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ReFerence WASte Connections OF VANCouver UA.

To whom it may concern:

We do not have a problem with the increase although we do have a complaint with the extra charge with (over full -overweight) garbage can. Let me explain, if the garbage is over the top of the rim, another words anything over the top going into the dome of the lid we get charged for an (over weight-overfull) can, Even when the garbage can is not over weight or the lid not on all the way. I understand the over weight problem but not the overfull problem, If the lid of the trash can fits on well and the trash is not overweight being charged extra is in my opinion is BOGUS AND SHOULD NOT BE ALLOWED, IT'S LEGAIZED THEIVERY IN MY OPINION.

Thank you Steve

& Nora Socia

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