



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

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February 14, 2025

RE: *Wash. Utils. & Transp. Comm'n v. PacifiCorp, d/b/a Pacific Power & Light Co.*,  
Dockets UE-191024 and UE-230172

TO ALL PARTIES:

On December 14, 2020, the Washington Utilities and Transportation Commission (Commission) entered Final Order 09/07/12 in Docket UE-191024 (Order 09/07/12). Order 09/07/12 adopted a full settlement that, among other things, required PacifiCorp d/b/a Pacific Power & Light Company (PacifiCorp or Company) to file with the Commission annual reports concerning its low-income bill assistance (LIBA) program's status.<sup>1</sup>

On March 19, 2024, the Commission entered Final Order 08/06 in Docket UE-230172 (Order 08/06). Order 08/06 adopted a partial multiparty settlement that, among other things, required PacifiCorp to develop a language access plan prior to filing its next general rate case.<sup>2</sup>

On January 28, 2025, PacificCorp filed with the Commission its LIBA annual report. The Company's LIBA report provided the program's budget, administration costs and structure, enrollment, outreach and communications strategies and efforts, and included information on disconnections, credit and collections data. It also included the Company's language access plan attached as a separate document.

On February 11, 2025, Commission staff (Staff) filed with the Commission a letter indicating that it believes that the filing complies with the Commission's Final Order 09/07/12 and Final Order 08/06.

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<sup>1</sup> *Dockets UE-191024 et.al.*, Order 09/07/12, 123, ¶49

<sup>2</sup> *Dockets UE-230172 et.al.*, Order 08/06, 38, ¶12

The Commission has reviewed the Company's LIBA annual report and finds that the report complies with Order 09/07/12 and Order 08/06.

Jeff Killip  
Executive Director and Secretary