

**From:** [Kim Miller](#)  
**To:** [UTC DL Records Center](#)  
**Subject:** Docket No. TC-160821  
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## Utilities and Transit Commission

I am responding to a request for public comment regarding the Jolly Trolley application for forbearance under the above docket number.

I have lived in Friday Harbor for more than 20 years and am well acquainted with all the transportation options available to us on the island. I have to tell you I love the Jolly Trolley bus, personnel, and service that has recently become available to us. The trolley itself is truly a beautiful vehicle that enhances our unique island feel and experience. I regularly host visitors to the island and I recommend the Jolly Trolley to them as something they should experience as they learn about and travel about the island. Not only is the trolley attractive and comfortable, but it fits in well with the town and island character. In addition, they provide a tour experience unlike anything else available. Believe me, the difference in the experience in riding the Jolly Trolley and riding a shuttle bus is a stark and meaningful one. And it is an experience that tourists choose to use because of its unique and special characteristics. My visitors who use the service just love the ability to get on or off the trolley depending on the location and to use it as the way to travel between the many locations on the island that everyone wants to see. And on top of a unique transit experience that my friends all love - they also provide information on the local history and attractions that is just not available in other transit alternatives.

It seems to me that your responsibility to grant the requested forbearance goes to the heart of what your commission should be supporting for what is fast becoming a true community asset. I hope you will take my input to heart and support and protect the Jolly Trolley service as is your job.

Thanks so much for taking the time to consider what I have to say.

Kim Miller