6<sup>th</sup> Revision of Sheet No. 80-O Canceling 5<sup>th</sup> Revision of Sheet No. 80-O

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### **PUGET SOUND ENERGY Electric Tariff G**

## **SCHEDULE 80 GENERAL RULES AND PROVISIONS (Continued)**

Deposits plus accrued interest shall be refunded when the Customer has for twelve consecutive months paid for services when due in a prompt and satisfactory manner. Deposits (including the transfer of deposits, the extended payment of deposits, alternative to deposits, and method of refund of deposits) shall be subject to applicable provision of WAC 480-100-113 or WAC 480-100-118, as amended hereafter from time to time. Upon termination of service, for any cause whatsoever, the Company shall refund to the Customer the amount then on deposit plus accrued interest less any amount as then shall be due the Company by the Customer.

#### 17. DISCONTINUANCE OF SERVICE:

a. By Customer – When a discontinuance of service occurs at Premises served by the Company, notice of such discontinuance must be given at the office of the Company prior to the date of such change, and such notice shall be effective to terminate any obligation of the Company to render service to that Customer after the date of such change. The outgoing Customer shall be held responsible for all service supplied at that Premises until such notice has been received by the Company, except that service which is the responsibility of a subsequent Customer.

A Customer may designate a third party to receive notice of termination or other matters affecting the provision of service. When the Company discovers that a Customer appears to be unable to comprehend the impact of a termination of service, the Company shall consider an appropriate social agency to be the third party. In either case, the Company will not effect termination of service until five business days after provision of notice to the third party.

- b. By Company Service may be discontinued by the Company for any of the following reasons, as described in WAC 480-100-128, as hereafter amended from time to time:
  - (1) For non-payment of bills or any proper charges including deposit, as provided in the tariff of the Company. However, the Company will cease discontinuance in areas where a heatrelated alert, such as an excessive heat warning, a heat advisory, an excessive heat watch, or a similar alert has been issued or is intended to be issued by the National Weather Service. The Company will use the prior day's forecast as received from the National Weather Service.
  - (2) For the use of energy for purposes or properties other than that specified in the application.

**Issued:** June 23, 2023 Effective: July 28, 2023

**Advice No.:** 2023-25

**Issued By Puget Sound Energy** 

Birud D. Jhaveri Title: Director, Regulatory Affairs (C)

(C)

12<sup>th</sup> Revision of Sheet No. 80-R Canceling 11<sup>th</sup> Revision of Sheet No. 80-R

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### PUGET SOUND ENERGY Electric Tariff G

# SCHEDULE 80 GENERAL RULES AND PROVISIONS (Continued)

#### 17. **DISCONTINUANCE OF SERVICE:** (Continued)

If the Company initiates discontinuance of service and the service address is different from the billing address, the Company shall also provide prior notice of such discontinuance to the service address unless the Company determines the Customer of record and the service user are the same party. Discontinuance of service shall not occur earlier than five business days after provision of notice to the serving address.

If a Customer of record initiates discontinuance of service where the service address is different from the billing address and the Company discovers that the service user has no prior notice of discontinuance, the Company shall delay discontinuance at least one complete business day following notice to the actual service user.

The Company will postpone termination of service for thirty days, or will reinstate service for thirty days if already terminated, upon receipt by the Company of a certificate by a licensed physician, nurse practitioner or physician's assistant, which states that termination of service will aggravate an existing medical condition or will create a medical emergency for a permanent occupant of the premises affected. The certificate of medical emergency must be in writing, either electronic or paper, and show clearly the name of the person affected and the nature of the medical emergency.

The Company shall restore service where the causes for discontinuance have been removed and payment has been made of all proper charges due including proper deposit and including the reconnection charge. The Company shall not be required to provide service and may interrupt or discontinue service if all or any portion of its facilities or operating rights necessary to provide service are taken through the exercise of the power of eminent domain or are taken under threat thereof or are otherwise lost, terminated, or canceled.

The Company shall promptly make a reasonable attempt to restore service to a residential Customer whose service has been discontinued for non-payment of bills or any proper charges including deposit, upon request, on any day for which the National Weather Service has issued or has announced that it intends to issue a heat-related alert. A heat-related alert includes an excessive heat warning, a heat advisory, an excessive heat watch, or a similar alert, for the area in which the residential Customer's service address is located. The Company may require the Customer to enter into a payment plan that complies with RCW 80.28.010 prior to restoring service.

**Issued:** June 23, 2023 **Effective:** July 28, 2023

**Advice No.:** 2023-25

**Issued By Puget Sound Energy** 

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By: