

BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

ALLIED VAN LINES, INC., PACIFIC
MOVERS, INC., 3Z MOVERS LLC, CAN'T
STOP MOVING, LLC, NORTH COAST
MOVING AND STORAGE COMPANY,
LLC, PRO MOVERS LLC, ERIC'S SMALL
MOVES & DELIVERY LLC, SEATTLE
MOVES & MORE LLC, PNW MOVING
AND DELIVERY LLC, MENDEZ MOVERS
LLC, MIRACLE MAN MOVERS LLC, GM
MOVE TRANSPORT LLC, MR. MUSCLES
MOVING COMPANY LLC, ONE NATION
GROUP LLC, HYLAN, NICHOLAS d/b/a
HYLAN MOVING, C&N ENTERPRISES,
INC., LION MOVERS LLC,
EXTRAORDINARY MOVING &
STORAGE LLC, NEST MOVING AND
STORAGE LLC,

Respondents.

DOCKET TV-230838

DECLARATION OF ESTHER
NEAL

I, Esther Neal, under penalty of perjury under the laws of the state of Washington, declare as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a regulatory analyst in the Administrative Services Section. My duties include processing the statutorily required annual reports and verifying payment of regulatory fees due to the Commission.
2. All regulated household goods carriers must submit annual reports and file regulatory fees by May 1 of each year, in accordance with RCW 81.04.080.

Each year, the Commission provides an annual report form to facilitate these submissions.

3. On March 1, 2023, the Commission sent an email notification to all regulated companies informing them that the 2022 annual report forms were available on the Commission's website for download and reminding them that complete reports and regulatory fee payments must be received by the Commission no later than May 1. Email notification is sufficient in accordance with WAC 480-07-150. A true and correct copy of the emailed notification is attached to this declaration as Attachment A.
4. Allied Van Lines, Inc. (Allied) is a corporation that engages in business as a household goods carrier under Commission-issued permit HG005221.
5. Allied failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
6. I attempted to contact Allied on two occasions (dates: May 25, 2023, and October 26, 2023). The company has been nonresponsive. Allied remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and annual reports.
7. Pacific Movers, Inc. (Pacific) is a corporation that engages in business as a household goods carrier in Washington under Commission-issued permit HG001186.
8. Pacific failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
9. I attempted to contact Pacific on four occasions (dates: May 25, 2023, May 30, 2023, October 11, 2023, and October 26, 2023). The company has been nonresponsive. Pacific remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
10. 3Z Movers, LLC (3Z) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG065160.
11. 3Z failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.

12. I attempted to contact 3Z on two occasions (dates: May 25, 2023, and October 26, 2023). The company has been nonresponsive. 3Z remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
13. Can't Stop Moving, LLC (Can't Stop) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG063768.
14. Can't Stop failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
15. I attempted to contact Can't Stop on three occasions (dates: May 25, 2023, October 31, 2023, and November 1, 2023). The company submitted a late regulatory fee payment, but has failed to submit a complete, and thus acceptable, annual report. Can't Stop remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
16. North Coast Moving and Storage Company, LLC (North Coast Moving) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG004891.
17. North Coast Moving failed to submit a complete, and thus acceptable, annual report by the required deadline. This is based on my review of UTC records and documents.
18. I attempted to contact North Coast Moving on four occasions (dates: May 18, 2023, May 25, 2023, October 31, 2023, and November 7, 2023). The company has failed to submit an acceptable report. North Coast Moving remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
19. Pro Movers LLC (Pro Movers) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG066237.
20. Pro Movers failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.

21. I attempted to contact Pro Movers on five occasions (dates: May 25, 2023, June 9, 2023, June 14, 2023, October 31, 2023, and November 6, 2023). The company submitted a late regulatory fee payment, but has failed to submit a complete, and thus acceptable, annual report. Pro Movers remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
22. Eric's Small Moves & Delivery LLC (Eric's Small) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG067465. This company's business status is noted as "delinquent" according to the Washington Secretary of State's website.
23. Eric's Small failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
24. I attempted to contact Eric's Small on two occasions (dates: May 25, 2023, and November 2, 2023). The company has been nonresponsive. Eric's Small remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
25. Seattle Moves & More LLC (Seattle Moves) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG067503.
26. Seattle Moves failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
27. I attempted to contact Seattle Moves on two occasions (dates: May 25, 2023, and November 2, 2023). The company has been nonresponsive. Seattle Moves remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
28. PNW Moving and Delivery LLC (PNW Moving) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG067549.
29. PNW Moving failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.

30. I attempted to contact PNW Moving on three occasions (dates: May 25, 2023, August 28, 2023, and November 7, 2023). The company has failed to pay their regulatory fee and submit a complete, and thus acceptable, annual report. PNW Moving remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and a complete annual report.
31. Mendez Movers LLC (Mendez) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG068506.
32. Mendez failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
33. I attempted to contact Mendez on two occasions (dates: May 25, 2023, and November 2, 2023). The company submitted a late annual report but has failed to submit their regulatory fee payment. Mendez remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees.
34. Miracle Man Movers LLC (Miracle Man) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG068778.
35. Miracle Man failed to submit a complete, and thus acceptable, annual report by the required deadline. Miracle Man paid a fee on time, but it cannot be determined to be correct because of the incomplete report. This is based on my review of UTC records and documents.
36. I attempted to contact Miracle Man on eight occasions (dates: May 1, 2023, May 2, 2023, May 3, 2023, May 25, 2023, June 8, 2023, June 14, 2023, August 30, 2023, and November 2, 2023). The company has failed to submit an acceptable report. Miracle Man remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
37. GM Move Transport LLC (GM Move) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG068988. This company's business status is noted as "administratively dissolved" according to the Washington Secretary of State's website.

38. GM Move failed to submit their annual report by the required deadline. This is based on my review of UTC records and documents.
39. I attempted to contact GM Move on five occasions (dates: May 25, 2023, June 13, 2023, June 14, 2023, August 31, 2023, and November 2, 2023). The company has failed to submit a complete, and thus acceptable, annual report. GM Move remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
40. Mr. Muscles Moving Company LLC (Mr. Muscles) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG069221. This company's business status is noted as "administratively dissolved" according to the Washington Secretary of State's website.
41. Mr. Muscles failed to submit a complete, and thus acceptable, annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
42. I attempted to contact Mr. Muscles on five occasions (dates: May 5, 2023, May 25, 2023, November 2, 2023, November 8, 2023, and November 14, 2023). The company has failed to pay their regulatory fee and submit an acceptable annual report. Mr. Muscles remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and a complete annual report.
43. One Nation Group LLC (One Nation) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG069235.
44. One Nation failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
45. I attempted to contact One Nation on three occasions (dates: May 25, 2023, June 7, 2023, and November 2, 2023). The company submitted a late regulatory fee payment, but has failed to submit a complete, and thus acceptable, annual report. One Nation remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.

46. Hylan, Nicholas d/b/a Hylan Moving (Hylan Moving) is a sole proprietorship that engages in business as a household goods carrier under Commission-issued permit THG069573.
47. Hylan Moving failed to submit a complete, and thus acceptable, annual report by the required deadline. This is based on my review of UTC records and documents.
48. I attempted to contact Hylan Moving on five occasions (dates: April 28, 2023, May 4, 2023, May 8, 2023, May 25, 2023, and November 2, 2023). The company has failed to submit an acceptable report. Hylan Moving remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
49. C&N Enterprises, Inc. (C&N) is a corporation that engages in business as a household goods carrier under Commission-issued permit THG069696.
50. C&N failed to submit their annual report by the required deadline. This is based on my review of UTC records and documents.
51. I attempted to contact C&N on three occasions (dates: May 25, 2023, October 26, 2023, and November 6, 2023). The company has failed to submit a complete, and thus acceptable, annual report. C&N remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
52. Lion Movers LLC (Lion) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG070121.
53. Lion failed to submit a complete, and thus acceptable, annual report by the required deadline. This is based on my review of UTC records and documents.
54. I attempted to contact Lion on three occasions (dates: May 3, 2023, May 25, 2023, and November 2, 2023). The company has failed to submit an acceptable report. Lion remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of a complete annual report.
55. Extraordinary Moving & Storage LLC (Extraordinary Moving) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit HG069123.

56. Extraordinary Moving failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
57. I attempted to contact Extraordinary Moving on two occasions (dates: May 25, 2023, and November 2, 2023). The company has been nonresponse. Extraordinary Moving remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
58. Nest Moving and Storage LLC (Nest Moving) is a Washington limited liability company that engages in business as a household goods carrier under Commission-issued permit THG070696. This company's business status is noted as "delinquent" according to the Washington Secretary of State's website.
59. Nest Moving failed to submit their annual report and regulatory fee by the required deadline. This is based on my review of UTC records and documents.
60. I attempted to contact Nest Moving on two occasions (dates: May 25, 2023, and November 2, 2023). The company has been nonresponse. Nest Moving remains out of compliance with RCW 81.04.080 and WAC 480-15-480, which require submission of regulatory fees and an annual report.
61. In preparation for this proceeding, I procured a list generated from the Commission's Annual Report Tracking System (ARTS) of permitted household goods carriers that had either not filed a complete annual report or had not paid regulatory fees, or both. As of November 20, 2023, the Commission still had not received either a complete annual report or a regulatory fee payment, or both, from the above-named household goods carriers.

DATED this 20th day of November, 2023, at Olympia, Washington.

/s/ Esther Neal
ESTHER NEAL