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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION In the Matter of Determining) the Proper Carrier) Classification of, and) Complaint for Penlites) Docket TE-151667	
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the Proper Carrier) Classification of, and) Complaint for Penlites) Docket TE-151667	
5 Classification of, and) Complaint for Penlites) Docket TE-151667	
6 against:)	,
7 BLESSED LIMOUSINE INC.	
8	-
9 BRIEF ADJUDICATIVE PROCEEDING, VOLUME I	
10 Pages 1 - 93	
11 ADMINISTRATIVE LAW JUDGE RAYNE PEARSON	
12	-
13	
1:35 P.M. 14	
NOVEMBER 19, 2015 15	
16	
Washington Utilities and Transportation Commis 17 1300 South Evergreen Park Drive Southwest Olympia, Washington 98504-7250	
Olympia, Wasnington 98504-7250	
19	
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1	APPEARANCES
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18	
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21	
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OLYMPIA, WASHINGTON; NOVEMBER 19, 2015 1:35 A.M. -000-JUDGE PEARSON: Good afternoon. Today is Thursday, November 19th, 2015, and the time is 1:30 p.m. This is Docket TE-151667, which is captioned "In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties 10 against: Blessed Limousine, Inc." My name is Rayne Pearson, I am the administrative law judge presiding 12 over today's brief adjudicative proceeding. 13 So let's start by taking appearances from both 14 parties and then we will talk about how we are going to proceed. Mr. O'Connell, if you just want to give a 15 16 brief appearance. MR. O'CONNELL: Thank you, Your Honor. 17 My name is Andrew J. O'Connell, Assistant 18 Attorney General, representing Commission Staff. I am 19 20 joined, to my right, by Ms. Pam Smith. JUDGE PEARSON: Thank you. 21 22 And, Mr. Bagby, if you can state your first 23 and last name, spelling your last name, and provide 24 your address, telephone number, and e-mail address. 25 MR. BAGBY: Clussie Bagby, (206)



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that you understand what we are doing here today and

how we are going to proceed.

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MR. O'CONNELL: Your Honor? JUDGE PEARSON: Yes. MR. O'CONNELL: May I jump in just for a moment? JUDGE PEARSON: Sure. 8 MR. O'CONNELL: Before we get started with the hearing, I feel like as an officer of the 10 Court, I have a duty to inform Your Honor on the record that I have had contact with Mr. Bagby. As I 12 stated when we were off the record, I think he and I 13 would both agree that I have been a bit annoying in 14 asking about whether he has retained an attorney to represent him in this matter and asking if I could 15 16 speak with that attorney. 17 I have not to this point been given a name or any contact information, but Mr. Bagby has explained, 18 every time I have asked, that he has not yet retained 19 20 an attorney to represent him in this matter, but was looking into retaining one. He expressed a desire to 21 22 do so if he was unable to resolve this matter before 23 this hearing with Staff. 24 Again, I have not been given a name or phone

number for any attorney, but he did indicate to me

579-5911, info@blessedlimo.net. JUDGE PEARSON: Okay. And your address? MR. BAGBY: 3932 - 62nd Avenue Court East, Fife, Washington. JUDGE PEARSON: Okay. Thank you. So this is a classification hearing that was brought by the Commission based on Staff's findings 8 that you were conducting business as charter party or excursion service carrier without required certificate 10 from the Commission. If we determine here today that you are conducting such business, then we will issue 12 an order requiring you to cease and desist those 13 operations, unless and until you obtain a certificate 14 from the Commission 15 We also have a complaint for penalties. 16 That's somewhat of a separate issue. The complaint 17 for penalties alleges that you have in fact engaged in 18 activities as a charter party or excursion service 19 carrier. Today is an evidentiary hearing to consider 20 whether you should be classified as a charter party or 21 excursion service carrier and whether the penalties 22 are appropriate. 23 So I will go into a little more detail than I 24 usually would in a hearing where both parties are 25 represented by attorneys, because I want to be sure



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1	that he intended to ask for a continuance of this
2	hearing so that he could determine whether he needed
3	to get an attorney. Each time I did express my
4	agreement, that I thought it was appropriate for him
5	to retain an attorney. As of today, I do not see that
6	there is an attorney with Mr. Bagby. I wanted to make
7	that information clear to Your Honor and clear for the
8	record.
9	JUDGE PEARSON: Okay. I appreciate
10	that. I had not yet gotten to that yet, but off of
11	the record, Mr. Bagby did request a continuance today,
12	which I denied, and we will be going forward and
13	proceeding with Mr. Bagby representing himself today.
14	MR. BAGBY: What's an appeal process?
15	What's the process of an appeal?
16	JUDGE PEARSON: That is actually it
17	will be explained in the last page of the order that $\ensuremath{\mathtt{I}}$
18	issue, but there is 20 days from the date that the
19	order is issued to request review of the order.
20	MR. BAGBY: Okay.
21	JUDGE PEARSON: Okay?
22	MR. BAGBY: Yes, ma'am.
23	JUDGE PEARSON: So the applicable law
24	here is RCW 81.70.220, which provides that it is
25	illegal to engage in the business of charter party

carrier or excursion service carrier of passengers over any public highway within the state of Washington without first having obtained a certificate from the Commission to do so or having registered as interstate

So for the purposes of this section, engaging in the business of a charter party carrier or excursion service carrier includes advertising or soliciting, offering, or entering into an agreement to provide such service.

And the definition of a charter party carrier includes every person engaged in the transportation over any public highways in this state of a group of persons who, pursuant to a common purpose and under a single contract, require the use of a motor vehicle to travel together, as a group, to a specified destination or for a particular itinerary, either agreed upon in advance or modified by the charter group after leaving the place of origin.

And under 81.70.020, Subsection 9, a party bus is defined as any motor vehicle whose interior enables passengers to stand and circulate throughout the vehicle because seating is placed around the perimeter of the bus or is nonexistent, and in which food, beverages or entertainment may be provided.

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Do you have any questions before we proceed? MR. BAGBY: Yep, I need a lawyer, but since you're going to walk me through it, I'm going to JUDGE PEARSON: Okay. So did that all make sense to you, then? MR. BAGBY: It would make more sense if 8 I had some counsel sitting next to me. JUDGE PEARSON: Okay. That was a yes or 10 no question. Do you understand how we are going to 11 proceed, with Staff presenting its case, you having 12 the opportunity to ask questions, you presenting your 13 case, Staff having the opportunity to ask questions? 14 MR. BAGBY: I'm understanding you're walking me through it. 15 16 JUDGE PEARSON: Okay. You need to 17 answer my question. MR. BAGBY: I just did. 18 JUDGE PEARSON: Did what I just said 19 20 make sense to you? 21 MR. BAGBY: You said you are going to 22 walk me through it. 23 JUDGE PEARSON: Okay. You are being 24 argumentative, Mr. Bagby --

MR. BAGBY: No, I'm not.

Under RCW 81.70.220, Sub 1, any person who engages in the business of a charter party carrier or excursion service carrier in violation of that statute is subject to a penalty of up to \$5,000 per violation. If the basis for the violation is advertising, then each separate advertisement constitutes a separate violation. For example, if you had multiple ads on Craigslist, each one of those Craigslist ads would be a separate violation. 10 So it is alleged by Staff that you have at least twice offered to provide charter party or 12 excursion carrier services without having first 13 obtained a certificate from the Commission, and that 14 you have also on two occasions advertised to provide 15 charter party or excursion carrier services. In the 16 complaint, Staff requested penalties of up to \$5,000 17 per violation, which would be a total potential penalty of \$20,000. 18 So Staff will present its case first today, 19 20 and you will have the opportunity to cross-examine 21 Staff's witness, Ms. Pam Smith, which means you can 22 ask her follow-up questions after she gives her 23 testimony. And then after that, you will have the 24 chance to testify, and then Mr. O'Connell will have 25 some cross-examination questions for you.



25

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1	JUDGE PEARSON: which I don't
2	appreciate. I asked you a very simple question.
3	MR. BAGBY: I'm
4	JUDGE PEARSON: Do you understand the
5	instructions
6	MR. BAGBY: I'm allowing you
7	JUDGE PEARSON: that I just
8	MR. BAGBY: to walk me
9	JUDGE PEARSON: gave to you?
10	MR. BAGBY: through it, ma'am.
11	JUDGE PEARSON: And you need to not
12	speak over me.
13	Do you understand what I just explained to you
14	about how this process is going to work?
15	MR. BAGBY: Yes, ma'am, I am allowing
16	you to
17	JUDGE PEARSON: Okay. Thank you.
18	MR. BAGBY: walk me through it.
19	JUDGE PEARSON: That's all I needed.
20	Mr. O'Connell, you can proceed when you are
21	ready.
22	MR. O'CONNELL: Thank you, Your Honor.
23	Would you like Staff to proceed with an
24	opening statement or would you like us to proceed

25

directly to Ms. Smith's testimony?

1	JUDGE PEARSON: That's completely up to
2	you.
3	MR. O'CONNELL: Your Honor, if it
4	pleases the court, I would like to start with just a
5	brief opening statement to outline what Staff will
6	present today.
7	As Your Honor correctly characterized, there
8	are two issues presented today: The classification of
9	Blessed Limousine, Inc., and also penalties for
10	operating without a certificate. Your Honor has
11	already stated the applicable statutes that are in
12	question today.
13	Staff will explain during this hearing the law
14	is clear. If a vehicle can transport more than 14
15	passengers, then it qualifies as charter party carries
16	and is regulated by UTC. The evidence Staff will
17	present today will show that Staff has made numerous
18	efforts since February of this year to bring this
19	company into compliance, but at this point in time the
20	Company still does not have a certificate granting
21	authority to operate as a charter party carrier. The
22	Commission has not received any application for such
23	authority from Blessed Limousine.
24	Also, the evidence will show that the Company
25	has advertised on its website and on its Facebook page



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DIRECT EXAMINATION OF DAM SMITH

begin with Ms. Smith, I have a packet of the exhibits

that were filed with the Commission this docket

number. I have an extra copy for Mr. Bagby and

Blessed Limousine, in addition to the copy that was

sent to them through mail, and I also have a copy for

Your Honor, if you need it.

I would like to distribute it at this time so

that Mr. Bagby can follow along with the exhibits.

JUDGE PEARSON: That sounds good. I

10 have my copy with me.

(Pause in the proceedings.)

12 MR. O'CONNELL: Thank you, Your Honor.

13 May I proceed with Ms. Smith?

14 JUDGE PEARSON: Yes, you may.

15 16

21

DIRECT EXAMINATION

17 BY MR. O'CONNELL:

Q Would you please state your name and spell it 18

19 for the record?

20 A Pam Smith, S-M-I-T-H.

Q And what is your occupation?

22 A I am a compliance investigator at the

23 Utilities and Transportation Commission.

24 Q And how long have you been employed by the

25 Commission?

for its 22-passenger Hummer and party bus, both of which classify the Company as a charter party carrier, that means a certificate of authority to operate. Finally, the evidence will show this company twice offered the services of its 22-passenger Hummer and party bus to Staff when Staff posed as a customer. And Staff will present its evidence through Ms. Pam Smith, who will testify to Staff's investigation of the company. 10 JUDGE PEARSON: Would you like to call Ms. Smith? 12 MR. O'CONNELL: I would, please, Your 13 Honor. 14 JUDGE PEARSON: Okav. 15 If you could please stand and raise your right 16 hand. 17 INVESTIGATOR SMITH: (Complies.) 18 19 PAM SMITH, witness herein, having been 20 first duly sworn on oath, was examined and testified as follows: 21 22 23 JUDGE PEARSON: You may be seated. INVESTIGATOR SMITH: (Complies.) 24 MR. O'CONNELL: Your Honor, before I 25



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DIRECT EXAMINATION OF PAM SMITH

A 24 years.

Q Do you receive regular training as a

compliance investigator?

A Yes, I attend the annual Pacific Northwest

fraud, tax and licensing training that is provided by

the Association and any relevant training that's

provided by the State of Washington.

8 Q And what are your duties as a compliance

investigator?

10

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A I conduct investigations into the operating

and safety practices of regulated transportation

companies and investigate companies that appear to be

13 operating without authority. I also recommend

enforcement action against transportation companies.

15 Q Investigator Smith, do all companies engaged in providing charter party and excursion carrier

17 services need a certificate from the Commission to

18 operate?

A Yes.

Q Does Blessed Limousine have one of these

certificates? 21

A No.

23 Q Has the Commission, to this point in time,

received an application for any type of transportation

authority from Blessed Limousine or Mr. Bagby?

Q Does Blessed Limousine have authorization to

operate as a limousine company?

A Yes.

Q How do you know that?

A I checked the Department of Licensing, who

licenses limousines, and on their website they have a

database that will show if there is a limousine

license.

10 O Okay. I would like to direct your attention

to the document that has been marked as Exhibit PS-1

for identification. Will you please turn to that

13 document?

12

14

A (Complies.)

Q Will you please identify this document? 15

16 A That is the database on the Department of

17 Licensing website.

Q Have you reviewed this as part of your 18

investigation? 19

20 A Yes.

21 Q Is this a true and accurate copy of the record

22 that you viewed?

A Yes. 23

24 Q Does it indicate what licenses Blessed

25 Limousine holds?



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(Exhibit No. PS-1 admitted.)

BY MR. O'CONNELL:

O Investigator Smith, do you have experience

with charter party and excursion carriers?

Q Do you do investigations of these kinds of

companies?

8 A Yes.

10

12

16

24

Q For the purposes of UTC classification, can

you please explain what a charter party carrier is and

how it is different from a limousine operator?

A Yes. Well, a limousine is a luxury

13 chauffeur-driven vehicle that has a manufacturer's

14 seating capacity of no less than four passengers and

no more than 14 passengers behind the driver. 15

A charter and excursion carrier is a motor 17 vehicle used to transport of group of people under a

single contract to a specific destination or 18

19 destinations.

20 Q From your experience, can you give us any

21 examples of a charter party and excursion carrier

22 service?

23 A Right now there's a number of popular wine

tours. You will board a bus, or a vehicle, and they

will take you to different wineries. You stop off and 25

0 Does it also indicate who owns the business?

Q What licenses does Blessed Limousine, Inc.

hold?

A A limousine company license.

DIRECT EXAMINATION OF PAM SMITH

Q And who are the owners of Blessed Limousine?

A Clussie Bagby and Genise Bagby.

MR. O'CONNELL: Staff offers Exhibit

10 PS-1, Your Honor.

JUDGE PEARSON: Mr. Bagby, do you have

any objection to this exhibit being entered into the

13 record?

12

14 MR. BAGBY: I wouldn't know. I wouldn't

15 know the difference.

16 JUDGE PEARSON: It's a copy of your

business license. Are you looking at it in the --17

MR. BAGBY: I wouldn't know the 18

difference. 19

20 JUDGE PEARSON: So you are not

21 objecting?

22 MR. BAGBY: I wouldn't know the

23 difference.

24 JUDGE PEARSON: I will go ahead and

25 admit the exhibit marked PS-1 into the record.



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DIRECT EXAMINATION OF PAM SMITH

visit the winery, then you get back on, and then they

will drive -- tour you around, and then drop you off

at a predetermined destination, location.

O Okay. Does the UTC have authority to regulate

these carriers?

Δ Ves

Q And do you know, was there a recent

8 legislative update to this law regarding charter party

and excursion carriers?

A Yes.

Q Do you recall which statute specifically was

12 undated?

10

14

21

13 A 81.70.220.

Q And when was it updated?

A July of 2015. 15

16 O Thank you.

17 MR. O'CONNELL: Your Honor, Staff would

at this time ask that Your Honor take official notice 18

pursuant to Washington Administrative Code 480-07-495,

business of a charter party carrier in Statute RCW

20 Subsection 2, of what it means to engage in the

22 82.70.220.

JUDGE PEARSON: Do you mean 81.70.220? 23

24 MR. O'CONNELL: Yes, Your Honor, I mean

25 81.70.220.



1	JUDGE PEARSON: Okay. And I will take
2	official notice of that.
3	BY MR. O'CONNELL:
4	Q Investigator Smith, you mentioned as part of
5	your job, you conduct investigations of carriers.
6	Have you investigated Blessed Limousine?
7	A Yes.
8	Q Did you write an investigation report?
9	A Yes, I did.
10	Q I would like to direct your attention to the
11	document that has been marked as Exhibit PS-2 for
12	identification. Will you please identify this
13	document?
14	A This is the investigation report I prepared in
15	September of this year regarding Blessed Limousine.
16	Q And is this a true and accurate copy of the
17	report that you wrote?
18	A Yes.
19	MR. O'CONNELL: Staff offers Exhibit
20	PS-2, Your Honor.
21	JUDGE PEARSON: Mr. Bagby, do you have
22	any objection to Staff's investigation report being
23	admitted into the record?
24	MR. BAGBY: Are you continuing to walk
25	me through it?



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DIRECT EXAMINATION OF PAM SMITH

JUDGE PEARSON: Is that not the address on your business license? MR. BAGBY: It might be now. JUDGE PEARSON: Is it the 62nd --MR. BAGBY: I've --JUDGE PEARSON: -- Avenue --MR. BAGBY: I've actually just changed it when I updated it. It's just been really recent that I went in and took paperwork and changed the 10 date --JUDGE PEARSON: Did you --12 MR. BAGBY: -- changed the address. 13 JUDGE PEARSON: -- previously also have 14 a Fife address? Was it from one Fife address to 15 another Fife address? 16 MR. BAGBY: No, it was an address in 17 Seattle, Washington. 18 JUDGE PEARSON: Okay. Because the 19 address on your business license is 3932 - 62nd Avenue 20 Court East in Fife; is that correct? MR. BAGBY: Uh-huh, but I had -- I had 21 22 another address that I had on my business license. 23 There was actually a mailing address. Everybody --

all my mail and all my business was going to that

1	JUDGE PEARSON: I believe that
2	MR. BAGBY: Okay. I don't
3	JUDGE PEARSON: you would have
4	received a copy of this with the complaint when you
5	were served; is that correct?
6	MR. BAGBY: No, I didn't.
7	JUDGE PEARSON: Mr. O'Connell, was this
8	included with the complaint?
9	MR. O'CONNELL: Your Honor, I believe
10	that it was. It was also included as part of the
11	packet of exhibits that were mailed to Mr. Bagby when
12	all these exhibits were filed with the Commission in
13	this docket.
14	JUDGE PEARSON: Okay. So are you
15	stating that you didn't receive a copy of this?
16	MR. BAGBY: I actually moved and
17	relocated. They were mailing all the mail that
18	were going was going to the old address I used to
19	live at. I am now in a new address. This address
20	I've got, they just gave I just gave it to him.
21	JUDGE PEARSON: The one that you gave us
22	today?
23	MR. BAGBY: Yes. Yes, ma'am.
24	JUDGE PEARSON: In Fife?
25	MR. BAGBY: Yes, ma'am.



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DIRECT EXAMINATION OF PAM SMITH

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JUDGE PEARSON: To the Tukwila address?
                    MR. BAGBY: You already know.
                    JUDGE PEARSON: What were you going to
       say, Mr. O'Connell?
                    MR. O'CONNELL: Your Honor, Exhibit
       PS-16 is the document of service, documentation of
       service of the complaint and notice of hearing in this
       docket number. It indicates that it was served on
       Mr. Bagby at 3932 - 62nd Avenue Court East, Fife,
10
       Pierce County, Washington 98424.
                    JUDGE PEARSON: Okay.
12
                    MR. O'CONNELL: And subsequent mailings
13
       in this docket, including the packet of exhibits, when
14
       it was filed with the Commission, was mailed to that
       same address. I do believe that's the same one that
16
       Mr. Bagby identified at the beginning of this hearing.
17
                    JUDGE PEARSON: Okay. So it sounds like
18
       they were using your correct address.
                    MR. BAGBY: You asked me did I get it.
20
       I have no mail.
                    JUDGE PEARSON: Okay. So this
21
22
       investigation report just documents what is in the
23
       complaint, which is what Ms. Smith is going to testify
24
       about with respect to the advertisements and the
```

24

25

address.

offers for service that she received. If you don't

1	have any objection, I am going to admit that into the
2	record at this time.
3	You have no objection?
4	MR. BAGBY: I totally object, but I
5	if you're going to walk me through it and put it in
6	there, I'm going to let you.
7	JUDGE PEARSON: On what grounds do you
8	object?
9	MR. BAGBY: I object to the fact that I
10	had never received it, haven't seen it. And the
11	grounds, I'm not going to I don't have the exact
12	grounds, but I totally object.
13	JUDGE PEARSON: Okay. I am going to go
14	ahead and overrule your objection
15	MR. BAGBY: Okay.
16	JUDGE PEARSON: and admit it into the
17	record and mark it as Exhibit PS-2, because Staff and
18	Mr. O'Connell did just explain that they do have your
19	correct address and you were personally served with
20	the documents, and then these were mailed also to your
21	correct address.
22	(Exhibit No. PS-2 admitted.)
23	JUDGE PEARSON: You can continue,
24	Mr. O'Connell, when you are ready.
25	MR. O'CONNELL: Your Honor, as a



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DIRECT EXAMINATION OF PAM SMITH

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JUDGE PEARSON: You were not personally
       served. So someone pretending to be you took --
                    MR. BAGBY: No.
                    JUDGE PEARSON: -- the documents; is
      that what you are saying?
                    MR. BAGBY: What I just said is that I
      have no paperwork, I knew nothing of this. It must
      have went to the old address. I don't have it, so...
                   JUDGE PEARSON: So what we have is a
10
      declaration of service that says it was personally
       served to you.
12
                    MR. BAGBY: That's wrong.
                   JUDGE PEARSON: You are saying a process
13
14
      server did not come to your house?
                   MR. BAGBY: Do you have a signature on
15
16
17
                   JUDGE PEARSON: We have the signature of
18
      the process server.
19
                    MR. BAGBY: Okay. Is it -- is that
20
      Clussie Bagby?
                   JUDGE PEARSON: He said that he
21
22
      delivered them to you --
23
                   MR. BAGBY: Okay.
24
                   JUDGE PEARSON: -- yes, and gave your
```

1	follow-up to this discussion, I would like to offer
2	into the record what has been marked as Exhibit PS-16,
3	which is the declaration of service that we have been
4	discussing.
5	JUDGE PEARSON: Okay. Mr. Bagby, do you
6	have any objection to
7	MR. BAGBY: Would it do any good?
8	JUDGE PEARSON: If you have an objection
9	and you want to state it, you are welcome to.
10	MR. BAGBY: I'm just going to continue
11	to be walked through it.
12	JUDGE PEARSON: So is that a "no"?
13	MR. BAGBY: I'm just going to continue
14	to be walked through it.
15	JUDGE PEARSON: You need to tell me
16	whether you have an objection or not to admitting this
17	into the record.
18	MR. BAGBY: Okay. I object.
19	JUDGE PEARSON: Okay. On what basis?
20	MR. BAGBY: The basis that I don't
21	know what is it that you are putting in?
22	JUDGE PEARSON: It is the declaration of
23	service saying that you were personally served at your
24	home address, with these documents. Did that happen?
25	MR. BAGBY: That didn't happen.



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- 2

1	MR. BAGBY: Okay.
2	JUDGE PEARSON: It was on the 27th of
3	October at 4:25 in the afternoon at your home address.
4	Do you recall that?
5	MR. BAGBY: No, ma'am.
6	JUDGE PEARSON: Okay. So you are saying
7	that someone was at your house pretending to be you or
8	someone who looks like you?
9	MR. BAGBY: What I said is I don't have
10	the information that you've got and I wasn't served
11	any paperwork. That's what I said.
12	JUDGE PEARSON: And what I asked you is
13	if you recall being at your house at that date and
14	time and whether documents were served on you and you
15	are saying no; is that correct?
16	MR. BAGBY: Let me say it again. I was
17	not served any paperwork. I don't know what time you
18	are saying, but I was not served any paperwork at my
19	house, no, ma'am.
20	MR. O'CONNELL: Okay. Your Honor, I
21	would just like to clarify. That declaration of
22	service is for the service of the complaint and the
23	notice of hearing of the brief adjudicative
24	proceeding.
25	THOSE DEADSON: Okay And I am just

description that matches your description.

A Yes, on February 23rd, Staff sent an e-mail to

1	trying to ask whether or not you got paperwork, if you
2	recall that interaction with the process server, at
3	your house on that date and time.
4	MR. BAGBY: No, ma'am.
5	JUDGE PEARSON: Okay. So you are
6	denying that that was you?
7	MR. BAGBY: I don't have any paperwork
8	that I have been served, ma'am.
9	JUDGE PEARSON: Okay. I'm going to go
10	ahead and admit that into the record and mark it as
11	Exhibit PS-16.
12	MR. O'CONNELL: Yes, please, Your Honor.
13	(Exhibit No. PS-16 admitted.)
14	JUDGE PEARSON: You can continue when
15	you are ready.
16	MR. O'CONNELL: Thank you.
17	BY MR. O'CONNELL:
18	Q Investigator Smith, what prompted Staff's
19	investigation of Blessed Limousine?
20	A On February 17th, 2015, we received a
21	complaint from a regulated company that they believed
22	that Blessed Limousine was providing charter and
23	excursion service.
24	Q Did Staff reach out and contact Blessed
25	Limousine about this complaint?



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Did you take a look at it? It's in the pile of paperwork there. MR. BAGBY: There is something that you

are telling me that you are admitting. What is it that you are admitting?

JUDGE PEARSON: So it is marked as Exhibit PS-3, in that stack, and it is an e-mail from

one of our staff people, Betty Young, to Blessed Limo,

dated February 23rd, 2015.

10 So if you want to take a look at it, it's in

that stack of paper right next to you.

12 MR. BAGBY: Okay. But do I -- do I want

13 to allow it in, is that what you are saying?

14 JUDGE PEARSON: Right.

MR. BAGBY: No, I don't. 15

16 JUDGE PEARSON: Well, you need to look

17 at it before you could tell me whether you object to

it or not. I will give you a second to go ahead and 18

take a look at it. 19

22

20 MR. BAGBY: Okay.

21 (Pause in the proceedings.)

JUDGE PEARSON: So it is underneath that 23 paper that you are looking at. It's the third exhibit

24 back, if you want to take a look at the e-mail.

MR. BAGBY: I just looked at it. 25

Blessed Limousine providing technical assistance and explaining that they needed to get charter and excursion service, if they were providing it. It included an application, and explained that if they were providing it, they needed to cease at that time. Q Okay. I would like to direct your attention to the document that has been marked as Exhibit PS-13 for identification. Will you please identify that 10 document? A That was an e-mail that Staff sent on 12 February 23rd. 13 Q Have you reviewed this as part of your 14 investigation? A Yes. 16 Q Is this a true and accurate copy of the record 17 that you viewed? 18 A Yes. 19 MR. O'CONNELL: Staff offers Exhibit 20 PS-13, Your Honor. JUDGE PEARSON: Do you mean PS-3? 21 22 MR. O'CONNELL: I do mean PS-3. 23 JUDGE PEARSON: Okay. 24 Then, Mr. Bagby, do you have an objection to 25 admitting this into the record?



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JUDGE PEARSON: You didn't look at it. MR. BAGBY: You asked me. I'm looking at the paper that you are admitting. JUDGE PEARSON: So it is underneath that. It is the exhibit marked PS-3. It would be the third one back. MR. BAGBY: (Reviews documents.) 8 JUDGE PEARSON: That's PS-1. Staff's investigation report is PS-2, and it is thick. 10 There's going to be a lot of those pages. MR. BAGBY: Okay. I see it. 12 JUDGE PEARSON: It's farther back than 13 14 MS. BAGBY: What page is it? JUDGE PEARSON: I don't think the pages 15 16 are numbered, but it is marked Exhibit PS-3. 17 MR. BAGBY: Okay. I see it. 18 JUDGE PEARSON: I don't think that's it. MR. BAGBY: I see it. 20 JUDGE PEARSON: Do you have an objection to it? 21 22 MR. BAGBY: Absolutely so. 23 JUDGE PEARSON: On what basis? 24 MR. BAGBY: That I don't know what it is. I have no idea what this paper is or what 25







up with Blessed Limousine?

attempt that Staff made?

A Yes.

10

12

14

16

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18

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21

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24 25

10

24

Q When did Staff make those attempts?

A On March 24th, May 4th, and June 3rd.

Q Now, as part of your investigation, did you look into these attempts that have been made to follow

Q Okay. Can you please explain the March 24th

A On March 24th, Staff sent a certified letter

 \mbox{Q} $\,$ Okay. I would like to direct your attention to the document that has been marked as Exhibit PS-4 $\,$

A That is the March 24th letter sent to Blessed

 ${\tt Q}\,-\,{\tt And}$ have you reviewed this letter as part of

O Is this a true and accurate copy of the record

for identification. Will you please identify this

to Blessed Limousine explaining the regulations and informed Blessed Limousine that the Commission could

take enforcement action if they didn't get a certificate for charter and excursion service.

34

1	concerns it is.
2	JUDGE PEARSON: Well, you don't have the
3	paper in front of you, first of all. If you want to
4	take a look at it, I will give you a moment to read it
5	over.
6	MR. BAGBY: Okay.
7	JUDGE PEARSON: Do you want to do that?
8	MR. BAGBY: No, I don't. I wouldn't
9	know anyway.
10	JUDGE PEARSON: If you don't want to
11	take the time to read it then you don't have any basis
12	for your objection.
13	MR. BAGBY: Oh, okay.
14	JUDGE PEARSON: So I will go ahead and
15	admit that into the record and mark it as Exhibit
16	PS-3.
17	(Exhibit No. PS-3 admitted.)
18	JUDGE PEARSON: Mr. O'Connell, you can
19	go ahead.
20	MR. O'CONNELL: Thank you, Your Honor.
21	BY MR. O'CONNELL:
22	Q Investigator Smith, did Staff make any
23	follow-up attempts with Blessed Limousine after that
24	e-mail was sent?
25	A Yes, we did.



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MR. O'CONNELL: Staff offers Exhibit

2 PS-4, Your Honor.

JUDGE PEARSON: Again, Mr. Bagby, do you

 $4\,$ $\,$ wish to look at the letter and make an objection? $\,$ I $\,$

am not going to entertain an objection if you are not

6 going to look at the exhibit.

7 MR. BAGBY: Okay. I don't know. I

8 don't know. I couldn't -- I wouldn't know what it is

9 if I seen it, ma'am.

10 JUDGE PEARSON: Well, it's a copy of a

letter that was sent to you from the Commission. It

would be self-evident, if you looked at it, what it

13 was.

12

21

14 MR. BAGBY: Do you know what, I think I

15 remember that. That was sent to my old -- to the

16 other address.

JUDGE PEARSON: It was sent to the

18 Tukwila address?

19 MR. BAGBY: Exactly right. I remember

20 that. I remember that. Yes, ma'am.

JUDGE PEARSON: And you received it?

22 MR. BAGBY: Yes, I did.

JUDGE PEARSON: Okay. So I will go

 $24\,$ $\,$ $\,$ ahead and admit that exhibit into the record and mark

25 it as Exhibit PS-4.

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document?

Limousine.

your investigation?

that you viewed?

A Yes.

A Yes, I have.

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1 (Exhibit No. PS-4 admitted.)

JUDGE PEARSON: Go ahead.
3 MR. O'CONNELL: Thank you, Your Honor.

4 BY MR. O'CONNELL:

Q Now, Investigator Smith, would you please

6 explain the March 4th attempt that Staff made?

A On May 4th?

8 Q I'm sorry, on May 4th.

A On May 4th our -- one of our Staff

investigators, safety investigators, visited Mr. Bagby

at his location in Tukwila and explained the

12 importance of getting the application and getting a

13 certificate for the larger vehicles that he is

14 operating, and actually handed Mr. Bagby an

15 application, and at that time Mr. Bagby told him that

16 he was going to apply right away.

17 Q Was this attempt documented?

18 A Yes

Q How was it documented?

A By the investigator's assignment report that

they fill out when they visit a site.

22 Q Okay. What is the purpose of these assignment

23 reports that Staff fills out?

A It documents the visit, what -- what the

 $\,$ 25 $\,$ $\,$ reason for the visit was, and what was discussed, or



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JUDGE PEARSON: Okay. So --

MR. BAGBY: Yes, I do.

```
sometimes investigators will do a safety check or
       compliance review.
          Q Okay. I would like to direct your attention
       to the document that has been marked as Exhibit PS-5
       for identification purposes. Will you please identify
       this document?
          A That is the assignment report that was
       completed by our investigator.
          Q And have you reviewed this document as part of
10
      your investigation?
12
          Q Is this a true and accurate copy of the record
13
       that you viewed?
14
                    MR. O'CONNELL: Staff offers Exhibit
15
16
       PS-5 Your Honor.
                   JUDGE PEARSON: Okay. Thank you.
17
              Mr. Bagby, do you have any objection to this?
18
              Do you recall the visit that you had from
19
20
       Mr. Foster --
                    MR. BAGBY: Yes.
21
22
                    JUDGE PEARSON: -- on May --
                    MR. BAGBY: Yes, I do, very well.
23
24
                    JUDGE PEARSON: Okay.
25
                    MR. BAGBY: I remember that very well.
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A Yes, on June 3rd, when we had not received an

application, Staff actually reached out via the

telephone and called Mr. Bagby and asked him about the

application. He told Staff at that time that he would

submit it right away.

Q Did Staff make any follow-up after this phone

10

17

23

8 A Yes, Staff followed up with an e-mail and told

Mr. Bagby in the e-mail that if application was not

received, we would pursue enforcement action.

Q Okay. I would like to direct your attention

12 to the document that has been marked as Exhibit PS-6

13 for identification purposes. Will you please identify

14 this document?

A That is the Staff e-mail to Blessed Limousine, 15

16 explaining that we hadn't received the application and

how important it was for him to submit an application.

Q And have you reviewed this as part of your

investigation? 19

A Yes. 20

21 Q Is this a true and accurate copy of the record

22 that you viewed?

A Yes.

24 MR. O'CONNELL: Staff offers Exhibit

25 PS-6.

JUDGE PEARSON: You do what? MR. BAGBY: I remember that very well. JUDGE PEARSON: Okay. Do you object to entering his documentation of that visit --MR. BAGBY: No, I don't. JUDGE PEARSON: -- into the record? Okay. Then I will go ahead and admit that and 10 mark it as Exhibit PS-5. (Exhibit No. PS-5 admitted.) 12 You can go ahead, Mr. O'Connell. 13 BY MR. O'CONNELL: 14 Q Investigator Smith, does this document -- or where in this document does it exactly document what 16 interaction Staff had with Mr. Bagby? A On the second page, in Section 17, under 17 "Findings," it explains where our investigator went to 18 discuss the charter bus certificate with Mr. Bagby, 20 explained that the size of his vehicles, the ones with the 22 passengers, did not qualify as limousines, and 21 22 that he needed to apply for a certificate. O And lastly, could you please explain the June 3rd attempt that Staff made to contact Blessed 24 25 Limousine?



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JUDGE PEARSON: Mr. Bagby, have you had an opportunity to take a look at that? MR. BAGBY: No, ma'am. JUDGE PEARSON: Did you want to? MR. BAGBY: No, ma'am, I want to just plead the Fifth. JUDGE PEARSON: Okay. 8 MR. BAGBY: I just want to be walked through it. 10 JUDGE PEARSON: Okay. So you have no objection to --12 MR. BAGBY: I'm going to let you walk me 13 through it. 14 JUDGE PEARSON: All right. I will go ahead and admit PS-6 into the record. 16 (Exhibit No. PS-6 admitted.) 17 BY MR. O'CONNELL: 18 Q Investigator Smith, does Blessed Limousine have a website? 20 A Yes, they do. Q Do they have a Facebook page? 22 O As part of your investigation, did you look 23 into these web pages? 24 A Yes, I looked at both of them.

1 Q What did you do?

2 A I went to www.blessedlimo.net and looked at

their -- the tabs that they have on it, which is the

About Us tab, the Our Fleet tab, the Services & Rates

tab, and then their home page.

Q Okay. I want to come back to that in just a

moment. Have you ever called Blessed Limousine

3 yourself?

10

12

14

19

9 A Yes, I called them on October 27th to get

an -- we had to get an address to serve the complaint.

11 I spoke to Mr. Bagby, and he provided his address and

he told me he was going to be in the following Monday

13 to submit an application.

Q When you called Blessed Limousine, what phone

15 number did you use?

16 A The (206) 579-5911.

17 Q And did you find that number on Blessed

18 Limousine's website?

A Yes.

20 Q And who answered that number when you called

21 it?

22 A Mr. Bagby.

23 Q I want to go back to the website that you

24 mentioned. Did you view the About Us tab on that

25 website?



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JUDGE PEARSON: Okay. Mr. Bagby, if you

want to look further down in the stack of papers in

front of you, there is a series of exhibits that are

4 printouts of your website. Do you have any objection

to admitting those into the record?

6 Do you recognize them as your website?

MR. BAGBY: No, I don't recognize them

8 as my website. Yes, I do disagree.

9 JUDGE PEARSON: Well, if you could

actually turn to them and then tell me whether or not

.1 it's your website.

10

12

MR. BAGBY: Yes, that's my website.

13 JUDGE PEARSON: Okay. So do you have

14 any objection to admitting these into the record?

MR. BAGBY: You just asked me that. I

16 said, yes, I do.

JUDGE PEARSON: On what basis?

18 MR. BAGBY: That I'm -- I'm not aware of

19 where we are at or what we are doing. I am being

20 walked though this. I'm just going to allow it to

21 happen.

23

24

22 JUDGE PEARSON: So she is offering

printouts of your website into the record to show what

your services are and that you offer vehicles that

 $25\,$ $\,$ fall within the Commission's jurisdiction because they

A Yes.

Q Okay. I would like to direct your attention

to the document that has been marked as PS-7 for

DIRECT EXAMINATION OF PAM SMITH

4 identification purposes. Will you please identify

that document?

A That is the About Us tab on the Blessed

Limousine website.

8 Q Have you reviewed this as part of your

9 investigation?

A Yes.

11 Q When did you first look at this tab on the

12 website?

10

14

13 A September 2nd, 2015.

Q Is this printout a true and accurate

15 representation of the web page that you viewed on

16 September 2nd, 2015?

17 A Yes.

18 Q To the best of your knowledge, is this web

9 page still available?

20 A Yes.

21 Q Does it display on this web page that same

22 phone number that you used to call Blessed Limousine?

23 A Yes

24 MR. O'CONNELL: Staff offers Exhibit

25 PS-7, Your Honor.



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can seat up to 22 passengers. That's the purpose of

2 her offering it into the record.

3 So if you have an objection to that, and if

4 so, what's the grounds for the objection?

5 MR. BAGBY: Okay. So what I'm going to

6 do is I'm going to let you walk me through it, ma'am.
7 JUDGE PEARSON: That's what I just did.

8 MR. BAGBY: Okay.

9 JUDGE PEARSON: So if you don't have an

10 objection, we will move on.

1 MR. BAGBY: (Shakes head.)

JUDGE PEARSON: I will go ahead and

13 admit Exhibit PS-7 into the record.

(Exhibit No. PS-7 admitted.)

15 BY MR. O'CONNELL:

12

14

17

16 Q Investigator Smith, in looking at this

exhibit, what about this web page was notable to you?

18 $\,$ A $\,$ On the second paragraph it states, and I will

19 just read it, "Experience the comfort and extravagance

20 your event deserves with our fleet that ranges from 21 7-passenger SUVs to luxurious 22-passenger

22 limousines."

23 O Does this raise a red flag to Staff?

24 A Yes.

Q Why?







passengers.

Q And why is that a problem?

A Because up to -- anything over 14 passengers

behind the driver is considered a charter and

7 excursion vehicle.

Q Does a company need a certificate of authority

9 to operate from the Commission in order to advertise

or offer services of those vehicles?

1 A Yes

10

12

14

17

19

Q Did you also view the Services & Rates tab of

13 the website?

A Yes, I did.

15 Q Okay. I would like to direct your attention

16 $\,$ to the document that has been marked as Exhibit PS-8 $\,$

for identification purposes.

18 A (Complies.)

Q Will you please identify this document?

20 A That is the Services & Rates tab that I

21 reviewed on the Blessed Limousine website.

22 Q Have you reviewed this as part of your

23 investigation?

24 A Yes.

25 Q When did you first look at this tab on the



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what about this web page was notable to you?

A That it has the estimated hourly rates and it

bullets 22-passenger Hummer limos for \$175 per hour,

an 18-passenger executive party bus for \$175 per hour.

Q Does this raise a concern to Staff?

5 A Yes.

Q Why?

A Because again, they are advertising the

9 ability to provide transportation service for vehicles

that can accommodate up to 22 passengers.

Q Okay. And did you view the Our Fleet tab of

12 the website?

10

20

21

13 A Yes.

14 Q I would like to direct your attention to

15 Exhibit PS-9 that has been admitted. Have you

16 reviewed this web page as part of your investigation?

17 A Yes.

18 Q And when did you first look at this part of

19 the web page?

A September 2nd, 2015.

Q And just for clarification, is this printout

22 here a true and accurate representation of the web

23 page that you viewed on September 2nd?

24 A Yes.

 ${\tt Q} = {\tt Q} = {\tt Q}$ Okay. Does it display on this web page the

website?

A September 2nd, 2015.

DIRECT EXAMINATION OF PAM SMITH

Q Is this printout a true and accurate

4 representation of the web page that you viewed

on September 2nd?

A Yes.

Q And to the best of your knowledge is this web

8 page still available?

A Ye

10

Q Does it display on this web page that same

11 telephone number that you used to call Blessed

12 Limousine?

3 A Yes.

14 MR. O'CONNELL: Staff offers Exhibit

15 PS-8, Your Honor.

16 JUDGE PEARSON: Okay. I am going to go

17 ahead and admit Exhibits PS-8 through PS-10 into the

18 record, since Mr. Bagby and I already discussed that

19 these are printouts of his website, and he

20 acknowledged that.

21 (Exhibit Nos. PS-8 thru PS-10 admitted.)

22 MR. O'CONNELL: Okay. Thank you, Your

23 Honor.

24 BY MR. O'CONNELL:

25 Q Investigator Smith, referring to Exhibit PS-8,



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same phone number that you used to call Blessed

2 Limousine?

3 A Yes.

4 Q Okay. What about this web page was notable to

5 you?

A Well, it lists all the different -- their

7 fleet. The last on this, it says, "HUMMER LIMOUSINE,"
8 and it says, "With seating for 22 passengers, this

9 limousine is stretched out 200 INCHES and downright

10 fun from the inside out!" And it also has an area

where it talks about the executive party bus, which is

12 a "22-passenger vehicle with ample sitting and

3 standing room."

14 Q Does this raise concern to Staff?

15 A Ye

16 Q Why?

A Because they are advertising again the ability

18 to provide transportation for up to 22 passengers

without authority.

20 $\,$ Q $\,$ Did you view the home page of the Blessed

l Limousine website?

A Yes.

22

23 Q I would like to direct your attention to what

 $24\,$ $\,$ has been admitted as Exhibit PS-10. Have you reviewed

25 this as part of your investigation?



Q When did you first look at this part of the

Blessed Limousine website?

A On September 2nd, 2015.

Q And is this printout a true and accurate

representation of the web page that you viewed on

September 2nd?

A Yes.

Q And does it display on this web page that same

phone number that you used to call Blessed Limousine?

10

19

12 Q What about this web page was notable to you?

13 A Well, next to the pictures there is a caption

14 that reads, "Blessed Limousine has provided premiere

limousine and transportation services in the Greater

16 Seattle area since 2004."

Q I would like to move on to the Facebook page 17

now for Blessed Limousine. Did you view the Facebook 18

page for Blessed Limousine?

20 A I did.

Q And what did you find on the Facebook page? 21

22 A They have pictures of vehicles that

23 accommodate more than -- you know, large vehicles, up

to 22 passengers. 24

25 O I would like to direct your attention to the



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any objection to this being admitted into the record?

MR. BAGBY: I do, but I'm going to go

along with the process.

JUDGE PEARSON: What is your basis for

your objection?

MR. BAGBY: I want to just plead the

Fifth. I want this to just go on and you do -- I'm

going to be walked through it.

JUDGE PEARSON: So it sounds like you

10 don't have an objection.

JUDGE PEARSON: I will go ahead and

13 admit the Exhibits marked PS-11 and PS-12 into the

record. 14

12

(Exhibit Nos. PS-11 and PS-12 admitted.) 15

16 BY MR. O'CONNELL:

17 Q Investigator Smith, what about this photo in

PS-11 was notable to you? 18

A Above the pictures it states, "Inside look

20 Seattle H2 Hummer seats up to 22 comfortably. Party

21 b4 and after party."

22 O And why is this a problem that Staff noted?

A Because they are advertising the ability to 23

24 transport over 14 passengers without the proper

25 authority.

document that has been marked as PS-11 for

DIRECT EXAMINATION OF PAM SMITH

identification. Will you please identify this

document?

A That is the Facebook page that I looked at on

September 3rd, 2015.

Q And have you reviewed this as part of your

investigation?

A Yes.

Q Is this printout a true and accurate

10 representation of the Facebook page that you viewed on

September 3rd?

A Yes.

Q To the best of your knowledge, is this photo

14 still available on Blessed Limousine's Facebook page?

16 MR. O'CONNELL: Staff offers Exhibit

PS-11. 17

12

18 JUDGE PEARSON: Mr. Bagby, did you get

19 an opportunity to look at this and confirm whether

20 this is your Facebook page?

MR. BAGBY: Yes, I did.

JUDGE PEARSON: And is it your Facebook 22

23 page?

21

24 MR. BAGBY: Yes, it is.

JUDGE PEARSON: Okay. So do you have 25



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Q Okay. I would like to direct your attention

now to the document that has been admitted as Exhibit

PS-12. Have you reviewed this document as part of

your investigation?

O When did you first view this document?

A September 3rd, 2015.

8 Q And that's when you first viewed this Facebook

page --

12

16

17

10 A Yes.

-- correct?

Δ Ves

Q Okay. And is this printout a true and

14 accurate representation of the Facebook page that you

viewed on September 3rd?

A Yes.

Q To the best of your knowledge, is this photo

18 still available on Blessed Limousine's Facebook page?

A Yes.

20 Q What about this photo from the Facebook page

was notable to you?

22 A It has a picture of a vehicle that shows, and

23 it says that it can seat up to 22 passengers,

"stretched out 200 INCHES and downright fun from the 2.4

25 inside out!"





- Q Why does this raise a concern to Staff?
 A Because again it is showing that they have the
- ability to transport up to 22 passengers without the
- Q Have you viewed the Facebook page and website for Blessed Limousine since September 2nd and
- 7 September 3rd?
- A Yes.

10

- Q Have you viewed both of them?
 - A I just viewed the website.
- 11 Q Okay. Did you notice anything that has
- 12 changed since September 2nd?
- 13 A Yes, this morning I looked at the website and
- 14 Blessed Limousine has added a holiday lights tour to
- 15 the website, that shows -- that explains that they
- 16 can -- you can book a reservation to look at the
- 17 holiday lights tour, and they have vehicles that can
- 18 accommodate up to 22 passengers.
- 19 Q Okay. And have you done anything else as part
- 20 of your investigation into Blessed Limousine?
- 21 A I did make two e-mail contacts to Blessed
- 22 Limousine.
- 23 Q Where did you get the e-mail address to
- 24 contact Blessed Limousine?
- 25 A Off of their website.



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- to what has been marked as Exhibit PS-13 for
- 2 identification. Will you please identify that
- document?
- A Yeah, that's the e-mail I sent to Blessed
- 5 Limousine as Rachel Keller.
- 6 Q Okay. Who is the Rachel Keller that is
- 7 identified on that e-mail?
- 8 A That's the alias I use when I am conducting
- 9 investigations.
- 10 Q Okay. Is this printout a true and accurate
- representation of the e-mail that you sent to Blessed
- 12 Limousine?
- 13 A Yes.
- 14 MR. O'CONNELL: Staff offers Exhibit
- 15 PS-13, Your Honor.
- 16 JUDGE PEARSON: Mr. Bagby, did you have
- 17 a chance to look at these e-mails?
- 18 MR. BAGBY: I seen them.
- 19 JUDGE PEARSON: Okay. And do you have
- 20 any objection to admitting them into the record?
- 21 MR. BAGBY: I am okay with you doing
- 22 this.
- 23 JUDGE PEARSON: All right. I will admit
- $24\,$ the exhibits marked PS-13 and PS-14 into the record.
- 25 (Exhibit Nos. PS-13 and PS-14 admitted.)

them through e-mail?

A I contacted them to attempt to book a

reservation for a couple of my -- different groups for

a -- one was for a birthday party and one was for a

Q Okay. What was your purpose of contacting

Sounders game.

- Q So were you posing as a customer?
- A Yes, I used my alias.
- 9 Q Okay. When did you reach out to Blessed
- 10 Limousine to make those bookings?
- 11 A The first one was on August 3rd.
- 12 Q Okay. And when was the second?
 - A August 24th.
- 14 Q Can you please tell us about the August 3rd
- 15 attempt, when you inquired about Blessed Limousine's
- 16 services?
- 17 A Yes, I contacted Blessed Limousine using my
- 18 alias, Rachel Keller, and explained that I was having
- 19 a birthday party and I wanted to transport between 17
- 20 and 20 friends to -- out to dinner and then to some
- l bars.
- 22 Q Did you specify what city you wanted to go
- 23 downtown to?
- 24 A In Seattle.
- 25 Q Okay. I would like to direct your attention



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50

- BY MR. O'CONNELL:
- Q Investigator Smith, did you get a response
- from Blessed Limousine to your e-mail?
- A Yes, I did.
- Q When did you get that response?
- 6 A On August 4th.
- Q And how did Blessed Limousine respond?
- 8 A Genise responded via e-mail and said,
- 9 "Thank you for inquiring, we absolutely do have a 22
- 10 passenger limo available for either Aug 14 or 15...may
- 11 we please call you, or please call us to discuss."

 12 Q I would like to direct your attention to
- Exhibit PS-14. Is that the response e-mail that you
- 14 received from Blessed Limousine?
 - A Yes.
- 16 Q Is that a -- is that printout a true and
- 17 accurate representation of the e-mail that you
- 18 received from Blessed Limousine?
 - A Yes.
- 20 Q Did this e-mail contain a telephone number for
 - you to call Blessed Limousine?
- 22 A Yes.

21

- 23 O What was the telephone number?
- 24 A (206) 579-5911.
- 25 Q Does this e-mail from Blessed Limousine raise



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DIRECT EXAMINATION OF PAM SMITH

that you sent to Blessed Limousine?

a red flag to Staff? A Yes. Q Why? A Because they confirmed that they did have a 22-passenger limo available for the dates that I remiested Q And why is that of concern to Staff? A Because that shows that they have the capacity to transport more than 14 passengers, which requires a 10 certificate. Q Okay. Would you please tell us now about the 12 second instance when you inquired about Blessed 13 Limousine's services as a customer? 14 A On August 24th, I e-mailed Blessed Limousine, inquiring about the possibility of renting a vehicle 15 16 that could accommodate 16 to 18 of my friends, I used 17 the alias Steve Webster, to go to a Sounders game. Q Did you get a response from Blessed Limousine? 18 19 A Yes.

Q Okay. I would like to direct your attention

to what has been marked as Exhibit PS-15 for 21 22 identification purposes. Will you please identify this document? 23 24 A That is the response I received from Blessed

20

25

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Limousine on August 25th, regarding my Sounder trip.

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DIRECT EXAMINATION OF PAM SMITH

MR. BAGBY: Okay.

JUDGE PEARSON: -- for the objection.

MR. BAGBY: I'm just being walked

through it.

JUDGE PEARSON: Do you have a basis for

the objection?

MR. BAGBY: I'm just being walked

through it, ma'am.

JUDGE PEARSON: That was a yes or no

question. Do you have a basis for your objection?

MR. BAGBY: I am allowing you to do as

12 vou do.

10

13 JUDGE PEARSON: So if you are not going

14 to answer my question, I will go ahead and admit it

into the record --15

16 MR. BAGBY: Thank you.

17 JUDGE PEARSON: -- and mark it as

Exhibit PS-15. 18

(Exhibit No. PS-15 admitted.)

20 MR. BAGBY: Thank you.

BY MR. O'CONNELL: 21

22 O Investigator Smith, how did Blessed Limousine

23 respond to your inquiry?

24 A Genise sent an e-mail back and said that

25 they -- "Thank you for your inquiry. We do have a bus

A Yes, it has the August 24th e-mail as well. O And who is Steve Webster again, who is identified in this e-mail trail? A That is one of the aliases I use when I am investigating companies. Q And is this printout a true and accurate representation of the e-mail trail between you and 10 Blessed Limousine? 12 MR O'CONNELL: Staff offers Exhibit 13 PS-15, Your Honor. 14 JUDGE PEARSON: Mr. Bagby. MR. BAGBY: Yes, ma'am.

O Does it also contain the trail with the e-mail

16 JUDGE PEARSON: Did you have an

opportunity to review this exhibit? MR. BAGBY: Yeah, and I don't want it 18

19

17

20 JUDGE PEARSON: Okay. What is your

21 basis for not wanting it in?

22 MR. BAGBY: I'm just being walked

23 through it, ma'am.

24 JUDGE PEARSON: You would have to

25 provide me with a basis --



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DIRECT EXAMINATION OF PAM SMITH

available on September 23. It can accommodate your

party."

Q And why is this of concern to Staff?

A Because my party that I asked about was 16 to

18 people and that's above the limit that they can

transport without the certificate.

Q Did Blessed Limousine add in this e-mail a

telephone number that you could reach them at?

A Yes, they provided the telephone number.

10 O Is that telephone number the same one that you

called when you spoke with Mr. Bagby himself?

Δ Ves

12

16

17

24

13 Q Investigator Smith, as a result of your

14 investigation, do you believe Blessed Limousine has

been operating as a charter party carrier?

A Yes.

Q Why?

Well, looking at their website, I see multiple 18

tabs with multiple sections that show that they have

20 the capability of providing that. Their Facebook page

also has pictures of a party bus and captions that

22 read that they have 22-passenger vehicles available.

And I made those two e-mail attempts, where they 23

confirmed that they could accommodate a party of up to

20 people in vehicles. 25

1	MR. O'CONNELL: Your Honor, I have no
2	more questions for Ms. Smith.
3	JUDGE PEARSON: Okay. Thank you.
4	Mr. Bagby, do you have any questions for
5	Ms. Smith?
6	MR. BAGBY: No, ma'am.
7	JUDGE PEARSON: Okay. So if you would
8	like to stand and raise your right hand, I will swear
9	you in so that you can give testimony.
10	MR. BAGBY: (Complies.)
11	
12	CLUSSIE BAGBY, witness herein, having been
13	first duly sworn on oath, was
14	examined and testified as follows:
15	
16	JUDGE PEARSON: You may be seated.
17	MR. BAGBY: (Complies.)
18	JUDGE PEARSON: And you can go ahead
19	whenever you are ready and respond to what Staff has
20	testified to here today.
21	MR. BAGBY: In response to what you are
22	saying, I guess, basically, I want to say that they
23	are accusing me of having a limo that carries 22
24	people. But I did have on my website that I was 22 $$
25	people is available. I was under the assumption that



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TESTIMONY OF CLUSSIE BAGRY

- at my house. I actually had to cancel out my whole
- insurance policy and rewrite another one, which will
- be done on Monday. So Tuesday I -- I got a DOT number
- already. I won't actually get that DOT number. I've
- got the form, and I will have the proper amount of
- insurance, and I will give them the information that
- they need for me to obtain a certificate.
- JUDGE PEARSON: Okay. So your intention
- is to apply for a certificate?
- 10 MR. BAGBY: It's already -- it's --
- 11 everything is already done, except for the insurance.
- 12 They -- the insurance was approved, they just need to 13
- approve it for the 5 million that's necessary for each
- 14
- JUDGE PEARSON: Okay. 15
- 16 MR. BAGBY: And prior to this date I
- 17 have not put that many people in my car. What I do is
- subcontract the work. 18
- 19 When they came out they explained to me
- 20 numerous times that I needed to get one, but nobody
- never said there was a certain date I had to have it 21
- 22 by. I wasn't supposed to be operating under those
- circumstances, which I understood that, and I have 23
- 24
- 25 The 16 to 18 people that the e-mail came to

I was subcontracting this work out. This wasn't work that I was going to put in a limo that was owned by

Blessed Limousine. I have a bunch of contractors that

do have proper license, and it's done by the UTC, have a license by the UTC to be able to carry that amount

of people.

14

18

21

24

I was contacted by them numerous times and I

was never given a date to say when -- as a matter of

fact, when the guy came out, talked to me at my house,

10 I explained to him that I had an insurance policy that

wasn't carrying the 5 million that was necessary to

12 get. So I explained to him, and he said, Once your

13 insurance is up. I explained to him that my insurance

I was going to redo the insurance, to allow me to have

was up soon and I was going to try and redo the -- no,

16 the proper amount of insurance to get that certificate

17 necessary. I just hadn't got there.

The e-mails that she sent, my wife, or Genise,

limos that I do have, they were all registered through

was going to subcontract that work out. That was no 19

20 work that Blessed Limousine was going to do. The

22 the City of Seattle as a 12-passenger limo. I have

23 never put more in there than that.

I have the -- the reason why they haven't

25 gotten a form from me now is because I have the form



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CROSS-EXAMINATION OF CLUSSIE BAGRY

me, that I was supposed to send off, or that Genise

said that we can take care of, was going to be

subcontracted out.

JUDGE PEARSON: Okay. Thanks.

Is that all?

MR. BAGBY: That was more than I had.

actually.

8 JUDGE PEARSON: Mr. O'Connell, do you

have any questions for Mr. Bagby?

10 MR. O'CONNELL: Yes.

12

14

16

17

21

CROSS-EXAMINATION

BY MR. O'CONNELL: 13

Q Mr. Bagby, who are the contractors --

A I've got --15

0 -- that have UTC authority that --

A I have eight contractors that's available. I

don't go by the names of the companies, but I have the 18

names of the individuals that have companies that are

20 licensed through the UTC. The names of their

companies I don't go through. Basically, what they do

22 is give me the smaller work that they have, I give

23 them the larger work that I have.

- 24 Q Can you give us the names of the people?
- A Absolutely. So when I get back to my Rolodex, 25





MR. BAGBY: I can e-mail you at least --

```
where my phone is, I can give you names to everybody.
       I can give you ten providers that I have. Not
       business numbers, but I have personal numbers that I
       call and say, I've got this amount of people, and I
       let them take care of it. I don't take care of it.
       That's not my expertise. My expertise is Town Car.
       SUV, and ten-passenger limo, which is what I'm
       registered and licensed for.
          Q So do you have the names of those individuals
10
      here with you today?
          A Rolodex on my desk.
12
                    JUDGE PEARSON: So when do you think you
13
       could get them to us by?
14
                    MR. BAGBY: By Tuesday. Monday or
15
       Tuesday I can have them.
16
                    JUDGE PEARSON: By Monday or Tuesday.
       Okay. Let's just say by close of business on Tuesday,
17
       at 5:00 p.m. on Tuesday.
18
                    MR. BAGBY: Absolutely.
19
20
                    JUDGE PEARSON: Will you send those via
21
       e-mail?
22
                    MR. BAGBY: If that's what it takes,
23
       ves.
                    JUDGE PEARSON: Okay. And you can
24
25
      e-mail those --
```



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CROSS-EXAMINATION OF CLUSSIE BAGBY

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MR. BAGBY: -- all I'm going to give
anybody.
             JUDGE PEARSON: -- because we don't want
to have any ex parte communications or anything like
```

MR. BAGBY: Okav. I need to say that I am not being difficult, I'm just sitting in a seat of somewhere [sic] that I knew nothing of this. I walked in to get a continuance and all of a sudden I'm put on

10 the bench and say, Defend yourself. This was the thing that I went to the lawver

12 with. I basically wanted to go and do what 13 Mr. O'Connell said and say let's get -- let's get an 14 agreement. I'll pay whatever, if I was wrong. You said I was wrong, I'll pay it. I don't want no 15

16 problems. But the fact was, when I explained it to 17 the lawyer, and he looked at the circumstances. Are

you doing what they say you're doing? 18

19 No, I'm not. What I'm doing is I'm 20 subcontracting work out and they are subcontracting

work to me. That's not against the law. 21 22 JUDGE PEARSON: Do you have documents

that show the subcontracting relationship, written 24 contracts with the subcontractors that can prove that

you are --25

23

JUDGE PEARSON: -- to Ms. Smith? MR. BAGBY: -- six of them, no doubt. That's easy, real simple. MR. O'CONNELL: Your Honor, can we give Mr. Bagby an e-mail? Should he send the e-mail to Staff or directly to you or --MR. BAGBY: It's fine if he wants to communicate with Ms. Smith. 10 MR. O'CONNELL: Okav. MR. BAGBY: No, no, no, I would rather 12 not JUDGE PEARSON: You would rather not 13 14 e-mail it to Ms. Smith? MR. BAGBY: No, no, no, ma'am. 16 JUDGE PEARSON: Would you like to send 17 it to Mr. O'Connell? MR. BAGBY: Is it possible I can send it 18 19 to Your Honor, to the bench, or something? 20 JUDGE PEARSON: You can send it to me. 21 I will caution you not to do anything other than give 22 me the information --23 MR. BAGBY: That's it. That's --24 JUDGE PEARSON: -- that's being 25 requested --



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CROSS-EXAMINATION OF CLUSSIE BAGBY

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MR. BAGBY: They have -- they have
       contracts that they make with their own individual
       clients. I have nothing to do with that. All I do is
       subcontract the work and say, I've got a person that
       called me about what she said, a 16- to 18-passenger
       run. I give it to them. I don't get in the middle of
       what they do.
 8
                    JUDGE PEARSON: That was going to be my
       question. Would you have just --
10
                    MR. BAGBY: Absolutely.
                    JUDGE PEARSON: -- ended up handing that
12
       off to the other company?
13
                    MR. BAGBY: I want no money out of it.
14
       All I'm doing is doing them a favor, and they do me
15
       just the same when they have smaller work.
16
                    JUDGE PEARSON: Okay. So you wouldn't
17
       be representing that it was your limo or your company.
       You would say I am going to refer you to this company,
18
19
       here's their phone number, I'll put in touch, you can
20
       make arrangements with them?
                    MR. BAGBY: Absolutely.
21
                    JUDGE PEARSON: That's how you do it?
22
23
                     MR. BAGBY: And I don't mean -- I don't
       mean to cut you off, I'm just -- this is -- this is
24
```

all just a new concept.

1	JUDGE PEARSON: Mr. O'Connell?
2	MR. O'CONNELL: I don't have any further
3	questions, Your Honor.
4	JUDGE PEARSON: Okay.
5	So, Mr. Bagby, it would be in your best
6	interest to produce as much documentation of this
7	subcontractor relationship that you can come up with,
8	in addition to providing us the names. If you have
9	any paperwork, if you have copies of e-mails that you
10	have sent back and forth to these subcontractors, or
11	copies of e-mails that can show that you are referring
12	people who contact your company to other companies,
13	anything of that nature, that can demonstrate and
14	prove what you are saying today. Do you have anything
15	like that?
16	MR. BAGBY: I'm going to look through my
17	records and find them.
18	JUDGE PEARSON: Okay.
19	MR. BAGBY: I have I have text
20	messages, where they are texting me back and $\ensuremath{\text{I'm}}$
21	texting them back. I'm sure I can find that.
22	JUDGE PEARSON: Okay. Where you are
23	referring them out.
24	I mean, you say that you have the names of
25	these people, because there are very specific vehicles



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of all their needs. Any parts of their needs that you can't take care of they go somewhere else to get it taken care of, which eventually they go to that person to get everything taken care of.

That's about all I don't do, is the higher number of people. Anything else, from 1 to 12, I can take care of it. But when you get up to the higher numbers, I stay away from that.

JUDGE PEARSON: Okay. So you're saying
the Suburban is yours, the Chrysler limousines are
yours, but the Hummer and the executive party bus are
not yours?

MR. BAGBY: Those are limos that I have,

that somebody -- are available to have to do the run
for me, subcontractor.

16 JUDGE PEARSON: That have all of these

17 features that are listed?

18 MR. BAGBY: Absolutely -- no, no, those

19 features and more. Those are just the features that's

20 listed.

21

JUDGE PEARSON: Okay.

MR. BAGBY: Yes, ma'am.

23 JUDGE PEARSON: All right. Do you have

24 anything further, Mr. O'Connell?

25 MR. O'CONNELL: At the conclusion of the

that are in the photos. MR. BAGBY: Uh-huh. JUDGE PEARSON: There's the Seattle H2 Hummer and there's pictures of the inside. So who MR. BAGBY: I've got five people that own Hummers exactly as that picture says. 8 JUDGE PEARSON: And they all look the same? 10 MR. BAGBY: Exactly the same. JUDGE PEARSON: Okay. And what about 12 the executive party bus? I think there is -- I'm not 13 sure if there is a photo of that as well or if you 14 just have the -- you also have numerous people --MR. BAGBY: I'll get you the information 16 I have --JUDGE PEARSON: -- that have the party 17 18 buses? 19 MR. BAGBY: -- ma'am. 20 JUDGE PEARSON: Okay. So I am curious 21 why you represent that to be part of your fleet if you 22 don't actually own the vehicle. MR. BAGBY: Oh, that's easy. That's 23 24 very easy. Dealing with a customer on a corporate 25 level, you deal with a customer so far as taking care



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	TESTIMONY OF GENISE BAGBY 72
1	hearing, I would like to make a brief closing
2	statement, Your Honor.
3	MR. BAGBY: My wife is itching to say
4	something. Is it possible she
5	JUDGE PEARSON: Absolutely. I can swear
6	you in.
7	MS. BAGBY: Please.
8	JUDGE PEARSON: If you would raise your
9	right hand and stand.
10	MS. BAGBY: Do I need to stand?
11	JUDGE PEARSON: Yes, if you can.
12	MS. BAGBY: (Complies.)
13	
14	GENISE BAGBY, witness herein, having been
15	first duly sworn on oath, was
16	examined and testified as follows:
17	
18	JUDGE PEARSON: Make sure your
19	microphone is turned on.
20	MS. BAGBY: Mine?
21	JUDGE PEARSON: If you could state
22	MS. BAGBY: It looks red.
23	JUDGE PEARSON: Okay. If you could
24	state your name for the record.
25	MS. BAGBY: My name is Genise Bagby.

1	JUDGE PEARSON: Okay. And Genise is
2	G-E-N-I-S-E?
3	MS. BAGBY: That's it.
4	JUDGE PEARSON: Okay. And do you have
5	the same address as Mr. Bagby?
6	MR. BAGBY: I do.
7	JUDGE PEARSON: Okay. You can go ahead.
8	MS. BAGBY: One of the things that I am
9	not sure that this proceeding or Court is aware of, is
10	that a lot of companies have websites and they have
11	vehicles listed on the websites, and services that
12	they have also on the website, of which they own
13	absolutely not one vehicle. All of that information
14	gets oftentimes well, not often, they do get
15	subcontracted out to other companies.
16	There's a company called
17	MR. BAGBY: Don't, don't.
18	MS. BAGBY: Don't tell them? Oh, okay.
19	Well, there's a company in Tacoma, for
20	example, who, when they get have requests, they may
21	send us an e-mail, a contact form, but it's through
22	their own website. They are receiving the request,
23	they own not even one vehicle.
24	You have companies, limo, limo.com
25	MR. BAGBY: Don't.



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JUDGE PEARSON: I am sure you can

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TESTIMONY OF GENISE BAGRY

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understand how Staff could infer from looking at your
       website that these vehicles belong to you, because you
       do hold yourself out as a company that provides
       service with these vehicles. It's not at all
       unreasonable that Staff would believe that these
       vehicles belong to you and that you are providing that
       service.
               You had the opportunity to come, and you have
10
       another explanation, which is what you gave to us
       today, saying that you subcontract the business out
12
       and that these vehicles don't belong to you.
13
              Go ahead.
14
                     MR. BAGBY: But why didn't they ask me
       this at first, when we were talking? I mean, he
15
16
       said -- he -- me and him talked about this yesterday.
17
      I wanted to come and explain this to him when we had
       this open setting. When he starts saying I had to be
18
       guilty of what I -- what he said I was -- I was guilty
19
20
       of, then I felt that there -- there was no need for me
       to come here.
21
22
                    JUDGE PEARSON: Well, I offered you
23
       another opportunity to speak with Staff before the
24
       hearing started today --
```

MS. BAGBY: But I just want to make sure that they understand that it's a -- it's a common practice that you offer the services, but then you farm out, it's called farming out, you farm out the work to another company that actually does the service MR. BAGBY: And on my website, I do have an actual farm-out page. JUDGE PEARSON: Oh, you do? 10 MR. BAGBY: Yes. JUDGE PEARSON: Okav. 12 MR. BAGBY: Yes, I do have a farm-out 13 page, where I farm out this work. 14 And I don't know it's -- I'm going to get to the point. I guess that's where the lawyer is going 15 16 to come in handy, if it's going to be illegal for me to have this -- this limo on my website, seeing as how 17 I really don't have this limo. That's why I haven't 18 said this. I mean, but I have people that do have the 20 same limo. H2 Hummer with that very inside is so common, it's so common, it's so common. 21 22 This is why the severity of me sitting here today, I'm just kind of being -- when you said you are 23 going to walk me through it, it just kind of blew me 24 25 away.



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TESTIMONY OF GENISE BAGRY

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JUDGE PEARSON: -- if you wanted to
       discuss --
                    MR. BAGBY: Okay.
                    JUDGE PEARSON: -- the terms of the
       settlement.
                    MR. BAGBY: Okav.
                    JUDGE PEARSON: The other thing is, is
 8
       that it sounds like Staff -- it looked, from the
       evidence, Staff contacted you multiple times to
10
       explain the process to you. From what the evidence
       shows in Ms. Smith's testimony, there wasn't any
12
       response from you at that time answering the letter
13
       back, or the e-mails back saying, hey, this isn't what
14
       I do, I subcontract this work out.
15
              You did have multiple opportunities, before it
16
       escalated to this point, to explain to Staff what was
17
       going on. I don't see it documented in your
       conversation with Mr. Foster either, that you told him
18
19
       at that time, hey, these vehicles aren't mine.
20
                    MR. BAGBY: Are you done? Can I?
                    JUDGE PEARSON: Go ahead.
21
22
                    MR. BAGBY: Okay. No, he never once
23
       said that I was able to give my point. Basically,
24
       what he wanted -- what he did was said, We've got a
25
       court date, you've got to go to court, and we're going
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25

MR. BAGBY: Okay.

TESTIMONY OF GENISE BAGBY

to show you what it is that you did wrong. 1 JUDGE PEARSON: Well, Mr. Foster didn't say that because there was no court date at that point MR. BAGBY: When -- when -- for when it first started, all they told me was I needed a license through the UTC. JUDGE PEARSON: Right. MR. BAGBY: They never gave me an 10 opportunity to say -- they never even asked me where are these cars at. 12 JUDGE PEARSON: So you are saying 13 Mr. Foster didn't see the cars? 14 MR. BAGBY: He never even see a car. JUDGE PEARSON: He just went to you --15 16 MR. BAGBY: He walked to my house and 17 told --MS. BAGBY: He came to our house. 18 MR. BAGBY: -- me that you need this 19 20 license. So me, seeing as how -- what he is saying, I never knew what the validity of it was, so far as 21 22 what -- how would it -- you know, and you're -- I won't say you're wrong, but I did respond back to them 23 24 numerous times and told them what I'm doing is I'm in 25 the process of getting a UTC license.



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TESTIMONY OF GENISE BAGRY

and he said, Please call, and he was gone.

Now, what the paper says, I have no idea.

Maybe he had that conversation after the door was

closed or after I left. I didn't get that part of the

conversation.

10

JUDGE PEARSON: Okay. So your position

today, that you are taking, is that until you got here

today, you didn't have an opportunity to explain that

these vehicles aren't yours because you didn't

understand what the allegations were against you. Is

that what you are saving?

12 MR. BAGBY: I guess -- I guess that's

13 partial. The biggest part of it -- to be quite frank,

14 I want to be honest with the court itself, what I

wanted to do was to come to court in compliance, which 15

16 is what we talked about, with the paperwork necessary,

17 saying, okay, now I'm in compliance. Whatever I might

have done, it wasn't me that did it, and I have a 18

license now to go do it, if that's what I choose to 19

20 do, if I ever choose to buy a car that big. That's

basically where I was. 21

22 But yes, I didn't -- I felt no need to defend

23 myself because I wasn't given the opportunity to know 24

what was being done. I've asked numerous times. You

need a license with the UTC. Okay, but what's the 25

JUDGE PEARSON: Right.

TESTIMONY OF GENISE BAGBY

MR. BAGBY: Because I do plan eventually

to be positioned to have big, larger cars.

JUDGE PEARSON: Okay. And Ms. Smith did

say that there was a phone conversation with you,

where you did say that you were going to. And it

looks like you told Mr. Foster the same thing, that your intention was to submit an application as soon as

possible.

10

13

But it does say in his account that he

explained to you that the reason you needed the

12 authority was because of the 22-passenger vehicles.

14 him at that time that those vehicles weren't yours.

There is no notes in here of you trying to explain to

So it looks like you had an opportunity to tell that

16 to Mr. Foster but did not.

MR. BAGBY: I'm -- I'm sorry --17

MS. BAGBY: Mr. --18

MR. BAGBY: Hold on, excuse me. 19

20 I'm sorry about Mr. Foster. My wife can't

wait to say this. Mr. Foster had a two-word 21

22 conversation with us. He walked to my door and he

23 said, How are you doing? And he said, You need a

license with UTC. You're using bigger vehicles, you 24

25 need a license, and he walked -- he gave me his card,



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TESTIMONY OF GENISE BAGRY

2 Then you say you sent me these papers. I

don't know. I don't know how, what, when. Now I need

to get you the information that you need.

JUDGE PEARSON: Right, and your

intention is to submit an application by Tuesday at

the latest?

8 MR. BAGBY: Monday morning I will have

that. Not -- and I have the application. I can -- I

10 can submit the application today -- tomorrow. I can

submit the application tomorrow. As soon I go to our

12 office and get it, I can submit it then. I just

13 wanted to have everything compiled, so when I submit

14 it, it's a guaranteed go, that's all.

JUDGE PEARSON: You are waiting on the 15

16 insurance?

19

23

17 MR. BAGBY: That's all. And I have the

insurance, I'm just waiting on the 5 million level --18

line to go through.

20 JUDGE PEARSON: Okay.

MR. BAGBY: And that's guaranteed by 21

22 Tuesday. That's guaranteed.

JUDGE PEARSON: Okay. So we will most

likely see that from you before Tuesday? 2.4

25 MR. BAGBY: Absolutely.

1	JUDGE PEARSON: And then you do
2	understand that I have requested that you e-mail to me
3	the names of the subcontractors that you are using who
4	can verify your story?
5	MR. BAGBY: They won't get in any
6	trouble for taking work from me, will they?
7	JUDGE PEARSON: If they have the correct
8	operating authority from the Commission, there is no
9	reason why they should get in trouble for taking
10	referrals from you.
11	MR. BAGBY: That's it. That's easy. I
12	just don't want to get anybody else in trouble.
13	JUDGE PEARSON: Unless they are not
14	permitted, then
15	MR. BAGBY: I guarantee
16	JUDGE PEARSON: they would be subject
17	to the same thing you are being subjected to right
18	now.
19	MR. BAGBY: I oh, I'm sorry.
20	JUDGE PEARSON: But if they are
21	permitted, then there is no issue with you referring
22	customers to them.
23	MR. BAGBY: Okay.
24	MS. BAGBY: You need the address.
25	MR. BAGBY: Yeah, she's going to give me



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CONTINUED DIRECT EXAMINATION OF PAM SMITH

Q This is a question about seating capacity for

the vehicles. Can you have one of these larger

vehicles, like an H2 Hummer that seats 22 people, or a

party bus that can seat 22 people, and only fill it

with 12 people and then be in compliance?

A No, it's -- the seating capacity is based on

the manufacture's specifications when the vehicle is

10

12

23

Q So it doesn't matter if you only fill it up

halfway?

A A lot of people do aftermarket, I guess they

13 call it, modifications, like the party buses. Yeah,

14 you have to be able to use the manufacturer's --

Q So what does the UTC look at to determine how 15

16 many people are in a vehicle and whether that vehicle

17 has to have a UTC certificate?

A They will look at the VIN numbers and then the

manufacturer's specifications for the amount of seats 19

20 in the vehicles

MR. O'CONNELL: Okay. Those are the 21

only two questions I have. Thank you, Your Honor. 22

MR. BAGBY: I have one.

24 It was stated that, if you have more than 16

25 people behind you, that you are out of compliance.

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the e-mail address.
                   JUDGE PEARSON: Mr. O'Connell, did you
      want to go ahead?
                   MR. O'CONNELL: Well, based on some of
      the information that has come out, I have -- I feel
      like I have two follow-up questions that need to be
      asked of Investigator Smith.
                   JUDGE PEARSON: Okay.
                   MR. O'CONNELL: So I was wondering if I
10
      could --
                    JUDGE PEARSON: Absolutely.
12
                    MR. O'CONNELL: -- bring her back on the
13
      stand.
14
                   JUDGE PEARSON: Sure.
15
                   MR. O'CONNELL: Does she need to be
16
      sworn back in?
                   JUDGE PEARSON: No, she does not. She
17
18
      remains sworn in.
20
           DIRECT EXAMINATION (Cont'd)
      BY MR. O'CONNELL:
21
22
         O Ms. Smith, when you viewed the website in
23
      September, and most recently this week, did you see
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farm-out arrangements?

24 25

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anything on the Blessed Limousine website about

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Not that if you have room for 16 people behind you,

but if you have 16 people behind you, you are out of

compliance. So I mean I -- there needs to be a little

clarification there.

INVESTIGATOR SMITH: I don't quite

understand what --

MR. BAGBY: The statement that I heard

earlier was that if you have more than 16 people

behind you, you are out of compliance.

10 INVESTIGATOR SMITH: More than 14.

MR. BAGBY: More than 14. Not if you

12 have room for more than 14. So what I'm saying is if

13 I did have a vehicle bigger, that there wasn't that

14 many people behind, that wouldn't be -- would that be

15 wrong?

16 INVESTIGATOR SMITH: Yes, if it seats

17 more than 14.

18 MS. BAGBY: Okay.

19 MR. BAGBY: Thank you. I'll -- I'll

look it up. 20

MS. BAGBY: May I ask a question to 21

22 Ms. Smith?

23 JUDGE PEARSON: Sure, go ahead.

24 MS. BAGBY: You mentioned that you did

not see the information regarding the farm-out, but 25

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86

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did you actually -- were you actually at any point
       looking for subcontractor or farm-out information?
                     INVESTIGATOR SMITH: I do know on the
       website you fill out the e-mail response. That's what
       I did to get -- so I don't know what -- there was an
       e-mail re -- you know, you would put in your
       information and it gets e-mailed to Blessed Limousine.
                    MS. BAGBY: Correct.
                    INVESTIGATOR SMITH: That's what I used.
10
       I didn't see anything more than that. I'm not saying
       there isn't, I just -- I did not see it.
12
                    MS BAGRY: Right
13
                    MR. BAGBY: Do you know what, I think
14
       she's right, because the farm-out is on the inside.
15
       I'm sitting here thinking, it's on the inside, because
16
       it's for me to know who I am giving the business to
17
       and --
                    JUDGE PEARSON: So it's not available to
18
       the public?
19
20
                    MR. BAGBY: It's probably not available
21
       to the public.
22
                    MS. BAGBY: No.
23
                    JUDGE PEARSON: Okay.
24
                    MR. BAGBY: It's probably not.
25
                    JUDGE PEARSON: Thank you for --
```



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8

Sequim. But so far as a Hummer, he just wanted that just for that moment. It was a ten-passenger that he was really inquiring about it. I was there, but it wasn't the Hummer that I JUDGE PEARSON: So he was mistaken. MR. BAGBY: No, he wasn't mistaken. He looked at both cars and he didn't know who was driving which car, so he wasn't mistaken. 10 JUDGE PEARSON: But he was mistaken about who was driving the Hummer because --12 MR. BAGBY: He didn't sav --13 JUDGE PEARSON: -- he said you were 14 driving the Hummer. MR. BAGBY: He might have felt I was 15 16 driving the Hummer because I was there with both cars. 17 JUDGE PEARSON: Okay. You can proceed with your closing statement, 18 if you would like. 19 20 MR. O'CONNELL: Thank you, Your Honor. There has been a long history of Staff trying 21 22 to bring Mr. Bagby and Blessed Limousine into 23 compliance. Since February Staff has been reaching 24 out to Blessed Limousine. Each time Mr. Bagby has --

he stated back that he was in the process of making an

MR. BAGBY: But there is a farm-out section in there. JUDGE PEARSON: Thank you for clarifying that. MR. BAGBY: Yes. JUDGE PEARSON: So I have one other question. On your About Us page of your website there is a note left by Wally Newby that says, "Saw one of your HUMMERS today in Sequim WA. believe The 10 Gentleman Chauffeur was CLUSSIE. Great Man! Great Company! CLASS ALL THE WAY! am interested in doing 12 business with Him, BLESSED LIMOUSINE, all its people and sharing the blessings given to us by our CREATOR. 14 So that makes it sound like you were driving 15 the Hummer. 16 MR. BAGBY: What that -- what you just heard was there's two limos there, a Hummer and my 17 ten-passenger Chrysler. That's where some 18 subcontractor comes in handy, because that gentleman 20 got to be a really, really, really high end of business for me. 21 22 JUDGE PEARSON: Wally Newby? 23 MR. BAGBY: Yes. 24 But not on the level of the Hummer, but on the 25 level of SUVs going to Seguim, and my vans going to



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application, but we are still waiting for that

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application. It has been eight months since that time. Eight months of working with the Company and waiting for the Company to voluntarily come into compliance is enough. The website says they provide limousine and transportation services. I think that clearly shows 8 that there is a difference between limousine and transportation services that the Company understands. 10 The Hummer limousine and party bus are advertised for on the website. The Company needs the authority to 12 operate or engage in the business of a charter party 13 carrier. What it means to engage in the business of a 14 charter party carrier is to advertise or offer charter party carrier services. 15 16 So in advertising on their website for these 17 larger vehicles, they are engaging in the business, and that is the violation that Staff is alleging 18 today, along with two e-mail inquiries for which 20 Blessed Limousine responded with an offer to provide 21 those services.

Now, statute allows a penalty of up to \$5,000

This court could reasonably conclude that

per violation in these cases. Staff in this case

recommends a penalty of only 2,500 per violation.

25

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23

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there were multiple violations on Blessed Limousine's website because there are ads on each page, and that there were multiple violations on the Blessed Limousine Facebook page. For this case, Staff is recommending that the website be considered a single violation and the Facebook page be considered a single violation. This makes a total of four violations, including the two e-mail offers that Staff received from the Company. That makes a total penalty 10 recommended by Staff of \$10,000. Staff would be amenable if the court decided 12 to suspend \$6,000 of that total, so down to \$4,000, on 13 certain conditions that Staff would need to have 14 fulfilled, including that the Company submit an application by November 30th, but as Mr. Bagby has 15 16 already made clear, he intends to do that well before November 30th. 17 Staff would also need the condition that the 18 Company cease and desist its operations of the larger 19 20 vehicles, including advertising or offering, until it has an approved application from the UTC. And that 21 22 the Company submit to inspection of these larger 23 vehicles prior to getting any sort of approval for a 24 certificate to operate. 25 And finally, that the Company stay in



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call me. So now I find out that I was not -- I was

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never in the wrong. That's why when he offered me to come this morning, I was going to do it. But after conference with a lawyer -- which I hadn't retained, you're right, because I didn't know I need to, but now I see I do need to because there -- I didn't do anything 8 wrong. JUDGE PEARSON: Well, Staff's position, 10 what you just heard Mr. O'Connell say, is that advertising these vehicles and offering to provide 12 them are violations in and of themselves, whether or 13 not you are subcontracting the work out. That is what 14 Staff's allegations are today. MR. BAGBY: Okay. Okay. 15 16 JUDGE PEARSON: So the only other thing 17 that I wanted to address before we go off the record, is because this was noticed as a brief adjudicative 18 proceeding, I would like to request from both parties 19 20 that the requirement that I issue an order in ten days be waived, because of both the Thanksgiving holiday 21

and the fact that we are waiting for Mr. Bagby to

waive that ten-day requirement, Your Honor.

MR. O'CONNELL: Staff is willing to

compliance for one year from the effective date of the Commission's order. Thank you, Your Honor. JUDGE PEARSON: Okay. Thank you. Mr. Bagby, did you want to respond to any of that? MR. BAGBY: You know what I'm going to say. Not really. I mean, I'm just going to be walked through it. But for the most part, not my wife, but Genise 10 couldn't wait to get me home so she could tell me that -- I know this -- we should have never been here. 12 I should have took care of this and got this 13 certificate. In spite that I don't have cars, I 14 should have been [sic] and had a certificate. But the fact still remains that I can't wait now to tell her, 16 I didn't have to have a certificate because I don't 17 have cars. But I was under the assumption, and I wasn't aware yet, and that's where the lawyer comes 18 for, he's checking to see if I need a certificate just 19 20 to advertise this car and to subcontract it to 21 somebody else. 22 Now, remind me not to get in the middle, and 23 I'm going to get \$200 out of whatever the fee is, but just, here, this is yours, and you take care of that, 24 25 and if you have anything that's under ten-passenger



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MR. BAGBY: Ten-day requirement for? JUDGE PEARSON: To issue an order in this case, because ten days won't be enough time for me to issue an order because of both the Thanksqiving holiday, and also the fact that we are going to be waiting for these additional documents from you, and your permit application. 8 MR. BAGBY: I want an order today, right 10 JUDGE PEARSON: That's not going to happen. 12 MR. BAGBY: No. I'm just kidding. I'm 13 just kidding. Okay. I'm okay. 14 JUDGE PEARSON: Okay. Thank you. Anything further from either party? 15 16 MR. O'CONNELL: Staff has nothing more, 17 Your Honor. JUDGE PEARSON: Okay. All right. 18 Well, thank you for coming here today and we 20 will be off the record. 21 (Proceedings concluded 2:59 p.m.) 22 23 24

submit follow-up documents.

22

23

24

CERTIFICATE STATE OF WASHINGTON COUNTY OF KING I, Sherrilyn Smith, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability. SHERRILYN SMITH



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