0	0	6149	17:42	-0.82	(1.50)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	April 2010	5.10625	10	12:15	0.372222222	0	5558	17:12	-0.62	(1.38)
	March 2010	12.0840278	23	12:37	0.470833333	0	6139	15:44	-0.62	(1.38)
	February 2010	16.1569444	30	12:56	0.388194444	0	6035	17:54	-1.27	(1.77)
	January 2010	48.6493056	33	11:23	1.264583333	0	8806	06:12	1.21	(0.22)
	December 2009	13.2965278	19	16:48	0.533333333	0	7042	21:43	-0.68	(1.42)
	November 2009	23.2520833	27	20:40	0.650694444	0	7850	23:02	-0.55	(1.33)
	October 2009	24.7194444	30	19:47	0.336805556	0	7627	19:14	0.15	(0.80)
	September 2009	13.6875	32	10:16	0.351388889	0	6304	16:11	-2.07	(2.26)
	August 2009	8.00972222	18	10:41	0.3875	0	7312	18:03	-1.54	(1.94)
	July 2009	17.9208333	27	15:56	0.434027778	0	6856	15:49	0.04	(0.91)
	June 2009	17.7798611	28	15:14	0.435416667	0	7316	16:17	-0.21	(1.13)
	May 2009	25.6652778	21	05:20	2.027777778	0	7102	17:23	3.08	0.44
MR-6A Mean Time to Restore UNE P	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

(Centrex 21) Parity	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	1.05902778	1	01:25	0	20.05	19	01:20	0.00	(0.96)	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0.18055556	1	04:20	0	14.36805556	14	00:38	-0.98	(1.59)	
	October 2009	0.14583333	1	03:30	0	8.875	17	12:32	-0.85	(1.51)	
	September 2009	1.04305556	1	01:02	0	8.149305556	13	15:03	0.51	(0.37)	
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2009	1.02638889	1	00:38	0	7.130555556	15	11:25	1.26	(0.48)	
MR-6A Mean Time to Restore UNE P (Centrex) Parity	April 2010	0.77569444	1	18:37	0	8.96875	21	10:15	0.91	(0.76)	
	March 2010	0.18888889	1	04:32	0	21.77291667	25	20:54	-0.66	(1.40)	
	February 2010	1.56805556	2	18:49	0.223611111	12.43333333	24	12:26	0.92	(0.59)	
	January 2010	0.29791667	2	03:34	0.019444444	26.97361111	36	17:59	-0.93	(1.57)	
	December 2009	1.96458333	3	15:43	0.408333333	27.36180556	41	16:01	-0.03	(1.02)	
	November 2009	2.40972222	5	11:34	0.388194444	18.24583333	37	11:50	-0.03	(1.02)	
	October 2009	1.02847222	2	12:20	0.614583333	17.54236111	34	12:23	0.00	(1.00)	
	September 2009	1.15277778	1	03:40	0	19.25208333	36	12:50	1.20	(0.22)	
	August 2009	0.55138889	1	13:14	0	22.81180556	29	18:53	-0.23	(1.14)	
	July 2009	2.32083333	4	13:55	0.265277778	8.483333333	15	13:34	0.06	(0.97)	
	June 2009	1.63125	3	13:03	0.381944444	22.60555556	40	13:34	-0.05	(1.03)	
	May 2009	0.2125	1	05:06	0	21.40416667	29	17:43	-0.58	(1.35)	
	MR-6B Mean Time to Restore Business Parity	April 2010	0.09583333	1	02:18	0	125.1534722	208	14:26	-0.71	(1.43)
		March 2010	1.375	6	05:30	0.248611111	131.5041667	237	13:19	-1.38	(1.84)
February 2010		0.56527778	3	04:31	0.048611111	125.5541667	217	13:53	-0.88	(1.54)	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0.34652778	2	04:09	0.0125	192.71875	244	18:57	-1.25	(1.76)	
November 2009		9.21388889	3	01:43	1.043055556	186.9715278	205	21:53	4.21	1.26	
October 2009		1.95138889	1	22:50	0	179.3506944	255	16:53	1.62	(0.03)	
September 2009		1.08125	2	12:58	0.540972222	160.3840278	227	16:57	-0.31	(1.19)	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2009		1.23611111	2	14:50	0.457638889	152.7145833	244	15:01	-0.02	(1.01)	
May 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore PBX Parity		April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2009	0.76805556	1	18:26	0	2.764583333	5	13:16	0.38	(1.15)	
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6B Mean Time to Restore Residence Parity	April 2010	1.14375	2	13:43	0.604166667	0	1584	16:52	-0.27	(1.16)
March 2010		1.16944444	2	14:02	0.739583333	0	1592	17:00	-0.21	(1.13)	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0.92222222	1	22:08	0	0	2177	03:32	-0.22	(1.13)	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009	0.31180556	1	07:29	0	0	1892	23:04	-0.74	(1.45)		

	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.87847222	2	10:32	0.370833333	0	1960	17:52	-0.63	(1.38)
	July 2009	0.24027778	1	05:46	0	0	1841	18:52	-0.73	(1.44)
	June 2009	0.83402778	1	20:01	0	0	1886	18:01	0.11	(0.83)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore UNE - P (POTS) Parity	April 2010	1.11458333	2	13:22	0.441666667	0	1792	16:35	-0.27	(1.17)
	March 2010	2.94513889	5	14:08	0.429166667	0	1829	16:31	-0.28	(1.17)
	February 2010	4.18263889	3	09:28	1.473611111	0	1911	17:54	0.99	(0.21)
	January 2010	10.7756944	11	23:31	0.397916667	0	2510	02:44	-0.45	(1.27)
	December 2009	7.76527778	4	22:35	0.767361111	0	1992	22:48	1.69	0.22
	November 2009	13.5444444	11	05:33	1.074305556	0	2097	22:57	1.04	(0.33)
	October 2009	2.03263889	6	08:08	0.404861111	0	2064	19:14	-1.56	(1.95)
	September 2009	7.51319444	9	20:02	0.458333333	0	1879	20:46	-0.09	(1.05)
	August 2009	13.3743056	13	00:41	1.270138889	0	2231	17:33	1.56	(0.06)
	July 2009	1.85763889	3	14:52	0.365972222	0	2095	18:42	-0.37	(1.22)
	June 2009	2.56111111	4	15:22	0.359722222	0	2130	17:41	-0.26	(1.16)
	May 2009	2.22291667	3	17:47	0.540277778	0	1652	16:59	0.08	(0.78)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	3.02847222	1	00:41	0	0.457638889	2	05:29	32.10	(0.57)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.45069444	1	10:49	0	20.11319444	116	04:10	0.91	(0.35)
	February 2010	0.08125	3	00:39	0.044444444	30.87361111	137	05:25	-0.96	(1.58)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.00555556	1	00:08	0	35.16527778	118	07:09	-0.51	(1.31)
	October 2009	1.50763889	6	06:02	0.395833333	27.05625	132	04:55	0.27	(0.68)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.06458333	1	01:33	0	35.11666667	185	04:33	-0.31	(1.19)
	May 2009	0.04861111	1	01:10	0	19.44097222	127	03:40	-0.31	(1.19)
MR-6C Mean Time to Restore Line Sharing Parity	April 2010	0.10347222	1	02:29	0	179.0222222	487	08:49	-0.51	(1.31)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.48125	2	05:46	0.060416667	170.6194444	473	08:39	-0.34	(1.21)
	October 2009	1.27291667	2	15:16	0.202777778	176.7229167	468	09:04	0.54	(0.43)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	April 2010	0.04236111	1	01:01	0	179.0222222	487	08:49	-0.63	(1.38)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.85694444	1	20:34	0	176.7229167	468	09:04	0.71	(0.36)
	September 2009	0.08125	1	01:57	0	167.3340278	551	07:17	-0.57	(1.35)
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.00208333	1	00:03	0	200.3041667	556	08:39	-0.76	(1.46)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.02083333	1	00:30	0	169.1131944	611	06:39	-0.74	(1.45)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	April 2010	0.15972222	6	00:38	0.036111111	179.0222222	487	08:49	-1.61	(1.98)
	March 2010	0.09791667	4	00:35	0.027777778	138.1326389	483	06:52	-1.26	(1.77)
	February 2010	1.11666667	3	08:56	0.477083333	168.8090278	459	08:50	0.02	(0.89)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.73541667	1	17:39	0	204.1368056	564	08:41	0.62	(0.47)
	November 2009	0.05347222	6	00:13	0.016666667	170.6194444	473	08:39	-1.71	(2.04)
	October 2009	1.42569444	11	03:07	0.234027778	176.7229167	468	09:04	-1.21	(1.73)
	September 2009	1.45069444	6	05:48	0.397222222	167.3340278	551	07:17	-0.39	(1.24)
	August 2009	0.05555556	6	00:13	0.017361111	249.6638889	732	08:11	-1.72	(2.05)
	July 2009	0.11666667	4	00:42	0.055555556	272.1034722	802	08:09	-1.21	(1.73)
	June 2009	0.1	3	00:48	0.035416667	204.2298611	796	06:09	-1.07	(1.65)
	May 2009	0.77569444	3	06:12	0.443055556	151.8861111	601	06:04	0.03	(0.85)
MR-6C Mean Time to Restore UNE P (Centrex) Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.74722222	1	17:56	0	0.647916667	3	05:11	1.53	(0.74)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.07569444	1	01:49	0	0.134027778	4	00:48	1.13	(0.61)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.00277778	1	00:04	0	1.613888889	12	03:14	-0.50	(1.30)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.02569444	1	00:37	0	0	0	00:00	0.00	0.00

	December 2009	0.20486111	2	02:28	0.108333333	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.09236111	1	02:13	0	0	0	00:00	0.00	0.00
	July 2009	0.16319444	2	01:58	0.114583333	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.15	1	03:36	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0.21041667	1	05:03	0	13.35069444	73	04:23	0.14	(0.68)
	June 2009	0.04652778	1	01:07	0	11.08263889	64	04:09	-0.41	(1.25)
	May 2009	0.11041667	1	02:39	0	39.94861111	91	10:32	-0.13	(1.08)
MR-6D Mean Time to Restore DS1 Parity	April 2010	0.25277778	3	02:01	0.070138889	7.538194444	45	04:01	-0.63	(1.38)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.05902778	1	01:25	0	5.834027778	47	02:59	-0.71	(1.43)
	October 2009	0.23472222	2	02:49	0.052777778	7.749305556	62	03:00	-0.12	(1.07)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	April 2010	0.08680556	2	01:02	0.018055556	0.140277778	1	03:22	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.22708333	1	05:27	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.175	1	04:12	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	April 2010	6.41527778	33	04:40	0.3625	7.538194444	45	04:01	0.53	(0.72)
	March 2010	5.22847222	40	03:08	0.105555556	6.954861111	51	03:16	-0.22	(1.13)
	February 2010	4.56666667	39	02:49	0.097916667	9.835416667	66	03:35	-1.16	(1.71)
	January 2010	5.57847222	39	03:26	0.095138889	8.1125	66	02:57	1.04	(0.35)
	December 2009	7.60416667	56	03:16	0.086805556	15.45486111	74	05:01	-0.85	(1.52)
	November 2009	4.33680556	35	02:58	0.088888889	5.834027778	47	02:59	-0.01	(1.01)
	October 2009	7.25972222	45	03:52	0.154861111	7.749305556	62	03:00	2.04	(0.04)
	September 2009	4.78611111	38	03:01	0.082638889	11.84305556	89	03:12	-0.32	(1.19)
	August 2009	5.79861111	36	03:52	0.152083333	14.8625	76	04:42	-0.55	(1.33)
	July 2009	8.30347222	45	04:26	0.324305556	14.46111111	76	04:34	-0.11	(1.07)
	June 2009	6.42777778	41	03:46	0.11875	12.44513889	76	03:56	-0.21	(1.13)
	May 2009	8.30347222	42	04:45	0.25625	14.28402778	80	04:17	0.51	(0.71)
MR-6D Mean Time to Restore LIS Trunk Parity	April 2010	0.11111111	1	02:40	0	0.543055556	3	04:21	-0.23	(1.14)
	March 2010	0.44583333	3	03:34	0.220833333	0.025694444	1	00:37	0.00	0.00
	February 2010	0.40347222	3	03:14	0.036805556	0.143055556	2	01:43	0.76	(0.86)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.05208333	1	01:15	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.04027778	1	00:58	0	0.313194444	2	03:45	-0.54	(1.33)
	September 2009	0.01388889	1	00:20	0	0.140972222	1	03:23	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.07569444	3	00:36	0.032638889	0.464583333	3	03:43	-0.94	(1.57)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	April 2010	0.06458333	1	01:33	0	0.029166667	1	00:42	0.00	0.00
	March 2010	0.17013889	2	02:02	0.068055556	0.557638889	3	04:28	-0.86	(1.52)
	February 2010	0.12847222	1	03:05	0	0.072222222	1	01:44	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.17152778	2	02:03	0.054166667	0.292361111	2	03:30	-0.58	(1.35)
	October 2009	0.03125	1	00:45	0	0.036805556	1	00:53	0.00	0.00
	September 2009	0.10486111	2	01:16	0.015277778	0.288194444	2	03:28	-0.53	(1.32)
	August 2009	0.20694444	2	02:29	0.005555556	0.139583333	2	01:40	0.94	(0.39)
	July 2009	0.17847222	2	02:08	0.032638889	0.249305556	5	01:12	1.15	(0.14)
	June 2009	0.01388889	1	00:20	0	0.071527778	1	01:43	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	7.15277778	59	02:55	0.104166667	0.936805556	8	02:49	0.21	(0.98)
	March 2010	5.75625	51	02:43	0.076388889	0.334722222	3	02:41	0.03	(1.14)

	February 2010	5.19236111	43	02:54	0.077777778	0.922916667	8	02:46	0.32	(0.99)
	January 2010	6.26805556	43	03:30	0.154166667	2.811111111	16	04:13	-0.55	(1.34)
	December 2009	5.02430556	43	02:48	0.068055556	0.979861111	8	02:56	-0.23	(1.14)
	November 2009	8.91458333	51	04:12	0.308333333	1.240972222	11	02:42	1.05	(0.95)
	October 2009	8.56666667	65	03:10	0.13125	0.49375	5	02:22	0.99	(0.89)
	September 2009	6.59583333	60	02:38	0.078472222	2.600694444	11	05:40	-0.92	(1.56)
	August 2009	6.12222222	59	02:29	0.060416667	3.888194444	29	03:13	-0.81	(1.49)
	July 2009	9.08263889	78	02:48	0.1	1.760416667	11	03:50	-0.54	(1.33)
	June 2009	5.3	42	03:02	0.08125	5.6125	12	11:14	-0.78	(1.48)
	May 2009	7.2	52	03:19	0.140972222	1.959722222	14	03:22	-0.03	(1.02)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.08958333	1	02:09	0	11.84305556	89	03:12	-0.38	(1.23)
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	April 2010	1.23055556	16	01:51	0.036805556	0.936805556	8	02:49	-1.77	(2.07)
	March 2010	1.37916667	14	02:22	0.068055556	0.334722222	3	02:41	-0.24	(1.14)
	February 2010	0.73888889	9	01:58	0.047222222	0.922916667	8	02:46	-1.55	(1.94)
	January 2010	2.12777778	18	02:50	0.085416667	2.811111111	16	04:13	-0.91	(1.55)
	December 2009	1.49583333	18	02:00	0.041666667	0.979861111	8	02:56	-1.46	(1.89)
	November 2009	0.32708333	5	01:34	0.044444444	1.240972222	11	02:42	-0.49	(1.30)
	October 2009	1.10208333	7	03:47	0.109722222	0.49375	5	02:22	1.40	(0.43)
	September 2009	0.46597222	4	02:48	0.059722222	2.600694444	11	05:40	-0.49	(1.30)
	August 2009	0.56388889	5	02:42	0.05	3.888194444	29	03:13	-0.27	(1.16)
	July 2009	0.51805556	5	02:29	0.080555556	1.760416667	11	03:50	-0.42	(1.26)
	June 2009	0.27916667	2	03:21	0.027777778	5.6125	12	11:14	-0.32	(1.20)
	May 2009	0.1625	1	03:54	0	1.959722222	14	03:22	0.15	(0.70)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	April 2010	7.69027778	63	02:56	0.101388889	7.538194444	45	04:01	-1.05	(1.64)
	March 2010	13.8048611	70	04:44	0.145833333	6.954861111	51	03:16	2.67	0.46
	February 2010	8.30069444	60	03:19	0.1	9.835416667	66	03:35	-0.44	(1.27)
	January 2010	12.4166667	97	03:04	0.097222222	8.1125	66	02:57	0.33	(0.88)
	December 2009	19.4291667	113	04:08	0.213888889	15.45486111	74	05:01	-0.51	(1.31)
	November 2009	22.2125	91	05:51	0.479861111	5.834027778	47	02:59	7.35	0.27
	October 2009	19.3722222	132	03:31	0.152083333	7.749305556	62	03:00	1.55	(0.34)
	September 2009	11.3506944	97	02:49	0.098611111	11.84305556	89	03:12	-0.95	(1.58)
	August 2009	13.35625	95	03:22	0.1	14.8625	76	04:42	-1.15	(1.70)
	July 2009	16.8743056	103	03:56	0.238194444	14.46111111	76	04:34	-0.62	(1.38)
	June 2009	15.4458333	114	03:15	0.103472222	12.44513889	76	03:56	-1.14	(1.69)
	May 2009	11.4881944	91	03:02	0.086805556	14.28402778	80	04:17	-1.72	(2.05)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	April 2010	0.12638889	1	03:02	0	7.538194444	45	04:01	-0.18	(1.11)
	March 2010	0.40833333	2	04:54	0.170833333	6.954861111	51	03:16	0.76	(0.49)
	February 2010	0.07291667	2	00:52	0.015277778	9.835416667	66	03:35	-1.15	(1.70)
	January 2010	0.21111111	2	02:32	0.045833333	8.1125	66	02:57	-0.25	(1.15)
	December 2009	0.15347222	1	03:41	0	15.45486111	74	05:01	-0.11	(1.07)
	November 2009	1.00555556	5	04:50	0.136111111	5.834027778	47	02:59	1.80	0.00
	October 2009	0.74097222	6	02:58	0.045833333	7.749305556	62	03:00	-0.04	(1.02)

	September 2009	0.09305556	1	02:14	0	11.84305556	89	03:12	-0.35	(1.21)
	August 2009	0.30972222	2	03:43	0.066666667	14.8625	76	04:42	-0.18	(1.11)
	July 2009	0.9125	6	03:39	0.144444444	14.46111111	76	04:34	-0.32	(1.20)
	June 2009	0.2625	3	02:06	0.047222222	12.44513889	76	03:56	-0.77	(1.47)
	May 2009	0.63125	4	03:47	0.120833333	14.28402778	80	04:17	-0.20	(1.12)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	April 2010	50.9854167	162	07:33	0.206944444	0	5973	16:35	-4.62	(3.81)
	March 2010	47.3409722	172	06:36	0.179861111	0	6559	15:08	-4.71	(3.86)
	February 2010	65.6951389	187	08:26	0.323611111	0	6425	17:20	-5.73	(4.49)
	January 2010	96.0583333	196	11:46	0.535416667	0	9239	05:32	-9.96	(7.06)
	December 2009	45.5118056	165	06:37	0.229166667	0	7541	20:50	-5.89	(4.58)
	November 2009	205.982639	210	23:32	2.104166667	0	8269	22:17	0.81	(0.51)
	October 2009	80.3555556	178	10:50	1.629861111	0	8033	18:44	-5.22	(4.18)
	September 2009	45.3972222	146	07:28	0.314583333	0	6778	15:34	-6.10	(4.71)
	August 2009	61.9034722	176	08:26	0.284722222	0	7908	17:17	-5.83	(4.54)
	July 2009	54.7715278	184	07:09	0.257638889	0	7506	15:04	-6.98	(5.24)
	June 2009	69.4868056	193	08:38	0.301388889	0	7992	15:24	-3.63	(3.20)
	May 2009	56.2236111	165	08:11	0.297916667	0	7611	16:37	-6.11	(4.72)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	April 2010	1.33194444	4	08:00	0.113888889	0.936805556	8	02:49	6.71	0.67
	March 2010	0.56875	3	04:33	0.131944444	0.334722222	3	02:41	1.10	(0.48)
	February 2010	0.225	2	02:42	0.061111111	0.922916667	8	02:46	-0.08	(1.05)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.72777778	4	04:22	0.167361111	0.979861111	8	02:56	1.53	(0.55)
	November 2009	0.74305556	4	04:28	0.101388889	1.240972222	11	02:42	0.70	(0.63)
	October 2009	0.45208333	3	03:37	0.1375	0.49375	5	02:22	0.99	(0.60)
	September 2009	0.6375	3	05:06	0.080555556	2.600694444	11	05:40	-0.09	(1.05)
	August 2009	1.04444444	5	05:01	0.151388889	3.888194444	29	03:13	0.94	(0.48)
	July 2009	0.49375	5	02:22	0.077083333	1.760416667	11	03:50	-0.46	(1.28)
	June 2009	0.49444444	2	05:56	0.090277778	5.6125	12	11:14	-0.22	(1.13)
	May 2009	1.25416667	1	06:06	0	1.959722222	14	03:22	7.46	0.01
MR-6E Mean Time to Restore Dark Fiber - IOF Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.03611111	1	00:52	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Dark Fiber - Loop Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.05555556	1	01:20	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6E Mean Time to Restore DS1 Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0.1125	1	02:42	0	10.57083333	65	03:54	-0.37	(1.23)	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore E911 Parity	April 2010	0.22291667	2	02:40	0.1125	0.022916667	1	00:33	0.00	0.00
		March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009		0.02083333	1	00:30	0	0.115972222	2	01:23	-0.58	(1.35)	
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2009		0.20069444	2	02:25	0.002777778	0.069444444	1	01:40	0.00	0.00	
May 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity		April 2010	1.33611111	10	03:12	0.11875	5.372916667	40	03:13	-0.02	(1.01)
		March 2010	2.43194444	16	03:39	0.160416667	6.753472222	51	03:11	0.87	(0.49)
	February 2010	1.6625	9	04:26	0.093055556	7.745833333	58	03:12	1.36	(0.25)	
	January 2010	3.89305556	29	03:13	0.086111111	10.57083333	65	03:54	-0.95	(1.58)	
	December 2009	4.04791667	15	06:29	0.252083333	8.988888889	66	03:16	3.75	0.49	
	November 2009	0.86527778	9	02:18	0.0625	7.584722222	46	03:57	-1.07	(1.65)	
	October 2009	0.81180556	8	02:26	0.061111111	10.54722222	62	04:05	-0.80	(1.48)	
	September 2009	1.02013889	10	02:27	0.039583333	6.509027778	52	03:00	-0.42	(1.26)	
	August 2009	1.47777778	13	02:44	0.053472222	14.96666667	96	03:45	-0.78	(1.48)	
	July 2009	1.31805556	10	03:10	0.11875	10.03125	73	03:18	-0.16	(1.10)	
	June 2009	0.84444444	7	02:54	0.076388889	8.41875	53	03:49	-0.65	(1.39)	
	May 2009	1.97013889	11	04:18	0.096527778	11.79027778	80	03:32	0.88	(0.49)	
	MR-6E Mean Time to Restore LIS Trunk Parity	April 2010	0.04861111	1	01:10	0	0	0	00:00	0.00	0.00
		March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0.05	1	01:12	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009		0.68888889	3	05:31	0.259027778	0.177777778	1	04:16	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0.76736111	1	18:25	0	0	0	00:00	0.00	0.00	
June 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity		April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2010	0.13472222	1	03:14	0	0	0	00:00	0.00	0.00
	February 2010	0.14027778	1	03:22	0	0.003472222	1	00:05	0.00	0.00	
	January 2010	0.12569444	1	03:01	0	0	0	00:00	0.00	0.00	
	December 2009	0.09652778	1	02:19	0	0	0	00:00	0.00	0.00	

	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.06388889	1	01:32	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.02986111	1	00:43	0	6.753472222	51	03:11	-1.29	(1.79)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0.44236111	4	02:39	0.038194444	0.16875	1	04:03	0.00	0.00
	March 2010	0.59583333	4	03:34	0.125694444	0.045833333	1	01:06	0.00	0.00
	February 2010	0.02083333	1	00:30	0	0.722222222	1	17:20	0.00	0.00
	January 2010	0.175	2	02:06	0.066666667	0	0	00:00	0.00	0.00
	December 2009	0.54375	3	04:21	0.079166667	0	0	00:00	0.00	0.00
	November 2009	0.13472222	2	01:37	0.0125	0.129861111	2	01:34	0.06	(1.19)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.40972222	4	02:27	0.070138889	0.036111111	1	00:52	0.00	0.00
	August 2009	0.68888889	7	02:22	0.054166667	1.294444444	4	07:46	-0.93	(1.56)
	July 2009	0.10555556	1	02:32	0	0.464583333	4	02:47	-0.12	(1.07)
	June 2009	0.04236111	1	01:01	0	0.892361111	5	04:17	-0.66	(1.40)
	May 2009	0.20625	5	00:59	0.025694444	0.252777778	3	02:01	-0.68	(1.41)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	April 2010	0.40694444	3	03:15	0.027777778	0.16875	1	04:03	0.00	0.00
	March 2010	0.09444444	1	02:16	0	0.045833333	1	01:06	0.00	0.00
	February 2010	0.35902778	4	02:09	0.0125	0.722222222	1	17:20	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.27430556	3	02:12	0.010416667	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.0375	1	00:54	0	0.300694444	1	07:13	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.25208333	2	03:01	0.024305556	1.294444444	4	07:46	-0.59	(1.36)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0.04791667	1	01:09	0	0.892361111	5	04:17	-0.63	(1.38)
	May 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	April 2010	1.83819444	15	02:56	0.072222222	5.372916667	40	03:13	-0.45	(1.27)
	March 2010	1.52361111	16	02:17	0.044444444	6.753472222	51	03:11	-1.65	(2.00)
	February 2010	1.60069444	13	02:57	0.095833333	7.745833333	58	03:12	-0.32	(1.20)
	January 2010	1.47916667	11	03:14	0.1375	10.57083333	65	03:54	-0.64	(1.39)
	December 2009	2.10347222	14	03:36	0.102777778	8.988888889	66	03:16	0.38	(0.72)
	November 2009	1.65277778	11	03:36	0.082638889	7.584722222	46	03:57	-0.25	(1.15)
	October 2009	2.11805556	16	03:11	0.065972222	10.54722222	62	04:05	-0.59	(1.36)
	September 2009	2.09375	14	03:35	0.117361111	6.509027778	52	03:00	0.51	(0.62)
	August 2009	1.64791667	16	02:28	0.053472222	14.96666667	96	03:45	-1.08	(1.65)
	July 2009	2.2	16	03:18	0.09375	10.03125	73	03:18	0.00	(1.02)

	June 2009	1.00902778	9	02:41	0.075694444	8.41875	53	03:49	-0.88	(1.54)
	May 2009	1.08402778	8	03:15	0.085416667	11.79027778	80	03:32	-0.29	(1.17)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.18194444	1	04:22	0	10.57083333	65	03:54	0.14	(0.74)
	December 2009	0.43611111	1	10:28	0	8.988888889	66	03:16	2.39	0.06
	November 2009	0.33125	3	02:39	0.070138889	7.584722222	46	03:57	-0.52	(1.31)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.08680556	1	02:05	0	6.509027778	52	03:00	-0.24	(1.14)
	August 2009	0.07986111	1	01:55	0	14.96666667	96	03:45	-0.42	(1.25)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0.29861111	2	03:35	0.175694444	11.79027778	80	03:32	0.02	(0.87)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	April 2010	4.82986111	18	06:26	0.127083333	0	1864	16:23	-2.52	(2.53)
	March 2010	5.12777778	19	06:29	0.177777778	0	1892	16:17	-2.25	(2.37)
	February 2010	5.26041667	11	11:29	0.448611111	0	1980	17:36	-0.75	(1.46)
	January 2010	11.22361111	26	10:22	0.271527778	0	2580	02:16	-3.38	(3.06)
	December 2009	6.79722222	24	06:48	0.207638889	0	2057	22:27	-2.71	(2.65)
	November 2009	8.72986111	29	07:13	0.161805556	0	2151	22:38	-3.95	(3.40)
	October 2009	9.52708333	29	07:53	0.3125	0	2126	18:55	-3.38	(3.06)
	September 2009	7.75972222	21	08:52	0.290277778	0	1956	20:12	-2.07	(2.26)
	August 2009	7.13611111	18	09:31	0.420833333	0	2367	17:07	-1.98	(2.20)
	July 2009	6.50138889	19	08:13	0.327083333	0	2247	18:16	-2.44	(2.48)
	June 2009	7.50833333	26	06:56	0.09375	0	2250	17:11	-3.00	(2.82)
	May 2009	5.78958333	23	06:02	0.176388889	0	1744	16:27	-2.98	(2.81)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	April 2010	0.14583333	2	01:45	0.078472222	0.16875	1	04:03	0.00	0.00
	March 2010	0.20069444	2	02:24	0.025	0.045833333	1	01:06	0.00	0.00
	February 2010	0.30416667	2	03:39	0.095138889	0.722222222	1	17:20	0.00	0.00
	January 2010	0.19027778	1	04:34	0	0	0	00:00	0.00	0.00
	December 2009	0.26041667	2	03:07	0.054166667	0	0	00:00	0.00	0.00
	November 2009	0.4125	2	04:57	0.261111111	0.129861111	2	01:34	3.64	(0.98)
	October 2009	0.30069444	2	03:37	0.040972222	0.300694444	1	07:13	0.00	0.00
	September 2009	0.38680556	2	04:38	0.036111111	0.036111111	1	00:52	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0.8	2	09:36	0.407638889	0.464583333	4	02:47	4.18	(0.68)
	June 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2009	0.38194444	2	04:35	0.020833333	0.252777778	3	02:01	1.34	(0.35)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	78	1020	8%	-0.29	(1.17)
	February 2010	0	2	0%	0	52	857	6%	-0.36	(1.22)

	January 2010	1	4	25%	0.432997685	97	1157	8%	1.20	(0.68)
	December 2009	0	3	0%	0	93	974	10%	-0.56	(1.34)
	November 2009	0	3	0%	0	110	1079	10%	-0.58	(1.35)
	October 2009	1	4	25%	0.432997685	106	1138	9%	1.08	(0.73)
	September 2009	0	5	0%	0	60	898	7%	-0.60	(1.36)
	August 2009	0	3	0%	0	103	1054	10%	-0.57	(1.35)
	July 2009	0	7	0%	0	63	1007	6%	-0.68	(1.41)
	June 2009	0	2	0%	0	66	1067	6%	-0.36	(1.22)
	May 2009	0	8	0%	0	91	1047	9%	-0.87	(1.53)
MR-7A Repair Repeat Report Rate Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	6	47	13%	-0.38	(1.23)
	November 2009	0	1	0%	0	3	44	7%	-0.27	(1.16)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	1	33	3%	-0.17	(1.11)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	1	14	7%	-0.27	(1.16)
	January 2010	0	1	0%	0	2	21	10%	-0.32	(1.19)
	December 2009	0	2	0%	0	0	15	0%	0.00	0.00
	November 2009	0	1	0%	0	1	15	7%	-0.26	(1.16)
	October 2009	0	2	0%	0	1	21	5%	-0.30	(1.18)
	September 2009	0	2	0%	0	0	14	0%	0.00	0.00
	August 2009	0	2	0%	0	2	21	10%	-0.44	(1.27)
	July 2009	0	1	0%	0	1	10	10%	-0.32	(1.19)
	June 2009	1	2	50%	0.5	1	22	5%	2.95	(0.40)
	May 2009	0	1	0%	0	0	17	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	2	0%	0	518	6477	8%	-0.42	(1.25)
	February 2010	2	3	67%	0.471400463	517	6347	8%	3.70	0.26
	January 2010	1	2	50%	0.5	892	9125	10%	1.92	(0.46)
	December 2009	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	November 2009	2	7	29%	0.451805556	778	8291	9%	1.74	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	539	6747	8%	-0.42	(1.25)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	619	7364	8%	-0.30	(1.18)
	June 2009	0	2	0%	0	638	7813	8%	-0.42	(1.26)
	May 2009	0	1	0%	0	588	7500	8%	-0.29	(1.18)
MR-7A Repair Repeat Report Rate Line Splitting Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	4	25%	0.432997685	518	6477	8%	1.25	(0.65)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	3	0%	0	892	9125	10%	-0.57	(1.35)
	December 2009	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	November 2009	1	2	50%	0.5	778	8291	9%	1.97	(0.44)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	4	25%	0.432997685	539	6747	8%	1.25	(0.65)

	August 2009	1	5	20%	0.4	669	7767	9%	0.91	(0.79)
	July 2009	2	2	100%	0	619	7364	8%	4.67	0.49
	June 2009	0	2	0%	0	638	7813	8%	-0.42	(1.26)
	May 2009	0	4	0%	0	588	7500	8%	-0.58	(1.35)
MR-7A Repair Repeat Report Rate PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	9	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	6	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	3	0%	0	0	12	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	440	5457	8%	-0.30	(1.18)
	February 2010	0	1	0%	0	465	5490	8%	-0.30	(1.18)
	January 2010	0	1	0%	0	795	7968	10%	-0.33	(1.20)
	December 2009	0	2	0%	0	666	6420	10%	-0.48	(1.29)
	November 2009	0	2	0%	0	668	7212	9%	-0.45	(1.27)
	October 2009	0	1	0%	0	680	6952	10%	-0.33	(1.20)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	4	0%	0	566	6713	8%	-0.61	(1.37)
	July 2009	0	7	0%	0	556	6357	9%	-0.82	(1.50)
	June 2009	1	2	50%	0.5	572	6746	8%	2.11	(0.40)
	May 2009	0	1	0%	0	497	6453	8%	-0.29	(1.18)
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	3	23	13%	0.336805556	518	6477	8%	0.89	(0.64)
	February 2010	4	36	11%	0.314305556	517	6347	8%	0.65	(0.75)
	January 2010	5	35	14%	0.349895833	892	9125	10%	0.90	(0.60)
	December 2009	1	21	5%	0.212997685	759	7394	10%	-0.83	(1.50)
	November 2009	3	31	10%	0.295694444	778	8291	9%	0.06	(1.10)
	October 2009	3	31	10%	0.295694444	786	8090	10%	-0.01	(1.00)
	September 2009	2	35	6%	0.232094907	539	6747	8%	-0.50	(1.30)
	August 2009	1	18	6%	0.2291	669	7767	9%	-0.46	(1.28)
	July 2009	4	29	14%	0.3448	619	7364	8%	1.04	(0.54)
	June 2009	4	35	11%	0.318194444	638	7813	8%	0.70	(0.72)
	May 2009	2	21	10%	0.29349537	588	7500	8%	0.29	(1.00)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	2	21	10%	-0.32	(1.19)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	1	15	7%	-0.26	(1.16)
	October 2009	0	1	0%	0	1	21	5%	-0.22	(1.13)
	September 2009	0	1	0%	0	0	14	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	1	0%	0	0	17	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P	April 2010	0	0	0%	0	0	0	0%	0.00	0.00

(Centrex) Parity	March 2010	0	1	0%	0	4	34	12%	-0.36	(1.22)
	February 2010	0	2	0%	0	0	26	0%	0.00	0.00
	January 2010	1	2	50%	0.5	2	41	5%	2.89	(0.33)
	December 2009	0	3	0%	0	6	47	13%	-0.64	(1.39)
	November 2009	1	5	20%	0.4	3	44	7%	1.11	(0.78)
	October 2009	0	2	0%	0	3	37	8%	-0.41	(1.25)
	September 2009	0	1	0%	0	5	43	12%	-0.36	(1.22)
	August 2009	0	2	0%	0	1	33	3%	-0.24	(1.15)
	July 2009	2	4	50%	0.5	2	18	11%	2.24	(0.33)
	June 2009	0	3	0%	0	3	49	6%	-0.43	(1.26)
	May 2009	0	1	0%	0	3	31	10%	-0.32	(1.20)
	MR-7B Repair Repeat Report Rate Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010	0	6	0%	0	27	256	11%	-0.83	(1.51)	
February 2010	1	4	25%	0.433	20	236	8%	1.18	(0.70)	
January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
December 2009	0	2	0%	0	25	263	10%	-0.46	(1.28)	
November 2009	0	3	0%	0	18	229	8%	-0.50	(1.31)	
October 2009	0	1	0%	0	24	277	9%	-0.31	(1.19)	
September 2009	0	2	0%	0	19	252	8%	-0.40	(1.24)	
August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
June 2009	0	2	0%	0	22	267	8%	-0.42	(1.26)	
May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
September 2009	0	1	0%	0	0	6	0%	0.00	0.00	
August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
March 2010	0	2	0%	0	141	1637	9%	-0.43	(1.26)	
February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
January 2010	0	1	0%	0	243	2235	11%	-0.35	(1.21)	
December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
November 2009	0	1	0%	0	198	1962	10%	-0.33	(1.20)	
October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
August 2009	0	2	0%	0	211	2031	10%	-0.48	(1.29)	
July 2009	1	1	100%	0	217	1914	11%	2.80	(0.27)	
June 2009	0	1	0%	0	164	1967	8%	-0.30	(1.18)	
May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
March 2010	0	5	0%	0	168	1893	9%	-0.70	(1.42)	
February 2010	1	3	33%	0.471400463	181	1974	9%	1.45	(0.59)	
January 2010	0	12	0%	0	281	2585	11%	-1.21	(1.73)	
December 2009	1	4	25%	0.432997685	222	2059	11%	0.92	(0.79)	
November 2009	2	11	18%	0.385694444	216	2191	10%	0.92	(0.68)	

	October 2009	0	6	0%	0	220	2148	10%	-0.83	(1.50)
	September 2009	0	9	0%	0	184	1968	9%	-0.96	(1.58)
	August 2009	0	15	0%	0	237	2330	10%	-1.30	(1.79)
	July 2009	0	3	0%	0	242	2183	11%	-0.61	(1.37)
	June 2009	0	4	0%	0	186	2234	8%	-0.60	(1.37)
	May 2009	0	4	0%	0	162	1741	9%	-0.64	(1.39)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	2	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	20	201	10%	-0.57	(1.35)
	February 2010	1	4	25%	0.433	18	192	9%	1.06	(0.74)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	25	185	14%	-0.39	(1.24)
	October 2009	3	6	50%	0.5	25	226	11%	3.00	0.19
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	27	285	9%	-0.32	(1.20)
	May 2009	0	1	0%	0	23	209	11%	-0.35	(1.21)
MR-7C Repair Repeat Report Rate Line Sharing Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	152	1113	14%	1.50	(0.60)
	October 2009	1	2	50%	0.5	111	955	12%	1.69	(0.53)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	189	1582	12%	-0.37	(1.22)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0	152	1113	14%	-0.56	(1.34)
	October 2009	1	1	100%	0	111	955	12%	2.76	(0.28)
	September 2009	0	1	0%	0	104	988	11%	-0.34	(1.21)
	August 2009	0	1	0%	0	151	1342	11%	-0.36	(1.22)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00

	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	127	1080	12%	-0.36	(1.22)
	July 2009	0	1	0%	0	157	1221	13%	-0.38	(1.23)
	June 2009	0	1	0%	0	162	1297	12%	-0.38	(1.23)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	March 2010	1	5	20%	0.4	136	1039	13%	0.46	(1.01)
	February 2010	0	3	0%	0	106	938	11%	-0.62	(1.38)
	January 2010	0	2	0%	0	123	992	12%	-0.53	(1.32)
	December 2009	0	1	0%	0	143	1195	12%	-0.37	(1.22)
	November 2009	2	7	29%	0.4518	152	1113	14%	1.15	(0.59)
	October 2009	2	13	15%	0.3608	111	955	12%	0.42	(0.94)
	September 2009	0	10	0%	0	104	988	11%	-1.08	(1.66)
	August 2009	1	7	14%	0.349895833	151	1342	11%	0.25	(1.10)
	July 2009	1	5	20%	0.4	181	1445	13%	0.50	(0.98)
	June 2009	0	4	0%	0	189	1582	12%	-0.74	(1.45)
	May 2009	0	5	0%	0	179	1200	15%	-0.93	(1.57)
MR-7C Repair Repeat Report Rate UNE P	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
(Centrex) Parity	March 2010	0	1	0%	0	0	3	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
	October 2009	0	1	0%	0	1	9	11%	-0.34	(1.20)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	14	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	2	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - Loop Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	13	87	15%	-0.42	(1.25)
	May 2009	0	1	0%	0	16	108	15%	-0.42	(1.25)
MR-7D Repair Repeat Report Rate DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	4	60	7%	-0.27	(1.16)
	February 2010	0	1	0%	0	6	74	8%	-0.30	(1.18)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	6	59	10%	-0.33	(1.20)
	October 2009	0	2	0%	0	4	78	5%	-0.32	(1.20)
	September 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	5	39	13%	0.3343	4	60	7%	1.20	(0.58)
	February 2010	9	38	24%	0.4251	6	74	8%	2.86	0.19
	January 2010	1	35	3%	0.1666	8	87	9%	-1.10	(1.67)
	December 2009	11	57	19%	0.3946	10	87	11%	1.44	(0.36)
	November 2009	5	35	14%	0.3499	6	59	10%	0.64	(0.83)
	October 2009	6	45	13%	0.3399	4	78	5%	1.99	(0.24)
	September 2009	5	37	14%	0.3419	12	103	12%	0.30	(0.98)
	August 2009	3	36	8%	0.2764	18	95	19%	-1.38	(1.84)

	July 2009	11	45	24%	0.4298	11	97	11%	2.29	0.05
	June 2009	12	41	29%	0.455	17	98	17%	1.69	(0.19)
	May 2009	9	42	21%	0.4103	13	92	14%	1.13	(0.51)
MR-7D Repair Repeat Report Rate LIS Trunk Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	0	1	0%	0.00	0.00
	February 2010	0	3	0%	0	0	3	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	2	0%	0.00	0.00
	September 2009	0	1	0%	0	0	1	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	3	0%	0	0	3	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	5	0%	0.00	0.01
	February 2010	0	1	0%	0	0	2	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0	0	3	0%	0.00	0.00
	October 2009	0	1	0%	0	0	2	0%	0.00	0.00
	September 2009	0	2	0%	0	0	4	0%	0.00	0.00
	August 2009	0	2	0%	0	1	2	50%	-1.00	(1.61)
	July 2009	1	2	50%	0.5	1	5	20%	0.90	(1.04)
	June 2009	0	1	0%	0	0	2	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	3	51	6%	0.2353	0	4	0%	0.00	(1.50)
	February 2010	2	43	5%	0.2106	1	14	7%	-0.31	(1.19)
	January 2010	2	42	5%	0.213	6	20	30%	-2.03	(2.23)
	December 2009	0	43	0%	0	4	16	25%	-1.97	(2.20)
	November 2009	4	51	8%	0.2688	2	12	17%	-0.74	(1.45)
	October 2009	2	63	3%	0.1753	1	12	8%	-0.59	(1.36)
	September 2009	2	60	3%	0.1795	1	15	7%	-0.46	(1.28)
	August 2009	7	59	12%	0.3234	2	37	5%	1.36	(0.59)
	July 2009	2	78	3%	0.1581	3	16	19%	-1.51	(1.92)
	June 2009	0	41	0%	0	0	15	0%	0.00	0.00
	May 2009	3	52	6%	0.2332	3	20	15%	-0.98	(1.60)
MR-7D Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	14	0%	0	0	4	0%	0.00	0.00

	February 2010	0	9	0%	0	1	14	7%	-0.65	(1.39)
	January 2010	1	18	6%	0.2291	6	20	30%	-1.64	(2.00)
	December 2009	1	19	5%	0.2233	4	16	25%	-1.34	(1.82)
	November 2009	0	12	0%	0	2	12	17%	-1.10	(1.67)
	October 2009	0	6	0%	0	1	12	8%	-0.60	(1.37)
	September 2009	0	4	0%	0	1	15	7%	-0.47	(1.29)
	August 2009	1	5	20%	0.4	2	37	5%	1.35	(0.72)
	July 2009	0	4	0%	0	3	16	19%	-0.86	(1.52)
	June 2009	0	3	0%	0	0	15	0%	0.00	0.00
	May 2009	0	1	0%	0	3	20	15%	-0.41	(1.25)
MR-7D Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	8	70	11%	0.3182	4	60	7%	1.09	(0.62)
	February 2010	8	60	13%	0.3399	6	74	8%	1.10	(0.57)
	January 2010	13	96	14%	0.3422	8	87	9%	1.02	(0.58)
	December 2009	23	112	21%	0.404	10	87	11%	1.98	(0.08)
	November 2009	18	91	20%	0.3983	6	59	10%	1.90	(0.18)
	October 2009	20	132	15%	0.3586	4	78	5%	3.18	0.25
	September 2009	16	97	16%	0.3711	12	103	12%	1.07	(0.52)
	August 2009	13	95	14%	0.3437	18	95	19%	-0.93	(1.56)
	July 2009	23	102	23%	0.4179	11	97	11%	2.49	0.17
	June 2009	21	114	18%	0.3877	17	98	17%	0.21	(0.99)
	May 2009	13	91	14%	0.3499	13	92	14%	0.03	(1.11)
MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	2	50%	0.5	4	60	7%	2.42	(0.39)
	February 2010	0	2	0%	0	6	74	8%	-0.41	(1.25)
	January 2010	1	2	50%	0.5	8	87	9%	1.97	(0.47)
	December 2009	0	1	0%	0	10	87	11%	-0.36	(1.22)
	November 2009	1	5	20%	0.4	6	59	10%	0.70	(0.92)
	October 2009	2	6	33%	0.4714	4	78	5%	3.02	(0.04)
	September 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)
	August 2009	0	2	0%	0	18	95	19%	-0.68	(1.41)
	July 2009	0	6	0%	0	11	97	11%	-0.85	(1.52)
	June 2009	0	3	0%	0	17	98	17%	-0.78	(1.48)
	May 2009	1	4	25%	0.433	13	92	14%	0.61	(0.96)
MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	9	172	5%	0.2227	636	7356	9%	-1.57	(1.96)
	February 2010	16	187	9%	0.2797	603	7115	8%	0.04	(1.04)
	January 2010	10	193	5%	0.2217	988	9961	10%	-2.18	(2.33)
	December 2009	11	165	7%	0.2494	883	8421	10%	-1.59	(1.96)
	November 2009	11	203	5%	0.2264	913	9237	10%	-2.11	(2.28)
	October 2009	11	181	6%	0.2389	884	8905	10%	-1.71	(2.04)
	September 2009	8	146	5%	0.2276	623	7594	8%	-1.19	(1.72)
	August 2009	13	176	7%	0.2615	789	8853	9%	-0.70	(1.43)
	July 2009	7	184	4%	0.1913	767	8563	9%	-2.42	(2.47)
	June 2009	13	193	7%	0.2506	795	9162	9%	-0.95	(1.58)
	May 2009	7	165	4%	0.2016	735	8528	9%	-1.98	(2.21)
MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	0	4	0%	0.00	0.00
	February 2010	0	2	0%	0	1	14	7%	-0.37	(1.22)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	4	25%	0.433	4	16	25%	0.00	(1.00)
	November 2009	1	4	25%	0.433	2	12	17%	0.39	(1.17)
	October 2009	0	3	0%	0	1	12	8%	-0.47	(1.28)

	September 2009	1	3	33%	0.4714	1	15	7%	1.69	(0.70)
	August 2009	1	5	20%	0.4	2	37	5%	1.35	(0.72)
	July 2009	0	5	0%	0	3	16	19%	-0.94	(1.57)
	June 2009	0	2	0%	0	0	15	0%	0.00	0.00
	May 2009	0	1	0%	0	3	20	15%	-0.41	(1.25)
MR-7E Repair Repeat Report Rate Dark Fiber - IOF Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	1	3	33%	-0.61	(1.37)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	2	0%	0	0	1	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	March 2010	1	16	6%	0.2421	9	61	15%	-0.85	(1.52)
	February 2010	1	9	11%	0.3143	6	79	8%	0.38	(1.07)
	January 2010	4	29	14%	0.3448	9	75	12%	0.25	(1.03)
	December 2009	4	15	27%	0.4422	11	71	15%	1.09	(0.58)
	November 2009	0	9	0%	0	4	57	7%	-0.77	(1.47)
	October 2009	1	8	13%	0.3307	8	79	10%	0.21	(1.15)
	September 2009	1	10	10%	0.3	7	75	9%	0.07	(1.23)
	August 2009	0	13	0%	0	16	109	15%	-1.41	(1.86)
	July 2009	1	10	10%	0.3	21	98	21%	-0.84	(1.51)
	June 2009	0	7	0%	0	17	77	22%	-1.35	(1.82)
	May 2009	1	11	9%	0.2875	8	97	8%	0.10	(1.21)
MR-7E Repair Repeat Report Rate LIS Trunk Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	3	0%	0	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	3	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	1	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	9	61	15%	-0.41	(1.25)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	4	0%	0	1	1	100%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	3	0%	0	0	0	0%	0.00	0.00

	November 2009	0	2	0%	0	0	3	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	4	0%	0	0	1	0%	0.00	0.00
	August 2009	0	7	0%	0	1	4	25%	-0.92	(1.56)
	July 2009	0	1	0%	0	0	4	0%	0.00	0.00
	June 2009	0	1	0%	0	6	7	86%	-2.29	(2.39)
	May 2009	1	5	20%	0.4	0	4	0%	0.00	(1.08)
MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2010	0	1	0%	0	1	1	100%	0.00	0.00
	February 2010	0	4	0%	0	0	1	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	3	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	2	0%	0	1	4	25%	-0.67	(1.41)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	6	7	86%	-2.29	(2.39)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2010	1	16	6%	0.2421	9	61	15%	-0.85	(1.52)
	February 2010	3	13	23%	0.4213	6	79	8%	1.95	(0.26)
	January 2010	1	11	9%	0.2875	9	75	12%	-0.28	(1.17)
	December 2009	3	14	21%	0.4103	11	71	15%	0.56	(0.87)
	November 2009	1	11	9%	0.2875	4	57	7%	0.25	(1.15)
	October 2009	1	16	6%	0.2421	8	79	10%	-0.47	(1.28)
	September 2009	2	14	14%	0.3499	7	75	9%	0.58	(0.89)
	August 2009	1	16	6%	0.2421	16	109	15%	-0.89	(1.54)
	July 2009	3	16	19%	0.3903	21	98	21%	-0.24	(1.15)
	June 2009	1	9	11%	0.3143	17	77	22%	-0.75	(1.46)
	May 2009	1	8	13%	0.3307	8	97	8%	0.42	(1.04)
MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	December 2009	0	1	0%	0	11	71	15%	-0.43	(1.26)
	November 2009	0	3	0%	0	4	57	7%	-0.46	(1.28)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	7	75	9%	-0.32	(1.19)
	August 2009	0	1	0%	0	16	109	15%	-0.41	(1.25)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	2	0%	0	8	97	8%	-0.42	(1.26)
MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	March 2010	3	19	16%	0.3646	186	2053	9%	1.02	(0.58)
	February 2010	0	11	0%	0	201	2144	9%	-1.06	(1.65)
	January 2010	0	26	0%	0	308	2741	11%	-1.81	(2.10)
	December 2009	1	24	4%	0.1998	241	2227	11%	-1.04	(1.63)
	November 2009	1	29	3%	0.1825	233	2358	10%	-1.15	(1.70)
	October 2009	1	29	3%	0.1825	233	2288	10%	-1.19	(1.72)
	September 2009	1	21	5%	0.213	204	2109	10%	-0.76	(1.46)
	August 2009	1	18	6%	0.2291	268	2586	10%	-0.67	(1.41)
	July 2009	2	19	11%	0.3069	275	2429	11%	-0.11	(1.07)

	June 2009	1	26	4%	0.1923	218	2467	9%	-0.89	(1.54)
	May 2009	1	23	4%	0.2039	194	1913	10%	-0.91	(1.56)
MR-7E Repair Repeat Report Rate	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2010	1	2	50%	0.5	1	1	100%	0.00	0.00
	February 2010	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	0	3	0%	0.00	(0.85)
	October 2009	0	2	0%	0	0	1	0%	0.00	0.00
	September 2009	0	2	0%	0	0	1	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	2	0%	0	0	4	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	2	0%	0	0	4	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	April 2010	0	126	0%	0	12	3913	0%	-0.61	(1.37)
	March 2010	0	129	0%	0	5	3950	0%	-0.40	(1.24)
	February 2010	0	134	0%	0	15	4009	0%	-0.70	(1.42)
	January 2010	0	129	0%	0	20	4096	0%	-0.78	(1.48)
	December 2009	0	125	0%	0	16	4136	0%	-0.69	(1.42)
	November 2009	0	120	0%	0	15	4182	0%	-0.65	(1.39)
	October 2009	1	118	1%	0.0917	13	4252	0%	1.05	(0.71)
	September 2009	0	116	0%	0	17	4302	0%	-0.67	(1.41)
	August 2009	0	118	0%	0	41	4334	1%	-1.05	(1.64)
	July 2009	0	118	0%	0	20	4377	0%	-0.73	(1.44)
	June 2009	0	78	0%	0	22	4458	0%	-0.62	(1.37)
	May 2009	0	78	0%	0	24	4542	1%	-0.64	(1.39)
MR-8 Trouble Rate Business Parity	April 2010	7	2195	0%	0.0564	1328	287527	0%	-0.98	(1.60)
	March 2010	10	2216	0%	0.067	1477	289830	1%	-0.38	(1.23)
	February 2010	10	2216	0%	0.067	1285	291749	0%	0.08	(0.95)
	January 2010	4	2222	0%	0.0424	1682	294429	1%	-2.44	(2.48)
	December 2009	5	2219	0%	0.0474	1431	296907	0%	-1.74	(2.06)
	November 2009	7	2304	0%	0.055	1493	299132	1%	-1.33	(1.81)
	October 2009	11	2250	0%	0.0697	1641	301806	1%	-0.35	(1.21)
	September 2009	7	2375	0%	0.0542	1359	304282	0%	-1.11	(1.67)
	August 2009	3	2343	0%	0.0358	1615	307183	1%	-2.65	(2.61)
	July 2009	7	2297	0%	0.0551	1500	309840	0%	-1.23	(1.75)
	June 2009	5	2289	0%	0.0467	1619	312382	1%	-1.99	(2.21)
	May 2009	9	2263	0%	0.0629	1492	314523	0%	-0.53	(1.32)
MR-8 Trouble Rate Centrex Parity	April 2010	0	251	0%	0	36	41034	0%	-0.47	(1.28)
	March 2010	0	253	0%	0	45	41321	0%	-0.52	(1.32)
	February 2010	0	254	0%	0	33	41535	0%	-0.45	(1.27)
	January 2010	0	254	0%	0	62	41486	0%	-0.61	(1.37)
	December 2009	1	254	0%	0.0626	75	41718	0%	0.80	(0.80)
	November 2009	1	254	0%	0.0626	58	42122	0%	1.10	(0.68)
	October 2009	0	260	0%	0	50	43050	0%	-0.55	(1.33)
	September 2009	0	260	0%	0	56	43218	0%	-0.58	(1.35)
	August 2009	1	260	0%	0.0619	54	43355	0%	1.19	(0.65)
	July 2009	0	260	0%	0	41	43624	0%	-0.49	(1.30)
	June 2009	0	265	0%	0	71	43985	0%	-0.65	(1.40)
	May 2009	0	265	0%	0	53	44237	0%	-0.56	(1.34)
MR-8 Trouble Rate Centrex 21 Parity	April 2010	0	747	0%	0	29	8616	0%	-1.52	(1.93)
	March 2010	0	723	0%	0	34	8893	0%	-1.60	(1.97)
	February 2010	1	726	0%	0.0371	22	9168	0%	-0.54	(1.33)

	January 2010	1	723	0%	0.0372	25	9325	0%	-0.65	(1.40)
	December 2009	2	726	0%	0.0524	19	9501	0%	0.44	(0.73)
	November 2009	1	738	0%	0.0368	27	9820	0%	-0.70	(1.42)
	October 2009	2	768	0%	0.051	26	10037	0%	0.01	(1.00)
	September 2009	2	764	0%	0.0511	22	10288	0%	0.28	(0.83)
	August 2009	2	762	0%	0.0512	30	10679	0%	-0.09	(1.06)
	July 2009	1	745	0%	0.0366	16	11047	0%	-0.07	(1.04)
	June 2009	2	747	0%	0.0517	33	11391	0%	-0.11	(1.07)
	May 2009	1	824	0%	0.0348	27	11698	0%	-0.63	(1.38)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	April 2010	0	86	0%	0	0	0	0%	0.00	0.00
	March 2010	0	86	0%	0	0	0	0%	0.00	0.00
	February 2010	0	85	0%	0	0	0	0%	0.00	0.00
	January 2010	1	85	1%	0.1078	0	0	0%	0.00	0.00
	December 2009	2	85	2%	0.1516	0	0	0%	0.00	0.00
	November 2009	0	85	0%	0	0	0	0%	0.00	0.00
	October 2009	0	85	0%	0	0	0	0%	0.00	0.00
	September 2009	0	85	0%	0	0	0	0%	0.00	0.00
	August 2009	1	87	1%	0.1066	0	0	0%	0.00	0.00
	July 2009	2	86	2%	0.1507	0	0	0%	0.00	0.00
	June 2009	1	78	1%	0.1125	0	0	0%	0.00	0.00
	May 2009	0	76	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	April 2010	0	29	0%	0	0	0	0%	0.00
March 2010		0	29	0%	0	0	0	0%	0.00	0.00
February 2010		0	29	0%	0	0	0	0%	0.00	0.00
January 2010		0	29	0%	0	0	0	0%	0.00	0.00
December 2009		0	29	0%	0	0	0	0%	0.00	0.00
November 2009		0	29	0%	0	0	0	0%	0.00	0.00
October 2009		0	29	0%	0	0	0	0%	0.00	0.00
September 2009		0	29	0%	0	0	0	0%	0.00	0.00
August 2009		2	29	7%	0.2534	0	0	0%	0.00	0.00
July 2009		0	29	0%	0	0	0	0%	0.00	0.00
June 2009		0	29	0%	0	0	0	0%	0.00	0.00
May 2009		0	29	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity		April 2010	0	553	0%	0	115	34222	0%	-1.35
	March 2010	0	559	0%	0	114	34401	0%	-1.35	(1.82)
	February 2010	0	558	0%	0	115	34696	0%	-1.35	(1.82)
	January 2010	0	566	0%	0	158	35185	0%	-1.59	(1.96)
	December 2009	0	585	0%	0	174	35477	0%	-1.68	(2.02)
	November 2009	0	588	0%	0	134	35872	0%	-1.47	(1.90)
	October 2009	0	597	0%	0	174	36273	0%	-1.68	(2.02)
	September 2009	0	597	0%	0	168	36591	0%	-1.65	(2.00)
	August 2009	0	610	0%	0	155	36955	0%	-1.59	(1.97)
	July 2009	1	613	0%	0.0404	178	37286	0%	-1.12	(1.68)
	June 2009	1	614	0%	0.0403	142	37672	0%	-0.86	(1.52)
	May 2009	1	616	0%	0.0403	156	38217	0%	-0.95	(1.58)
	MR-8 Trouble Rate DS1 Parity	April 2010	3	113	3%	0.1608	117	9941	1%	1.45
March 2010		0	37	0%	0	121	10074	1%	-0.67	(1.41)
February 2010		0	44	0%	0	153	10177	2%	-0.82	(1.50)
January 2010		1	43	2%	0.1507	162	10302	2%	0.40	(0.99)
December 2009		0	38	0%	0	158	10432	2%	-0.76	(1.46)
November 2009		1	38	3%	0.1601	116	10511	1%	0.90	(0.76)
October 2009		2	42	5%	0.213	157	10591	1%	1.76	(0.32)
September 2009		0	40	0%	0	178	10768	2%	-0.82	(1.50)

	August 2009	0	42	0%	0	204	10941	2%	-0.89	(1.54)
	July 2009	0	49	0%	0	195	11120	2%	-0.93	(1.57)
	June 2009	0	52	0%	0	175	11261	2%	-0.90	(1.55)
	May 2009	0	57	0%	0	189	11473	2%	-0.97	(1.59)
MR-8 Trouble Rate DS3 Parity	April 2010	0	4	0%	0	2	1753	0%	-0.07	(1.04)
	March 2010	0	4	0%	0	5	1762	0%	-0.11	(1.06)
	February 2010	0	4	0%	0	5	1772	0%	-0.11	(1.06)
	January 2010	0	4	0%	0	1	1792	0%	-0.05	(1.03)
	December 2009	0	4	0%	0	0	1804	0%	0.00	0.00
	November 2009	0	4	0%	0	5	1809	0%	-0.11	(1.06)
	October 2009	0	5	0%	0	3	1827	0%	-0.09	(1.06)
	September 2009	0	5	0%	0	4	1840	0%	-0.10	(1.06)
	August 2009	0	5	0%	0	5	1852	0%	-0.12	(1.07)
	July 2009	0	7	0%	0	5	1871	0%	-0.14	(1.08)
	June 2009	0	5	0%	0	3	1886	0%	-0.09	(1.05)
	May 2009	0	5	0%	0	4	1888	0%	-0.10	(1.06)
MR-8 Trouble Rate E911 Parity	April 2010	5	1201	0%	0.0644	4	3239	0%	2.47	0.50
	March 2010	0	1197	0%	0	8	3216	0%	-1.47	(1.90)
	February 2010	0	1196	0%	0	7	3219	0%	-1.38	(1.84)
	January 2010	0	1141	0%	0	3	3197	0%	-0.89	(1.54)
	December 2009	0	1123	0%	0	9	3255	0%	-1.52	(1.93)
	November 2009	1	1106	0%	0.0301	9	3257	0%	-1.02	(1.62)
	October 2009	0	1083	0%	0	9	3261	0%	-1.50	(1.91)
	September 2009	0	1083	0%	0	5	3274	0%	-1.12	(1.68)
	August 2009	0	1083	0%	0	2	3267	0%	-0.71	(1.43)
	July 2009	0	1082	0%	0	8	3319	0%	-1.40	(1.85)
	June 2009	2	1076	0%	0.0431	8	3338	0%	-0.31	(1.19)
	May 2009	0	1078	0%	0	3	3309	0%	-0.86	(1.52)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	April 2010	0	57	0%	0	0	0	0%	0.00	0.00
	March 2010	0	61	0%	0	0	0	0%	0.00	0.00
	February 2010	1	62	2%	0.126	0	0	0%	0.00	0.00
	January 2010	0	70	0%	0	0	0	0%	0.00	0.00
	December 2009	0	70	0%	0	0	0	0%	0.00	0.00
	November 2009	0	70	0%	0	0	0	0%	0.00	0.00
	October 2009	1	68	1%	0.1204	0	0	0%	0.00	0.00
	September 2009	0	70	0%	0	0	0	0%	0.00	0.00
	August 2009	0	70	0%	0	0	0	0%	0.00	0.00
	July 2009	0	66	0%	0	0	0	0%	0.00	0.00
	June 2009	1	66	2%	0.1222	0	0	0%	0.00	0.00
	May 2009	0	64	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	April 2010	43	2997	1%	0.1189	117	9942	1%	1.15	(0.30)
	March 2010	56	3066	2%	0.1339	121	10075	1%	2.78	0.69
	February 2010	48	3059	2%	0.1243	153	10178	2%	0.26	(0.84)
	January 2010	68	3236	2%	0.1434	162	10303	2%	2.11	0.28
	December 2009	72	3229	2%	0.1477	158	10433	2%	2.91	0.77
	November 2009	44	3230	1%	0.1159	116	10512	1%	1.23	(0.25)
	October 2009	53	3198	2%	0.1277	157	10592	1%	0.72	(0.56)
	September 2009	48	3197	2%	0.1216	178	10769	2%	-0.59	(1.36)
	August 2009	49	3194	2%	0.1229	204	10942	2%	-1.21	(1.74)
	July 2009	55	3207	2%	0.1298	195	11121	2%	-0.15	(1.09)
	June 2009	48	3200	2%	0.1216	175	11262	2%	-0.22	(1.13)
	May 2009	53	3141	2%	0.1288	189	11474	2%	0.16	(0.90)
MR-8 Trouble Rate Enhanced Extended	April 2010	0	36	0%	0	0	0	0%	0.00	0.00

Loops - DS3 Capable Diagnostic	March 2010	0	32	0%	0	0	0	0%	0.00	0.00
	February 2010	0	31	0%	0	0	0	0%	0.00	0.00
	January 2010	0	32	0%	0	0	0	0%	0.00	0.00
	December 2009	0	29	0%	0	0	0	0%	0.00	0.00
	November 2009	0	29	0%	0	0	0	0%	0.00	0.00
	October 2009	0	28	0%	0	0	0	0%	0.00	0.00
	September 2009	0	28	0%	0	0	0	0%	0.00	0.00
	August 2009	0	28	0%	0	0	0	0%	0.00	0.00
	July 2009	0	28	0%	0	0	0	0%	0.00	0.00
	June 2009	0	31	0%	0	0	0	0%	0.00	0.00
	May 2009	0	31	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Frame Relay Parity	April 2010	0	5	0%	0	11	1474	1%	-0.19
March 2010		0	5	0%	0	14	1541	1%	-0.21	(1.13)
February 2010		0	5	0%	0	14	1592	1%	-0.21	(1.13)
January 2010		0	5	0%	0	10	1645	1%	-0.17	(1.11)
December 2009		0	5	0%	0	12	1683	1%	-0.19	(1.12)
November 2009		0	5	0%	0	6	1733	0%	-0.13	(1.08)
October 2009		0	5	0%	0	19	1746	1%	-0.23	(1.14)
September 2009		0	5	0%	0	14	1811	1%	-0.20	(1.12)
August 2009		0	5	0%	0	18	1854	1%	-0.22	(1.13)
July 2009		0	5	0%	0	12	1916	1%	-0.18	(1.11)
June 2009		0	5	0%	0	14	1955	1%	-0.19	(1.12)
May 2009		0	5	0%	0	13	1983	1%	-0.18	(1.11)
MR-8 Trouble Rate ISDN Primary Parity	April 2010	0	63	0%	0	64	101967	0%	-0.20	(1.12)
	March 2010	0	63	0%	0	61	102092	0%	-0.19	(1.12)
	February 2010	0	63	0%	0	62	102306	0%	-0.20	(1.12)
	January 2010	0	63	0%	0	67	103104	0%	-0.20	(1.12)
	December 2009	0	63	0%	0	68	103228	0%	-0.20	(1.12)
	November 2009	0	63	0%	0	45	102853	0%	-0.17	(1.10)
	October 2009	0	63	0%	0	78	102341	0%	-0.22	(1.13)
	September 2009	0	63	0%	0	61	106597	0%	-0.19	(1.12)
	August 2009	0	63	0%	0	91	106211	0%	-0.23	(1.14)
	July 2009	0	64	0%	0	80	104975	0%	-0.22	(1.13)
	June 2009	0	64	0%	0	89	104725	0%	-0.23	(1.14)
	May 2009	0	64	0%	0	69	104314	0%	-0.21	(1.13)
MR-8 Trouble Rate Line Sharing Parity	April 2010	2	1518	0%	0.0363	8738	1082781	1%	-2.94	(2.79)
	March 2010	2	1654	0%	0.0348	9409	1094284	1%	-3.25	(2.98)
	February 2010	3	1700	0%	0.042	9259	1105170	1%	-2.99	(2.82)
	January 2010	2	1748	0%	0.0338	12702	1115988	1%	-4.03	(3.45)
	December 2009	1	1786	0%	0.0237	10648	1128169	1%	-3.88	(3.36)
	November 2009	9	1827	0%	0.07	11595	1139722	1%	-2.23	(2.36)
	October 2009	2	1863	0%	0.0327	11193	1152346	1%	-3.80	(3.31)
	September 2009	2	1900	0%	0.0324	9703	1164414	1%	-3.49	(3.12)
	August 2009	0	1945	0%	0	11439	1179246	1%	-4.36	(3.65)
	July 2009	1	2009	0%	0.0223	10992	1197667	1%	-4.08	(3.48)
	June 2009	3	2061	0%	0.0381	11629	1215703	1%	-3.78	(3.30)
	May 2009	1	2115	0%	0.0217	10441	1231121	1%	-4.01	(3.44)
MR-8 Trouble Rate Line Splitting Parity	April 2010	6	202	3%	0.1698	8738	1082781	1%	3.44	0.52
	March 2010	4	246	2%	0.1265	9409	1094284	1%	1.30	(0.40)
	February 2010	0	254	0%	0	9259	1105170	1%	-1.46	(1.89)
	January 2010	3	261	1%	0.1066	12702	1115988	1%	0.02	(1.11)
	December 2009	1	270	0%	0.0607	10648	1128169	1%	-0.97	(1.59)
November 2009	4	284	1%	0.1178	11595	1139722	1%	0.66	(0.73)	

	October 2009	1	292	0%	0.0584	11193	1152346	1%	-1.10	(1.67)
	September 2009	5	301	2%	0.1278	9703	1164414	1%	1.58	(0.25)
	August 2009	6	313	2%	0.1371	11439	1179246	1%	1.71	(0.17)
	July 2009	2	330	1%	0.0776	10992	1197667	1%	-0.59	(1.36)
	June 2009	2	335	1%	0.077	11629	1215703	1%	-0.68	(1.41)
	May 2009	4	345	1%	0.1071	10441	1231121	1%	0.63	(0.74)
MR-8 Trouble Rate LIS Trunk Parity	April 2010	2	123599	0%	0.004	3	120841	0%	-0.43	(1.26)
	March 2010	3	124271	0%	0.0049	1	121159	0%	1.37	(0.17)
	February 2010	4	125039	0%	0.0057	3	121616	0%	0.37	(0.78)
	January 2010	0	125531	0%	0	2	122360	0%	-1.01	(1.61)
	December 2009	1	125651	0%	0.0028	1	123968	0%	-0.01	(1.01)
	November 2009	0	126923	0%	0	0	123321	0%	0.00	0.00
	October 2009	4	127039	0%	0.0056	3	124041	0%	0.37	(0.77)
	September 2009	1	126367	0%	0.0028	1	125026	0%	-0.01	(1.00)
	August 2009	0	125551	0%	0	0	126300	0%	0.00	0.00
	July 2009	1	124947	0%	0.0028	1	128652	0%	0.02	(0.99)
	June 2009	3	125933	0%	0.0049	5	127957	0%	-0.61	(1.37)
	May 2009	0	127828	0%	0	1	128533	0%	-0.71	(1.43)
MR-8 Trouble Rate PBX Parity	April 2010	0	587	0%	0	15	35297	0%	-0.50	(1.30)
	March 2010	0	545	0%	0	18	35832	0%	-0.52	(1.32)
	February 2010	0	540	0%	0	25	36406	0%	-0.60	(1.37)
	January 2010	1	533	0%	0.0433	29	36973	0%	0.89	(0.46)
	December 2009	0	499	0%	0	23	37681	0%	-0.55	(1.33)
	November 2009	0	517	0%	0	22	38112	0%	-0.54	(1.33)
	October 2009	0	521	0%	0	22	38521	0%	-0.54	(1.33)
	September 2009	2	518	0%	0.062	21	39049	0%	3.24	0.97
	August 2009	0	513	0%	0	13	39400	0%	-0.41	(1.25)
	July 2009	0	483	0%	0	22	39655	0%	-0.51	(1.31)
	June 2009	3	462	1%	0.0803	23	40318	0%	5.30	0.66
	May 2009	0	462	0%	0	22	40582	0%	-0.50	(1.30)
MR-8 Trouble Rate Residence Parity	April 2010	2	337	1%	0.0768	7410	795254	1%	-0.65	(1.39)
	March 2010	3	332	1%	0.0946	7932	804454	1%	-0.15	(1.09)
	February 2010	1	325	0%	0.0554	7974	813421	1%	-1.23	(1.75)
	January 2010	2	321	1%	0.0787	11020	821559	1%	-1.12	(1.68)
	December 2009	2	417	0%	0.0691	9217	831262	1%	-1.23	(1.75)
	November 2009	3	449	1%	0.0815	10102	840590	1%	-1.04	(1.63)
	October 2009	1	476	0%	0.0458	9552	850540	1%	-1.89	(2.15)
	September 2009	0	491	0%	0	8344	860132	1%	-2.19	(2.33)
	August 2009	7	511	1%	0.1162	9824	872063	1%	0.52	(0.68)
	July 2009	9	535	2%	0.1286	9492	887827	1%	1.38	(0.16)
	June 2009	4	565	1%	0.0838	10010	903321	1%	-0.91	(1.55)
	May 2009	1	601	0%	0.0408	8949	916598	1%	-2.02	(2.23)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	April 2010	0	11	0%	0	0	0	0%	0.00	0.00
	March 2010	0	11	0%	0	0	0	0%	0.00	0.00
	February 2010	0	11	0%	0	0	0	0%	0.00	0.00
	January 2010	0	11	0%	0	0	0	0%	0.00	0.00
	December 2009	0	13	0%	0	0	0	0%	0.00	0.00
	November 2009	0	13	0%	0	0	0	0%	0.00	0.00
	October 2009	0	12	0%	0	0	0	0%	0.00	0.00
	September 2009	0	12	0%	0	0	0	0%	0.00	0.00
	August 2009	0	12	0%	0	0	0	0%	0.00	0.00
	July 2009	0	12	0%	0	0	0	0%	0.00	0.00
	June 2009	0	12	0%	0	0	0	0%	0.00	0.00

	May 2009	0	9	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	April 2010	1	132	1%	0.0867	2	1753	0%	2.11	(0.48)
	March 2010	3	129	2%	0.1507	5	1762	0%	4.21	0.34
	February 2010	2	128	2%	0.124	5	1772	0%	2.64	(0.13)
	January 2010	1	127	1%	0.0884	1	1792	0%	3.37	(0.31)
	December 2009	1	127	1%	0.0884	0	1804	0%	0.00	(0.08)
	November 2009	2	126	2%	0.125	5	1809	0%	2.71	(0.11)
	October 2009	1	125	1%	0.0891	3	1827	0%	1.70	(0.56)
	September 2009	2	125	2%	0.1255	4	1840	0%	3.21	(0.01)
	August 2009	2	126	2%	0.125	5	1852	0%	2.76	(0.10)
	July 2009	2	121	2%	0.1275	5	1871	0%	2.86	(0.07)
	June 2009	2	117	2%	0.1296	3	1886	0%	4.08	0.14
	May 2009	0	117	0%	0	4	1888	0%	-0.48	(1.29)
MR-8 Trouble Rate UDIT DS1 Parity	April 2010	0	131	0%	0	117	9941	1%	-1.24	(1.75)
	March 2010	1	133	1%	0.0864	121	10074	1%	-0.47	(1.29)
	February 2010	0	134	0%	0	153	10177	2%	-1.42	(1.86)
	January 2010	0	137	0%	0	162	10302	2%	-1.47	(1.89)
	December 2009	0	137	0%	0	158	10432	2%	-1.44	(1.88)
	November 2009	0	138	0%	0	116	10511	1%	-1.23	(1.75)
	October 2009	0	137	0%	0	157	10591	1%	-1.43	(1.87)
	September 2009	0	137	0%	0	178	10768	2%	-1.51	(1.92)
	August 2009	0	138	0%	0	204	10941	2%	-1.61	(1.98)
	July 2009	0	136	0%	0	195	11120	2%	-1.55	(1.94)
	June 2009	0	139	0%	0	175	11261	2%	-1.47	(1.90)
	May 2009	0	160	0%	0	189	11473	2%	-1.63	(1.99)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	63	14839	0%	0.065	12	3894	0%	1.17	(0.29)
	March 2010	55	14983	0%	0.0605	5	3929	0%	3.75	1.28
	February 2010	44	15070	0%	0.054	15	3988	0%	-0.77	(1.47)
	January 2010	45	15201	0%	0.0543	20	4076	0%	-1.58	(1.96)
	December 2009	46	15226	0%	0.0549	16	4116	0%	-0.79	(1.48)
	November 2009	53	15303	0%	0.0587	15	4157	0%	-0.14	(1.08)
	October 2009	65	15328	0%	0.065	13	4227	0%	1.21	(0.26)
	September 2009	64	15378	0%	0.0644	16	4277	0%	0.40	(0.76)
	August 2009	66	15338	0%	0.0655	41	4309	1%	-3.11	(2.89)
	July 2009	79	15314	1%	0.0716	20	4352	0%	0.48	(0.71)
	June 2009	43	15321	0%	0.0529	22	4434	1%	-1.80	(2.09)
	May 2009	57	15367	0%	0.0608	24	4517	1%	-1.30	(1.79)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	April 2010	0	103	0%	0	117	9941	1%	-1.10	(1.67)
	March 2010	0	116	0%	0	121	10074	1%	-1.18	(1.72)
	February 2010	0	117	0%	0	153	10177	2%	-1.33	(1.81)
	January 2010	0	117	0%	0	162	10302	2%	-1.36	(1.83)
	December 2009	0	120	0%	0	158	10432	2%	-1.35	(1.82)
	November 2009	0	125	0%	0	116	10511	1%	-1.17	(1.71)
	October 2009	0	117	0%	0	157	10591	1%	-1.32	(1.80)
	September 2009	1	126	1%	0.0887	178	10768	2%	-0.75	(1.46)
	August 2009	0	126	0%	0	204	10941	2%	-1.54	(1.94)
	July 2009	0	125	0%	0	195	11120	2%	-1.49	(1.90)
	June 2009	0	124	0%	0	175	11261	2%	-1.39	(1.85)
	May 2009	0	129	0%	0	189	11473	2%	-1.46	(1.89)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	April 2010	19	2622	1%	0.0848	12	3895	0%	2.98	0.81
	March 2010	15	2398	1%	0.0788	5	3930	0%	5.39	2.28
	February 2010	13	2228	1%	0.0762	15	3989	0%	1.28	(0.22)
	January 2010	18	2101	1%	0.0922	20	4077	0%	1.95	0.19

	December 2009	21	1939	1%	0.1035	16	4117	0%	4.05	1.46
	November 2009	5	928	1%	0.0732	15	4158	0%	0.82	(0.50)
	October 2009	8	862	1%	0.0959	13	4228	0%	3.00	0.82
	September 2009	4	799	1%	0.0706	16	4278	0%	0.54	(0.67)
	August 2009	7	762	1%	0.0954	41	4310	1%	-0.09	(1.05)
	July 2009	5	737	1%	0.0821	20	4353	0%	0.81	(0.51)
	June 2009	3	706	0%	0.065	22	4435	1%	-0.25	(1.15)
	May 2009	1	701	0%	0.0377	24	4518	1%	-1.32	(1.80)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	April 2010	78	6884	1%	0.1058	117	9942	1%	-0.26	(1.16)
	March 2010	86	6866	1%	0.1112	121	10075	1%	0.30	(0.82)
	February 2010	73	6857	1%	0.1026	153	10178	2%	-2.31	(2.40)
	January 2010	108	7007	2%	0.1232	162	10303	2%	-0.16	(1.10)
	December 2009	127	7040	2%	0.1331	158	10433	2%	1.54	(0.07)
	November 2009	102	7026	1%	0.1196	116	10512	1%	2.16	0.32
	October 2009	148	7027	2%	0.1436	157	10592	1%	3.36	1.04
	September 2009	111	7071	2%	0.1243	178	10769	2%	-0.43	(1.26)
	August 2009	111	7086	2%	0.1242	204	10942	2%	-1.44	(1.88)
	July 2009	119	7102	2%	0.1284	195	11121	2%	-0.39	(1.24)
	June 2009	123	7111	2%	0.1304	175	11262	2%	0.94	(0.43)
	May 2009	99	7113	1%	0.1172	189	11474	2%	-1.33	(1.81)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	April 2010	1	289	0%	0.0587	117	9928	1%	-1.29	(1.79)
	March 2010	2	300	1%	0.0814	121	10061	1%	-0.84	(1.51)
	February 2010	2	320	1%	0.0788	153	10164	2%	-1.27	(1.77)
	January 2010	3	330	1%	0.0949	162	10289	2%	-0.96	(1.58)
	December 2009	2	337	1%	0.0768	158	10419	2%	-1.36	(1.83)
	November 2009	8	339	2%	0.1518	116	10498	1%	2.18	0.06
	October 2009	6	338	2%	0.132	157	10578	1%	0.44	(0.83)
	September 2009	2	343	1%	0.0761	178	10755	2%	-1.53	(1.93)
	August 2009	3	351	1%	0.0921	204	10928	2%	-1.38	(1.84)
	July 2009	6	362	2%	0.1277	195	11106	2%	-0.14	(1.09)
	June 2009	3	363	1%	0.0905	175	11247	2%	-1.11	(1.67)
	May 2009	6	365	2%	0.1272	189	11459	2%	-0.01	(1.00)
MR-8 Trouble Rate Unbundled Loop Analog Parity	April 2010	180	63533	0%	0.0532	8738	1082787	1%	-14.34	(9.72)
	March 2010	191	63729	0%	0.0547	9409	1094290	1%	-14.89	(10.05)
	February 2010	198	63896	0%	0.0556	9259	1105176	1%	-14.23	(9.65)
	January 2010	222	64534	0%	0.0586	12702	1115994	1%	-18.49	(12.24)
	December 2009	189	64545	0%	0.054	10648	1128175	1%	-16.64	(11.11)
	November 2009	239	65574	0%	0.0603	11595	1139728	1%	-16.20	(10.85)
	October 2009	207	65775	0%	0.056	11193	1152352	1%	-16.70	(11.15)
	September 2009	167	66168	0%	0.0502	9703	1164420	1%	-15.99	(10.72)
	August 2009	194	66305	0%	0.054	11439	1179251	1%	-17.32	(11.53)
	July 2009	203	66648	0%	0.0551	10992	1197672	1%	-16.16	(10.82)
	June 2009	219	66539	0%	0.0573	11629	1215708	1%	-16.19	(10.84)
	May 2009	188	66864	0%	0.053	10441	1231126	1%	-15.57	(10.47)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	April 2010	6	497	1%	0.1092	12	3894	0%	3.41	0.38
	March 2010	5	514	1%	0.0981	5	3929	0%	5.06	2.07
	February 2010	4	538	1%	0.0859	15	3988	0%	1.31	(0.21)
	January 2010	1	567	0%	0.042	20	4076	0%	-1.00	(1.61)
	December 2009	6	585	1%	0.1008	16	4116	0%	2.32	0.41
	November 2009	6	609	1%	0.0988	15	4157	0%	2.40	0.46
	October 2009	5	620	1%	0.0894	13	4227	0%	2.10	0.27
	September 2009	5	647	1%	0.0876	16	4277	0%	1.55	(0.06)
	August 2009	5	665	1%	0.0864	41	4309	1%	-0.49	(1.30)

	July 2009	7	678	1%	0.1011	20	4352	0%	2.05	0.25
	June 2009	2	700	0%	0.0534	22	4434	1%	-0.74	(1.45)
	May 2009	3	711	0%	0.0648	24	4517	1%	-0.37	(1.23)
MR-8 Trouble Rate UNE - P (POTS) Parity	April 2010	27	9134	0%	0.0543	8738	1082781	1%	-5.44	(4.31)
	March 2010	33	9310	0%	0.0594	9409	1094284	1%	-5.26	(4.20)
	February 2010	42	9456	0%	0.0665	9259	1105170	1%	-4.18	(3.54)
	January 2010	49	9671	1%	0.071	12702	1115988	1%	-5.83	(4.54)
	December 2009	26	9905	0%	0.0512	10648	1128169	1%	-6.98	(5.24)
	November 2009	49	10060	0%	0.0696	11595	1139722	1%	-5.28	(4.21)
	October 2009	50	10219	0%	0.0698	11193	1152346	1%	-4.95	(4.01)
	September 2009	54	10351	1%	0.072	9703	1164414	1%	-3.47	(3.11)
	August 2009	40	10459	0%	0.0617	11439	1179246	1%	-6.10	(4.71)
	July 2009	37	10626	0%	0.0589	10992	1197667	1%	-6.13	(4.73)
	June 2009	43	10755	0%	0.0631	11629	1215703	1%	-5.91	(4.59)
	May 2009	30	11023	0%	0.0521	10441	1231121	1%	-6.56	(4.99)
	MR-8 Trouble Rate UNE P (Centrex 21) Parity	April 2010	0	380	0%	0	29	8616	0%	-1.11
March 2010		0	383	0%	0	34	8893	0%	-1.19	(1.72)
February 2010		0	383	0%	0	22	9168	0%	-0.94	(1.57)
January 2010		1	383	0%	0.051	25	9325	0%	-0.03	(1.02)
December 2009		0	400	0%	0	19	9501	0%	-0.88	(1.53)
November 2009		1	402	0%	0.0498	27	9820	0%	-0.10	(1.06)
October 2009		1	403	0%	0.0498	26	10037	0%	-0.04	(1.03)
September 2009		1	417	0%	0.0489	22	10288	0%	0.11	(1.15)
August 2009		0	422	0%	0	30	10679	0%	-1.07	(1.65)
July 2009		0	429	0%	0	16	11047	0%	-0.77	(1.47)
June 2009		0	449	0%	0	33	11391	0%	-1.12	(1.68)
May 2009		1	478	0%	0.0457	27	11698	0%	-0.10	(1.06)
MR-8 Trouble Rate UNE P (Centrex) Parity		April 2010	1	794	0%	0.0355	36	41034	0%	0.36
	March 2010	2	802	0%	0.0499	45	41321	0%	1.19	(0.27)
	February 2010	3	816	0%	0.0605	33	41535	0%	2.89	0.76
	January 2010	2	854	0%	0.0483	62	41486	0%	0.63	(0.61)
	December 2009	3	878	0%	0.0584	75	41718	0%	1.12	(0.32)
	November 2009	6	904	1%	0.0812	58	42122	0%	4.22	1.57
	October 2009	3	941	0%	0.0564	50	43050	0%	1.81	0.10
	September 2009	1	955	0%	0.0323	56	43218	0%	-0.21	(1.13)
	August 2009	2	993	0%	0.0448	54	43355	0%	0.68	(0.59)
	July 2009	4	1022	0%	0.0624	41	43624	0%	3.07	0.86
	June 2009	4	1030	0%	0.0622	71	43985	0%	1.79	0.09
	May 2009	1	1067	0%	0.0306	53	44237	0%	-0.24	(1.15)
	MR-9A Repair Appointments Met Business Parity	April 2010	6	6	100%	0	805	944	85%	-1.01
March 2010		1	1	100%	0	880	1020	86%	-0.40	(1.24)
February 2010		2	2	100%	0	761	857	89%	-0.50	(1.31)
January 2010		4	4	100%	0	1052	1157	91%	-0.63	(1.38)
December 2009		3	3	100%	0	866	974	89%	-0.61	(1.37)
November 2009		3	3	100%	0	965	1079	89%	-0.59	(1.36)
October 2009		3	4	75%	0.433	1015	1138	89%	0.91	(0.80)
September 2009		5	5	100%	0	771	898	86%	-0.91	(1.55)
August 2009		2	3	67%	0.4714	914	1054	87%	1.02	(0.76)
July 2009		6	7	86%	0.3499	876	1007	87%	0.10	(1.19)
June 2009		2	2	100%	0	915	1067	86%	-0.58	(1.35)
May 2009		8	8	100%	0	922	1047	88%	-1.04	(1.63)
MR-9A Repair Appointments Met Centrex Parity		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	35	41	85%	2.39	(0.41)
	November 2009	1	1	100%	0	23	28	82%	-0.46	(1.28)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	21	26	81%	-0.48	(1.29)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	11	14	79%	-0.50	(1.31)
	January 2010	1	1	100%	0	18	21	86%	-0.40	(1.24)
	December 2009	2	2	100%	0	13	15	87%	-0.52	(1.32)
	November 2009	0	1	0%	0	12	15	80%	1.94	(0.59)
	October 2009	2	2	100%	0	19	21	90%	-0.44	(1.27)
	September 2009	2	2	100%	0	12	14	86%	-0.54	(1.33)
	August 2009	2	2	100%	0	19	21	90%	-0.44	(1.27)
	July 2009	1	1	100%	0	9	10	90%	-0.32	(1.19)
	June 2009	1	2	50%	0.5	18	22	82%	1.12	(0.81)
	May 2009	1	1	100%	0	16	17	94%	-0.24	(1.15)
MR-9A Repair Appointments Met PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	3	5	60%	1.12	(1.00)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	5144	5457	94%	-0.25	(1.15)
	February 2010	1	1	100%	0	5153	5490	94%	-0.26	(1.16)
	January 2010	1	1	100%	0	7424	7968	93%	-0.27	(1.16)
	December 2009	2	2	100%	0	5953	6420	93%	-0.40	(1.24)
	November 2009	2	2	100%	0	6682	7212	93%	-0.40	(1.24)
	October 2009	1	1	100%	0	6567	6952	94%	-0.24	(1.15)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	4	4	100%	0	6345	6713	95%	-0.48	(1.29)
	July 2009	7	7	100%	0	6074	6357	96%	-0.57	(1.35)
	June 2009	2	2	100%	0	6443	6746	96%	-0.31	(1.19)
	May 2009	1	1	100%	0	6157	6453	95%	-0.22	(1.13)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	April 2010	11	14	79%	0.4103	5472	5897	93%	2.06	(0.13)
	March 2010	21	23	91%	0.2818	6024	6477	93%	0.32	(0.98)
	February 2010	33	36	92%	0.2764	5914	6347	93%	0.36	(0.92)
	January 2010	32	35	91%	0.2799	8476	9125	93%	0.34	(0.94)
	December 2009	19	21	90%	0.2935	6819	7394	92%	0.30	(0.99)
	November 2009	28	31	90%	0.2957	7647	8291	92%	0.40	(0.90)
	October 2009	26	31	84%	0.3678	7582	8090	94%	2.26	0.04

	September 2009	32	35	91%	0.2799	6303	6747	93%	0.47	(0.86)
	August 2009	15	18	83%	0.3727	7259	7767	93%	1.74	(0.25)
	July 2009	26	29	90%	0.3045	6950	7364	94%	1.10	(0.54)
	June 2009	32	35	91%	0.2799	7358	7813	94%	0.69	(0.74)
	May 2009	16	21	76%	0.4259	7079	7500	94%	3.62	0.55
MR-9B Repair Appointments Met Business Parity	April 2010	1	1	100%	0	203	231	88%	-0.37	(1.23)
	March 2010	6	6	100%	0	228	256	89%	-0.85	(1.52)
	February 2010	4	4	100%	0	202	236	86%	-0.81	(1.49)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	225	263	86%	-0.58	(1.35)
	November 2009	3	3	100%	0	201	229	88%	-0.64	(1.39)
	October 2009	0	1	0%	0	231	277	83%	2.24	(0.42)
	September 2009	2	2	100%	0	208	252	83%	-0.65	(1.39)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	2	50%	0.5	219	267	82%	1.17	(0.74)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	3	4	75%	-0.52	(1.31)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	April 2010	2	2	100%	0	1531	1633	94%	-0.36	(1.22)
	March 2010	2	2	100%	0	1560	1637	95%	-0.31	(1.19)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	2031	2235	91%	-0.32	(1.19)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	1790	1962	91%	-0.31	(1.19)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	1930	2031	95%	-0.32	(1.20)
	July 2009	1	1	100%	0	1801	1914	94%	-0.25	(1.15)
	June 2009	1	1	100%	0	1831	1967	93%	-0.27	(1.17)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met UNE - P (POTS) Parity	April 2010	4	4	100%	0	1734	1864	93%	-0.55	(1.33)
	March 2010	4	5	80%	0.4	1788	1893	94%	1.41	(0.59)
	February 2010	1	3	33%	0.4714	1822	1974	92%	3.83	0.29
	January 2010	12	12	100%	0	2346	2585	91%	-1.10	(1.67)
	December 2009	4	4	100%	0	1854	2059	90%	-0.66	(1.40)
	November 2009	7	11	64%	0.481	1991	2191	91%	3.13	0.34
	October 2009	5	6	83%	0.3727	1943	2148	90%	0.59	(0.93)
	September 2009	7	9	78%	0.4157	1794	1968	91%	1.41	(0.46)
	August 2009	11	15	73%	0.4422	2192	2330	94%	3.39	0.41
	July 2009	3	3	100%	0	2026	2183	93%	-0.48	(1.29)
	June 2009	4	4	100%	0	2050	2234	92%	-0.60	(1.36)
	May 2009	4	4	100%	0	1624	1741	93%	-0.54	(1.33)

MR-9C Repair Appointments Met Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	3	67%	0.4714	195	201	97%	3.07	(0.22)
	February 2010	4	4	100%	0	187	192	97%	-0.32	(1.20)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	181	185	98%	-0.15	(1.09)
	October 2009	6	6	100%	0	224	226	99%	-0.23	(1.14)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	279	285	98%	-0.15	(1.09)
	May 2009	1	1	100%	0	205	209	98%	-0.14	(1.08)
	MR-9C Repair Appointments Met Residence Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		1	1	100%	0	1055	1080	98%	-0.15	(1.09)
July 2009		1	1	100%	0	1177	1221	96%	-0.19	(1.12)
June 2009		1	1	100%	0	1279	1297	99%	-0.12	(1.07)
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity		April 2010	9	9	100%	0	953	977	98%	-0.47
	March 2010	5	5	100%	0	1022	1039	98%	-0.29	(1.17)
	February 2010	3	3	100%	0	925	938	99%	-0.21	(1.12)
	January 2010	2	2	100%	0	979	992	99%	-0.16	(1.10)
	December 2009	1	1	100%	0	1176	1195	98%	-0.13	(1.08)
	November 2009	7	7	100%	0	1096	1113	98%	-0.33	(1.20)
	October 2009	12	13	92%	0.2665	936	955	98%	1.46	(0.57)
	September 2009	10	10	100%	0	967	988	98%	-0.46	(1.28)
	August 2009	7	7	100%	0	1302	1342	97%	-0.46	(1.28)
	July 2009	5	5	100%	0	1397	1445	97%	-0.41	(1.25)
	June 2009	4	4	100%	0	1558	1582	98%	-0.25	(1.15)
	May 2009	5	5	100%	0	1185	1200	99%	-0.25	(1.15)
	NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	April 2010	5	29088	0%	0.0009	1	16531	0%	24.13
March 2010		5	28272	0%	0.0009	3	16555	0%	0.44	(0.73)
February 2010		7	28296	0%	0.0011	19	16531	0%	-7.60	(5.62)
January 2010		9	27528	0%	0.001	2	16795	0%	55.51	32.75
December 2009		8	27744	0%	0.0014	4	16795	0%	7.13	3.33
November 2009		7	27888	0%	0.001	2	16795	0%	18.32	10.14
October 2009		6	26904	0%	0.0012	3	17683	0%	9.00	4.47
September 2009		1	26064	0%	0.0005	3	17779	0%	-15.95	(10.70)
August 2009		1	25872	0%	0.0004	3	17779	0%	-9.02	(6.48)
July 2009		2	25488	0%	0.0004	4	19099	0%	-8.47	(6.15)
June 2009		2	25752	0%	0.0004	3	19099	0%	-8.14	(5.95)
May 2009		1	25752	0%	0.0004	2	19099	0%	-9.21	(6.60)
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01		April 2010	0	2724	0%	0	1	17636	0%	-4.83
	March 2010	0	2796	0%	0.0001	1	17636	0%	-3.75	(3.28)
	February 2010	0	2796	0%	0.0006	3	17636	0%	-2.14	(2.30)
	January 2010	0	2796	0%	0.0003	2	18020	0%	-4.00	(3.43)
	December 2009	0	2796	0%	0.0007	1	18020	0%	3.40	1.07

	November 2009	1	2892	0%	0.0013	2	18020	0%	5.43	2.30	
	October 2009	0	2460	0%	0.0005	3	18284	0%	-2.77	(2.68)	
	September 2009	0	2484	0%	0.0003	1	18548	0%	-0.99	(1.60)	
	August 2009	0	2988	0%	0.0004	2	18548	0%	-3.21	(2.95)	
	July 2009	0	3348	0%	0.0006	4	19652	0%	-1.48	(1.90)	
	June 2009	0	3588	0%	0.0004	7	19652	0%	-2.98	(2.81)	
	May 2009	0	3252	0%	0	2	19652	0%	-4.87	(3.96)	
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	April 2010	15	29424	0%	0.0034	0	0	0%	0.00	0.00	
	March 2010	41	29280	0%	0.0069	0	0	0%	0.00	0.00	
	February 2010	72	29016	0%	0.0196	0	0	0%	0.00	0.00	
	January 2010	130	28344	0%	0.0388	0	0	0%	0.00	0.00	
	December 2009	47	28368	0%	0.0099	0	0	0%	0.00	0.00	
	November 2009	15	28224	0%	0.003	0	0	0%	0.00	0.00	
	October 2009	30	27816	0%	0.0052	0	0	0%	0.00	0.00	
	September 2009	36	26544	0%	0.0125	0	0	0%	0.00	0.00	
	August 2009	45	26496	0%	0.0143	0	0	0%	0.00	0.00	
	July 2009	25	25680	0%	0.0101	0	0	0%	0.00	0.00	
	June 2009	49	26112	0%	0.0197	0	0	0%	0.00	0.00	
	May 2009	40	26352	0%	0.0146	0	0	0%	0.00	0.00	
	NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	April 2010	1	2748	0%	0.0022	0	0	0%	0.00	0.00
		March 2010	0	2796	0%	0.0001	0	0	0%	0.00	0.00
February 2010		0	2796	0%	0.0006	0	0	0%	0.00	0.00	
January 2010		0	2796	0%	0.0003	0	0	0%	0.00	0.00	
December 2009		0	2796	0%	0.0007	0	0	0%	0.00	0.00	
November 2009		1	2892	0%	0.0013	0	0	0%	0.00	0.00	
October 2009		25	2892	1%	0.0208	0	0	0%	0.00	0.00	
September 2009		18	2916	1%	0.0147	0	0	0%	0.00	0.00	
August 2009		25	3468	1%	0.0185	0	0	0%	0.00	0.00	
July 2009		2	3396	0%	0.0047	0	0	0%	0.00	0.00	
June 2009		3	3612	0%	0.0114	0	0	0%	0.00	0.00	
May 2009		13	3660	0%	0.0103	0	0	0%	0.00	0.00	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95		April 2010	238	245	97%	0.1666	0	0	0%	0.00	(0.07)
		March 2010	271	277	98%	0.1456	0	0	0%	0.00	(0.09)
	February 2010	256	260	98%	0.1231	0	0	0%	0.00	(0.11)	
	January 2010	235	241	98%	0.1558	0	0	0%	0.00	(0.08)	
	December 2009	204	213	96%	0.2012	0	0	0%	0.00	(0.02)	
	November 2009	261	269	97%	0.1699	0	0	0%	0.00	(0.06)	
	October 2009	282	287	98%	0.1308	0	0	0%	0.00	(0.10)	
	September 2009	208	210	99%	0.0971	0	0	0%	0.00	(0.13)	
	August 2009	270	275	98%	0.1336	0	0	0%	0.00	(0.10)	
	July 2009	319	323	99%	0.1106	0	0	0%	0.00	(0.12)	
	June 2009	194	202	96%	0.195	0	0	0%	0.00	(0.03)	
	May 2009	277	281	99%	0.1185	0	0	0%	0.00	(0.11)	
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	1	0%	0	0	0	0%	0.00	3.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		1	1	100%	0	0	0	0%	0.00	(0.16)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	

	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	April 2010	0	245	0%	0	0	0	0	0%	0.00	0.00
	March 2010	2	277	1%	0.0847	0	0	0	0%	0.00	0.00
	February 2010	1	260	0%	0.0619	0	0	0	0%	0.00	0.00
	January 2010	4	241	2%	0.1278	0	0	0	0%	0.00	0.00
	December 2009	8	213	4%	0.1901	0	0	0	0%	0.00	0.00
	November 2009	5	269	2%	0.1351	0	0	0	0%	0.00	0.00
	October 2009	0	287	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	212	0%	0	0	0	0	0%	0.00	0.00
	August 2009	1	275	0%	0.0602	0	0	0	0%	0.00	0.00
	July 2009	0	324	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	202	0%	0	0	0	0	0%	0.00	0.00
	May 2009	1	283	0%	0.0593	0	0	0	0%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	April 2010	0	26	0%	0	0	0	0	0%	0.00
March 2010		1	39	3%	0.1581	0	0	0	0%	0.00	0.00
February 2010		0	46	0%	0	0	0	0	0%	0.00	0.00
January 2010		2	18	11%	0.3143	0	0	0	0%	0.00	0.00
December 2009		0	29	0%	0	0	0	0	0%	0.00	0.00
November 2009		0	2	0%	0	0	0	0	0%	0.00	0.00
October 2009		0	1	0%	0	0	0	0	0%	0.00	0.00
September 2009		0	1	0%	0	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
July 2009		0	4	0%	0	0	0	0	0%	0.00	0.00
June 2009		0	3	0%	0	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity		April 2010	0	0	0%	0	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	2087	51	4092%	-0.97	0.00	(1.59)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2009	2	1	200%	0	2404	66	3642%	-0.88	0.00	(1.53)
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	April 2010	46	1	46	0	0	0	0	0	0.00
March 2010		24	1	24	0	0	0	0	0	0.00	0.00
February 2010		8	3	3	1.53	0	0	0	0	0.00	0.00
January 2010		1	1	1	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0	0.00	0.00
August 2009		0	0	0	0	0	0	0	0	0.00	0.00
July 2009		0	0	0	0	0	0	0	0	0.00	0.00
June 2009		0	1	0	0	0	0	0	0	0.00	0.00
May 2009		0	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Line Splitting Parity		April 2010	0	0	0	0	0	0	0	0	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	10	1	10	0	6942	196	35	-0.65	(1.40)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	4	1	4	0	4181	133	31	-0.74	(1.45)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	109	1	109	0	5180	143	36	1.58	(0.02)
	June 2009	126	2	63	56.57	6421	146	44	0.55	(0.57)
	May 2009	82	2	41	56.57	6602	140	47	-0.18	(1.11)
OP-15A Interval for Pending Orders	April 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT Above DS1 Level Parity	March 2010	9	1	9	0	71	1	71	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2010	27037	35	772	468.52	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	March 2010	26273	37	710	486.5	0	0	0	0.00	0.00
	February 2010	25496	38	671	489.91	0	0	0	0.00	0.00
	January 2010	24673	35	705	472.2	0	0	0	0.00	0.00
	December 2009	24097	42	574	498.04	8	1	8	0.00	0.00
	November 2009	23396	32	731	434.41	2	1	2	0.00	0.00
	October 2009	22948	33	695	436.21	7	1	7	0.00	0.00
	September 2009	22269	33	675	434	0	0	0	0.00	0.00
	August 2009	21625	30	721	395.9	26	2	13	342.68	0.75
	July 2009	21003	32	656	419.42	38	1	38	0.00	0.00
	June 2009	20362	32	636	416.3	32	4	8	128.25	1.26
	May 2009	19712	29	680	380.26	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2010	10039	21	478	366.42	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	March 2010	9837	17	579	296.87	0	0	0	0.00	0.00
	February 2010	9509	21	453	343.08	0	0	0	0.00	0.00
	January 2010	9162	24	382	348.34	0	0	0	0.00	0.00
	December 2009	8782	19	462	322.44	8	1	8	0.00	0.00
	November 2009	8392	17	494	296.87	2	1	2	0.00	0.00
	October 2009	8055	18	448	308.63	7	1	7	0.00	0.00
	September 2009	7598	18	422	312.64	0	0	0	0.00	0.00

	August 2009	7246	16	453	291.63	26	2	13	207.36	0.27
	July 2009	6821	15	455	286.65	38	1	38	0.00	0.00
	June 2009	6496	16	406	296.85	32	4	8	77.07	0.75
	May 2009	6161	15	411	286.65	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2010	2	2	1	0	241	9	27	-1.26	(1.77)
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	59	1	59	0	239	11	22	1.31	(0.47)
	January 2010	39	1	39	0	23	6	4	4.58	(0.39)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	13	1	13	0	648	7	93	-0.60	(1.36)
	August 2009	1	1	1	0	784	12	65	-0.66	(1.40)
	July 2009	50	1	50	0	768	12	64	-0.16	(1.10)
	June 2009	195	7	28	40.38	666	9	74	-1.15	(1.70)
	May 2009	6	1	6	0	558	13	43	-0.54	(1.33)
OP-15A Interval for Pending Orders	April 2010	63	8	8	6.22	684	43	16	-0.76	(1.46)
Delayed Past Due Date Unbundled Loop Analog Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	243	9	27	21.3	509	29	18	1.13	(0.33)
	January 2010	223	11	20	10.03	471	29	16	0.61	(0.71)
	December 2009	339	19	18	13.39	781	31	25	-0.87	(1.53)
	November 2009	254	26	10	8.89	726	45	16	-0.96	(1.59)
	October 2009	9	10	1	0.32	1236	45	27	-2.01	(2.22)
	September 2009	119	21	6	7.93	1297	52	25	-2.10	(2.28)
	August 2009	179	15	12	7.5	1286	52	25	-1.26	(1.77)
	July 2009	276	4	69	73.9	1282	55	23	2.91	0.35
	June 2009	231	5	46	59.18	1279	52	25	1.65	(0.15)
	May 2009	16	12	1	1.97	1709	67	26	-2.33	(2.42)
OP-15A Interval for Pending Orders	April 2010	35	2	18	13.44	6496	188	35	-0.56	(1.34)
Delayed Past Due Date UNE - P (POTS) Parity	March 2010	5	1	5	0	6251	173	36	-0.77	(1.47)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	93	2	47	28.99	6942	196	35	0.40	(0.68)
	September 2009	83	4	21	19.12	7757	195	40	-0.90	(1.55)
	August 2009	30	2	15	12.73	8407	218	39	-0.70	(1.42)
	July 2009	24	3	8	4.58	7584	209	36	-1.11	(1.68)
	June 2009	1	1	1	0	8837	223	40	-0.87	(1.53)
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	1	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	1	1	1	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	April 2010	1	1	1	0	0	0	0	0.00	0.00

for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	March 2010	1	1	1	0	0	0	0	0.00	0.00	
	February 2010	0	3	0	0	0	0	0	0.00	0.00	
	January 2010	0	1	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	1	1	1	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
February 2010	0	0	0	0	0	0	0	0.00	0.00		
January 2010	0	0	0	0	0	0	0	0.00	0.00		
December 2009	0	0	0	0	0	0	0	0.00	0.00		
November 2009	0	0	0	0	0	0	0	0.00	0.00		
October 2009	0	1	0	0	0	0	0	0.00	0.00		
September 2009	0	0	0	0	0	0	0	0.00	0.00		
August 2009	0	0	0	0	0	0	0	0.00	0.00		
July 2009	0	0	0	0	0	0	0	0.00	0.00		
June 2009	0	0	0	0	0	0	0	0.00	0.00		
May 2009	0	0	0	0	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00	
March 2010	0	0	0	0	0	0	0	0.00	0.00		
February 2010	0	0	0	0	0	0	0	0.00	0.00		
January 2010	0	0	0	0	0	0	0	0.00	0.00		
December 2009	0	1	0	0	0	0	0	0.00	0.00		
November 2009	0	0	0	0	0	0	0	0.00	0.00		
October 2009	0	0	0	0	0	0	0	0.00	0.00		
September 2009	0	0	0	0	0	0	0	0.00	0.00		
August 2009	0	0	0	0	0	0	0	0.00	0.00		
July 2009	1	1	1	0	0	0	0	0.00	0.00		
June 2009	1	2	1	0.5	0	0	0	0.00	0.00		
May 2009	1	2	1	0.5	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00	
March 2010	0	1	0	0	0	0	0	0.00	0.00		
February 2010	0	0	0	0	0	0	0	0.00	0.00		
January 2010	0	0	0	0	0	0	0	0.00	0.00		
December 2009	0	0	0	0	0	0	0	0.00	0.00		
November 2009	0	0	0	0	0	0	0	0.00	0.00		
October 2009	0	0	0	0	0	0	0	0.00	0.00		
September 2009	0	0	0	0	0	0	0	0.00	0.00		
August 2009	0	0	0	0	0	0	0	0.00	0.00		
July 2009	0	0	0	0	0	0	0	0.00	0.00		
June 2009	0	0	0	0	0	0	0	0.00	0.00		
May 2009	0	0	0	0	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	April 2010	34	35	1	0.1666	0	0	0	0.00	0.00	
March 2010	36	37	1	0.1622	0	0	0	0.00	0.00		
February 2010	35	38	1	0.2697	0	0	0	0.00	0.00		
January 2010	33	35	1	0.2321	0	0	0	0.00	0.00		
December 2009	38	42	1	0.2935	0	0	0	0.00	0.00		
November 2009	29	32	1	0.2915	0	0	0	0.00	0.00		

	October 2009	29	33	1	0.3264	0	0	0	0.00	0.00
	September 2009	29	33	1	0.3264	0	0	0	0.00	0.00
	August 2009	29	30	1	0.1795	0	0	0	0.00	0.00
	July 2009	31	32	1	0.174	0	0	0	0.00	0.00
	June 2009	31	32	1	0.174	0	0	0	0.00	0.00
	May 2009	28	29	1	0.1825	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	April 2010	17	21	1	0.3927	0	0	0	0.00	0.00
	March 2010	17	17	1	0	0	0	0	0.00	0.00
	February 2010	19	21	1	0.2935	0	0	0	0.00	0.00
	January 2010	22	24	1	0.2764	0	0	0	0.00	0.00
	December 2009	19	19	1	0	0	0	0	0.00	0.00
	November 2009	17	17	1	0	0	0	0	0.00	0.00
	October 2009	18	18	1	0	0	0	0	0.00	0.00
	September 2009	16	18	1	0.3143	0	0	0	0.00	0.00
	August 2009	16	16	1	0	0	0	0	0.00	0.00
	July 2009	15	15	1	0	0	0	0	0.00	0.00
	June 2009	16	16	1	0	0	0	0	0.00	0.00
	May 2009	15	15	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	April 2010	2	2	1	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	1	1	1	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	1	0	0	0	0	0	0.00	0.00
	August 2009	1	1	1	0	0	0	0	0.00	0.00
	July 2009	1	1	1	0	0	0	0	0.00	0.00
	June 2009	6	7	1	0.3499	0	0	0	0.00	0.00
	May 2009	1	1	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	April 2010	3	8	0	0.4841	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	9	0	0.4714	0	0	0	0.00	0.00
	January 2010	7	11	1	0.481	0	0	0	0.00	0.00
	December 2009	5	19	0	0.4403	0	0	0	0.00	0.00
	November 2009	0	26	0	0	0	0	0	0.00	0.00
	October 2009	0	10	0	0	0	0	0	0.00	0.00
	September 2009	1	21	0	0.213	0	0	0	0.00	0.00
	August 2009	9	15	1	0.4899	0	0	0	0.00	0.00
	July 2009	0	4	0	0	0	0	0	0.00	0.00
	June 2009	3	5	1	0.4899	0	0	0	0.00	0.00
	May 2009	0	12	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	April 2010	1	2	1	0.5	0	0	0	0.00	0.00
	March 2010	1	1	1	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	2	0	0	0	0	0	0.00	0.00
	September 2009	0	4	0	0	0	0	0	0.00	0.00
	August 2009	0	2	0	0	0	0	0	0.00	0.00
	July 2009	1	3	0	0.4714	0	0	0	0.00	0.00
	June 2009	1	1	1	0	0	0	0	0.00	0.00

	May 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	April 2010	8387	8387	1	0	0	0	0	0	0.00	(0.05)
	March 2010	9684	9702	1	0.043	0	0	0	0	0.00	(0.05)
	February 2010	8280	8280	1	0	0	0	0	0	0.00	(0.05)
	January 2010	7257	7257	1	0	0	0	0	0	0.00	(0.05)
	December 2009	9068	9070	1	0.0148	0	0	0	0	0.00	(0.05)
	November 2009	8684	8684	1	0	0	0	0	0	0.00	(0.05)
	October 2009	8149	8149	1	0	0	0	0	0	0.00	(0.05)
	September 2009	9567	9567	1	0	0	0	0	0	0.00	(0.05)
	August 2009	9675	9675	1	0	0	0	0	0	0.00	(0.05)
	July 2009	12339	12339	1	0	0	0	0	0	0.00	(0.05)
	June 2009	12837	12837	1	0	0	0	0	0	0.00	(0.05)
	May 2009	9528	9528	1	0	0	0	0	0	0.00	(0.05)
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	April 2010	8387	8387	100%	0	0	0	0	0%	0.00
March 2010		9702	9702	100%	0	0	0	0	0%	0.00	0.00
February 2010		8280	8280	100%	0	0	0	0	0%	0.00	0.00
January 2010		7257	7257	100%	0	0	0	0	0%	0.00	0.00
December 2009		9070	9070	100%	0	0	0	0	0%	0.00	0.00
November 2009		8684	8684	100%	0	0	0	0	0%	0.00	0.00
October 2009		8149	8149	100%	0	0	0	0	0%	0.00	0.00
September 2009		9567	9567	100%	0	0	0	0	0%	0.00	0.00
August 2009		9675	9675	100%	0	0	0	0	0%	0.00	0.00
July 2009		12339	12339	100%	0	0	0	0	0%	0.00	0.00
June 2009		12837	12837	100%	0	0	0	0	0%	0.00	0.00
May 2009		9528	9528	100%	0	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity		April 2010	4684	4900	96%	0.2053	865024	1124419	77%	0.00	0.00
	March 2010	5192	5603	93%	0.2607	907120	1258342	72%	0.00	0.00	0.00
	February 2010	4164	4720	88%	0.3224	911839	1126420	81%	0.00	0.00	0.00
	January 2010	4478	4853	92%	0.267	924274	1168661	79%	0.00	0.00	0.00
	December 2009	4767	5054	94%	0.2314	1006491	1177496	85%	0.00	0.00	0.00
	November 2009	4609	5114	90%	0.2983	963868	1136313	85%	0.00	0.00	0.00
	October 2009	5170	5642	92%	0.2769	1022499	1246796	82%	0.00	0.00	0.00
	September 2009	4661	5672	82%	0.3827	911428	1167604	78%	0.00	0.00	0.00
	August 2009	4884	6167	79%	0.4059	800545	1186144	67%	0.00	0.00	0.00
	July 2009	5505	6719	82%	0.3848	1004631	1277067	79%	0.00	0.00	0.00
	June 2009	5339	6496	82%	0.3826	1034437	1314369	79%	0.00	0.00	0.00
	May 2009	4595	5348	86%	0.3478	1119039	1329958	84%	0.00	0.00	0.00
	OP-3A Installation Commitments Met Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
March 2010		2	2	100%	0	1155	1193	97%	-0.26	0.00	(1.16)
February 2010		2	2	100%	0	996	1022	97%	-0.23	0.00	(1.14)
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	0.00
November 2009		4	4	100%	0	1204	1240	97%	-0.35	0.00	(1.21)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	0.00
September 2009		3	3	100%	0	1222	1255	97%	-0.28	0.00	(1.17)
August 2009		3	4	75%	0.433	1152	1207	95%	1.96	0.00	(0.43)
July 2009		5	5	100%	0	1216	1259	97%	-0.42	0.00	(1.26)
June 2009		3	3	100%	0	1275	1325	96%	-0.34	0.00	(1.21)
May 2009		1	1	100%	0	1253	1288	97%	-0.17	0.00	(1.10)
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95		April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	3.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
	June 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
	May 2009	3	3	100%	0	0	0	0%	0.00	(0.16)
OP-3A Installation Commitments Met	April 2010	13	13	100%	0	3881	3922	99%	-0.37	(1.22)
Residence Parity	March 2010	10	10	100%	0	3863	3913	99%	-0.36	(1.22)
	February 2010	6	6	100%	0	3528	3577	99%	-0.29	(1.18)
	January 2010	12	12	100%	0	3759	3830	98%	-0.48	(1.29)
	December 2009	4	4	100%	0	3796	3860	98%	-0.26	(1.16)
	November 2009	2	2	100%	0	3940	4012	98%	-0.19	(1.12)
	October 2009	3	3	100%	0	4558	4648	98%	-0.24	(1.15)
	September 2009	3	3	100%	0	4579	4671	98%	-0.25	(1.15)
	August 2009	6	7	86%	0.3499	4255	4341	98%	2.33	(0.32)
	July 2009	4	4	100%	0	4478	4554	98%	-0.26	(1.16)
	June 2009	6	6	100%	0	4394	4463	98%	-0.31	(1.19)
	May 2009	3	3	100%	0	3837	3896	98%	-0.21	(1.13)
OP-3A Installation Commitments Met UNE -	April 2010	12	13	92%	0.2665	4996	5064	99%	1.99	(0.40)
P (POTS) Parity	March 2010	16	17	94%	0.2353	5018	5106	98%	1.32	(0.61)
	February 2010	5	5	100%	0	4524	4599	98%	-0.29	(1.17)
	January 2010	13	14	93%	0.2575	4840	4945	98%	1.30	(0.61)
	December 2009	17	18	94%	0.2291	4827	4922	98%	1.12	(0.68)
	November 2009	8	10	80%	0.4	5144	5252	98%	3.99	0.28
	October 2009	15	18	83%	0.3727	5843	5966	98%	4.35	0.53
	September 2009	23	23	100%	0	5801	5926	98%	-0.70	(1.43)
	August 2009	17	19	89%	0.3069	5407	5548	97%	2.21	(0.16)
	July 2009	16	17	94%	0.2353	5694	5813	98%	1.12	(0.68)
	June 2009	17	18	94%	0.2291	5669	5788	98%	1.04	(0.70)
	May 2009	13	14	93%	0.2575	5090	5184	98%	1.49	(0.55)
OP-3B Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	March 2010	1	1	100%	0	153	156	98%	-0.14	(1.08)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	130	134	97%	-0.17	(1.11)
	December 2009	2	2	100%	0	153	156	98%	-0.20	(1.12)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	210	217	97%	-0.26	(1.16)
	May 2009	1	1	100%	0	194	201	97%	-0.19	(1.12)
OP-3B Installation Commitments Met	April 2010	1	1	100%	0	733	742	99%	-0.11	(1.07)
Residence Parity	March 2010	2	2	100%	0	702	722	97%	-0.24	(1.14)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0	814	847	96%	-0.35	(1.21)
	August 2009	3	3	100%	0	718	743	97%	-0.32	(1.20)

	July 2009	2	2	100%	0	749	767	98%	-0.22	(1.13)
	June 2009	1	1	100%	0	778	798	97%	-0.16	(1.10)
	May 2009	3	3	100%	0	714	738	97%	-0.32	(1.19)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	0	0	0%	0.00	0.00
	OP-3B Installation Commitments Met UNE - P (POTS) Parity	April 2010	5	5	100%	0	867	879	99%	-0.26
March 2010		2	2	100%	0	855	878	97%	-0.23	(1.14)
February 2010		3	3	100%	0	750	767	98%	-0.26	(1.16)
January 2010		7	8	88%	0.3307	756	787	96%	1.24	(0.65)
December 2009		2	2	100%	0	762	779	98%	-0.21	(1.13)
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		1	2	50%	0.5	876	908	96%	3.56	(0.11)
September 2009		3	3	100%	0	991	1028	96%	-0.33	(1.20)
August 2009		1	1	100%	0	854	886	96%	-0.19	(1.12)
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		1	1	100%	0	988	1015	97%	-0.17	(1.10)
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Business Parity		April 2010	11	11	100%	0	499	502	99%	-0.25
	March 2010	9	9	100%	0	721	725	99%	-0.22	(1.14)
	February 2010	2	2	100%	0	502	504	100%	-0.09	(1.05)
	January 2010	3	3	100%	0	399	400	100%	-0.09	(1.05)
	December 2009	3	3	100%	0	540	542	100%	-0.11	(1.06)
	November 2009	18	19	95%	0.2233	528	534	99%	1.68	(0.53)
	October 2009	54	54	100%	0	574	576	100%	-0.41	(1.25)
	September 2009	9	9	100%	0	582	582	100%	0.00	0.00
	August 2009	25	25	100%	0	541	546	99%	-0.47	(1.29)
	July 2009	5	5	100%	0	608	613	99%	-0.20	(1.12)
	June 2009	5	5	100%	0	556	561	99%	-0.21	(1.13)
	May 2009	14	14	100%	0	697	701	99%	-0.28	(1.17)
	OP-3C Installation Commitments Met Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		1	1	100%	0	13	13	100%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95		April 2010	3	3	100%	0	0	0	0%	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.16)

	February 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.16)
	November 2009	2	2	100%	0	0	0	0%	0.00	(0.16)
	October 2009	5	5	100%	0	0	0	0%	0.00	(0.16)
	September 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	August 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
	July 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	June 2009	7	7	100%	0	0	0	0%	0.00	(0.16)
	May 2009	4	4	100%	0	0	0	0%	0.00	(0.16)
OP-3C Installation Commitments Met PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	April 2010	9	9	100%	0	6532	6548	100%	-0.15	(1.09)
	March 2010	13	13	100%	0	6550	6559	100%	-0.13	(1.08)
	February 2010	12	12	100%	0	5856	5861	100%	-0.10	(1.06)
	January 2010	6	6	100%	0	6132	6139	100%	-0.08	(1.05)
	December 2009	8	8	100%	0	6502	6508	100%	-0.09	(1.05)
	November 2009	4	4	100%	0	6625	6634	100%	-0.07	(1.04)
	October 2009	2	2	100%	0	7884	7892	100%	-0.05	(1.03)
	September 2009	6	6	100%	0	8137	8152	100%	-0.11	(1.06)
	August 2009	8	8	100%	0	7634	7647	100%	-0.12	(1.07)
	July 2009	8	8	100%	0	7968	7985	100%	-0.13	(1.08)
	June 2009	8	8	100%	0	7988	7999	100%	-0.10	(1.06)
	May 2009	95	96	99%	0.1015	7700	7718	100%	1.63	(0.51)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	April 2010	16	16	100%	0	7031	7050	100%	-0.21	(1.13)
	March 2010	20	20	100%	0	7271	7284	100%	-0.19	(1.11)
	February 2010	28	28	100%	0	6358	6365	100%	-0.18	(1.11)
	January 2010	16	16	100%	0	6531	6539	100%	-0.14	(1.09)
	December 2009	18	18	100%	0	7042	7050	100%	-0.14	(1.09)
	November 2009	16	16	100%	0	7153	7168	100%	-0.18	(1.11)
	October 2009	6	6	100%	0	8458	8468	100%	-0.08	(1.05)
	September 2009	13	13	100%	0	8719	8734	100%	-0.15	(1.09)
	August 2009	40	40	100%	0	8175	8193	100%	-0.30	(1.18)
	July 2009	15	15	100%	0	8576	8598	100%	-0.20	(1.12)
	June 2009	13	13	100%	0	8544	8560	100%	-0.16	(1.09)
	May 2009	9	9	100%	0	8397	8419	100%	-0.15	(1.09)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	7	10	70%	-0.62	(1.38)
	February 2010	6	6	100%	0	4	5	80%	-0.83	(1.50)
	January 2010	1	1	100%	0	5	5	100%	0.00	0.00
	December 2009	3	3	100%	0	9	10	90%	-0.51	(1.31)
	November 2009	4	4	100%	0	11	11	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00

	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	13	13	100%	0	8	11	73%	-1.49	(1.91)
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	1	0	0%	0.00	0.00
	July 2009	6	6	100%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met DS0 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	6	6	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	3	6	50%	-0.93	(1.56)
	May 2009	1	1	100%	0	9	9	100%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	10	10	100%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00

OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	April 2010	54	54	100%	0	0	0	0%	0.00	(0.33)
	March 2010	56	56	100%	0	0	0	0%	0.00	(0.33)
	February 2010	29	31	94%	0.2457	0	0	0%	0.00	(0.12)
	January 2010	33	33	100%	0	0	0	0%	0.00	(0.33)
	December 2009	23	23	100%	0	0	0	0%	0.00	(0.33)
	November 2009	29	29	100%	0	0	0	0%	0.00	(0.33)
	October 2009	20	20	100%	0	0	0	0%	0.00	(0.33)
	September 2009	41	41	100%	0	0	0	0%	0.00	(0.33)
	August 2009	31	31	100%	0	0	0	0%	0.00	(0.33)
	July 2009	30	30	100%	0	0	0	0%	0.00	(0.33)
	June 2009	48	48	100%	0	0	0	0%	0.00	(0.33)
	May 2009	47	47	100%	0	0	0	0%	0.00	(0.33)
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	April 2010	4	4	100%	0	0	0	0%	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
February 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
January 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS Trunk Parity		April 2010	4	4	100%	0	1	1	100%	0.00
	March 2010	15	15	100%	0	5	5	100%	0.00	0.00
	February 2010	8	8	100%	0	1	1	100%	0.00	0.00
	January 2010	18	21	86%	0.3499	7	7	100%	0.00	(0.86)
	December 2009	5	5	100%	0	17	19	89%	-0.68	(1.41)
	November 2009	12	12	100%	0	14	14	100%	0.00	0.00
	October 2009	13	13	100%	0	7	7	100%	0.00	0.00
	September 2009	4	4	100%	0	1	1	100%	0.00	0.00
	August 2009	14	14	100%	0	8	10	80%	-1.21	(1.73)
	July 2009	10	10	100%	0	7	9	78%	-1.16	(1.71)
	June 2009	9	9	100%	0	7	7	100%	0.00	0.00
	May 2009	6	6	100%	0	6	6	100%	0.00	0.00
	OP-3D Installation Commitments Met PBX Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		1	1	100%	0	6	7	86%	-0.38	(1.23)
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity		April 2010	3	3	100%	0	4	4	100%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	1	1	100%	0.00	0.00

	November 2009	2	2	100%	0	4	4	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	3	3	100%	0	2	2	100%	0.00	0.00
	July 2009	4	4	100%	0	13	13	100%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	32	38	84%	-0.60	(1.36)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	April 2010	212	212	100%	0	0	0	0%	0.00	(0.33)
	March 2010	233	236	99%	0.112	0	0	0%	0.00	(0.29)
	February 2010	230	231	100%	0.0657	0	0	0%	0.00	(0.32)
	January 2010	324	329	98%	0.1223	0	0	0%	0.00	(0.28)
	December 2009	264	266	99%	0.0864	0	0	0%	0.00	(0.31)
	November 2009	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	October 2009	337	337	100%	0	0	0	0%	0.00	(0.33)
	September 2009	332	333	100%	0.0547	0	0	0%	0.00	(0.32)
	August 2009	287	289	99%	0.0829	0	0	0%	0.00	(0.31)
	July 2009	372	385	97%	0.1806	0	0	0%	0.00	(0.22)
	June 2009	282	285	99%	0.1021	0	0	0%	0.00	(0.30)
	May 2009	302	309	98%	0.1488	0	0	0%	0.00	(0.26)
OP-3D Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	17	26	65%	-0.71	(1.43)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	32	38	84%	-0.43	(1.26)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	April 2010	287	288	100%	0.0588	0	0	0%	0.00	(0.32)
	March 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.32)
	February 2010	181	187	97%	0.1762	0	0	0%	0.00	(0.23)
	January 2010	195	198	98%	0.1222	0	0	0%	0.00	(0.28)
	December 2009	174	175	99%	0.0754	0	0	0%	0.00	(0.31)
	November 2009	155	156	99%	0.0798	0	0	0%	0.00	(0.31)
	October 2009	136	137	99%	0.0851	0	0	0%	0.00	(0.31)
	September 2009	98	99	99%	0.1	0	0	0%	0.00	(0.30)
	August 2009	82	82	100%	0	0	0	0%	0.00	(0.33)
	July 2009	80	82	98%	0.1543	0	0	0%	0.00	(0.25)

	June 2009	60	62	97%	0.1767	0	0	0%	0.00	(0.23)
	May 2009	49	49	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	April 2010	142	146	97%	0.1632	9	9	100%	0.00	(1.48)
Unbundled Loop - DS1 Capable Parity	March 2010	156	157	99%	0.0796	20	28	71%	-3.01	(2.83)
	February 2010	141	142	99%	0.0836	20	22	91%	-1.27	(1.77)
	January 2010	146	147	99%	0.0822	41	49	84%	-2.57	(2.56)
	December 2009	162	172	94%	0.234	26	32	81%	-1.72	(2.05)
	November 2009	128	133	96%	0.1902	14	18	78%	-1.77	(2.08)
	October 2009	151	155	97%	0.1586	17	26	65%	-3.18	(2.93)
	September 2009	131	137	96%	0.2046	27	30	90%	-0.93	(1.57)
	August 2009	111	119	93%	0.2504	32	38	84%	-1.33	(1.81)
	July 2009	106	112	95%	0.2252	34	49	69%	-3.20	(2.95)
	June 2009	125	126	99%	0.0887	38	40	95%	-1.06	(1.65)
	May 2009	120	121	99%	0.0905	56	60	93%	-1.48	(1.90)
OP-3D Installation Commitments Met	April 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - XDSLi Benchmark 0.9	March 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	(0.33)
	December 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2009	6	7	86%	0.3499	0	0	0%	0.00	0.14
	June 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2009	2	3	67%	0.4714	0	0	0%	0.00	0.78
OP-3D Installation Commitments Met	April 2010	941	962	98%	0.1461	0	0	0%	0.00	(0.26)
Unbundled Loop Analog Benchmark 0.9	March 2010	906	915	99%	0.0987	0	0	0%	0.00	(0.30)
	February 2010	941	952	99%	0.1069	0	0	0%	0.00	(0.29)
	January 2010	904	923	98%	0.142	0	0	0%	0.00	(0.26)
	December 2009	811	857	95%	0.2254	0	0	0%	0.00	(0.15)
	November 2009	867	906	96%	0.203	0	0	0%	0.00	(0.19)
	October 2009	960	1012	95%	0.2208	0	0	0%	0.00	(0.16)
	September 2009	781	857	91%	0.2843	0	0	0%	0.00	(0.04)
	August 2009	937	982	95%	0.2091	0	0	0%	0.00	(0.18)
	July 2009	1033	1042	99%	0.0925	0	0	0%	0.00	(0.30)
	June 2009	885	914	97%	0.1753	0	0	0%	0.00	(0.23)
	May 2009	837	848	99%	0.1132	0	0	0%	0.00	(0.29)
OP-3D Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	March 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	4	50%	0.5	0	0	0%	0.00	1.33
	January 2010	0	2	0%	0	0	0	0%	0.00	3.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2009	1	2	50%	0.5	0	0	0%	0.00	1.33
	October 2009	0	1	0%	0	0	0	0%	0.00	3.00
	September 2009	4	9	44%	0.4969	0	0	0%	0.00	1.52
	August 2009	0	2	0%	0	0	0	0%	0.00	3.00
	July 2009	2	3	67%	0.4714	0	0	0%	0.00	0.78
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2010	2	2	100%	0	7	10	70%	-0.85	(1.51)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	11	11	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	21	25	84%	-0.43	(1.26)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	9	10	90%	-0.32	(1.19)
	June 2009	1	1	100%	0	9	11	82%	-0.45	(1.27)
	May 2009	6	6	100%	0	8	11	73%	-1.21	(1.73)
OP-3E Installation Commitments Met Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	1	1	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	1	2	50%	-0.82	(1.50)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	7	7	100%	0	4	4	100%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	April 2010	49	51	96%	0.1941	0	0	0%	0.00	(0.20)
	March 2010	88	94	94%	0.2444	0	0	0%	0.00	(0.12)
	February 2010	55	58	95%	0.2215	0	0	0%	0.00	(0.16)
	January 2010	42	44	95%	0.2083	0	0	0%	0.00	(0.18)
	December 2009	54	55	98%	0.1336	0	0	0%	0.00	(0.27)
	November 2009	40	41	98%	0.1543	0	0	0%	0.00	(0.25)
	October 2009	42	42	100%	0	0	0	0%	0.00	(0.33)
	September 2009	38	39	97%	0.1581	0	0	0%	0.00	(0.25)

	August 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
	July 2009	35	37	95%	0.2261	0	0	0%	0.00	(0.15)
	June 2009	82	85	96%	0.1845	0	0	0%	0.00	(0.22)
	May 2009	41	41	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Parity	March 2010	1	1	100%	0	1	1	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	1	2	50%	-0.82	(1.50)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met LIS	April 2010	3	3	100%	0	3	3	100%	0.00	0.00
Trunk Parity	March 2010	3	3	100%	0	7	7	100%	0.00	0.00
	February 2010	3	3	100%	0	6	9	67%	-1.06	(1.64)
	January 2010	11	11	100%	0	13	15	87%	-0.99	(1.60)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	6	6	100%	0	11	11	100%	0.00	0.00
	October 2009	10	10	100%	0	13	15	87%	-0.96	(1.58)
	September 2009	5	5	100%	0	12	12	100%	0.00	0.00
	August 2009	9	9	100%	0	3	5	60%	-1.46	(1.89)
	July 2009	2	2	100%	0	7	7	100%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	2	2	100%	0	7	8	88%	-0.48	(1.29)
OP-3E Installation Commitments Met PBX	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	1	3	33%	-1.22	(1.74)
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	April 2010	0	1	0%	0	8	8	100%	0.00	(0.26)

Above DS1 Level Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	2	50%	0.5	1	1	100%	0.00	(1.26)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met UDIT DS1 Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		1	1	100%	0	11	23	48%	-1.02	(1.62)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	April 2010	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2010	15	15	100%	0	0	0	0%	0.00	(0.33)
	February 2010	18	20	90%	0.3	0	0	0%	0.00	0.00
	January 2010	14	15	93%	0.2494	0	0	0%	0.00	(0.11)
	December 2009	12	12	100%	0	0	0	0%	0.00	(0.33)
	November 2009	7	7	100%	0	0	0	0%	0.00	(0.33)
	October 2009	16	17	94%	0.2353	0	0	0%	0.00	(0.14)
	September 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
	August 2009	18	18	100%	0	0	0	0%	0.00	(0.33)
	July 2009	8	8	100%	0	0	0	0%	0.00	(0.33)
	June 2009	12	12	100%	0	0	0	0%	0.00	(0.33)
	May 2009	14	14	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	April 2010	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2010	24	24	100%	0	0	0	0%	0.00	(0.33)
	February 2010	19	21	90%	0.2935	0	0	0%	0.00	(0.02)
	January 2010	17	17	100%	0	0	0	0%	0.00	(0.33)
	December 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
	November 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	October 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	September 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
	August 2009	7	7	100%	0	0	0	0%	0.00	(0.33)
	July 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	June 2009	10	10	100%	0	0	0	0%	0.00	(0.33)
	May 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	April 2010	16	16	100%	0	10	14	71%	-1.73	(2.05)
	March 2010	14	14	100%	0	31	39	79%	-1.63	(1.99)
	February 2010	5	6	83%	0.3727	34	38	89%	0.46	(1.06)
	January 2010	14	14	100%	0	33	43	77%	-1.79	(2.09)
	December 2009	14	14	100%	0	25	30	83%	-1.38	(1.84)
	November 2009	13	14	93%	0.2575	11	23	48%	-2.66	(2.62)

	October 2009	13	13	100%	0	15	23	65%	-2.10	(2.28)
	September 2009	13	13	100%	0	22	29	76%	-1.69	(2.03)
	August 2009	9	9	100%	0	25	37	68%	-1.86	(2.13)
	July 2009	11	15	73%	0.4422	22	42	52%	-1.39	(1.85)
	June 2009	11	11	100%	0	39	49	80%	-1.52	(1.92)
	May 2009	12	13	92%	0.2665	19	25	76%	-1.12	(1.68)
OP-3E Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.9	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	April 2010	123	125	98%	0.1255	0	0	0%	0.00	(0.28)
Unbundled Loop Analog Benchmark 0.9	March 2010	150	160	94%	0.2421	0	0	0%	0.00	(0.13)
	February 2010	142	145	98%	0.1423	0	0	0%	0.00	(0.26)
	January 2010	180	183	98%	0.127	0	0	0%	0.00	(0.28)
	December 2009	120	126	95%	0.213	0	0	0%	0.00	(0.17)
	November 2009	95	96	99%	0.1015	0	0	0%	0.00	(0.30)
	October 2009	98	128	77%	0.4236	0	0	0%	0.00	0.45
	September 2009	142	145	98%	0.1423	0	0	0%	0.00	(0.26)
	August 2009	141	145	97%	0.1638	0	0	0%	0.00	(0.24)
	July 2009	133	134	99%	0.0861	0	0	0%	0.00	(0.31)
	June 2009	97	101	96%	0.195	0	0	0%	0.00	(0.20)
	May 2009	129	130	99%	0.0874	0	0	0%	0.00	(0.31)
OP-3E Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	March 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	3.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	0	0	0%	0.00	1.33
	October 2009	0	2	0%	0	0	0	0%	0.00	3.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	1	1	100%	0.00	0.00
	January 2010	1	1	100%	0	4	4	100%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	1	2	50%	-1.00	(1.61)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	5	5	100%	0	4	4	100%	0.00	0.00

	May 2009	1	1	100%	0	4	4	100%	0.00	0.00
OP-4A Installation Interval Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	5	2	250%	0.71	3020	746	405%	-0.39	(1.24)
	February 2010	2	1	200%	0	2403	621	387%	-0.39	(1.24)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	2	1	200%	0	2999	730	411%	-0.29	(1.18)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	6	2	300%	1.41	3240	779	416%	-0.35	(1.22)
	August 2009	6	1	600%	0	3125	767	407%	0.38	(0.39)
	July 2009	12	5	240%	0.89	2882	720	400%	-0.67	(1.41)
	June 2009	6	3	200%	0	2848	797	357%	-0.62	(1.38)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-4A Installation Interval Line Splitting Benchmark 3.3	April 2010	3	1	3	0	0	0	0	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		19	1	19	0	0	0	0	0.00	14.27
October 2009		0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
August 2009		0	0	0	0	0	0	0	0.00	0.00
July 2009		3	1	3	0	0	0	0	0.00	(0.27)
June 2009		3	1	3	0	0	0	0	0.00	(0.27)
May 2009		9	3	3	0	0	0	0	0.00	(0.27)
OP-4A Installation Interval Residence Parity		April 2010	19	6	3	0.41	8640	2603	3	-0.14
	March 2010	17	6	3	1.47	9177	2715	3	-0.59	(1.36)
	February 2010	12	4	3	0	7959	2396	3	-0.31	(1.19)
	January 2010	33	10	3	0.48	8063	2495	3	0.10	(0.84)
	December 2009	9	3	3	0	8287	2449	3	-0.26	(1.16)
	November 2009	6	2	3	0	9795	2696	4	-0.32	(1.20)
	October 2009	11	3	4	1.15	13438	3269	4	-0.31	(1.19)
	September 2009	8	2	4	0	14224	3356	4	-0.14	(1.09)
	August 2009	124	4	31	56	9827	2835	3	23.56	1.26
	July 2009	9	3	3	1	10296	2998	3	-0.27	(1.17)
	June 2009	11	3	4	0.58	9936	2853	3	0.11	(0.73)
	May 2009	3	1	3	0	8814	2596	3	-0.13	(1.08)
	OP-4A Installation Interval UNE - P (POTS) Parity	April 2010	26	10	3	0.7	11473	3315	3	-0.76
March 2010		31	16	2	0.25	12197	3461	4	-1.93	(2.17)
February 2010		8	4	2	0	10362	3017	3	-1.01	(1.61)
January 2010		23	11	2	0.3	10558	3175	3	-1.41	(1.86)
December 2009		31	11	3	1.6	10661	3060	3	-0.68	(1.41)
November 2009		18	7	3	1.13	12794	3426	4	-0.74	(1.45)
October 2009		44	15	3	2.58	16859	4079	4	-1.46	(1.89)
September 2009		28	11	3	1.57	17464	4135	4	-1.91	(2.16)
August 2009		101	14	7	12.4	12952	3602	4	4.30	0.39
July 2009		22	10	2	1.14	13178	3718	4	-1.24	(1.75)
June 2009		20	11	2	0.4	12784	3650	4	-1.74	(2.06)
May 2009		17	8	2	1.73	11524	3349	3	-1.09	(1.66)
OP-4B Installation Interval Business Parity		April 2010	0	0	0	0	0	0	0	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	15	1	15	0	452	93	5	2.34	0.00

	December 2009	2	1	2	0	398	95	4	-0.61	(1.37)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	4	2	2	0	610	129	5	-0.47	(1.29)
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval Residence Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	3	1	3	0	2109	558	4	-0.28	(1.17)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	9	3	3	1	2627	629	4	-0.64	(1.39)
	August 2009	6	2	3	0	2376	549	4	-0.51	(1.31)
	July 2009	6	2	3	0	2182	580	4	-0.36	(1.22)
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	6	2	3	0	1925	533	4	-0.36	(1.22)
OP-4B Installation Interval Sub-Loop Unbundling Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	1	1	1	0	0	0	0	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	April 2010	8	4	2	0.82	2321	643	4	-0.91	(1.55)
	March 2010	2	1	2	0	2549	665	4	-0.62	(1.37)
	February 2010	4	2	2	0	2188	575	4	-0.77	(1.47)
	January 2010	13	4	3	1.26	2413	584	4	-0.45	(1.27)
	December 2009	6	2	3	1.41	2212	579	4	-0.40	(1.24)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	3	1	3	0	2715	669	4	-0.28	(1.17)
	September 2009	7	2	4	2.12	3168	743	4	-0.26	(1.16)
	August 2009	2	1	2	0	2801	645	4	-0.62	(1.37)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	2	1	2	0	2930	688	4	-0.39	(1.24)
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Business Parity	April 2010	7	5	1	0.89	308	219	1	-0.01	(1.01)
	March 2010	7	7	1	0	294	198	1	-1.27	(1.77)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	5	2	3	2.12	262	174	2	1.37	0.11
	December 2009	1	1	1	0	395	254	2	-0.46	(1.28)
	November 2009	5	4	1	0.5	352	232	2	-0.47	(1.28)
	October 2009	53	54	1	0.14	336	277	1	-1.56	(1.95)
	September 2009	4	5	1	0.45	360	254	1	-1.29	(1.78)
	August 2009	11	11	1	0	375	252	1	-1.42	(1.87)

	July 2009	3	3	1	0	493	319	2	-0.39	(1.24)
	June 2009	1	1	1	0	354	252	1	-0.39	(1.24)
	May 2009	2	3	1	0.58	694	370	2	-1.92	(2.17)
OP-4C Installation Interval Centrex Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	1	0	0	2	2	1	-0.58	(1.35)
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	April 2010	9	3	3	0	0	0	0	0.00	(0.27)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	1	3	0	0	0	0	0.00	(0.27)
	January 2010	3	1	3	0	0	0	0	0.00	(0.27)
	December 2009	3	1	3	0	0	0	0	0.00	(0.27)
	November 2009	6	2	3	0	0	0	0	0.00	(0.27)
	October 2009	15	5	3	0	0	0	0	0.00	(0.27)
	September 2009	27	9	3	0	0	0	0	0.00	(0.27)
	August 2009	3	1	3	0	0	0	0	0.00	(0.27)
	July 2009	26	9	3	0.33	0	0	0	0.00	(0.37)
	June 2009	21	7	3	0	0	0	0	0.00	(0.27)
	May 2009	12	4	3	0	0	0	0	0.00	(0.27)
OP-4C Installation Interval Residence Parity	April 2010	2	2	1	0	3858	3408	1	-0.20	(1.12)
	March 2010	3	3	1	0	4242	3696	1	-0.55	(1.33)
	February 2010	3	3	1	0	3371	2929	1	-0.45	(1.28)
	January 2010	2	2	1	0	3805	3366	1	-0.36	(1.22)
	December 2009	2	2	1	0	3805	3500	1	-0.27	(1.16)
	November 2009	2	2	1	0	4206	3575	1	-0.30	(1.18)
	October 2009	2	2	1	0	4499	4078	1	-0.31	(1.19)
	September 2009	5	5	1	0	4851	4413	1	-0.49	(1.30)
	August 2009	4	4	1	0	4748	4060	1	-0.55	(1.34)
	July 2009	2	2	1	0	4175	4220	1	0.03	(1.51)
	June 2009	2	2	1	0	4831	4169	1	-0.36	(1.22)
	May 2009	91	90	1	0.11	4590	4021	1	-2.05	(2.24)
OP-4C Installation Interval UNE - P (POTS) Parity	April 2010	6	5	1	0.45	4166	3627	1	0.12	(0.99)
	March 2010	1	3	0	0.58	4536	3894	1	-2.81	(2.71)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	2	2	1	0	4067	3540	1	-0.38	(1.23)
	December 2009	0	1	0	0	4200	3754	1	-2.00	(2.22)
	November 2009	1	1	1	0	4558	3807	1	-0.23	(1.14)
	October 2009	1	1	1	0	4835	4355	1	-0.21	(1.13)
	September 2009	2	2	1	0	5211	4667	1	-0.32	(1.20)
	August 2009	3	3	1	0	5123	4312	1	-0.50	(1.30)
	July 2009	4	4	1	0	4668	4539	1	-0.07	(1.04)
	June 2009	6	6	1	0	5185	4421	1	-0.65	(1.40)
	May 2009	9	3	3	3.46	5284	4391	1	4.55	0.75
OP-4D Installation Interval Basic Rate ISDN Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	19	1	19	0	50	6	8	1.31	(0.57)

	February 2010	33	4	8	3.5	50	2	25	-0.65	(1.40)
	January 2010	3	1	3	0	5	1	5	0.00	0.00
	December 2009	9	3	3	0	32	6	5	-1.53	(1.93)
	November 2009	12	4	3	0.82	32	6	5	-1.26	(1.76)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	53	13	4	1.93	48	8	6	-2.41	(2.47)
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	17	1	17	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	38	2	19	0	0	0	0	0.00	0.00
	July 2009	146	8	18	1.39	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS0 Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	5	1	5	0	6	1	6	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	7	1	7	0	102	6	17	-0.53	(1.32)
	May 2009	5	1	5	0	27	7	4	0.68	(1.12)
OP-4D Installation Interval E911 Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	144	12	12	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	12	2	6	0	0	0	0	0.00	0.00

	September 2009	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	19	4	5	0.5	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	25	5	5	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Enhanced	April 2010	134	32	4	0.9	0	0	0	0	0.00	(0.91)	
Extended Loops - DS1 Capable Benchmark 6	March 2010	62	14	4	0.76	0	0	0	0	0.00	(0.79)	
	February 2010	73	16	5	1.31	0	0	0	0	0.00	(0.72)	
	January 2010	22	5	4	0.89	0	0	0	0	0.00	(0.80)	
	December 2009	55	12	5	0.9	0	0	0	0	0.00	(0.71)	
	November 2009	84	17	5	0.24	0	0	0	0	0.00	(0.53)	
	October 2009	55	13	4	0.83	0	0	0	0	0.00	(0.88)	
	September 2009	84	19	4	1.02	0	0	0	0	0.00	(0.79)	
	August 2009	71	15	5	0.46	0	0	0	0	0.00	(0.63)	
	July 2009	74	17	4	1	0	0	0	0	0.00	(0.82)	
	June 2009	92	20	5	0.6	0	0	0	0	0.00	(0.70)	
	May 2009	97	21	5	0.86	0	0	0	0	0.00	(0.69)	
	OP-4D Installation Interval Enhanced	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	Extended Loops - DS3 Capable Diagnostic	March 2010	6	1	6	0	0	0	0	0	0.00	0.00
		February 2010	0	0	0	0	0	0	0	0	0.00	0.00
January 2010		7	1	7	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0	0.00	0.00	
June 2009		0	0	0	0	0	0	0	0	0.00	0.00	
May 2009		0	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval LIS Trunk Parity		April 2010	0	0	0	0	0	0	0	0	0.00	0.00
		March 2010	22	1	22	0	0	0	0	0	0.00	0.00
		February 2010	21	1	21	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	18	1	18	0	0	0	0	0	0.00	0.00	
	October 2009	13	1	13	0	0	0	0	0	0.00	0.00	
	September 2009	8	1	8	0	0	0	0	0	0.00	0.00	
	August 2009	44	2	22	0	37	3	12	3.67	(0.13)		
	July 2009	58	5	12	6.43	68	4	17	-2.73	(2.66)		
	June 2009	60	4	15	8.45	56	6	9	1.26	(0.42)		
	May 2009	0	0	0	0	0	0	0	0.00	0.00		
	OP-4D Installation Interval PBX Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00	
		March 2010	0	0	0	0	0	0	0	0	0.00	0.00
		February 2010	0	0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0	0.00	0.00	
September 2009		3	1	3	0	40	7	6	-0.58	(1.35)		
August 2009		0	0	0	0	0	0	0	0.00	0.00		
July 2009		0	0	0	0	0	0	0	0.00	0.00		
June 2009		0	0	0	0	0	0	0	0.00	0.00		
May 2009		0	0	0	0	0	0	0	0.00	0.00		

OP-4D Installation Interval UDIT Above DS1 Level Parity	April 2010	14	2	7	0	21	3	7	0.00	(1.00)	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	7	1	7	0	0	1	0	0.00	0.00	
	November 2009	14	2	7	0	34	4	9	-1.73	(2.05)	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	April 2010	320	123	3	1.01	0	0	0	0.00	(1.70)
		March 2010	346	125	3	1.69	0	0	0	0.00	(1.62)
February 2010		346	131	3	0.58	0	0	0	0.00	(1.68)	
January 2010		380	140	3	0.73	0	0	0	0.00	(1.64)	
December 2009		382	154	2	0.89	0	0	0	0.00	(1.76)	
November 2009		341	136	3	0.66	0	0	0	0.00	(1.75)	
October 2009		446	181	2	0.62	0	0	0	0.00	(1.77)	
September 2009		375	148	3	0.61	0	0	0	0.00	(1.73)	
August 2009		302	121	3	0.59	0	0	0	0.00	(1.75)	
July 2009		392	134	3	1.01	0	0	0	0.00	(1.54)	
June 2009		240	96	3	0.87	0	0	0	0.00	(1.75)	
May 2009		217	83	3	0.96	0	0	0	0.00	(1.69)	
OP-4D Installation Interval Unbundled Loop 4 Wire Non-Loaded Parity		April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	2	1	2	0	196	18	11	-1.72	(2.05)	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	April 2010	397	154	3	0.65	0	0	0	0.00	(1.71)
		March 2010	248	101	2	0.76	0	0	0	0.00	(1.77)
February 2010		260	90	3	3.5	0	0	0	0.00	(1.56)	
January 2010		279	106	3	0.76	0	0	0	0.00	(1.68)	
December 2009		208	80	3	0.7	0	0	0	0.00	(1.70)	
November 2009		187	75	2	0.69	0	0	0	0.00	(1.75)	
October 2009		179	72	2	0.63	0	0	0	0.00	(1.76)	
September 2009		107	44	2	0.73	0	0	0	0.00	(1.78)	
August 2009		104	39	3	1.2	0	0	0	0.00	(1.67)	
July 2009		99	36	3	0.5	0	0	0	0.00	(1.63)	
June 2009		77	30	3	0.73	0	0	0	0.00	(1.72)	
May 2009		55	22	3	0.67	0	0	0	0.00	(1.75)	
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5		April 2010	450	100	5	0.9	0	0	0	0.00	(0.55)
		March 2010	413	88	5	1.51	0	0	0	0.00	(0.44)
	February 2010	291	67	4	0.88	0	0	0	0.00	(0.63)	
	January 2010	457	101	5	0.97	0	0	0	0.00	(0.53)	
	December 2009	482	100	5	1.4	0	0	0	0.00	(0.37)	

	November 2009	461	97	5	1.46	0	0	0	0.00	(0.41)	
	October 2009	535	122	4	1.1	0	0	0	0.00	(0.61)	
	September 2009	454	97	5	2.13	0	0	0	0.00	(0.45)	
	August 2009	352	80	4	0.99	0	0	0	0.00	(0.60)	
	July 2009	421	91	5	1.86	0	0	0	0.00	(0.48)	
	June 2009	416	99	4	1.26	0	0	0	0.00	(0.71)	
	May 2009	317	76	4	1.16	0	0	0	0.00	(0.72)	
OP-4D Installation Interval Unbundled Loop XDSL Benchmark 6	April 2010	4	1	4	0	0	0	0	0.00	(1.00)	
	March 2010	5	1	5	0	0	0	0	0.00	(0.50)	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	13	3	4	1.15	0	0	0	0.00	(0.83)	
	December 2009	14	4	4	1.73	0	0	0	0.00	(1.25)	
	November 2009	16	4	4	0.82	0	0	0	0.00	(1.00)	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	10	2	5	0	0	0	0	0.00	(0.50)	
	August 2009	5	1	5	0	0	0	0	0.00	(0.50)	
	July 2009	34	7	5	2.12	0	0	0	0.00	(0.57)	
	June 2009	16	4	4	0	0	0	0	0.00	(1.00)	
	May 2009	17	3	6	1.15	0	0	0	0.00	(0.17)	
	OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	April 2010	3735	739	5	0.5	0	0	0	0.00	(0.47)
		March 2010	3351	673	5	0.63	0	0	0	0.00	(0.51)
February 2010		3597	734	5	0.67	0	0	0	0.00	(0.55)	
January 2010		3382	664	5	0.61	0	0	0	0.00	(0.45)	
December 2009		3294	593	6	3.11	0	0	0	0.00	(0.22)	
November 2009		3159	633	5	0.75	0	0	0	0.00	(0.50)	
October 2009		3161	627	5	1.15	0	0	0	0.00	(0.48)	
September 2009		3201	612	5	1.42	0	0	0	0.00	(0.38)	
August 2009		3488	688	5	1.41	0	0	0	0.00	(0.47)	
July 2009		3520	717	5	0.62	0	0	0	0.00	(0.55)	
June 2009		3214	627	5	0.76	0	0	0	0.00	(0.44)	
May 2009		2819	559	5	0.98	0	0	0	0.00	(0.48)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15		April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	15	1	15	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	10	1	10	0	0	0	0	0.00	(1.00)	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	9	1	9	0	0	0	0	0.00	(1.20)	
	September 2009	124	8	16	8.91	0	0	0	0.00	0.10	
	August 2009	7	1	7	0	0	0	0	0.00	(1.60)	
	July 2009	28	3	9	6.66	0	0	0	0.00	(1.13)	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	7	2	4	0.71	50	6	8	-0.78	(1.48)
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		5	1	5	0	32	6	5	-0.11	(1.07)	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		5	1	5	0	135	18	8	-0.38	(1.23)	
August 2009	0	0	0	0	0	0	0	0.00	0.00		
July 2009	4	1	4	0	83	10	8	-0.95	(1.58)		

	June 2009	4	1	4	0	54	10	5	-0.42	(1.26)
	May 2009	27	6	5	0.55	48	8	6	-1.57	(1.95)
OP-4E Installation Interval Basic Rate ISDN Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	4	2	2	0	4	1	4	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	4	1	4	0	37	2	19	-0.67	(1.41)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	29	7	4	2.19	7	1	7	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	20	1	20	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	168	14	12	0	0	0	0	0.00	0.00
	December 2009	24	2	12	0	24	2	12	0.00	0.00
	November 2009	96	8	12	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	April 2010	183	40	5	1.03	0	0	0	0.00	(0.71)
	March 2010	377	83	5	1.17	0	0	0	0.00	(0.73)
	February 2010	256	53	5	1.03	0	0	0	0.00	(0.58)
	January 2010	111	25	4	0.82	0	0	0	0.00	(0.78)
	December 2009	189	42	5	0.8	0	0	0	0.00	(0.75)
	November 2009	152	35	4	1.66	0	0	0	0.00	(0.83)
	October 2009	152	34	4	0.83	0	0	0	0.00	(0.76)
	September 2009	125	27	5	1.39	0	0	0	0.00	(0.69)
	August 2009	57	13	4	0.87	0	0	0	0.00	(0.81)
	July 2009	127	28	5	0.92	0	0	0	0.00	(0.73)
	June 2009	299	61	5	1.03	0	0	0	0.00	(0.55)
	May 2009	140	31	5	0.96	0	0	0	0.00	(0.74)
OP-4E Installation Interval LIS Trunk Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	21	1	21	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	46	4	12	5.45	14	1	14	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	86	4	22	0.58	13	1	13	0.00	0.00
	July 2009	21	1	21	0	75	5	15	2.93	(0.22)
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	22	1	22	0	71	5	14	0.92	(0.84)
OP-4E Installation Interval PBX Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	1	3	0	70	3	23	-1.33	(1.81)
	January 2010	2	1	2	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval UDIT Above DS1 Level Parity	April 2010	19	1	19	0	22	6	4	8.69	(0.41)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	April 2010	5	2	3	0.71	0	0	0	0.00	(1.75)
	March 2010	23	8	3	0.35	0	0	0	0.00	(1.56)
	February 2010	81	9	9	13.06	0	0	0	0.00	1.50
	January 2010	22	8	3	1.16	0	0	0	0.00	(1.63)
	December 2009	13	5	3	0.55	0	0	0	0.00	(1.70)
	November 2009	11	5	2	0.45	0	0	0	0.00	(1.90)
	October 2009	19	7	3	0.76	0	0	0	0.00	(1.64)
	September 2009	20	8	3	0.76	0	0	0	0.00	(1.75)
	August 2009	9	3	3	0	0	0	0	0.00	(1.50)
	July 2009	10	4	3	0.58	0	0	0	0.00	(1.75)
	June 2009	10	4	3	1	0	0	0	0.00	(1.75)
	May 2009	9	3	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	April 2010	25	11	2	0.65	0	0	0	0.00	(1.86)
	March 2010	26	11	2	0.5	0	0	0	0.00	(1.82)
	February 2010	17	6	3	0.41	0	0	0	0.00	(1.58)
	January 2010	17	7	2	0.53	0	0	0	0.00	(1.79)
	December 2009	12	4	3	0	0	0	0	0.00	(1.50)
	November 2009	23	10	2	0.95	0	0	0	0.00	(1.85)
	October 2009	24	9	3	0.5	0	0	0	0.00	(1.67)
	September 2009	38	14	3	0.47	0	0	0	0.00	(1.64)

	August 2009	3	1	3	0	0	0	0	0	0.00	(1.50)
	July 2009	15	6	3	0.55	0	0	0	0	0.00	(1.75)
	June 2009	22	8	3	0.46	0	0	0	0	0.00	(1.63)
	May 2009	15	6	3	0.55	0	0	0	0	0.00	(1.75)
OP-4E Installation Interval Unbundled Loop	April 2010	50	11	5	0.52	0	0	0	0	0.00	(0.52)
DS1 Capable Benchmark 5.5	March 2010	44	11	4	1.1	0	0	0	0	0.00	(0.82)
	February 2010	23	3	8	4.62	0	0	0	0	0.00	1.18
	January 2010	35	8	4	0.92	0	0	0	0	0.00	(0.61)
	December 2009	40	9	4	0.73	0	0	0	0	0.00	(0.58)
	November 2009	40	9	4	1.01	0	0	0	0	0.00	(0.58)
	October 2009	52	12	4	0.65	0	0	0	0	0.00	(0.64)
	September 2009	26	6	4	0.82	0	0	0	0	0.00	(0.64)
	August 2009	38	8	5	0.71	0	0	0	0	0.00	(0.41)
	July 2009	31	6	5	2.93	0	0	0	0	0.00	(0.18)
	June 2009	40	9	4	0.88	0	0	0	0	0.00	(0.58)
	May 2009	15	3	5	0	0	0	0	0	0.00	(0.27)
OP-4E Installation Interval Unbundled Loop	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	3	1	3	0	0	0	0	0	0.00	(1.50)
	November 2009	10	2	5	0	0	0	0	0	0.00	(0.50)
	October 2009	5	1	5	0	0	0	0	0	0.00	(0.50)
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0	0.00	0.00
	May 2009	10	2	5	0	0	0	0	0	0.00	(0.50)
OP-4E Installation Interval Unbundled Loop	April 2010	457	91	5	0.15	0	0	0	0	0.00	(0.49)
Analog Benchmark 6	March 2010	573	97	6	4.2	0	0	0	0	0.00	(0.05)
	February 2010	346	69	5	0.32	0	0	0	0	0.00	(0.49)
	January 2010	682	135	5	0.43	0	0	0	0	0.00	(0.47)
	December 2009	460	90	5	0.66	0	0	0	0	0.00	(0.44)
	November 2009	335	68	5	0.43	0	0	0	0	0.00	(0.54)
	October 2009	373	66	6	1.89	0	0	0	0	0.00	(0.17)
	September 2009	448	91	5	0.98	0	0	0	0	0.00	(0.54)
	August 2009	397	79	5	0.32	0	0	0	0	0.00	(0.49)
	July 2009	534	106	5	0.57	0	0	0	0	0.00	(0.48)
	June 2009	373	69	5	1.65	0	0	0	0	0.00	(0.30)
	May 2009	468	92	5	0.41	0	0	0	0	0.00	(0.46)
OP-4E Installation Interval Unbundled Loop	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	15	1	15	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	April 2010	0	0	0	0	0	0	0	0	0.00	0.00

ISDN Capable Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	5	1	5	0	4	1	4	0.00	0.00
	January 2010	4	1	4	0	10	2	5	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	8	2	4	1.41	37	2	19	-0.82	(1.50)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	22	5	4	0.89	5	1	5	0.00	0.00
	May 2009	3	1	3	0	7	1	7	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		1	1	100%	0	16	16	100%	0.00	0.00
February 2010		8	8	100%	0	7	7	100%	0.00	0.00
January 2010		1	1	100%	0	9	9	100%	0.00	0.00
December 2009		3	3	100%	0	17	17	100%	0.00	0.00
November 2009		5	5	100%	0	12	13	92%	-0.55	(1.33)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		20	20	100%	0	13	15	87%	-1.15	(1.70)
OP-5A New Service Installation Quality Reported to Repair Business Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	11	12	92%	0.2764	1956	2078	94%	0.36	(1.03)
	February 2010	4	4	100%	0	1585	1681	94%	-0.49	(1.30)
	January 2010	4	4	100%	0	1533	1653	93%	-0.56	(1.34)
	December 2009	5	5	100%	0	1629	1768	92%	-0.65	(1.40)
	November 2009	22	23	96%	0.2039	1784	1911	93%	-0.44	(1.27)
	October 2009	54	54	100%	0	1882	2054	92%	-2.19	(2.33)
	September 2009	11	12	92%	0.2764	1869	2025	92%	0.08	(1.18)
	August 2009	28	29	97%	0.1825	1739	1900	92%	-0.96	(1.59)
	July 2009	10	10	100%	0	1907	2041	93%	-0.84	(1.51)
	June 2009	10	10	100%	0	1942	2104	92%	-0.91	(1.55)
	May 2009	16	16	100%	0	2039	2198	93%	-1.11	(1.68)
OP-5A New Service Installation Quality Reported to Repair Centrex Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	124	126	98%	-0.13	(1.08)
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
November 2009	0	0	0%	0	0	0	0%	0.00	0.00	

	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	1	2	50%	0.5	0	0	0%	0.00	0.00	
	July 2009	7	8	88%	0.3307	0	0	0%	0.00	0.00	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair DS0 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0	18	18	100%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	0	1	0%	0	29	30	97%	5.30	(0.08)	
	May 2009	1	1	100%	0	19	20	95%	-0.22	(1.14)	
	OP-5A New Service Installation Quality Reported to Repair E911 Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
February 2010		22	22	100%	0	8	8	100%	0.00	0.00	
January 2010		14	14	100%	0	2	2	100%	0.00	0.00	
December 2009		4	4	100%	0	2	2	100%	0.00	0.00	
November 2009		8	8	100%	0	2	2	100%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		2	2	100%	0	0	0	0%	0.00	0.00	
July 2009		12	12	100%	0	0	0	0%	0.00	0.00	
June 2009		0	0	0%	0	0	0	0%	0.00	0.00	
May 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	4	4	100%	0	0	0	0%	0.00	0.00	
	October 2009	2	2	100%	0	0	0	0%	0.00	0.00	
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2009	4	4	100%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	5	5	100%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	144	151	95%	0.2103	64	68	94%	-0.36	(1.22)
February 2010		86	89	97%	0.1805	60	63	95%	-0.40	(1.24)	
January 2010		76	79	96%	0.1911	88	95	93%	-0.90	(1.55)	
December 2009		72	79	91%	0.2842	60	65	92%	0.26	(1.04)	
November 2009		64	70	91%	0.2799	41	42	98%	2.08	(0.46)	
October 2009		58	62	94%	0.2457	47	53	89%	-0.82	(1.50)	
September 2009		76	81	94%	0.2407	56	60	93%	-0.12	(1.07)	
August 2009		49	53	92%	0.2642	70	76	92%	-0.07	(1.04)	
July 2009		62	67	93%	0.2628	86	92	93%	0.24	(1.04)	
June 2009		131	133	99%	0.1217	87	89	98%	-0.37	(1.22)	

	May 2009	83	88	94%	0.2315	84	87	97%	0.81	(0.79)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Enhanced Extended	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Frame Relay Parity	March 2010	1	1	100%	0	4	4	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	2	3	67%	-0.61	(1.37)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Line Splitting Parity	March 2010	1	1	100%	0	11974	13284	90%	-0.33	(1.20)
	February 2010	1	1	100%	0	10575	11741	90%	-0.33	(1.20)
	January 2010	1	1	100%	0	10952	12281	89%	-0.35	(1.21)
	December 2009	2	2	100%	0	11393	12769	89%	-0.49	(1.30)
	November 2009	3	3	100%	0	11833	13244	89%	-0.60	(1.36)
	October 2009	4	5	80%	0.4	13625	15361	89%	0.61	(0.93)
	September 2009	8	9	89%	0.3143	14032	15713	89%	0.04	(1.22)
	August 2009	1	1	100%	0	12904	14650	88%	-0.37	(1.22)
	July 2009	11	11	100%	0	13608	15351	89%	-1.19	(1.72)
	June 2009	8	8	100%	0	13599	15371	88%	-1.02	(1.62)
	May 2009	5	7	71%	0.4518	12957	14562	89%	1.48	(0.43)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair LIS Trunk Parity	March 2010	18	18	100%	0	12	12	100%	0.00	0.00
	February 2010	18	18	100%	0	12	12	100%	0.00	0.00
	January 2010	32	32	100%	0	22	22	100%	0.00	0.00
	December 2009	5	5	100%	0	38	38	100%	0.00	0.00
	November 2009	20	20	100%	0	26	26	100%	0.00	0.00
	October 2009	25	25	100%	0	22	22	100%	0.00	0.00
	September 2009	9	9	100%	0	13	13	100%	0.00	0.00
	August 2009	23	23	100%	0	15	15	100%	0.00	0.00
	July 2009	12	12	100%	0	16	16	100%	0.00	0.00
	June 2009	10	10	100%	0	13	13	100%	0.00	0.00
	May 2009	8	8	100%	0	14	14	100%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair PBX Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	11	11	100%	0.00	0.00
	January 2010	2	2	100%	0	6	6	100%	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	15	16	94%	-0.25	(1.15)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Residence Parity	March 2010	25	25	100%	0	10018	11206	89%	-1.72	(2.05)
	February 2010	18	18	100%	0	8990	10060	89%	-1.46	(1.89)
	January 2010	18	18	100%	0	9419	10628	89%	-1.52	(1.92)
	December 2009	11	12	92%	0.2764	9764	11001	89%	-0.32	(1.19)
	November 2009	5	6	83%	0.3727	10049	11333	89%	0.41	(1.02)
	October 2009	5	5	100%	0	11743	13307	88%	-0.82	(1.50)
	September 2009	12	12	100%	0	12163	13688	89%	-1.23	(1.75)
	August 2009	16	18	89%	0.3143	11165	12750	88%	-0.17	(1.10)
	July 2009	8	14	57%	0.4949	11701	13310	88%	3.53	0.61
	June 2009	14	15	93%	0.2494	11657	13267	88%	-0.65	(1.39)
	May 2009	101	102	99%	0.0985	10918	12364	88%	-3.35	(3.04)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Sub-Loop Unbundling	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT Above DS1 Level	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	4	4	100%	0.00	0.00
	November 2009	2	2	100%	0	5	5	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	5	5	100%	0	3	3	100%	0.00	0.00
	July 2009	4	4	100%	0	14	14	100%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	41	42	98%	-0.15	(1.09)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	70	76	92%	-0.41	(1.25)

	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	March 2010	244	252	97%	0.1753	16	16	100%	0.00	(1.17)
	February 2010	245	251	98%	0.1528	7	7	100%	0.00	(1.62)
	January 2010	343	347	99%	0.1067	9	9	100%	0.00	(1.79)
	December 2009	270	278	97%	0.1672	17	17	100%	0.00	(1.18)
	November 2009	260	270	96%	0.1889	12	13	92%	-0.53	(1.32)
	October 2009	343	355	97%	0.1807	6	6	100%	0.00	(1.55)
	September 2009	325	353	92%	0.2702	35	36	97%	1.79	(0.54)
	August 2009	298	311	96%	0.2001	27	28	96%	0.17	(1.28)
	July 2009	365	393	93%	0.2572	22	25	88%	-0.73	(1.44)
	June 2009	286	297	96%	0.1889	15	15	100%	0.00	(1.12)
	May 2009	307	325	94%	0.2287	13	15	87%	-0.87	(1.53)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	47	53	89%	-0.35	(1.22)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	70	76	92%	-0.29	(1.18)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity	March 2010	220	227	97%	0.1729	16	16	100%	0.00	(1.18)
	February 2010	202	212	95%	0.212	7	7	100%	0.00	(1.35)
	January 2010	209	217	96%	0.1884	9	9	100%	0.00	(1.35)
	December 2009	176	189	93%	0.2531	17	17	100%	0.00	(0.71)
	November 2009	160	173	92%	0.2636	12	13	92%	-0.02	(1.01)
	October 2009	145	153	95%	0.2226	6	6	100%	0.00	(1.37)
	September 2009	114	122	93%	0.2475	35	36	97%	1.21	(0.76)
	August 2009	82	90	91%	0.2846	27	28	96%	1.32	(0.72)
	July 2009	91	97	94%	0.2409	22	25	88%	-0.80	(1.48)
	June 2009	69	72	96%	0.1998	15	15	100%	0.00	(1.10)
	May 2009	61	62	98%	0.126	13	15	87%	-1.20	(1.73)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1 Capable Parity	March 2010	168	173	97%	0.1675	64	68	94%	-0.89	(1.54)
	February 2010	146	149	98%	0.1405	60	63	95%	-0.86	(1.52)
	January 2010	155	162	96%	0.2033	88	95	93%	-0.90	(1.55)
	December 2009	177	188	94%	0.2347	60	65	92%	-0.48	(1.29)
	November 2009	146	148	99%	0.1155	41	42	98%	-0.39	(1.23)
	October 2009	164	168	98%	0.1525	47	53	89%	-1.79	(2.09)
	September 2009	135	150	90%	0.3	56	60	93%	0.87	(0.72)
	August 2009	123	130	95%	0.2257	70	76	92%	-0.64	(1.39)
	July 2009	118	129	91%	0.2793	86	92	93%	0.60	(0.83)
	June 2009	129	141	91%	0.279	87	89	98%	3.12	0.04
	May 2009	129	135	96%	0.2061	84	87	97%	0.40	(1.00)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	March 2010	1	1	100%	0	64	68	94%	-0.25	(1.15)

Parity	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	88	95	93%	-0.48	(1.29)
	December 2009	5	5	100%	0	60	65	92%	-0.62	(1.38)
	November 2009	5	6	83%	0.3727	41	42	98%	2.15	(0.56)
	October 2009	1	1	100%	0	47	53	89%	-0.35	(1.22)
	September 2009	2	2	100%	0	56	60	93%	-0.37	(1.23)
	August 2009	1	1	100%	0	70	76	92%	-0.29	(1.18)
	July 2009	8	8	100%	0	86	92	93%	-0.72	(1.44)
	June 2009	4	4	100%	0	87	89	98%	-0.30	(1.18)
	May 2009	5	5	100%	0	84	87	97%	-0.41	(1.25)
	OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00
Reported to Repair Unbundled Loop Analog Parity	March 2010	1057	1075	98%	0.1283	5592	5998	93%	-6.12	(4.72)
	February 2010	1082	1100	98%	0.1269	4991	5374	93%	-6.45	(4.92)
	January 2010	1073	1106	97%	0.1701	5264	5737	92%	-5.82	(4.54)
	December 2009	955	983	97%	0.1664	5223	5716	91%	-5.96	(4.62)
	November 2009	978	1005	97%	0.1617	5563	6073	92%	-6.05	(4.68)
	October 2009	1105	1141	97%	0.1748	6276	6892	91%	-6.34	(4.86)
	September 2009	987	1002	99%	0.1214	6382	6970	92%	-7.39	(5.49)
	August 2009	1099	1130	97%	0.1633	5869	6451	91%	-6.80	(5.13)
	July 2009	1146	1178	97%	0.1626	6162	6752	91%	-6.75	(5.11)
	June 2009	1002	1022	98%	0.1385	6167	6810	91%	-7.63	(5.64)
	May 2009	968	985	98%	0.1302	5613	6138	91%	-7.11	(5.32)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	March 2010	2	2	100%	0	16	16	100%	0.00	0.00
	February 2010	1	1	100%	0	7	7	100%	0.00	0.00
	January 2010	1	1	100%	0	9	9	100%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	2	3	67%	0.4714	12	13	92%	1.50	(0.77)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	35	36	97%	-0.17	(1.10)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	22	25	88%	-0.36	(1.22)
	June 2009	6	6	100%	0	15	15	100%	0.00	0.00
	May 2009	7	7	100%	0	13	15	87%	-0.86	(1.52)
OP-5A New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	March 2010	33	39	85%	0.3608	11974	13284	90%	1.16	(0.45)
	February 2010	32	36	89%	0.3143	10575	11741	90%	0.24	(0.98)
	January 2010	36	38	95%	0.2233	10952	12281	89%	-1.10	(1.67)
	December 2009	38	38	100%	0	11393	12769	89%	-2.14	(2.30)
	November 2009	24	26	92%	0.2665	11833	13244	89%	-0.49	(1.30)
	October 2009	24	26	92%	0.2665	13625	15361	89%	-0.58	(1.35)
	September 2009	35	39	90%	0.3034	14032	15713	89%	-0.09	(1.05)
	August 2009	59	60	98%	0.128	12904	14650	88%	-2.45	(2.49)
	July 2009	29	32	91%	0.2915	13608	15351	89%	-0.35	(1.21)
	June 2009	29	32	91%	0.2915	13599	15371	88%	-0.38	(1.23)
	May 2009	22	24	92%	0.2764	12957	14562	89%	-0.42	(1.26)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	8	8	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00
	November 2009	5	5	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00

	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	20	20	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Business Benchmark 0.965	March 2010	12	12	100%	0	0	0	0%	0.00	(0.11)
	February 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	November 2009	23	23	100%	0	0	0	0%	0.00	(0.11)
	October 2009	54	54	100%	0	0	0	0%	0.00	(0.11)
	September 2009	12	12	100%	0	0	0	0%	0.00	(0.11)
	August 2009	29	29	100%	0	0	0	0%	0.00	(0.11)
	July 2009	10	10	100%	0	0	0	0%	0.00	(0.11)
	June 2009	10	10	100%	0	0	0	0%	0.00	(0.11)
	May 2009	16	16	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Centrex Benchmark 0.965	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
DS0 Benchmark 0.965	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.11)
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2009	4	4	100%	0	0	0	0%	0.00	(0.11)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00

OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	151	151	100%	0	0	0	0%	0.00	(0.11)
	February 2010	88	89	99%	0.1054	0	0	0%	0.00	(0.07)
	January 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	December 2009	79	79	100%	0	0	0	0%	0.00	(0.11)
	November 2009	70	70	100%	0	0	0	0%	0.00	(0.11)
	October 2009	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2009	81	81	100%	0	0	0	0%	0.00	(0.11)
	August 2009	53	53	100%	0	0	0	0%	0.00	(0.11)
	July 2009	67	67	100%	0	0	0	0%	0.00	(0.11)
	June 2009	133	133	100%	0	0	0	0%	0.00	(0.11)
	May 2009	88	88	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
February 2010		2	2	100%	0	0	0	0%	0.00	(0.11)
January 2010		2	2	100%	0	0	0	0%	0.00	(0.11)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		1	1	100%	0	0	0	0%	0.00	(0.11)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2009		0	0	0%	0	0	0	0%	0.00	0.00
May 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Frame Relay Diagnostic		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	April 2010	0	0	0%	0	0	0	0%	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
February 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
January 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
December 2009		2	2	100%	0	0	0	0%	0.00	(0.11)
November 2009		3	3	100%	0	0	0	0%	0.00	(0.11)
October 2009		5	5	100%	0	0	0	0%	0.00	(0.11)
September 2009		9	9	100%	0	0	0	0%	0.00	(0.11)
August 2009		1	1	100%	0	0	0	0%	0.00	(0.11)
July 2009		11	11	100%	0	0	0	0%	0.00	(0.11)
June 2009		8	8	100%	0	0	0	0%	0.00	(0.11)
May 2009		7	7	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality PBX Benchmark 0.965		April 2010	0	0	0%	0	0	0	0%	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00

	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2010	25	25	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	18	18	100%	0	0	0	0	0%	0.00	(0.11)
	January 2010	18	18	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	12	12	100%	0	0	0	0	0%	0.00	(0.11)
	November 2009	6	6	100%	0	0	0	0	0%	0.00	(0.11)
	October 2009	5	5	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	12	12	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	18	18	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	14	14	100%	0	0	0	0	0%	0.00	(0.11)
	June 2009	15	15	100%	0	0	0	0	0%	0.00	(0.11)
	May 2009	102	102	100%	0	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	April 2010	0	0	0%	0	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
June 2009		2	2	100%	0	0	0	0	0%	0.00	0.00
May 2009		1	1	100%	0	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965		April 2010	0	0	0%	0	0	0	0	0%	0.00
	March 2010	252	252	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	251	251	100%	0	0	0	0	0%	0.00	(0.11)
	January 2010	347	347	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	278	278	100%	0	0	0	0	0%	0.00	(0.11)
	November 2009	270	270	100%	0	0	0	0	0%	0.00	(0.11)
	October 2009	355	355	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	353	353	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	311	311	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	393	393	100%	0	0	0	0	0%	0.00	(0.11)
	June 2009	297	297	100%	0	0	0	0	0%	0.00	(0.11)
	May 2009	325	325	100%	0	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	April 2010	0	0	0%	0	0	0	0	0%	0.00
March 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
October 2009		1	1	100%	0	0	0	0	0%	0.00	(0.11)
September 2009		0	0	0%	0	0	0	0	0%	0.00	0.00
August 2009		1	1	100%	0	0	0	0	0%	0.00	(0.11)
July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00	

	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	March 2010	227	227	100%	0	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	February 2010	212	212	100%	0	0	0	0	0%	0.00	(0.11)
	January 2010	217	217	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	189	189	100%	0	0	0	0	0%	0.00	(0.11)
	November 2009	173	173	100%	0	0	0	0	0%	0.00	(0.11)
	October 2009	153	153	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	122	122	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	90	90	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	97	97	100%	0	0	0	0	0%	0.00	(0.11)
	June 2009	72	72	100%	0	0	0	0	0%	0.00	(0.11)
	May 2009	62	62	100%	0	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	March 2010	173	173	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	149	149	100%	0	0	0	0	0%	0.00	(0.11)
	January 2010	162	162	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	188	188	100%	0	0	0	0	0%	0.00	(0.11)
	November 2009	148	148	100%	0	0	0	0	0%	0.00	(0.11)
	October 2009	168	168	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	150	150	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	130	130	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	129	129	100%	0	0	0	0	0%	0.00	(0.11)
	June 2009	141	141	100%	0	0	0	0	0%	0.00	(0.11)
	May 2009	135	135	100%	0	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.965	March 2010	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0	0%	0.00	(0.11)
	November 2009	6	6	100%	0	0	0	0	0%	0.00	(0.11)
	October 2009	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	2	2	100%	0	0	0	0	0%	0.00	(0.11)
	August 2009	1	1	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	8	8	100%	0	0	0	0	0%	0.00	(0.11)
	June 2009	4	4	100%	0	0	0	0	0%	0.00	(0.11)
	May 2009	5	5	100%	0	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	March 2010	1075	1075	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	1100	1100	100%	0	0	0	0	0%	0.00	(0.11)
	January 2010	1106	1106	100%	0	0	0	0	0%	0.00	(0.11)
	December 2009	982	983	100%	0.0319	0	0	0	0%	0.00	(0.11)
	November 2009	1002	1005	100%	0.0546	0	0	0	0%	0.00	(0.10)
	October 2009	1141	1141	100%	0	0	0	0	0%	0.00	(0.11)
	September 2009	994	1002	99%	0.089	0	0	0	0%	0.00	(0.08)
	August 2009	1130	1130	100%	0	0	0	0	0%	0.00	(0.11)
	July 2009	1174	1178	100%	0.0582	0	0	0	0%	0.00	(0.10)
	June 2009	1018	1022	100%	0.0624	0	0	0	0%	0.00	(0.10)
	May 2009	983	985	100%	0.045	0	0	0	0%	0.00	(0.10)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	March 2010	2	2	100%	0	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0	0%	0.00	(0.11)

	January 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	3	3	100%	0	0	0	0%	0.00	(0.11)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
	May 2009	7	7	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	March 2010	39	39	100%	0	0	0	0%	0.00	(0.11)
	February 2010	36	36	100%	0	0	0	0%	0.00	(0.11)
	January 2010	38	38	100%	0	0	0	0%	0.00	(0.11)
	December 2009	38	38	100%	0	0	0	0%	0.00	(0.11)
	November 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	October 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	September 2009	39	39	100%	0	0	0	0%	0.00	(0.11)
	August 2009	60	60	100%	0	0	0	0%	0.00	(0.11)
	July 2009	32	32	100%	0	0	0	0%	0.00	(0.11)
	June 2009	32	32	100%	0	0	0	0%	0.00	(0.11)
	May 2009	23	24	96%	0.1998	0	0	0%	0.00	0.02
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Dark Fiber - IOF Diagnostic	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate DS0 Diagnostic	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00

	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS0	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Capable Diagnostic	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	March 2010	2	9	22%	0.4157	0	0	0	0%	0.00	0.00
Capable Diagnostic	February 2010	0	4	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0	0%	0.00	0.00
	December 2009	1	8	13%	0.3307	0	0	0	0%	0.00	0.00
	November 2009	0	6	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	4	0%	0	0	0	0	0%	0.00	0.00
	September 2009	1	6	17%	0.3727	0	0	0	0%	0.00	0.00
	August 2009	0	4	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	5	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	2	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	5	0%	0	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0.5	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	2	0%	0	0	0	0	0%	0.00	0.00
	July 2009	1	7	14%	0.3499	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	March 2010	0	8	0%	0	0	0	0	0%	0.00	0.00
Diagnostic	February 2010	0	6	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	4	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	8	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	10	0%	0	0	0	0	0%	0.00	0.00
	October 2009	2	14	14%	0.3499	0	0	0	0%	0.00	0.00
	September 2009	2	29	7%	0.2534	0	0	0	0%	0.00	0.00
	August 2009	0	13	0%	0	0	0	0	0%	0.00	0.00
	July 2009	1	25	4%	0.196	0	0	0	0%	0.00	0.00
	June 2009	0	11	0%	0	0	0	0	0%	0.00	0.00
	May 2009	1	19	5%	0.2233	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00

Rate Unbundled Loop - DS1 Capable Diagnostic	March 2010	0	5	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	3	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	7	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	11	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	2	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	4	0%	0	0	0	0%	0.00	0.00	
	September 2009	3	18	17%	0.3727	0	0	0%	0.00	0.00	
	August 2009	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	July 2009	3	14	21%	0.4103	0	0	0%	0.00	0.00	
	June 2009	3	15	20%	0.4	0	0	0%	0.00	0.00	
	May 2009	2	8	25%	0.433	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Rate Unbundled Loop Analog Diagnostic	March 2010	1	19	5%	0.2233	0	0	0%	0.00	0.00
February 2010		0	18	0%	0	0	0	0%	0.00	0.00	
January 2010		1	34	3%	0.169	0	0	0%	0.00	0.00	
December 2009		2	31	6%	0.2457	0	0	0%	0.00	0.00	
November 2009		2	30	7%	0.2494	0	0	0%	0.00	0.00	
October 2009		2	38	5%	0.2233	0	0	0%	0.00	0.00	
September 2009		1	17	6%	0.2353	0	0	0%	0.00	0.00	
August 2009		0	30	0%	0	0	0	0%	0.00	0.00	
July 2009		2	35	6%	0.2321	0	0	0%	0.00	0.00	
June 2009		1	22	5%	0.2083	0	0	0%	0.00	0.00	
May 2009		0	18	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop ISDN Capable Diagnostic		March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	1	2	50%	0.5	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Rate UNE - P (POTS) Diagnostic	March 2010	0	6	0%	0	0	0	0%	0.00	0.00
February 2010		0	4	0%	0	0	0	0%	0.00	0.00	
January 2010		0	2	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		1	3	33%	0.4714	0	0	0%	0.00	0.00	
October 2009		2	4	50%	0.5	0	0	0%	0.00	0.00	
September 2009		0	4	0%	0	0	0	0%	0.00	0.00	
August 2009		0	2	0%	0	0	0	0%	0.00	0.00	
July 2009		0	3	0%	0	0	0	0%	0.00	0.00	
June 2009		0	3	0%	0	0	0	0%	0.00	0.00	
May 2009		0	3	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic		March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	8	8	100%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00	
	November 2009	5	5	100%	0	0	0	0%	0.00	0.00	

	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	20	20	100%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Business Diagnostic	March 2010	11	12	92%	0.2764	0	0	0	0%	0.00	0.00
	February 2010	4	4	100%	0	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0	0%	0.00	0.00
	November 2009	22	23	96%	0.2039	0	0	0	0%	0.00	0.00
	October 2009	54	54	100%	0	0	0	0	0%	0.00	0.00
	September 2009	11	12	92%	0.2764	0	0	0	0%	0.00	0.00
	August 2009	28	29	97%	0.1825	0	0	0	0%	0.00	0.00
	July 2009	10	10	100%	0	0	0	0	0%	0.00	0.00
	June 2009	10	10	100%	0	0	0	0	0%	0.00	0.00
	May 2009	16	16	100%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Centrex Diagnostic	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Total DS0 Diagnostic	March 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0	0%	0.00	0.00
	August 2009	4	4	100%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	5	5	100%	0	0	0	0	0%	0.00	0.00

	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	March 2010	144	151	95%	0.2103	0	0	0%	0.00	0.00
	February 2010	85	89	96%	0.2072	0	0	0%	0.00	0.00
	January 2010	76	79	96%	0.1911	0	0	0%	0.00	0.00
	December 2009	72	79	91%	0.2842	0	0	0%	0.00	0.00
	November 2009	64	70	91%	0.2799	0	0	0%	0.00	0.00
	October 2009	58	62	94%	0.2457	0	0	0%	0.00	0.00
	September 2009	76	81	94%	0.2407	0	0	0%	0.00	0.00
	August 2009	49	53	92%	0.2642	0	0	0%	0.00	0.00
	July 2009	62	67	93%	0.2628	0	0	0%	0.00	0.00
	June 2009	131	133	99%	0.1217	0	0	0%	0.00	0.00
	May 2009	83	88	94%	0.2315	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	3	3	100%	0	0	0	0%	0.00	0.00
	October 2009	4	5	80%	0.4	0	0	0%	0.00	0.00
	September 2009	8	9	89%	0.3143	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	0.00
	July 2009	11	11	100%	0	0	0	0%	0.00	0.00
	June 2009	8	8	100%	0	0	0	0%	0.00	0.00
	May 2009	5	7	71%	0.4518	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	March 2010	25	25	100%	0	0	0	0%	0.00	0.00
	February 2010	18	18	100%	0	0	0	0%	0.00	0.00
	January 2010	18	18	100%	0	0	0	0%	0.00	0.00
	December 2009	11	12	92%	0.2764	0	0	0%	0.00	0.00
	November 2009	5	6	83%	0.3727	0	0	0%	0.00	0.00
	October 2009	5	5	100%	0	0	0	0%	0.00	0.00
	September 2009	12	12	100%	0	0	0	0%	0.00	0.00
	August 2009	16	18	89%	0.3143	0	0	0%	0.00	0.00
	July 2009	8	14	57%	0.4949	0	0	0%	0.00	0.00
	June 2009	14	15	93%	0.2494	0	0	0%	0.00	0.00
	May 2009	101	102	99%	0.0985	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	2	2	100%	0	0	0	0%	0.00	0.00
	May 2009	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	March 2010	244	252	97%	0.1753	0	0	0%	0.00	0.00
	February 2010	245	251	98%	0.1528	0	0	0%	0.00	0.00
	January 2010	343	347	99%	0.1067	0	0	0%	0.00	0.00
	December 2009	270	278	97%	0.1672	0	0	0%	0.00	0.00
	November 2009	260	270	96%	0.1889	0	0	0%	0.00	0.00
	October 2009	343	355	97%	0.1807	0	0	0%	0.00	0.00
	September 2009	325	353	92%	0.2702	0	0	0%	0.00	0.00
	August 2009	298	311	96%	0.2001	0	0	0%	0.00	0.00
	July 2009	365	393	93%	0.2572	0	0	0%	0.00	0.00
	June 2009	286	297	96%	0.1889	0	0	0%	0.00	0.00
	May 2009	307	325	94%	0.2287	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	0.00

	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	March 2010	220	227	97%	0.1729	0	0	0%	0.00	0.00
	February 2010	202	212	95%	0.212	0	0	0%	0.00	0.00
	January 2010	209	217	96%	0.1884	0	0	0%	0.00	0.00
	December 2009	176	189	93%	0.2531	0	0	0%	0.00	0.00
	November 2009	160	173	92%	0.2636	0	0	0%	0.00	0.00
	October 2009	145	153	95%	0.2226	0	0	0%	0.00	0.00
	September 2009	114	122	93%	0.2475	0	0	0%	0.00	0.00
	August 2009	82	90	91%	0.2846	0	0	0%	0.00	0.00
	July 2009	91	97	94%	0.2409	0	0	0%	0.00	0.00
	June 2009	69	72	96%	0.1998	0	0	0%	0.00	0.00
	May 2009	61	62	98%	0.126	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	March 2010	168	173	97%	0.1675	0	0	0%	0.00	0.00
	February 2010	146	149	98%	0.1405	0	0	0%	0.00	0.00
	January 2010	155	162	96%	0.2033	0	0	0%	0.00	0.00
	December 2009	177	188	94%	0.2347	0	0	0%	0.00	0.00
	November 2009	146	148	99%	0.1155	0	0	0%	0.00	0.00
	October 2009	164	168	98%	0.1525	0	0	0%	0.00	0.00
	September 2009	135	150	90%	0.3	0	0	0%	0.00	0.00
	August 2009	123	130	95%	0.2257	0	0	0%	0.00	0.00
	July 2009	118	129	91%	0.2793	0	0	0%	0.00	0.00
	June 2009	129	141	91%	0.279	0	0	0%	0.00	0.00
	May 2009	129	135	96%	0.2061	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0%	0.00	0.00
	November 2009	5	6	83%	0.3727	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	0.00
	July 2009	8	8	100%	0	0	0	0%	0.00	0.00
	June 2009	4	4	100%	0	0	0	0%	0.00	0.00
	May 2009	5	5	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	March 2010	1057	1075	98%	0.1283	0	0	0%	0.00	0.00
	February 2010	1082	1100	98%	0.1269	0	0	0%	0.00	0.00
	January 2010	1073	1106	97%	0.1701	0	0	0%	0.00	0.00
	December 2009	954	983	97%	0.1692	0	0	0%	0.00	0.00
	November 2009	975	1005	97%	0.1702	0	0	0%	0.00	0.00
	October 2009	1105	1141	97%	0.1748	0	0	0%	0.00	0.00
	September 2009	979	1002	98%	0.1498	0	0	0%	0.00	0.00
	August 2009	1099	1130	97%	0.1633	0	0	0%	0.00	0.00
	July 2009	1142	1178	97%	0.1721	0	0	0%	0.00	0.00
	June 2009	998	1022	98%	0.1514	0	0	0%	0.00	0.00
	May 2009	966	985	98%	0.1375	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	March 2010	2	2	100%	0	0	0	0%	0.00	0.00

Diagnostic	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	2	3	67%	0.4714	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	0.00
	June 2009	6	6	100%	0	0	0	0%	0.00	0.00
	May 2009	7	7	100%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality	April 2010	0	0	0%	0	0	0	0%	0.00
Total UNE - P (POTS) Diagnostic	March 2010	33	39	85%	0.3608	0	0	0%	0.00	0.00
	February 2010	32	36	89%	0.3143	0	0	0%	0.00	0.00
	January 2010	36	38	95%	0.2233	0	0	0%	0.00	0.00
	December 2009	38	38	100%	0	0	0	0%	0.00	0.00
	November 2009	24	26	92%	0.2665	0	0	0%	0.00	0.00
	October 2009	24	26	92%	0.2665	0	0	0%	0.00	0.00
	September 2009	35	39	90%	0.3034	0	0	0%	0.00	0.00
	August 2009	59	60	98%	0.128	0	0	0%	0.00	0.00
	July 2009	29	32	91%	0.2915	0	0	0%	0.00	0.00
	June 2009	29	32	91%	0.2915	0	0	0%	0.00	0.00
	May 2009	21	24	88%	0.3307	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	16	1	16	0	315	64	5	0.79	0.01
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	April 2010	1	1	1	0	187	37	5	-0.26	(1.16)
	March 2010	1	1	1	0	123	57	2	-0.54	(1.33)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	147	58	3	-0.38	(1.23)
	December 2009	5	1	5	0	278	60	5	0.04	(0.49)
	November 2009	4	2	2	1.41	315	64	5	-0.29	(1.18)
	October 2009	2	2	1	0	307	88	3	-0.68	(1.41)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	14	1	14	0	237	83	3	4.28	0.15
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	3	1	3	0	220	59	4	-0.06	(1.04)
May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	62	21	3	-0.45	(1.27)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	60	19	3	-0.51	(1.31)

	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	1	1	1	0	13	5	3	-0.67	(1.41)	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
June 2009		0	0	0	0	0	0	0	0.00	0.00	
May 2009		1	1	1	0	55	18	3	-0.72	(1.44)	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	21	2	11	10.61	40	3	13	-0.28	(1.17)	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		18	3	6	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
June 2009		0	0	0	0	0	0	0	0.00	0.00	
May 2009		0	0	0	0	0	0	0	0.00	0.00	

OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	2	1	2	0	11	3	4	-0.69	(1.42)	
	February 2010	1	1	1	0	16	1	16	0.00	0.00	
	January 2010	5	2	3	2.12	0	0	0	0.00	0.00	
	December 2009	3	2	2	0.71	4	1	4	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	6	1	6	0	9	3	3	1.50	(0.30)	
	August 2009	2	1	2	0	21	5	4	-0.55	(1.34)	
	July 2009	22	13	2	0.48	8	2	4	-0.72	(1.44)	
	June 2009	10	3	3	0.58	6	2	3	0.00	0.00	
	May 2009	34	8	4	1.16	1	1	1	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	April 2010	2	1	2	0	0	0	0	0.00	0.00
		March 2010	1	1	1	0	11	3	4	-1.11	(1.67)
February 2010		37	4	9	15.17	16	1	16	0.00	0.00	
January 2010		6	3	2	0	0	0	0	0.00	0.00	
December 2009		1	1	1	0	4	1	4	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		3	1	3	0	0	0	0	0.00	0.00	
September 2009		10	2	5	5.66	9	3	3	1.26	(0.65)	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		1	1	1	0	8	2	4	-0.58	(1.35)	
June 2009		2	2	1	0	6	2	3	0.00	0.00	
May 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity		April 2010	8	4	2	2	0	0	0	0.00	0.00
		March 2010	16	2	8	0	175	6	29	-0.72	(1.44)
	February 2010	1	1	1	0	40	3	13	-0.96	(1.58)	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	8	3	3	1.15	56	7	8	-0.93	(1.57)	
	November 2009	4	3	1	0.58	3	3	1	0.00	0.00	
	October 2009	7	4	2	0.96	37	10	4	-1.15	(1.70)	
	September 2009	8	4	2	0	4	1	4	0.00	0.00	
	August 2009	1	1	1	0	43	1	43	0.00	0.00	
	July 2009	5	5	1	0	365	11	33	-5.30	(4.22)	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	1	1	1	0	19	2	10	-3.27	(2.99)	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		4	1	4	0	8	2	4	0.00	(1.00)	
June 2009		0	0	0	0	0	0	0	0.00	0.00	
May 2009		2	1	2	0	1	1	1	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		April 2010	22	21	1	0.22	187	37	5	-0.95	(1.58)
		March 2010	11	9	1	0.44	123	57	2	-1.22	(1.74)
	February 2010	15	11	1	0.92	83	41	2	-0.76	(1.46)	
	January 2010	29	16	2	1.05	147	58	3	-0.64	(1.39)	
	December 2009	252	39	6	10.26	278	60	5	0.88	(0.57)	

	November 2009	54	38	1	0.79	315	64	5	-1.23	(1.75)
	October 2009	126	52	2	3.03	307	88	3	-1.18	(1.72)
	September 2009	209	75	3	2.62	239	80	3	-0.35	(1.21)
	August 2009	367	37	10	30.97	237	83	3	13.82	0.21
	July 2009	16	7	2	1.89	253	63	4	-0.65	(1.40)
	June 2009	72	29	2	2.01	220	59	4	-0.45	(1.27)
	May 2009	55	11	5	4.63	368	53	7	-0.33	(1.20)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	April 2010	4	2	2	0	12	3	4	-1.10	(1.67)
	March 2010	1	1	1	0	119	9	13	-1.48	(1.90)
	February 2010	3	2	2	0.71	28	4	7	-1.33	(1.81)
	January 2010	7	1	7	0	66	9	7	-0.03	(1.02)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	1	1	1	0	107	4	27	-0.72	(1.44)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	1	1	1	0	275	16	17	-0.99	(1.60)
	June 2009	11	2	6	0.71	99	8	12	-0.45	(1.27)
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	3	2	2	0.71	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	1	1	1	0	89	8	11	-0.49	(1.30)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	15	4	4	1.5	275	16	17	-1.51	(1.92)
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	April 2010	2	2	1	0	21	6	4	-0.71	(1.43)
	March 2010	6	6	1	0	57	14	4	-1.49	(1.91)
	February 2010	3	3	1	0	16	10	2	-0.85	(1.52)
	January 2010	3	3	1	0	62	21	3	-0.74	(1.45)
	December 2009	1	1	1	0	48	12	4	-0.52	(1.32)
	November 2009	1	1	1	0	57	23	2	-0.50	(1.30)
	October 2009	75	21	4	1.43	60	19	3	0.32	(0.99)
	September 2009	2	2	1	0	57	21	3	-0.62	(1.38)
	August 2009	4	4	1	0	40	16	3	-1.12	(1.68)
	July 2009	0	0	0	0	0	0	0	0.00	0.00

	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	3	1	3	0	65	15	4	-0.15	(1.09)
OP-6B-1 Delayed Days for Facility Reasons Business Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	3	1	3	0	282	32	9	-0.73	(1.45)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	109	1	109	0	215	31	7	18.59	0.13
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	10	1	10	0	330	39	8	0.12	(0.72)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	14	1	14	0	497	63	8	0.90	(0.37)
	July 2009	3	1	3	0	502	52	10	-0.53	(1.32)
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	1	1	1	0	293	50	6	-1.05	(1.64)
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	19	2	10	10.61	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	41	5	8	8.98	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	4	2	2	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	22	3	7	0.58	13	1	13	0.00	0.00
	August 2009	20	3	7	2.31	47	1	47	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	16	4	4	2.31	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	1	1	1	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	9	1	9	0	13	1	13	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	6	1	6	0	0	0	0	0.00	0.00	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loop - DS1 Capable Parity	March 2010	1	1	1	0	36	2	18	-1.96	(2.19)	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	3	1	3	0	44	6	7	-0.35	(1.22)	
	December 2009	25	7	4	1.81	1	1	1	0.00	0.00	
	November 2009	18	3	6	0	324	2	162	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	19	2	10	12.02	91	3	30	-1.08	(1.66)	
	August 2009	73	7	10	5.86	80	5	16	-0.53	(1.32)	
	July 2009	15	1	15	0	65	5	13	0.14	(0.80)	
	June 2009	6	1	6	0	5	1	5	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loop Analog Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	15	3	5	6.93	407	48	8	-0.56	(1.34)	
	December 2009	27	7	4	0.38	310	44	7	-1.17	(1.71)	
	November 2009	2	1	2	0	503	44	11	-0.46	(1.28)	
	October 2009	4	1	4	0	330	39	8	-0.34	(1.21)	
	September 2009	2	1	2	0	319	50	6	-0.71	(1.43)	
	August 2009	22	8	3	1.16	497	63	8	-2.03	(2.23)	
	July 2009	10	3	3	2.52	502	52	10	-0.86	(1.52)	
	June 2009	0	0	0	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00	
Enhanced Extended Loops - DS1 Capable	March 2010	13	5	3	1.52	0	0	0	0.00	0.00	
Diagnostic	February 2010	5	1	5	0	0	0	0	0.00	0.00	
	January 2010	1	1	1	0	0	0	0	0.00	0.00	
	December 2009	1	1	1	0	0	0	0	0.00	0.00	
	November 2009	6	1	6	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	0	0	0	0	0	0.00	0.00	
	July 2009	2	1	2	0	0	0	0	0.00	0.00	
	June 2009	2	1	2	0	0	0	0	0.00	0.00	
	May 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	April 2010	12	1	12	0	0	0	0	0.00	0.00	
UDIT Above DS1 Level Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	

	August 2009	7	1	7	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	58	2	29	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	52	1	52	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	14	2	7	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	8	1	8	0	0	0	0	0.00	0.00
	October 2009	2	1	2	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	8	1	8	0	4	1	4	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2009	0	0	0	0	0	0	0	0.00	0.00
	May 2009	11	1	11	0	24	3	8	0.50	(2.75)
OP-6B-5 Delayed Days for Facility Reasons	April 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	March 2010	84	4	21	0	64	9	7	2.75	0.39
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	60	5	12	0	33	6	6	1.53	(0.44)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	78	9	9	2.92	170	13	13	-1.20	(1.73)
	September 2009	2	1	2	0	103	16	6	-0.83	(1.50)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	3	1	3	0	155	17	9	-0.77	(1.47)
	June 2009	28	4	7	0	196	13	15	-0.55	(1.33)
	May 2009	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - April 2010		0.99930556	521	00:03	0.002083333	0	0	00:00	0.00	0.00

Unbundled Loops" Unbundled Loop - Analog Diagnostic	March 2010	1.49375	598	00:04	0.004166667	0	0	00:00	0.00	0.00	
	February 2010	1.78611111	566	00:05	0.006944444	0	0	00:00	0.00	0.00	
	January 2010	1.38541667	554	00:04	0.005555556	0	0	00:00	0.00	0.00	
	December 2009	0.89444444	448	00:03	0.001388889	0	0	00:00	0.00	0.00	
	November 2009	1.63055556	595	00:04	0.004166667	0	0	00:00	0.00	0.00	
	October 2009	1.98333333	666	00:04	0.011805556	0	0	00:00	0.00	0.00	
	September 2009	0.81805556	465	00:03	0.001388889	0	0	00:00	0.00	0.00	
	August 2009	1.69861111	599	00:04	0.003472222	0	0	00:00	0.00	0.00	
	July 2009	2.04097222	693	00:04	0.004861111	0	0	00:00	0.00	0.00	
	June 2009	1.54097222	504	00:04	0.007638889	0	0	00:00	0.00	0.00	
	May 2009	2.08263889	629	00:05	0.005555556	0	0	00:00	0.00	0.00	
	OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	April 2010	1.19305556	26	01:06	0.01875	0	0	00:00	0.00	0.00
		March 2010	1.96944444	38	01:15	0.015277778	0	0	00:00	0.00	0.00
February 2010		2.67013889	46	01:24	0.000694444	0	0	00:00	0.00	0.00	
January 2010		0.56666667	23	00:35	0.027777778	0	0	00:00	0.00	0.00	
December 2009		0.975	29	00:48	0.009027778	0	0	00:00	0.00	0.00	
November 2009		0.07361111	2	00:53	0	0	0	00:00	0.00	0.00	
October 2009		0.00208333	1	00:03	0	0	0	00:00	0.00	0.00	
September 2009		0.00069444	1	00:01	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0.01666667	4	00:06	0.000694444	0	0	00:00	0.00	0.00	
June 2009		0.08680556	3	00:42	0.017361111	0	0	00:00	0.00	0.00	
May 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
OP-8B Number Portability Timeliness LNP Benchmark 0.95		April 2010	506	506	100%	0	0	0	0%	0.00	(0.16)
	March 2010	572	574	100%	0.0589	0	0	0%	0.00	(0.15)	
	February 2010	548	554	99%	0.1035	0	0	0%	0.00	(0.12)	
	January 2010	461	462	100%	0.0465	0	0	0%	0.00	(0.15)	
	December 2009	438	439	100%	0.0477	0	0	0%	0.00	(0.15)	
	November 2009	560	564	99%	0.0839	0	0	0%	0.00	(0.14)	
	October 2009	655	656	100%	0.039	0	0	0%	0.00	(0.15)	
	September 2009	453	453	100%	0	0	0	0%	0.00	(0.16)	
	August 2009	574	577	99%	0.0719	0	0	0%	0.00	(0.14)	
	July 2009	681	681	100%	0	0	0	0%	0.00	(0.16)	
	June 2009	479	479	100%	0	0	0	0%	0.00	(0.16)	
	May 2009	579	579	100%	0	0	0	0%	0.00	(0.16)	
	OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	April 2010	7870	7877	100%	0.0298	0	0	0%	0.00	(0.16)
March 2010		9115	9115	100%	0	0	0	0%	0.00	(0.16)	
February 2010		7721	7725	100%	0.0227	0	0	0%	0.00	(0.16)	
January 2010		6689	6717	100%	0.0644	0	0	0%	0.00	(0.14)	
December 2009		8594	8629	100%	0.0636	0	0	0%	0.00	(0.15)	
November 2009		8105	8110	100%	0.0248	0	0	0%	0.00	(0.16)	
October 2009		7493	7493	100%	0	0	0	0%	0.00	(0.16)	
September 2009		8643	8651	100%	0.0304	0	0	0%	0.00	(0.15)	
August 2009		9093	9097	100%	0.021	0	0	0%	0.00	(0.16)	
July 2009		11652	11653	100%	0.0093	0	0	0%	0.00	(0.16)	
June 2009		12305	12310	100%	0.0201	0	0	0%	0.00	(0.16)	
May 2009		8930	8935	100%	0.0236	0	0	0%	0.00	(0.16)	
OS-1 Speed of Answer - Operator Services Parity by Design		April 2010	0	0	:00	0	6.35	1	:00	0.00	0.00
	March 2010	0	0	:00	0	6.42	1	:48	0.00	0.00	
	February 2010	0	0	:00	0	5.66	1	:24	0.00	0.00	
	January 2010	0	0	:00	0	5.55	1	:00	0.00	0.00	
	December 2009	0	0	:00	0	5.28	1	:12	0.00	0.00	
	November 2009	0	0	:00	0	4.39	1	:36	0.00	0.00	

	October 2009	0	0	:00	0	4.95	1	:00	0.00	0.00
	September 2009	0	0	:00	0	6.4	1	:00	0.00	0.00
	August 2009	0	0	:00	0	7.1	1	:00	0.00	0.00
	July 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	June 2009	0	0	:00	0	7.18	1	:12	0.00	0.00
	May 2009	0	0	:00	0	7.76	1	:24	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	April 2010	116	2049	0	0.25	258	23827	0	16.77	9.19
	March 2010	107	1966	0	0.24	187	23824	0	20.58	11.51
	February 2010	106	1926	0	0.24	169	20609	0	19.78	11.02
	January 2010	111	1977	0	0.24	228	21668	0	17.67	9.74
	December 2009	97	1850	0	0.23	215	22077	0	15.98	8.72
	November 2009	97	1821	0	0.24	204	22082	0	16.97	9.32
	October 2009	121	1974	0	0.25	244	25157	0	19.65	10.94
	September 2009	157	1838	0	0.34	288	26154	0	26.11	14.87
	August 2009	83	1821	0	0.21	0	0	0	0.00	0.00
	July 2009	138	2020	0	0.28	0	0	0	0.00	0.00
	June 2009	111	1751	0	0.25	0	0	0	0.00	0.00
	May 2009	109	1850	0	0.25	0	0	0	0.00	0.00
PO-16 Timely Release Notifications Benchmark 0.925	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	5	5	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	7	7	100%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	0.00
	June 2009	1	1	100%	0	0	0	0%	0.00	0.00
	May 2009	0	0	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	April 2010	164	171	96%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	177	183	97%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	99%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	615	615	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00

	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 25.0 Diagnostic	March 2010	0	0	97%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	284	284	100%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 26.0 Diagnostic	March 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	294	294	100%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. VICKI Diagnostic	March 2010	0	0	98%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	37	37	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times	April 2010	1664.7	930	0%	0	0	0	0	0%	0.00	0.00
(Appt. Scheduler) IMA Aggregate	March 2010	4203.51	2297	100%	0	0	0	0	0%	0.00	0.00
Benchmark 10	February 2010	4351	2290	0%	0	0	0	0	0%	0.00	0.00
	January 2010	5352.76	2731	0%	0	0	0	0	0%	0.00	0.00
	December 2009	5276.62	2734	0%	0	0	0	0	0%	0.00	0.00
	November 2009	5376.98	2786	0%	0	0	0	0	0%	0.00	0.00
	October 2009	5229.28	2668	100%	0	0	0	0	0%	0.00	0.00
	September 2009	4229.59	2147	0%	0	0	0	0	0%	0.00	0.00
	August 2009	5553.9	2805	0%	0	0	0	0	0%	0.00	0.00
	July 2009	6223.14	3143	0%	0	0	0	0	0%	0.00	0.00
	June 2009	5430.71	2729	0%	0	0	0	0	0%	0.00	0.00
	May 2009	6045.8	3182	0%	0	0	0	0	0%	0.00	0.00
PO-1A-1(a) Pre-Order Response Times	April 2010	93	930	:36	0.01	0	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Request Diagnostic	March 2010	229.7	2297	:12	0.01	0	0	0	:00	0.00	0.00
	February 2010	251.9	2290	:00	0.01	0	0	0	:00	0.00	0.00
	January 2010	273.1	2731	:24	0.01	0	0	0	:00	0.00	0.00

	December 2009	273.4	2734	:12	0.01	0	0	:00	0.00	0.00
	November 2009	278.6	2786	:12	0.01	0	0	:00	0.00	0.00
	October 2009	266.8	2668	:24	0.01	0	0	:00	0.00	0.00
	September 2009	214.7	2147	:48	0.04	0	0	:00	0.00	0.00
	August 2009	280.5	2805	:12	0.01	0	0	:00	0.00	0.00
	July 2009	314.3	3143	:12	0	0	0	:00	0.00	0.00
	June 2009	272.9	2729	:36	0	0	0	:00	0.00	0.00
	May 2009	318.2	3182	:00	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	April 2010	1571.7	930	:00	0.65	0	0	:00	0.00	0.00
	March 2010	3973.81	2297	:00	0.87	0	0	:00	0.00	0.00
	February 2010	4099.1	2290	:24	0.5	0	0	:00	0.00	0.00
	January 2010	5079.66	2731	:00	0.91	0	0	:00	0.00	0.00
	December 2009	5003.22	2734	:00	0.58	0	0	:00	0.00	0.00
	November 2009	5098.38	2786	:00	0.61	0	0	:00	0.00	0.00
	October 2009	4962.48	2668	:00	0.55	0	0	:00	0.00	0.00
	September 2009	4014.89	2147	:00	0.54	0	0	:00	0.00	0.00
	August 2009	5273.4	2805	:00	0.56	0	0	:00	0.00	0.00
	July 2009	5908.84	3143	:00	0.56	0	0	:00	0.00	0.00
	June 2009	5157.81	2729	:00	0.88	0	0	:00	0.00	0.00
	May 2009	5727.6	3182	:00	0.72	0	0	:00	0.00	0.00
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	April 2010	757.2	198	:36	0	0	0	:00	0.00
March 2010		1869.2	496	:12	0	0	0	:00	0.00	0.00
February 2010		2007.82	518	:36	0	0	0	:00	0.00	0.00
January 2010		2454.69	627	:24	0	0	0	:00	0.00	0.00
December 2009		2468.51	629	:12	0	0	0	:00	0.00	0.00
November 2009		2381.04	630	:12	0	0	0	:00	0.00	0.00
October 2009		2279.07	599	:24	0	0	0	:00	0.00	0.00
September 2009		1952.46	497	:48	0	0	0	:00	0.00	0.00
August 2009		2503.34	642	:12	0	0	0	:00	0.00	0.00
July 2009		2753.73	719	:12	0	0	0	:00	0.00	0.00
June 2009		2299.13	594	:36	0	0	0	:00	0.00	0.00
May 2009		2637.95	690	:00	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic		April 2010	20.1	198	:48	0	0	0	:00	0.00
	March 2010	50.49	496	:48	0	0	0	:00	0.00	0.00
	February 2010	52.41	518	:12	0	0	0	:00	0.00	0.00
	January 2010	63.43	627	:48	0	0	0	:00	0.00	0.00
	December 2009	63.37	629	:48	0	0	0	:00	0.00	0.00
	November 2009	64.94	630	:12	0.01	0	0	:00	0.00	0.00
	October 2009	60.63	599	:00	0	0	0	:00	0.00	0.00
	September 2009	50.1	497	:12	0	0	0	:00	0.00	0.00
	August 2009	64.48	642	:00	0	0	0	:00	0.00	0.00
	July 2009	72.25	719	:12	0	0	0	:00	0.00	0.00
	June 2009	59.66	594	:48	0	0	0	:00	0.00	0.00
	May 2009	69.36	690	:48	0	0	0	:00	0.00	0.00
	PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	April 2010	737.1	198	:00	0.7	0	0	:00	0.00
March 2010		1818.71	496	:00	0.77	0	0	:00	0.00	0.00
February 2010		1955.41	518	:00	0.88	0	0	:00	0.00	0.00
January 2010		2391.26	627	:00	1.99	0	0	:00	0.00	0.00
December 2009		2405.14	629	:00	0.98	0	0	:00	0.00	0.00
November 2009		2316.1	630	:00	0.74	0	0	:00	0.00	0.00
October 2009		2218.44	599	:00	0.83	0	0	:00	0.00	0.00
September 2009		1902.36	497	:00	0.94	0	0	:00	0.00	0.00
August 2009		2438.86	642	:00	1.02	0	0	:00	0.00	0.00

	July 2009	2681.48	719	:00	1.62	0	0	:00	0.00	0.00
	June 2009	2239.47	594	:00	1.31	0	0	:00	0.00	0.00
	May 2009	2568.59	690	:00	0.97	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	April 2010	8158.38	1689	:48	0	0	0	:00	0.00	0.00
	March 2010	19027.01	4116	:48	0	0	0	:00	0.00	0.00
	February 2010	18475.45	4026	:48	0	0	0	:00	0.00	0.00
	January 2010	22598.95	4830	:24	0	0	0	:00	0.00	0.00
	December 2009	23556.71	4904	:48	0	0	0	:00	0.00	0.00
	November 2009	24448.69	4917	:12	0	0	0	:00	0.00	0.00
	October 2009	23657.67	4783	:00	0	0	0	:00	0.00	0.00
	September 2009	19119.98	3970	:12	0	0	0	:00	0.00	0.00
	August 2009	24298.41	5034	:00	0	0	0	:00	0.00	0.00
	July 2009	26105.25	5532	:12	0	0	0	:00	0.00	0.00
	June 2009	27415.58	4921	:48	0	0	0	:00	0.00	0.00
	May 2009	29174.71	5584	:48	0	0	0	:00	0.00	0.00
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	April 2010	259.82	1689	:12	0	0	0	:00	0.00
March 2010		633.66	4116	:48	0	0	0	:00	0.00	0.00
February 2010		624.46	4026	:36	0.05	0	0	:00	0.00	0.00
January 2010		745.17	4830	:12	0.02	0	0	:00	0.00	0.00
December 2009		751.91	4904	:00	0	0	0	:00	0.00	0.00
November 2009		767.25	4917	:48	0.02	0	0	:00	0.00	0.00
October 2009		732.28	4783	:00	0	0	0	:00	0.00	0.00
September 2009		612.26	3970	:48	0.05	0	0	:00	0.00	0.00
August 2009		769.37	5034	:12	0	0	0	:00	0.00	0.00
July 2009		844.09	5532	:48	0	0	0	:00	0.00	0.00
June 2009		749.03	4921	:48	0	0	0	:00	0.00	0.00
May 2009		867.09	5584	:48	0.01	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		April 2010	7898.56	1689	:00	3.54	0	0	:00	0.00
	March 2010	18393.35	4116	:00	3.52	0	0	:00	0.00	0.00
	February 2010	17850.99	4026	:24	3.48	0	0	:00	0.00	0.00
	January 2010	21853.78	4830	:00	3.47	0	0	:00	0.00	0.00
	December 2009	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00
	November 2009	23681.44	4917	:24	3.6	0	0	:00	0.00	0.00
	October 2009	22925.39	4783	:00	3.35	0	0	:00	0.00	0.00
	September 2009	18507.72	3970	:00	3.33	0	0	:00	0.00	0.00
	August 2009	23529.04	5034	:00	3.41	0	0	:00	0.00	0.00
	July 2009	25261.16	5532	:00	3.48	0	0	:00	0.00	0.00
	June 2009	26666.55	4921	:00	4.29	0	0	:00	0.00	0.00
	May 2009	28307.62	5584	:24	4.03	0	0	:00	0.00	0.00
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	April 2010	1743.63	399	:12	0	0	0	:00	0.00
March 2010		5160.96	1024	:48	0	0	0	:00	0.00	0.00
February 2010		5100.74	866	:12	0	0	0	:00	0.00	0.00
January 2010		5214.42	1062	:48	0	0	0	:00	0.00	0.00
December 2009		5045.04	1092	:00	0	0	0	:00	0.00	0.00
November 2009		4930.38	1118	:48	0	0	0	:00	0.00	0.00
October 2009		5112.02	1097	:36	0	0	0	:00	0.00	0.00
September 2009		4177.2	885	:24	0	0	0	:00	0.00	0.00
August 2009		5449.89	1167	:48	0	0	0	:00	0.00	0.00
July 2009		5705.84	1288	:48	0	0	0	:00	0.00	0.00
June 2009		5050.2	1140	:48	0	0	0	:00	0.00	0.00
May 2009		5606.4	1280	:48	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		April 2010	39.9	399	:48	0.01	0	0	:00	0.00
	March 2010	102.4	1024	:36	0.01	0	0	:00	0.00	0.00

	February 2010	86.6	866	:36	0.01	0	0	:00	0.00	0.00
	January 2010	106.2	1062	:24	0	0	0	:00	0.00	0.00
	December 2009	109.2	1092	:48	0	0	0	:00	0.00	0.00
	November 2009	111.8	1118	:24	0.01	0	0	:00	0.00	0.00
	October 2009	109.7	1097	:24	0	0	0	:00	0.00	0.00
	September 2009	88.5	885	:48	0.04	0	0	:00	0.00	0.00
	August 2009	116.7	1167	:48	0	0	0	:00	0.00	0.00
	July 2009	128.8	1288	:12	0.01	0	0	:00	0.00	0.00
	June 2009	114	1140	:12	0	0	0	:00	0.00	0.00
	May 2009	128	1280	:12	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	April 2010	1703.73	399	:00	3.7	0	0	:00	0.00	0.00
	March 2010	5058.56	1024	:00	5.53	0	0	:00	0.00	0.00
	February 2010	5014.14	866	:00	5.14	0	0	:00	0.00	0.00
	January 2010	5108.22	1062	:00	4.2	0	0	:00	0.00	0.00
	December 2009	4935.84	1092	:00	2.84	0	0	:00	0.00	0.00
	November 2009	4818.58	1118	:00	1.73	0	0	:00	0.00	0.00
	October 2009	5002.32	1097	:00	2.49	0	0	:00	0.00	0.00
	September 2009	4088.7	885	:00	2.29	0	0	:00	0.00	0.00
	August 2009	5333.19	1167	:00	2.69	0	0	:00	0.00	0.00
	July 2009	5577.04	1288	:00	2.58	0	0	:00	0.00	0.00
	June 2009	4936.2	1140	:00	2.3	0	0	:00	0.00	0.00
	May 2009	5478.4	1280	:00	2.19	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	April 2010	7985.32	2346	:48	0	0	0	:00	0.00	0.00
	March 2010	20523.05	5930	:36	0	0	0	:00	0.00	0.00
	February 2010	19924.33	5816	:36	0	0	0	:00	0.00	0.00
	January 2010	24411.84	6969	:24	0	0	0	:00	0.00	0.00
	December 2009	20684.57	7079	:48	0	0	0	:00	0.00	0.00
	November 2009	20153.24	7282	:24	0	0	0	:00	0.00	0.00
	October 2009	19944.48	6916	:24	0	0	0	:00	0.00	0.00
	September 2009	16082.34	5695	:48	0	0	0	:00	0.00	0.00
	August 2009	21183.23	7218	:48	0	0	0	:00	0.00	0.00
	July 2009	23615.31	8132	:12	0	0	0	:00	0.00	0.00
	June 2009	20159.53	7044	:12	0	0	0	:00	0.00	0.00
	May 2009	28626.43	8143	:12	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	April 2010	528.84	2346	:00	0.02	0	0	:00	0.00	0.00
	March 2010	1345.95	5930	:24	0.02	0	0	:00	0.00	0.00
	February 2010	1313.44	5816	:12	0.02	0	0	:00	0.00	0.00
	January 2010	1564.68	6969	:00	0.01	0	0	:00	0.00	0.00
	December 2009	1384.2	7079	:48	0.04	0	0	:00	0.00	0.00
	November 2009	1441.07	7282	:48	0.04	0	0	:00	0.00	0.00
	October 2009	1338.5	6916	:12	0.02	0	0	:00	0.00	0.00
	September 2009	1115.91	5695	:48	0.06	0	0	:00	0.00	0.00
	August 2009	1390.9	7218	:12	0.04	0	0	:00	0.00	0.00
	July 2009	1564.91	8132	:00	0.02	0	0	:00	0.00	0.00
	June 2009	1363.87	7044	:24	0.01	0	0	:00	0.00	0.00
	May 2009	1824.44	8143	:48	0.03	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	April 2010	7456.48	2346	:12	1.32	0	0	:00	0.00	0.00
	March 2010	19177.1	5930	:12	2.16	0	0	:00	0.00	0.00
	February 2010	18610.89	5816	:12	1.1	0	0	:00	0.00	0.00
	January 2010	22847.16	6969	:48	1.12	0	0	:00	0.00	0.00
	December 2009	19300.37	7079	:00	1.6	0	0	:00	0.00	0.00
	November 2009	18712.17	7282	:00	1.39	0	0	:00	0.00	0.00
	October 2009	18605.98	6916	:36	1.4	0	0	:00	0.00	0.00

	September 2009	14966.43	5695	:00	1.34	0	0	:00	0.00	0.00
	August 2009	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00
	July 2009	22050.4	8132	:36	1.32	0	0	:00	0.00	0.00
	June 2009	18795.66	7044	:36	1.07	0	0	:00	0.00	0.00
	May 2009	26801.99	8143	:48	0.89	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	April 2010	404.56	127	:12	0	0	0	:00	0.00	0.00
	March 2010	1093.69	319	:12	0	0	0	:00	0.00	0.00
	February 2010	1726.61	303	:00	0	0	0	:00	0.00	0.00
	January 2010	2035.72	654	:12	0	0	0	:00	0.00	0.00
	December 2009	2438.77	798	:12	0	0	0	:00	0.00	0.00
	November 2009	1186.62	359	:48	0	0	0	:00	0.00	0.00
	October 2009	2171.95	685	:36	0	0	0	:00	0.00	0.00
	September 2009	2473.09	790	:12	0	0	0	:00	0.00	0.00
	August 2009	3102.76	1029	:36	0	0	0	:00	0.00	0.00
	July 2009	3772.22	1150	:24	0	0	0	:00	0.00	0.00
	June 2009	3052.3	996	:48	0	0	0	:00	0.00	0.00
	May 2009	3580.27	1166	:36	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	April 2010	11.77	127	:36	0	0	0	:00	0.00	0.00
	March 2010	29.77	319	:12	0.01	0	0	:00	0.00	0.00
	February 2010	28.03	303	:00	0	0	0	:00	0.00	0.00
	January 2010	60.33	654	:24	0	0	0	:00	0.00	0.00
	December 2009	73.47	798	:24	0	0	0	:00	0.00	0.00
	November 2009	33.46	359	:24	0.01	0	0	:00	0.00	0.00
	October 2009	63.67	685	:48	0	0	0	:00	0.00	0.00
	September 2009	73.64	790	:12	0.01	0	0	:00	0.00	0.00
	August 2009	94.83	1029	:48	0	0	0	:00	0.00	0.00
	July 2009	105.92	1150	:12	0	0	0	:00	0.00	0.00
	June 2009	91.36	996	:24	0	0	0	:00	0.00	0.00
	May 2009	106.99	1166	:48	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	April 2010	392.79	127	:36	1.28	0	0	:00	0.00	0.00
	March 2010	1063.92	319	:36	5.89	0	0	:00	0.00	0.00
	February 2010	1698.58	303	:36	5.08	0	0	:00	0.00	0.00
	January 2010	1975.39	654	:36	4.92	0	0	:00	0.00	0.00
	December 2009	2365.3	798	:36	5.83	0	0	:00	0.00	0.00
	November 2009	1153.16	359	:36	6.51	0	0	:00	0.00	0.00
	October 2009	2108.28	685	:36	8.07	0	0	:00	0.00	0.00
	September 2009	2399.45	790	:36	6.22	0	0	:00	0.00	0.00
	August 2009	3007.93	1029	:36	6.27	0	0	:00	0.00	0.00
	July 2009	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
	June 2009	2960.94	996	:36	5.45	0	0	:00	0.00	0.00
	May 2009	3473.28	1166	:36	6.24	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	April 2010	1992.11	615	:36	0	0	0	:00	0.00	0.00
	March 2010	5092.52	1559	:36	0	0	0	:00	0.00	0.00
	February 2010	5111.26	1493	:24	0	0	0	:00	0.00	0.00
	January 2010	6379.42	1820	:48	0	0	0	:00	0.00	0.00
	December 2009	6401.05	1823	:24	0	0	0	:00	0.00	0.00
	November 2009	6210.16	1825	:24	0	0	0	:00	0.00	0.00
	October 2009	6066.14	1765	:12	0	0	0	:00	0.00	0.00
	September 2009	5113.04	1432	:36	0	0	0	:00	0.00	0.00
	August 2009	6655.68	1875	:48	0	0	0	:00	0.00	0.00
	July 2009	7220.45	2043	:36	0	0	0	:00	0.00	0.00
	June 2009	6446.5	1832	:48	0	0	0	:00	0.00	0.00
	May 2009	7462.88	2070	:12	0	0	0	:00	0.00	0.00

PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	April 2010	63.28	615	:36	0	0	0	:00	0.00	0.00
	March 2010	160.56	1559	:48	0.01	0	0	:00	0.00	0.00
	February 2010	152.95	1493	:48	0.01	0	0	:00	0.00	0.00
	January 2010	185.98	1820	:24	0.01	0	0	:00	0.00	0.00
	December 2009	186.17	1823	:24	0.01	0	0	:00	0.00	0.00
	November 2009	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	October 2009	180.9	1765	:36	0.01	0	0	:00	0.00	0.00
	September 2009	149.86	1432	:48	0.05	0	0	:00	0.00	0.00
	August 2009	189.78	1875	:00	0	0	0	:00	0.00	0.00
	July 2009	207.68	2043	:12	0	0	0	:00	0.00	0.00
	June 2009	186.34	1832	:48	0.01	0	0	:00	0.00	0.00
	May 2009	210.64	2070	:24	0.01	0	0	:00	0.00	0.00
	PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	April 2010	1667.96	615	:00	0.74	0	0	:00	0.00
March 2010		4257.44	1559	:00	1.22	0	0	:00	0.00	0.00
February 2010		4269.55	1493	:00	0.73	0	0	:00	0.00	0.00
January 2010		5293.96	1820	:00	0.83	0	0	:00	0.00	0.00
December 2009		5296.2	1823	:00	0.81	0	0	:00	0.00	0.00
November 2009		5109	1825	:00	0.84	0	0	:00	0.00	0.00
October 2009		4952.29	1765	:00	0.76	0	0	:00	0.00	0.00
September 2009		4228.34	1432	:00	0.86	0	0	:00	0.00	0.00
August 2009		5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
July 2009		6007.17	2043	:00	0.88	0	0	:00	0.00	0.00
June 2009		5333.72	1832	:00	1.08	0	0	:00	0.00	0.00
May 2009		6195.73	2070	:00	1.48	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic		April 2010	260.87	615	:24	0.18	0	0	:00	0.00
	March 2010	674.52	1559	:12	0.48	0	0	:00	0.00	0.00
	February 2010	688.76	1493	:24	0.2	0	0	:00	0.00	0.00
	January 2010	899.48	1820	:24	0.26	0	0	:00	0.00	0.00
	December 2009	918.68	1823	:24	0.3	0	0	:00	0.00	0.00
	November 2009	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	October 2009	932.95	1765	:24	0.26	0	0	:00	0.00	0.00
	September 2009	734.84	1432	:00	0.28	0	0	:00	0.00	0.00
	August 2009	935.1	1875	:00	0.29	0	0	:00	0.00	0.00
	July 2009	1005.6	2043	:36	0.3	0	0	:00	0.00	0.00
	June 2009	926.44	1832	:24	0.28	0	0	:00	0.00	0.00
	May 2009	1056.51	2070	:36	0.34	0	0	:00	0.00	0.00
	PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	April 2010	4979.27	524	:48	0	0	0	:00	0.00
March 2010		13278.26	1219	:12	0	0	0	:00	0.00	0.00
February 2010		9783.21	1019	:24	0	0	0	:00	0.00	0.00
January 2010		11578.11	1335	:36	0	0	0	:00	0.00	0.00
December 2009		11181.23	1366	:00	0	0	0	:00	0.00	0.00
November 2009		12333.61	1437	:00	0	0	0	:00	0.00	0.00
October 2009		11039.97	1310	:12	0	0	0	:00	0.00	0.00
September 2009		10341.33	1092	:24	0	0	0	:00	0.00	0.00
August 2009		12199.1	1398	:00	0	0	0	:00	0.00	0.00
July 2009		13390.93	1512	:36	0	0	0	:00	0.00	0.00
June 2009		11585.24	1372	:24	0	0	0	:00	0.00	0.00
May 2009		11637.49	1507	:24	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic		April 2010	66.77	524	:00	0.06	0	0	:00	0.00
	March 2010	153.8	1219	:36	0.06	0	0	:00	0.00	0.00
	February 2010	128.47	1019	:00	0.06	0	0	:00	0.00	0.00
	January 2010	167.32	1335	:48	0.06	0	0	:00	0.00	0.00
	December 2009	172.84	1366	:36	0.06	0	0	:00	0.00	0.00

	November 2009	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	October 2009	163.59	1310	:12	0.06	0	0	:00	0.00	0.00
	September 2009	139.66	1092	:48	0.09	0	0	:00	0.00	0.00
	August 2009	175.96	1398	:12	0.06	0	0	:00	0.00	0.00
	July 2009	188.95	1512	:24	0.06	0	0	:00	0.00	0.00
	June 2009	171.75	1372	:36	0.06	0	0	:00	0.00	0.00
	May 2009	188.49	1507	:48	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	April 2010	4912.5	524	:12	11.17	0	0	:00	0.00	0.00
	March 2010	13124.46	1219	:12	13.54	0	0	:00	0.00	0.00
	February 2010	9654.74	1019	:12	9.26	0	0	:00	0.00	0.00
	January 2010	11410.79	1335	:12	5.49	0	0	:00	0.00	0.00
	December 2009	11008.39	1366	:12	5.94	0	0	:00	0.00	0.00
	November 2009	12149.09	1437	:12	5.11	0	0	:00	0.00	0.00
	October 2009	10876.38	1310	:48	5.26	0	0	:00	0.00	0.00
	September 2009	10201.67	1092	:12	7.19	0	0	:00	0.00	0.00
	August 2009	12023.14	1398	:12	6.06	0	0	:00	0.00	0.00
	July 2009	13201.98	1512	:48	6	0	0	:00	0.00	0.00
	June 2009	11413.49	1372	:12	6.01	0	0	:00	0.00	0.00
	May 2009	11449	1507	:12	4.47	0	0	:00	0.00	0.00
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	April 2010	1783.07	259	:12	0	0	0	:00	0.00
March 2010		4618.32	656	:48	0	0	0	:00	0.00	0.00
February 2010		4810.16	668	:48	0	0	0	:00	0.00	0.00
January 2010		5700.04	820	:00	0	0	0	:00	0.00	0.00
December 2009		5801.22	784	:24	0	0	0	:00	0.00	0.00
November 2009		5391.11	830	:00	0	0	0	:00	0.00	0.00
October 2009		5617.45	807	:00	0	0	0	:00	0.00	0.00
September 2009		4532.53	613	:36	0	0	0	:00	0.00	0.00
August 2009		5772.28	799	:00	0	0	0	:00	0.00	0.00
July 2009		6478.18	948	:12	0	0	0	:00	0.00	0.00
June 2009		5487	785	:48	0	0	0	:00	0.00	0.00
May 2009		6825.45	940	:00	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic		April 2010	26.25	259	:12	0	0	0	:00	0.00
	March 2010	66.92	656	:36	0	0	0	:00	0.00	0.00
	February 2010	67.55	668	:00	0	0	0	:00	0.00	0.00
	January 2010	83.45	820	:00	0	0	0	:00	0.00	0.00
	December 2009	79.03	784	:00	0	0	0	:00	0.00	0.00
	November 2009	85.45	830	:00	0.01	0	0	:00	0.00	0.00
	October 2009	81.72	807	:24	0	0	0	:00	0.00	0.00
	September 2009	61.75	613	:36	0	0	0	:00	0.00	0.00
	August 2009	80.24	799	:48	0	0	0	:00	0.00	0.00
	July 2009	95.58	948	:12	0	0	0	:00	0.00	0.00
	June 2009	78.88	785	:36	0	0	0	:00	0.00	0.00
	May 2009	94.62	940	:24	0	0	0	:00	0.00	0.00
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	April 2010	1756.82	259	:00	4.58	0	0	:00	0.00
March 2010		4551.4	656	:00	5.01	0	0	:00	0.00	0.00
February 2010		4742.61	668	:00	4.93	0	0	:00	0.00	0.00
January 2010		5616.59	820	:00	4.75	0	0	:00	0.00	0.00
December 2009		5722.19	784	:00	6.69	0	0	:00	0.00	0.00
November 2009		5305.66	830	:00	3.36	0	0	:00	0.00	0.00
October 2009		5535.73	807	:00	2.8	0	0	:00	0.00	0.00
September 2009		4470.78	613	:00	6.43	0	0	:00	0.00	0.00
August 2009		5692.04	799	:00	5.88	0	0	:00	0.00	0.00
July 2009		6382.6	948	:00	5.29	0	0	:00	0.00	0.00

	June 2009	5408.12	785	:00	5.55	0	0	:00	0.00	0.00
	May 2009	6730.83	940	:00	6.87	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	April 2010	0	0	:12	0	0	0	:00	0.00	0.00
	March 2010	0	0	:36	0	0	0	:00	0.00	0.00
	February 2010	14145.3	4185	:00	1.82	0	0	:00	0.00	0.00
	January 2010	14629.02	3997	:00	1.28	0	0	:00	0.00	0.00
	December 2009	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	November 2009	15860.62	4418	:36	1.09	0	0	:00	0.00	0.00
	October 2009	15685.45	4345	:24	1.48	0	0	:00	0.00	0.00
	September 2009	16754.36	4516	:36	5.39	0	0	:00	0.00	0.00
	August 2009	16642.02	4547	:48	2.65	0	0	:00	0.00	0.00
	July 2009	16388.35	4565	:12	1.21	0	0	:00	0.00	0.00
	June 2009	15778	4508	:36	1.12	0	0	:00	0.00	0.00
	May 2009	15956.5	4559	:24	1.92	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	3537.91	804	:12	5.41	0	0	:00	0.00	0.00
	January 2010	3110.26	759	:24	2.3	0	0	:00	0.00	0.00
	December 2009	3592.85	879	:00	3.44	0	0	:00	0.00	0.00
	November 2009	3577.63	847	:36	3.63	0	0	:00	0.00	0.00
	October 2009	3568.49	822	:24	3.71	0	0	:00	0.00	0.00
	September 2009	3650.11	853	:24	3.08	0	0	:00	0.00	0.00
	August 2009	3794.44	866	:24	4.11	0	0	:00	0.00	0.00
	July 2009	3833.95	874	:36	4.88	0	0	:00	0.00	0.00
	June 2009	3862.36	870	:00	4.48	0	0	:00	0.00	0.00
	May 2009	3886.25	872	:00	2.64	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	21990.64	4955	:00	3.76	0	0	:00	0.00	0.00
	January 2010	22104.69	4716	:00	3.46	0	0	:00	0.00	0.00
	December 2009	25616.34	5476	:36	3.43	0	0	:00	0.00	0.00
	November 2009	24764.78	5243	:48	3.69	0	0	:00	0.00	0.00
	October 2009	27350.52	5109	:36	3.43	0	0	:00	0.00	0.00
	September 2009	31531.29	5326	:12	3.55	0	0	:00	0.00	0.00
	August 2009	32137.64	5362	:12	3.56	0	0	:00	0.00	0.00
	July 2009	32281.68	5419	:36	3.5	0	0	:00	0.00	0.00
	June 2009	33392.86	5357	:36	3.93	0	0	:00	0.00	0.00
	May 2009	33432.8	5397	:24	4.05	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	9454.72	1496	:36	9.37	0	0	:00	0.00	0.00
	January 2010	8917.65	1341	:36	10.04	0	0	:00	0.00	0.00
	December 2009	10007.39	1591	:12	8.74	0	0	:00	0.00	0.00
	November 2009	8287.5	1250	:48	8.6	0	0	:00	0.00	0.00
	October 2009	8835.92	1241	:00	8.69	0	0	:00	0.00	0.00
	September 2009	8768.25	1299	:48	8.72	0	0	:00	0.00	0.00
	August 2009	9372.6	1270	:36	10.13	0	0	:00	0.00	0.00
	July 2009	8569.3	1279	:24	8.64	0	0	:00	0.00	0.00
	June 2009	8267.61	1247	:12	8.85	0	0	:00	0.00	0.00
	May 2009	8795.4	1284	:36	8.94	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	15320.11	7134	:48	2.23	0	0	:00	0.00	0.00

	January 2010	15536.28	6789	:00	1.73	0	0	:00	0.00	0.00
	December 2009	17519.37	7895	:36	1.31	0	0	:00	0.00	0.00
	November 2009	16665.44	7552	:12	1.6	0	0	:00	0.00	0.00
	October 2009	18132.17	7361	:48	1.78	0	0	:00	0.00	0.00
	September 2009	18818.7	7664	:00	1.44	0	0	:00	0.00	0.00
	August 2009	20082.88	7734	:12	2.86	0	0	:00	0.00	0.00
	July 2009	19657.64	7789	:00	1.62	0	0	:00	0.00	0.00
	June 2009	18662.91	7669	:12	1.11	0	0	:00	0.00	0.00
	May 2009	21115.07	7730	:00	3.03	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	7338.75	4581	:00	3.5	0	0	:00	0.00	0.00
	January 2010	7702.97	4374	:36	3.26	0	0	:00	0.00	0.00
	December 2009	8714.45	5082	:48	2.96	0	0	:00	0.00	0.00
	November 2009	8277.54	4834	:24	3.03	0	0	:00	0.00	0.00
	October 2009	6386.07	3021	:24	4.64	0	0	:00	0.00	0.00
	September 2009	5159.44	1761	:24	7.28	0	0	:00	0.00	0.00
	August 2009	6295.62	1817	:00	9.56	0	0	:00	0.00	0.00
	July 2009	5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
	June 2009	5583.61	1861	:12	7.45	0	0	:00	0.00	0.00
	May 2009	5742.73	1851	:12	6.61	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	9662.84	3446	:00	1.8	0	0	:00	0.00	0.00
	January 2010	9604.29	3280	:24	1.17	0	0	:00	0.00	0.00
	December 2009	10802.39	3804	:24	0.95	0	0	:00	0.00	0.00
	November 2009	10544.54	3639	:24	1.1	0	0	:00	0.00	0.00
	October 2009	10667.78	3534	:24	1.62	0	0	:00	0.00	0.00
	September 2009	11200.32	3701	:12	1.11	0	0	:00	0.00	0.00
	August 2009	11366.27	3752	:24	1.03	0	0	:00	0.00	0.00
	July 2009	11437.53	3763	:48	1.19	0	0	:00	0.00	0.00
	June 2009	11191.6	3662	:00	2.25	0	0	:00	0.00	0.00
	May 2009	11501.29	3686	:00	1.47	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	47530.25	3411	:00	6.83	0	0	:00	0.00	0.00
	January 2010	41666.39	3245	:12	5.66	0	0	:00	0.00	0.00
	December 2009	51852.07	3849	:36	6.33	0	0	:00	0.00	0.00
	November 2009	47690.13	3667	:00	6.08	0	0	:00	0.00	0.00
	October 2009	52228.52	3605	:48	6.51	0	0	:00	0.00	0.00
	September 2009	49568.94	3771	:12	6	0	0	:00	0.00	0.00
	August 2009	54100.3	3767	:12	7.4	0	0	:00	0.00	0.00
	July 2009	52527.5	3777	:36	6.22	0	0	:00	0.00	0.00
	June 2009	52018.34	3773	:24	7.14	0	0	:00	0.00	0.00
	May 2009	50722.87	3829	:48	6.49	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	5634.9	984	:12	2.88	0	0	:00	0.00	0.00
	January 2010	5346.54	938	:36	2.62	0	0	:00	0.00	0.00
	December 2009	6290.51	1105	:48	1.69	0	0	:00	0.00	0.00
	November 2009	5813.12	1034	:24	2.98	0	0	:00	0.00	0.00
	October 2009	6252.26	1042	:36	2.46	0	0	:00	0.00	0.00
September 2009	6224.09	1061	:36	1.99	0	0	:00	0.00	0.00	

	August 2009	6111.99	1065	:24	1.59	0	0	:00	0.00	0.00
	July 2009	5959.91	1068	:24	1.96	0	0	:00	0.00	0.00
	June 2009	6299.21	1079	:36	3.33	0	0	:00	0.00	0.00
	May 2009	6355.4	1102	:00	1.84	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
Resale & UNE-P (POTS) Benchmark 0.95	March 2010	48	51	:00	0.2353	0	0	:00	0.00	0.03
	February 2010	39	39	:12	0	0	0	:00	0.00	(0.16)
	January 2010	41	43	:00	0.2106	0	0	:00	0.00	(0.01)
	December 2009	49	49	:36	0	0	0	:00	0.00	(0.16)
	November 2009	46	46	:48	0	0	0	:00	0.00	(0.16)
	October 2009	27	29	:00	0.2534	0	0	:00	0.00	0.06
	September 2009	55	56	:48	0.1324	0	0	:00	0.00	(0.10)
	August 2009	42	44	:36	0.2083	0	0	:00	0.00	(0.01)
	July 2009	35	37	:12	0.2261	0	0	:00	0.00	0.01
	June 2009	56	60	:36	0.2494	0	0	:00	0.00	0.05
	May 2009	49	49	:48	0	0	0	:00	0.00	(0.16)
PO-20 Manual Service Order Accuracy	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loops Benchmark 0.95	March 2010	589	594	94%	0.091400463	0	0	0%	0.00	(0.13)
	February 2010	626	637	100%	0.130300926	0	0	0%	0.00	(0.10)
	January 2010	573	574	95%	0.041701389	0	0	0%	0.00	(0.15)
	December 2009	463	474	100%	0.150601852	0	0	0%	0.00	(0.08)
	November 2009	437	442	100%	0.105798611	0	0	0%	0.00	(0.12)
	October 2009	299	299	93%	0	0	0	0%	0.00	(0.16)
	September 2009	440	441	98%	0.047604167	0	0	0%	0.00	(0.15)
	August 2009	490	495	95%	0.1	0	0	0%	0.00	(0.13)
	July 2009	489	490	95%	0.045104167	0	0	0%	0.00	(0.15)
	June 2009	429	430	93%	0.048194444	0	0	0%	0.00	(0.15)
	May 2009	412	412	100%	0	0	0	0%	0.00	(0.16)
PO-2A Electronic Flow-through for LSRs	April 2010	8172	9242	0%	0.32	0	0	0%	0.00	0.00
received via IMA LNP Diagnostic	March 2010	8996	10303	99%	0.332800926	0	0	0%	0.00	0.00
	February 2010	8015	9094	98%	0.323402778	0	0	0%	0.00	0.00
	January 2010	7759	9127	100%	0.357002315	0	0	0%	0.00	0.00
	December 2009	9503	10605	98%	0.305104167	0	0	0%	0.00	0.00
	November 2009	9156	10033	99%	0.2824	0	0	0%	0.00	0.00
	October 2009	9907	10836	100%	0.28	0	0	0%	0.00	0.00
	September 2009	10472	11465	100%	0.281296296	0	0	0%	0.00	0.00
	August 2009	11177	12129	99%	0.268900463	0	0	0%	0.00	0.00
	July 2009	15581	16694	100%	0.249502315	0	0	0%	0.00	0.00
	June 2009	14608	15768	100%	0.261099537	0	0	0%	0.00	0.00
	May 2009	14008	15042	100%	0.252997685	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	April 2010	100	159	88%	0.4831	0	0	0%	0.00	0.00
received via IMA Resale Aggregate W/O	March 2010	118	175	87%	0.4686	0	0	0%	0.00	0.00
UNE-P-POTS Diagnostic	February 2010	69	131	88%	0.4993	0	0	0%	0.00	0.00
	January 2010	150	200	85%	0.433	0	0	0%	0.00	0.00
	December 2009	113	175	90%	0.4783	0	0	0%	0.00	0.00
	November 2009	98	166	91%	0.4918	0	0	0%	0.00	0.00
	October 2009	118	165	91%	0.4513	0	0	0%	0.00	0.00
	September 2009	97	139	91%	0.4592	0	0	0%	0.00	0.00
	August 2009	125	158	92%	0.4065	0	0	0%	0.00	0.00
	July 2009	98	139	93%	0.456	0	0	0%	0.00	0.00
	June 2009	100	170	93%	0.4922	0	0	0%	0.00	0.00
	May 2009	252	314	93%	0.3981	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	April 2010	1566	2296	63%	0.4657	0	0	0%	0.00	0.00

received via IMA Unbundled Loop Aggregate Diagnostic	March 2010	1685	2327	67%	0.447	0	0	0%	0.00	0.00	
	February 2010	1600	2244	53%	0.4524	0	0	0%	0.00	0.00	
	January 2010	1730	2398	75%	0.4483	0	0	0%	0.00	0.00	
	December 2009	1627	2337	65%	0.4599	0	0	0%	0.00	0.00	
	November 2009	1559	2202	59%	0.4547	0	0	0%	0.00	0.00	
	October 2009	1891	2564	72%	0.44	0	0	0%	0.00	0.00	
	September 2009	1635	2221	70%	0.4407	0	0	0%	0.00	0.00	
	August 2009	1767	2442	79%	0.4472	0	0	0%	0.00	0.00	
	July 2009	1808	2480	71%	0.4445	0	0	0%	0.00	0.00	
	June 2009	1792	2343	59%	0.4241	0	0	0%	0.00	0.00	
	May 2009	1753	2345	80%	0.4344	0	0	0%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	April 2010	143	186	68%	0.4216	0	0	0%	0.00	0.00
		March 2010	141	184	72%	0.4232	0	0	0%	0.00	0.00
February 2010		115	145	71%	0.4051	0	0	0%	0.00	0.00	
January 2010		197	253	72%	0.4152	0	0	0%	0.00	0.00	
December 2009		166	214	70%	0.4171	0	0	0%	0.00	0.00	
November 2009		129	166	71%	0.4162	0	0	0%	0.00	0.00	
October 2009		197	241	74%	0.3863	0	0	0%	0.00	0.00	
September 2009		138	180	74%	0.423	0	0	0%	0.00	0.00	
August 2009		194	242	72%	0.3988	0	0	0%	0.00	0.00	
July 2009		168	211	73%	0.4028	0	0	0%	0.00	0.00	
June 2009		164	205	76%	0.4	0	0	0%	0.00	0.00	
May 2009		221	262	75%	0.3633	0	0	0%	0.00	0.00	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95		April 2010	8172	8348	77%	0.1437	0	0	0%	0.00	(0.09)
	March 2010	8996	9151	77%	0.129	0	0	0%	0.00	(0.10)	
	February 2010	8015	8162	79%	0.133	0	0	0%	0.00	(0.10)	
	January 2010	7759	7908	78%	0.136	0	0	0%	0.00	(0.10)	
	December 2009	9503	9584	78%	0.0915	0	0	0%	0.00	(0.13)	
	November 2009	9156	9230	78%	0.0892	0	0	0%	0.00	(0.13)	
	October 2009	9907	10005	82%	0.0985	0	0	0%	0.00	(0.13)	
	September 2009	10472	10619	77%	0.1168	0	0	0%	0.00	(0.11)	
	August 2009	11177	11313	80%	0.109	0	0	0%	0.00	(0.12)	
	July 2009	15581	15707	80%	0.0892	0	0	0%	0.00	(0.13)	
	June 2009	14608	14771	80%	0.1045	0	0	0%	0.00	(0.12)	
	May 2009	14008	14139	84%	0.0958	0	0	0%	0.00	(0.13)	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	April 2010	100	107	98%	0.2473	0	0	0%	0.00	0.05
March 2010		118	123	98%	0.1975	0	0	0%	0.00	(0.03)	
February 2010		69	74	98%	0.251	0	0	0%	0.00	0.06	
January 2010		150	154	98%	0.1591	0	0	0%	0.00	(0.08)	
December 2009		113	114	99%	0.0932	0	0	0%	0.00	(0.13)	
November 2009		98	100	99%	0.14	0	0	0%	0.00	(0.09)	
October 2009		118	124	99%	0.2146	0	0	0%	0.00	(0.01)	
September 2009		97	101	99%	0.195	0	0	0%	0.00	(0.03)	
August 2009		125	129	99%	0.1733	0	0	0%	0.00	(0.06)	
July 2009		98	105	99%	0.2494	0	0	0%	0.00	0.05	
June 2009		100	110	99%	0.2875	0	0	0%	0.00	0.13	
May 2009		252	260	99%	0.1727	0	0	0%	0.00	(0.06)	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85		April 2010	1566	1642	93%	0.2101	0	0	0%	0.00	(0.37)
	March 2010	1685	1768	96%	0.2115	0	0	0%	0.00	(0.36)	
	February 2010	1600	1687	93%	0.2212	0	0	0%	0.00	(0.35)	
	January 2010	1730	1803	97%	0.1971	0	0	0%	0.00	(0.39)	
	December 2009	1627	1718	99%	0.224	0	0	0%	0.00	(0.34)	
November 2009	1559	1618	98%	0.1874	0	0	0%	0.00	(0.40)		

	October 2009	1891	1965	95%	0.1904	0	0	0%	0.00	(0.40)	
	September 2009	1635	1705	96%	0.1984	0	0	0%	0.00	(0.38)	
	August 2009	1767	1851	97%	0.2081	0	0	0%	0.00	(0.37)	
	July 2009	1808	1875	93%	0.1856	0	0	0%	0.00	(0.40)	
	June 2009	1792	1846	91%	0.1685	0	0	0%	0.00	(0.43)	
	May 2009	1753	1791	97%	0.1441	0	0	0%	0.00	(0.45)	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	April 2010	143	145	95%	0.1166	0	0	0%	0.00	(0.11)	
	March 2010	141	144	95%	0.1428	0	0	0%	0.00	(0.09)	
	February 2010	115	119	95%	0.1802	0	0	0%	0.00	(0.05)	
	January 2010	197	198	96%	0.0709	0	0	0%	0.00	(0.14)	
	December 2009	166	171	95%	0.1685	0	0	0%	0.00	(0.07)	
	November 2009	129	129	96%	0	0	0	0%	0.00	(0.16)	
	October 2009	197	198	96%	0.0709	0	0	0%	0.00	(0.14)	
	September 2009	138	141	96%	0.1443	0	0	0%	0.00	(0.09)	
	August 2009	194	201	95%	0.1833	0	0	0%	0.00	(0.05)	
	July 2009	168	169	96%	0.0767	0	0	0%	0.00	(0.14)	
	June 2009	164	164	97%	0	0	0	0%	0.00	(0.16)	
	May 2009	221	223	98%	0.0943	0	0	0%	0.00	(0.13)	
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	April 2010	1.14513889	2	99%	0.502777778	0	0	0%	0.00	(1.28)
		March 2010	3.144444444	4	98%	0.173611111	0	0	0%	0.00	(0.64)
February 2010		3.483333333	8	97%	0.402777778	0	0	0%	0.00	(1.69)	
January 2010		3.355555556	6	99%	0.354166667	0	0	0%	0.00	(1.32)	
December 2009		0.08263889	1	97%	0	0	0	0%	0.00	(2.75)	
November 2009		1.534722222	3	100%	0.365972222	0	0	0%	0.00	(1.47)	
October 2009		2.824305556	6	99%	0.392361111	0	0	0%	0.00	(1.59)	
September 2009		1.438888889	3	98%	0.386805556	0	0	0%	0.00	(1.56)	
August 2009		5.452083333	4	97%	1.904166667	0	0	0%	0.00	1.09	
July 2009		1.906944444	5	99%	0.410416667	0	0	0%	0.00	(1.86)	
June 2009		1.778472222	3	100%	0.413194444	0	0	0%	0.00	(1.22)	
May 2009		1.605555556	2	99%	0.059027778	0	0	0%	0.00	(0.59)	
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	April 2010	24.52222222	359	13:44	0.120138889	0	0	00:00	0.00	(2.59)	
	March 2010	19.9	340	18:52	0.06875	0	0	00:00	0.00	(2.65)	
	February 2010	13.85069444	297	10:27	0.067361111	0	0	00:00	0.00	(2.72)	
	January 2010	26.83888889	333	13:25	0.359722222	0	0	00:00	0.00	(2.52)	
	December 2009	14.0215278	242	01:59	0.106944444	0	0	00:00	0.00	(2.65)	
	November 2009	90.39861111	307	12:17	3.540972222	0	0	00:00	0.00	(1.23)	
	October 2009	50.20694444	333	11:18	1.016666667	0	0	00:00	0.00	(2.10)	
	September 2009	27.63333333	272	11:31	0.127777778	0	0	00:00	0.00	(2.39)	
	August 2009	46.6201389	253	08:43	0.451388889	0	0	00:00	0.00	(1.89)	
	July 2009	26.95625	286	09:09	0.102777778	0	0	00:00	0.00	(2.43)	
	June 2009	41.43125	264	14:14	0.272916667	0	0	00:00	0.00	(2.06)	
	May 2009	39.45416667	326	19:16	0.172222222	0	0	00:00	0.00	(2.27)	
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	April 2010	1106	40736	01:38	0.1625	0	0	00:00	0.00	0.00	
	March 2010	1041	43053	01:24	0.1536	0	0	00:00	0.00	0.00	
	February 2010	1052	35707	01:07	0.1691	0	0	00:00	0.00	0.00	
	January 2010	1055	37936	01:56	0.1644	0	0	00:00	0.00	0.00	
	December 2009	878	36953	01:23	0.1523	0	0	00:00	0.00	0.00	
	November 2009	1080	37175	07:04	0.168	0	0	00:00	0.00	0.00	
	October 2009	1098	40862	03:37	0.1617	0	0	00:00	0.00	0.00	
	September 2009	1106	40036	02:26	0.1639	0	0	00:00	0.00	0.00	
	August 2009	974	38911	04:25	0.1562	0	0	00:00	0.00	0.00	
	July 2009	1061	39074	02:16	0.1625	0	0	00:00	0.00	0.00	
	June 2009	1104	39401	03:46	0.165	0	0	00:00	0.00	0.00	

	May 2009	1057	36767	02:54	0.1671	0	0	00:00	0.00	0.00	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	April 2010	18961	40736	3%	0.4988	0	0	0%	0.00	0.00	
	March 2010	19032	43053	2%	0.4966	0	0	0%	0.00	0.00	
	February 2010	15114	35707	3%	0.4941	0	0	0%	0.00	0.00	
	January 2010	15782	37936	3%	0.4929	0	0	0%	0.00	0.00	
	December 2009	15132	36953	2%	0.4917	0	0	0%	0.00	0.00	
	November 2009	15815	37175	3%	0.4944	0	0	0%	0.00	0.00	
	October 2009	17647	40862	3%	0.4953	0	0	0%	0.00	0.00	
	September 2009	16876	40036	3%	0.4938	0	0	0%	0.00	0.00	
	August 2009	16407	38911	3%	0.4938	0	0	0%	0.00	0.00	
	July 2009	15788	39074	3%	0.4907	0	0	0%	0.00	0.00	
	June 2009	16397	39401	3%	0.4929	0	0	0%	0.00	0.00	
	May 2009	15973	36767	3%	0.4957	0	0	0%	0.00	0.00	
	PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	April 2010	2	8	47%	0.433	0	0	0%	0.00	0.00
		March 2010	4	11	44%	0.481	0	0	0%	0.00	0.00
February 2010		8	15	42%	0.4989	0	0	0%	0.00	0.00	
January 2010		6	10	42%	0.4899	0	0	0%	0.00	0.00	
December 2009		1	3	41%	0.4714	0	0	0%	0.00	0.00	
November 2009		3	8	43%	0.4841	0	0	0%	0.00	0.00	
October 2009		6	13	43%	0.4985	0	0	0%	0.00	0.00	
September 2009		3	6	42%	0.5	0	0	0%	0.00	0.00	
August 2009		4	13	42%	0.4615	0	0	0%	0.00	0.00	
July 2009		5	8	40%	0.4841	0	0	0%	0.00	0.00	
June 2009		3	5	42%	0.4899	0	0	0%	0.00	0.00	
May 2009		2	9	43%	0.4157	0	0	0%	0.00	0.00	
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95		April 2010	237	237	25%	0	0	0	0%	0.00	(0.16)
		March 2010	244	244	36%	0	0	0	0%	0.00	(0.16)
	February 2010	179	179	53%	0	0	0	0%	0.00	(0.16)	
	January 2010	340	340	60%	0	0	0	0%	0.00	(0.16)	
	December 2009	274	274	33%	0	0	0	0%	0.00	(0.16)	
	November 2009	223	223	38%	0	0	0	0%	0.00	(0.16)	
	October 2009	303	303	46%	0	0	0	0%	0.00	(0.16)	
	September 2009	228	229	50%	0.0659	0	0	0%	0.00	(0.14)	
	August 2009	301	301	31%	0	0	0	0%	0.00	(0.16)	
	July 2009	259	259	63%	0	0	0	0%	0.00	(0.16)	
	June 2009	252	252	60%	0	0	0	0%	0.00	(0.16)	
	May 2009	471	471	22%	0	0	0	0%	0.00	(0.16)	
	PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	April 2010	1163	1163	100%	0	0	0	0%	0.00	(0.16)
		March 2010	1277	1277	100%	0	0	0	0%	0.00	(0.16)
February 2010		1200	1206	100%	0.0704	0	0	0%	0.00	(0.14)	
January 2010		1286	1286	100%	0	0	0	0%	0.00	(0.16)	
December 2009		1191	1191	100%	0	0	0	0%	0.00	(0.16)	
November 2009		1107	1107	100%	0	0	0	0%	0.00	(0.16)	
October 2009		1429	1429	100%	0	0	0	0%	0.00	(0.16)	
September 2009		1187	1189	100%	0.041	0	0	0%	0.00	(0.15)	
August 2009		1369	1369	100%	0	0	0	0%	0.00	(0.16)	
July 2009		1332	1332	100%	0	0	0	0%	0.00	(0.16)	
June 2009		1358	1359	100%	0.0271	0	0	0%	0.00	(0.16)	
May 2009		1307	1307	100%	0	0	0	0%	0.00	(0.16)	
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95		April 2010	7145	7145	100%	0	0	0	0%	0.00	(0.16)
		March 2010	7843	7847	100%	0.0226	0	0	0%	0.00	(0.16)
	February 2010	7058	7061	100%	0.0206	0	0	0%	0.00	(0.16)	
	January 2010	6754	6754	100%	0	0	0	0%	0.00	(0.16)	

	December 2009	8230	8232	100%	0.0156	0	0	0%	0.00	(0.16)
	November 2009	7946	7946	100%	0	0	0	0%	0.00	(0.16)
	October 2009	8632	8632	100%	0	0	0	0%	0.00	(0.16)
	September 2009	9117	9151	100%	0.0608	0	0	0%	0.00	(0.15)
	August 2009	9793	9793	100%	0	0	0	0%	0.00	(0.16)
	July 2009	13833	13834	100%	0.0085	0	0	0%	0.00	(0.16)
	June 2009	12667	12669	100%	0.0126	0	0	0%	0.00	(0.16)
	May 2009	12433	12433	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	April 2010	90	90	100%	0	0	0	0%	0.00	(0.33)
	March 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
	February 2010	81	81	100%	0	0	0	0%	0.00	(0.33)
	January 2010	97	97	100%	0	0	0	0%	0.00	(0.33)
	December 2009	99	99	100%	0	0	0	0%	0.00	(0.33)
	November 2009	85	86	100%	0.1072	0	0	0%	0.00	(0.29)
	October 2009	79	79	100%	0	0	0	0%	0.00	(0.33)
	September 2009	79	80	100%	0.1111	0	0	0%	0.00	(0.29)
	August 2009	74	75	100%	0.1147	0	0	0%	0.00	(0.29)
	July 2009	78	81	100%	0.1889	0	0	0%	0.00	(0.21)
	June 2009	92	92	100%	0	0	0	0%	0.00	(0.33)
	May 2009	88	88	100%	0	0	0	0%	0.00	(0.33)
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	April 2010	1180	1197	100%	0.1183	0	0	0%	0.00
March 2010		1135	1151	100%	0.1171	0	0	0%	0.00	(0.29)
February 2010		1002	1015	100%	0.1124	0	0	0%	0.00	(0.29)
January 2010		1138	1154	100%	0.1169	0	0	0%	0.00	(0.29)
December 2009		1145	1155	100%	0.0926	0	0	0%	0.00	(0.30)
November 2009		1093	1099	99%	0.0737	0	0	0%	0.00	(0.32)
October 2009		1102	1113	100%	0.0989	0	0	0%	0.00	(0.30)
September 2009		993	1008	99%	0.1211	0	0	0%	0.00	(0.28)
August 2009		1006	1020	99%	0.1163	0	0	0%	0.00	(0.29)
July 2009		1096	1109	96%	0.1076	0	0	0%	0.00	(0.29)
June 2009		1046	1055	100%	0.092	0	0	0%	0.00	(0.30)
May 2009		1029	1047	100%	0.13	0	0	0%	0.00	(0.28)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9		April 2010	1021	1021	99%	0	0	0	0%	0.00
	March 2010	1246	1246	99%	0	0	0	0%	0.00	(0.33)
	February 2010	1093	1093	99%	0	0	0	0%	0.00	(0.33)
	January 2010	1254	1254	99%	0	0	0	0%	0.00	(0.33)
	December 2009	1039	1046	99%	0.0815	0	0	0%	0.00	(0.31)
	November 2009	777	783	99%	0.0872	0	0	0%	0.00	(0.31)
	October 2009	865	865	99%	0	0	0	0%	0.00	(0.33)
	September 2009	924	924	99%	0	0	0	0%	0.00	(0.33)
	August 2009	874	874	99%	0	0	0	0%	0.00	(0.33)
	July 2009	1026	1026	99%	0	0	0	0%	0.00	(0.33)
	June 2009	1111	1111	99%	0	0	0	0%	0.00	(0.33)
	May 2009	953	953	98%	0	0	0	0%	0.00	(0.33)
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	April 2010	1	1	100%	0	0	0	0%	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
February 2010		2	2	100%	0	0	0	0%	0.00	(0.33)
January 2010		0	0	100%	0	0	0	0%	0.00	0.00
December 2009		0	0	99%	0	0	0	0%	0.00	0.00
November 2009		0	0	99%	0	0	0	0%	0.00	0.00
October 2009		1	1	100%	0	0	0	0%	0.00	(0.33)
September 2009		0	0	100%	0	0	0	0%	0.00	0.00
August 2009	2	2	100%	0	0	0	0%	0.00	(0.33)	

	July 2009	0	0	100%	0	0	0	0%	0.00	0.00
	June 2009	0	0	100%	0	0	0	0%	0.00	0.00
	May 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2009	0	0	0%	0	0	0	0%	0.00	0.00
	May 2009	0	0	100%	0	0	0	0%	0.00	0.00
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	April 2010	5	5	0%	0	0	0	0%	0.00
March 2010		6	6	0%	0	0	0	0%	0.00	(0.33)
February 2010		5	5	0%	0	0	0	0%	0.00	(0.33)
January 2010		4	4	0%	0	0	0	0%	0.00	(0.33)
December 2009		2	2	0%	0	0	0	0%	0.00	(0.33)
November 2009		4	4	100%	0	0	0	0%	0.00	(0.33)
October 2009		4	4	0%	0	0	0	0%	0.00	(0.33)
September 2009		3	3	0%	0	0	0	0%	0.00	(0.33)
August 2009		7	7	0%	0	0	0	0%	0.00	(0.33)
July 2009		3	3	0%	0	0	0	0%	0.00	(0.33)
June 2009		2	2	0%	0	0	0	0%	0.00	(0.33)
May 2009		3	3	0%	0	0	0	0%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		April 2010	30	31	100%	0.1767	0	0	0%	0.00
	March 2010	31	31	100%	0	0	0	0%	0.00	(0.53)
	February 2010	33	33	100%	0	0	0	0%	0.00	(0.53)
	January 2010	35	35	100%	0	0	0	0%	0.00	(0.53)
	December 2009	34	34	100%	0	0	0	0%	0.00	(0.53)
	November 2009	69	69	100%	0	0	0	0%	0.00	(0.53)
	October 2009	28	28	100%	0	0	0	0%	0.00	(0.53)
	September 2009	46	47	100%	0.1443	0	0	0%	0.00	(0.45)
	August 2009	29	29	100%	0	0	0	0%	0.00	(0.53)
	July 2009	50	50	100%	0	0	0	0%	0.00	(0.53)
	June 2009	63	64	100%	0.124	0	0	0%	0.00	(0.47)
	May 2009	48	48	100%	0	0	0	0%	0.00	(0.53)
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	April 2010	100.095139	8130	97%	0.068055556	0	0	0%	0.00
March 2010		79.9951389	9077	100%	0.019444444	0	0	0%	0.00	(2.89)
February 2010		91.4097222	7975	100%	0.075	0	0	0%	0.00	(2.86)
January 2010		114.722222	8226	100%	0.102083333	0	0	0%	0.00	(2.83)
December 2009		174.746528	10635	100%	0.096527778	0	0	0%	0.00	(2.80)
November 2009		220.830556	10093	100%	0.095833333	0	0	0%	0.00	(2.74)
October 2009		194.513194	10704	100%	0.095833333	0	0	0%	0.00	(2.78)
September 2009		232.863194	11535	98%	0.079166667	0	0	0%	0.00	(2.76)
August 2009		260.565278	11661	100%	0.06875	0	0	0%	0.00	(2.73)
July 2009		340.204861	15093	100%	0.055555556	0	0	0%	0.00	(2.73)
June 2009		394.920139	14796	98%	0.075694444	0	0	0%	0.00	(2.68)
May 2009		302.513194	13237	100%	0.075	0	0	0%	0.00	(2.73)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting		April 2010	3973	3973	00:18	0	171104	171104	00:00	0.00
	March 2010	4117	4117	00:13	0	184578	184578	00:00	0.00	0.00

Completions All Parity	February 2010	4149	4149	00:17	0	181909	181909	00:00	0.00	0.00	
	January 2010	4364	4364	00:20	0	181846	181846	00:00	0.00	0.00	
	December 2009	4253	4253	00:24	0	183105	183105	00:00	0.00	0.00	
	November 2009	4241	4242	00:32	0.0154	208601	208601	00:00	0.00	0.00	
	October 2009	4785	4785	00:26	0	201944	201944	00:00	0.00	0.00	
	September 2009	4346	4347	00:29	0.0152	190128	190128	00:00	0.00	0.00	
	August 2009	4402	4402	00:32	0	187943	187943	00:00	0.00	0.00	
	July 2009	4462	4462	00:32	0	226531	226531	00:00	0.00	0.00	
	June 2009	4227	4241	00:38	0.0574	225339	225339	00:00	0.00	0.00	
	May 2009	4027	4027	00:33	0	205467	205467	00:00	0.00	0.00	
	PO-8A Jeopardy Notice Interval Non-Designed Services Parity	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
		March 2010	0	0	100%	0	0	0	0%	0.00	0.00
February 2010		0	0	100%	0	0	0	0%	0.00	0.00	
January 2010		0	0	100%	0	0	0	0%	0.00	0.00	
December 2009		0	0	100%	0	0	0	0%	0.00	0.00	
November 2009		0	0	100%	0	0	0	0%	0.00	0.00	
October 2009		4	1	100%	0	28	22	127%	-1.44	(1.87)	
September 2009		5	1	100%	0	34	32	106%	-1.58	(1.96)	
August 2009		0	1	100%	0	59	48	123%	0.79	(0.66)	
July 2009		0	0	100%	0	0	0	0%	0.00	0.00	
June 2009		0	0	100%	0	0	0	0%	0.00	0.00	
May 2009		0	0	100%	0	0	0	0%	0.00	0.00	
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	April 2010	314	69	0	5.24	21	30	1	-29.55	(18.96)	
	March 2010	290	77	0	2.68	38	33	1	-6.23	(4.79)	
	February 2010	189	50	0	1.89	40	16	3	-0.57	(1.34)	
	January 2010	218	64	0	1.7	24	31	1	-24.19	(15.70)	
	December 2009	308	85	0	1.87	31	39	1	-23.79	(15.46)	
	November 2009	181	61	0	2.17	43	40	1	-6.90	(5.20)	
	October 2009	232	61	4	2.91	28	22	1	-5.48	(4.33)	
	September 2009	174	63	5	1.7	34	32	1	-3.20	(2.94)	
	August 2009	280	71	0	4.75	59	48	1	-9.39	(6.71)	
	July 2009	168	43	0	2.95	62	45	1	-5.11	(4.11)	
	June 2009	225	66	0	1.84	61	46	1	-6.81	(5.14)	
	May 2009	287	66	0	2.8	70	60	1	-18.59	(12.30)	
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	April 2010	0	0	5	0	0	0	0	0.00	0.00	
	March 2010	0	0	4	0	0	0	0	0.00	0.00	
	February 2010	0	0	4	0	0	0	0	0.00	0.00	
	January 2010	0	0	3	0	0	0	0	0.00	0.00	
	December 2009	0	0	4	0	0	0	0	0.00	0.00	
	November 2009	0	0	3	0	0	0	0	0.00	0.00	
	October 2009	1	1	4	0	28	22	1	0.14	(1.63)	
	September 2009	0	0	3	0	0	0	0	0.00	0.00	
	August 2009	0	1	4	0	59	48	1	0.79	(0.74)	
	July 2009	1	1	4	0	62	45	1	0.16	(1.68)	
	June 2009	4	1	3	0	61	46	1	-1.66	(2.01)	
	May 2009	0	1	4	0	70	60	1	1.21	(0.36)	
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	April 2010	0	1	0	0	7	89	0	0.29	(1.86)	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	1	0	0	16	150	0	0.34	(1.76)	
	October 2009	0	0	1	0	0	0	0	0.00	0.00	

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009

November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009

August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010

March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009

October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009

May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010

December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009

July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010

February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009

November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009

August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
0 April 2010

March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009

October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009

May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010

December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009

July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010

February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

April 2010
March 2010
February 2010
January 2010
December 2009

November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2009
May 2009
0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2009
May 2009

0 April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009



August 2009
July 2009
June 2009
May 2009

Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic

PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent