

WN U-1

First Revised Sheet No. 12.1
Cancelling
Substitute Original Sheet No. 12.1

Southgate Water Company

WATER SERVICE
RULES AND REGULATIONS

Rule 14 – Discontinuance of Service (cont'd)

- a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329), utility will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert (all of which is as “alert”) for the area in which the residential user’s address is located for the duration of the alert. (T)

- b. In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting the utility at 509-460-1202. Upon receipt of such a request, the utility will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert. (N)

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Issued by: Southgate Water System, Inc.

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