## NW Natural Washington Quarterly COVID Report Dockets U-200281 and UG-200264 COVID-19 Costs, Savings, and Benefits

For the nine months ended September 30, 2020

	OR	OR	OR	OR
<b>COVID Term Sheet Category Itemization:</b>	Q1 2020	Q2 2020	Q3 2020	Total
Direct Costs	9,186	215,406	51,243	275,835
Direct Savings and Benefits**	-	-	(90,907)	(90,907)
Bad Debt Expense Accrued Above Baseline	32,547	51,920	42,790	127,257
Late Payment Fees Not Assessed	28,396	3,432	10,949	42,778
Reconnection Charges*	-	-	-	-
COVID-19 Bill Payment Assistance Program	-	-	-	-

<sup>\*</sup>Were not tracked prior to the approval of the Term Sheet

<sup>\*\*</sup>Were not tracked prior to Term Sheet discussions, Q3 2020 Cost Savings represents YTD savings