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Feb 5, 2024  
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Via Web Filing

Ms. Amanda Maxwell, Executive Director and Secretary  
Washington Utilities & Transportation Comm.  
621 Woodland Square Loop  
Lacey, WA 98503

RE: Voice Ring, Inc. dba Joon - Cancellation of Registration

Dear Ms. Maxwell:

Below are the questions and answers that Staff had regarding Voice Ring, Inc. dba Joon's Request for Cancellation.

1. It is staffs understanding that this request is only requesting to cancel Joon's registration, Joon is not filing for a discontinuance of Service. Please confirm (or correct) staff's interpretation. **Joon is going out of business/closing, so we can revise the request if need be.**
2. Does Joon have any Interconnection Agreements with other Telecommunications Carriers? **No Interconnection Agreements**
3. How many Customers does Joon currently serve in Washington State?
  - a. How many in each customer class (e.g. Consumer, Business, Enterprise, etc)?  
**Business – 6; Consumer – 0.**
4. According to the 2023 annual report that was submitted to the Commission, Joon only provided VoIP services for the 2022 calendar year. Please Specify what service options Joon offers in Washington State. **Business VoIP service only.**
  - a. How does each option interact with the Public Switch Telephone Network (PSTN)? **Yes, it interacts with the PSTN.**
  - b. How long has Joon offered each option to its consumers? **Consumer - never, companywide Business since 2005.**

Any questions you may have regarding this filing should be directed to my attention at 405-470-4649 or via email to [mdean@inteserra.com](mailto:mdean@inteserra.com).

Sincerely,

A handwritten signature in black ink that reads "Matt Dean".

Matt Dean  
Consultant