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VIA ECFS

MAY 2 7 2020

STATE OF WASH. UTIL. & TRANSP. COMMISSION

May 18, 2020

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554 Craig J. Brown Suite 250 1099 New York Avenue, N.W. Washington, DC 20001 Phone 303-992-2503 Facsimile 303-896-1107

Assistant General Counsel

RECEIVED MAY 2:7 2020 WASH. UT. & TP. COMM

Re: Amendment - Section 63.71 Application of Level 3 Telecom For Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Grandfather the Provision of Enterprise SIP Trunking – WC Docket No. 20-33

Dear Ms. Dortch:

By this letter, CenturyLink amends its application seeking to grandfather the provision of Enterprise SIP Trunking, filed on January 29, 2020 in the above-referenced docket (Application).

CenturyLink amends the Application by requesting an effective date of June 30, 2020 and clarifying that the application seeks to grandfather the Affected Service, and not to discontinue the service at this time. A copy of the Notice of clarification to Customers, mailed on April 22, 2020 is attached hereto.

Please contact me should you have any questions.

Sincerely,

/s/ Craig J. Brown

Copy (via email) to: Kimberly Jackson (<u>Kimberly.Jackson@fcc.gov</u>) Copy via First-Class U.S. Mail, Postage Prepaid, Certificate of Service ATTACHMENT A



100 CenturyLink Drive Monroe, Louisiana 71203

BAN

»

DATE

«Customer_name» «Address_1» «Address_2» «Address_3» «City», «State» «Zip»

Important Notice Regarding the Planned Grandfathering of Enterprise SIP Trunking Provided by Level 3 Telecom, a CenturyLink Company

Billing Account Number: «

Dear «Customer contact name»:

On January 27, 2020, Level 3 Telecom notified you by letter of its intent to grandfather its Enterprise SIP Trunking service. This letter corrects an error in the January 27th notice and replaces and supersedes that notice.

At CenturyLink, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore we are writing to inform you that CenturyLink is grandfathering the Enterprise Session Initiation Protocol (SIP) Trunking product offered by its Level 3 Telecom affiliates in Alabama, Arkansas, Arizona, California, Colorado, Connecticut, the District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Mississippi, Missouri, North Carolina, Nebraska, New Jersey, New Mexico, Nevada, New York, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, and Wisconsin. This action is necessary because the equipment associated with this service has been discontinued by the manufacturer and is no longer supported.

Enterprise SIP Trunking is a Voice over Internet Protocol (VoIP) service that allows the sharing of SIP call paths across two redundant IP-PBX platforms and provides bi-directional Business Continuity and Disaster Recovery functionality.

As of June 30, 2020, or as soon after that date as authorized by the Federal Communications Commission and relevant state regulatory commissions, Level 3 Telecom's Enterprise SIP Trunking product will no longer be available to new customers or for new orders from existing customers. Service to existing customers of this service will be grandfathered as follows:

- Existing contracts for this service will not be renewed.
- Customers with a contract may retain this service on a month-to-month basis once that contract expires.

Please be aware that there are various options to replace your current service with an alternate CenturyLink service. For example, CenturyLink's Voice Complete service would be an ideal replacement if you have three or more locations that will share unlimited Concurrent Call Pathways (CCPs) and it supports a hybrid environment of TDM or IP handoffs. If you are looking for additional feature packages, IQ SIP would be a great fit. IQ SIP offers up to 120,000 shared CCPs with an enhanced portal experience.

Functional Component	IQ SIP	Voice Complete
Customer Size Sweet Spot	10-500 employees	500+ employees
Max Call Paths	200,000	Unlimited
Shared Call Paths	\checkmark	✓
Local and LD/National Calling	\checkmark	\checkmark
Switched TF/Freephone	✓	✓
International Origination	Not Available	✓
International Termination	\checkmark	×
		US, UK, France, Germany,
Countries Supported	United States Only	Belgium, Netherlands
Managed SBC Provided	 ✓ (available with data bundle) 	Not Available
Geographically independent TNs	\checkmark	✓
Failover Protection Included	\checkmark	✓
PRI Handoff	\checkmark	✓ (native)
Self-Service Portal	\checkmark	✓
TN and CCP Ordering in the Portal	✓ (near real time)	\checkmark
Voice Encryption/TLS		Not Available
Nomadic 911 self-service in Portal	✓	 ✓

You are encouraged to migrate now to another CenturyLink service, to avoid risk of business disruption due to network service unavailability if the equipment should go down.

We understand that this is an inconvenience, but we are confident that our team can seamlessly manage the entire process to provide your business with a better communications solution.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated grandfathering of the Enterprise SIP Trunking product. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We would like to work with you as soon as possible to ensure we update your service and continue our valued relationship, so please contact your account manager or our toll-free

customer service number 800-871-9244 to speak with a sales contact for options that are available to you.

Thank you for your cooperation and prompt attention to this notice.

Sincerely,

CenturyLink 800-871-9244 (Toll Free Number) www.CenturyLink.com

N-20-xxx

The following statement is required by the FCC:

The FCC will normally authorize this proposed reduction or impairment of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment of service. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom, a CenturyLink Company. Comments should include specific information about the impact of this proposed reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing SECTION 63.71 APPLICATION (letter amendment) to be:

- 1) Filed with the Secretary of the FCC via ECFS;
- Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory
 Authority for the Tribal Nations listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense¹.

Marjorie Herlth

May 18, 2020

¹ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

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Ned Lamont

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Connecticut Public Utilities Regulatory Authority 10 Franklin Square New Britain, CT 06051

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Public Utilities Commission of Nevada 1150 E. William Street Carson City, NV 89701-3109

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Michelle Lujan Grisham Office of the Governor 490 Old Santa Fe Trail, Room 400 Santa Fe, NM 87501 New Mexico Public Regulation Commission Attn: Mr. Mike Ripperger 1120 Paseo de Peralta P. O. Box 1269 Santa Fe, NM 87504

Andrew M. Cuomo Office of the Governor NYS State Capitol Building Albany, NY 12224 New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350 Roy Cooper Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

Mike DeWine

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Columbus, OH 43215-6117

77 South High Street

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Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

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Tom Wolf Office of the Governor 508 Main Capitol Building Harrisburg, PA 17120 Pennsylvania Public Utility Commission P. O. Box 3265 Harrisburg, PA 17105-3265

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Greg Abbott Office of the Governor P. O. Box 12428 Austin, TX 78711-2428 Tennessee Regulatory Authority 502 Deaderick Street, 4th Floor Nashville, TN 37243

Public Utility Commission of Texas 1701 N. Congress Avenue P. O. Box 13326 Austin, TX 78711-3326

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Jay Inslee Office of the Governor P. O. Box 40002 Olympia, WA 98504-0002 Washington Utilities and Transportation CommissionP. O. Box 47250Olympia, WA 98504-7250

Tony Evers Office of the Governor 115 East Capitol Madison, WI 53702 Public Service Commission of Wisconsin P. O. Box 7854 Madison, WI 53707-7854 Phil Bryant Office of the Governor P. O. Box 139 Jackson, MS 39205

Office of the Governor

P. O. Box 142220

350 North State Street, Suite 200

Salt Lake City, UT 84114-2220

Gary Herbert

Mississippi Public Service Commission 501 N. West Street, Suite 201A Woolfolk Building Jackson, MS 39201-1174

Public Service Commission of Utah Heber M. Wells Building 160 East 300 South Salt Lake City, UT 84111

Minnesota Chippewa Tribe – Grand Portage Band Beth Drost PO Box 428 Grand Portage MN 55606 Prairie Island Indian Community in the State of Minnesota Daniel Derudder Blank Johnson 5636 Sturgeon Lake Rd. Welch MN 55089

Puyallup Tribe of the Puyallup Reservation Angel Robertiello 3009 E. Portland Ave. Tacoma WA 98404-4926 Shakopee Mdewakanton Sioux Community of Minnesota Dawn Blanchard 2330 Sioux Trail NW Prior Lake MN 55372

Department of Defense Chief Information Officer Pentagon Washington, DC 20301 Quechan Tribe of the Fort Yuma Indian Reservation

Tohono O'odham Nation of Arizona Tonto Apache Tribe of Arizona Yavapai-Apache Nation of the Camp Verde Indian Reservation Yavapai-Prescott Indian Tribe Nez Perce Tribe Seminole Tribe of Florida (Big Cypress and Brighton Reservations) Shoshone-Bannock Tribes of the Fort Hall Reservation Southern Ute Indian Tribe of the Southern Ute Reservation, CO Ute Mountain Ute Tribe Coushatta Tribe of Louisiana Grand Traverse Band of Ottawa and Chippewa Indians, Michigan

Iowa Tribe of Kansas and Nebraska

Jena Band of Choctaw Indians

Kickapoo Tribe of Indians of the Kickapoo Reservation in Kansas

Prairie Band Potawatomi Nation

Sac and Fox Nation of Missouri in Kansas and Nebraska Sault Ste. Marie Tribe of Chippewa Indians, Michigan Tunica-Biloxi Indian Tribe Lower Sioux Indian Community in the State of Minnesota Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake) Minnesota Chippewa Tribe - Fond du Lac Band Minnesota Chippewa Tribe - Grand Portage Band Minnesota Chippewa Tribe - Leech Lake Band Minnesota Chippewa Tribe - Leech Lake Band Minnesota Chippewa Tribe - Mille Lacs Band Minnesota Chippewa Tribe - White Earth Band Minnesota Chippewa Tribe, Minnesota (Bois Forte Band (Nett Lake); Fond du Lac Band; Grand Portage Band; Leech Lake Band; Mille Lacs Band; White Earth Band) Prairie Island Indian Community in the State of Minnesota

Red Lake Band of Chippewa Indians Upper Sioux Community, Minnesota Omaha Tribe of Nebraska Winnebago Tribe of Nebraska Kewa Pueblo, New Mexico (Pueblo of Santo Domingo) Pueblo of Acoma, New Mexico Pueblo of Cochiti, New Mexico Pueblo of Isleta, New Mexico Pueblo of Isleta, New Mexico Pueblo of Picuris, New Mexico Pueblo of Pojoaque, New Mexico Pueblo of San Felipe, New Mexico Pueblo of San Ildefonso, New Mexico Pueblo of Santia, New Mexico Pueblo of Santia, New Mexico

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Pueblo of Taos, New Mexico Pueblo of Tesuque, New Mexico Pueblo of Zia, New Mexico Coquille Indian Tribe Cow Creek Band of Umpqua Tribe of Indians Gila River Indian Community of the Gila River Indian Reservation Lower Brule Sioux Tribe of the Lower Brule Reservation, SD Burns Paiute Tribe Confederated Tribes of Warm Springs Confederated Tribes of the Grand Ronde Community of Oregon Confederated Tribes of Siletz Indians of Oregon

Confederated Tribes of the Umatilla Indian Reservation

Klamath Tribes

Las Vegas Tribe of Paiute Indians of the Las Vegas Indian Colony Shoshone-Paiute Tribes of the Duck Valley Reservation Confederated Tribes and Bands of the Yakama Nation

Confederated Tribes of the Chehalis Reservation Confederated Tribes of the Colville Reservation Cowlitz Indian Tribe Hoh Indian Tribe Jamestown S'Klallam Tribe Lower Elwha Tribal Community Lummi Tribe of the Lummi Reservation Makah Indian Tribe of the Makah Indian Reservation Muckleshoot Indian Tribe Nisqually Indian Tribe Port Gamble S'klallam Tribe Puyallup Tribe of the Puyallup Reservation Quileute Tribe of the Quileute Reservation **Ouinault Indian Nation** Skokomish Indian Tribe **Snoqualmie Indian Tribe** Spokane Tribe of the Spokane Reservation Squaxin Island Tribe of the Squaxin Island Reservation Suguamish Indian Tribe of the Port Madison Reservation Confederated Tribes of the Colville Reservation Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, Wisconsin Forest County Potawatomi Community, Wisconsin Ho-Chunk Nation of Wisconsin

Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin

Lac du Flambeau Band of Lake Superior Chippewa Indians of the Lac du Flambeau Reservation of Wisconsin

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Oneida Nation

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