

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**NOTICE OF PENALTIES INCURRED AND DUE
FOR VIOLATIONS OF LAWS AND RULES**

PENALTY ASSESSMENT: TV-220659

PENALTY AMOUNT: \$3,500

Tetris Moving Company LLC
20010 104th St. E
Bonney Lake, WA 98391

The Washington Utilities and Transportation Commission (Commission) believes Tetris Moving Company LLC (Tetris Moving or Company) violated Washington Administrative Code (WAC) 480-15-530, Public Liability and Property Damage Insurance; WAC 480-15-550, Cargo Insurance; WAC 480-15-555, Criminal Background Checks for Prospective Employees; WAC 480-15-560, Equipment Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 C.F.R.) Part 393 – Parts and Accessories Necessary for Safe Operation; and WAC 480-15-570, Driver Safety Requirements, which adopts 49 C.F.R. Part 395 – Hours of Service of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On August 30, 2022, Commission Motor Carrier Investigator Tracy Coble completed a routine safety investigation of Tetris Moving and documented the following violations:

- **Fifteen violations of WAC 480-15-530 – Operating a motor vehicle without having in effect the required minimum levels of financial responsibility coverage.** Tetris Moving failed to maintain the required public liability and property damage insurance. The Company allowed its drivers to operate a commercial motor vehicle (CMV) without the required insurance on 15 occasions between March 25, 2022, and April 30, 2022.
- **Fifteen violations of WAC 480-15-550 – Operating a CMV without having adequate cargo insurance coverage.** The Company operated a CMV without the required cargo insurance on 15 occasions between March 25, 2022, and April 30, 2022.
- **Three violations of WAC 480-15-555 – Failing to conduct or retain paperwork containing criminal background checks or hiring an individual with a disqualifying conviction for a household goods carrier in the state of Washington.** Tetris Moving failed to conduct a criminal background check prior to hiring employees Nick Monroe, Dorrien Ossinger, and Nate Feinberg.

- **One violation of 49 C.F.R. § 393.41 – No or defective parking brake system on CMV.** Commission staff (Staff) discovered a CMV with an inoperative parking brake system. This CMV was placed out-of-service.¹
- **Fifty-eight violations of 49 C.F.R. § 395.8(a)(1) – Failing to require driver to make a record of duty status.** The Company failed to require Edward Rayl and Michael Rayl to complete a record of duty status on 58 occasions between April 15, 2022, and May 15, 2022.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. **How serious or harmful the violations are to the public.** The violations noted are serious and potentially harmful to the public. Household goods moving companies that: (1) operate CMVs without the required public liability and property damage insurance, (2) operate CMVs without the required cargo insurance, (3) fail to conduct criminal background checks on their employees, (4) use CMVs that are in need of repair, and (5) fail to maintain records of duty status, put their customers, their customers' belongings, and the traveling public at risk. These violations present significant safety concerns.
2. **Whether the violations were intentional.** Considerations include:
 - Whether the Company ignored Staff's previous technical assistance; and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

On July 6, 2017, the Commission received the Company's application for household goods moving authority. In the application, Edward Rayl, owner of Tetris Moving, acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety regulations.

On March 15, 2022, Michael Rayl, owner of Tetris Moving, attended the Commission's online household goods training course.

The Company knew or should have known about these requirements.

3. **Whether the Company self-reported the violations.** Tetris Moving did not self-report these violations.
4. **Whether the Company was cooperative and responsive.** The Company was cooperative and responsive during the on-site visit from Staff but was slow to provide additional information requested electronically by Staff.
5. **Whether the Company promptly corrected the violations and remedied the impacts.** Tetris Moving currently maintains the minimum required levels of public liability,

¹ Vehicle Identification Number 1GDJ7C1C14F901757.

property damage, and cargo insurance, and completed the criminal background check for employee Nate Feinberg. The Company has not provided Staff with evidence that it corrected the other violations.

6. **The number of violations.** Staff identified 25 violation types with a total of 136 individual occurrences during the routine safety investigation of Tetris Moving. Of those violations, Staff identified five violation types with a total of 92 individual occurrences that warrant penalties in accordance with the Commission’s Enforcement Policy.
7. **The number of customers affected.** Tetris Moving reported traveling 19,500 miles in 2021. These safety violations presented a public safety risk.
8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. Staff believes the likelihood of recurrence is low if Tetris Moving prioritizes safe operations.
9. **The Company’s past performance regarding compliance, violations, and penalties.** On December 5, 2018, the Commission canceled Tetris Moving’s household goods carrier permit for failure to file an annual report and pay applicable regulatory fees. The Company’s permit was reinstated on March 25, 2019.

This is the Company’s first routine safety investigation. Tetris Moving has no history of penalties for safety violations with the Commission.
10. **The Company’s existing compliance program.** Michael Rayl and Edward Rayl are responsible for the Company’s safety compliance program.
11. **The size of the Company.** Tetris Moving operates three CMVs and employs three drivers. The Company reported \$541,000 in gross revenue for 2021.

The Commission’s Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.² The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration’s “out-of-service” criteria and for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize Tetris Moving \$3,500 (Penalty Assessment), calculated as follows:

² Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

- Fifteen violations of WAC 480-15-530 – Operating a motor vehicle without having in effect the required minimum levels of financial responsibility coverage. The Commission assesses a penalty of \$100 for each occurrence of this acute violation, for a total of \$1,500.
- Fifteen violations of WAC 480-15-550 – Operating a CMV without having adequate cargo insurance coverage. The Commission assesses a penalty of \$100 for each occurrence of this acute violation, for a total of \$1,500.
- Three violations of WAC 480-15-555 – Failing to conduct or retain paperwork containing criminal background checks or hiring an individual with a disqualifying conviction for a household goods carrier in the state of Washington. The Commission assesses a penalty of \$100 for each occurrence of this critical violation, for a total of \$300.
- One violation of 49 C.F.R. § 393.41 – No or defective parking brake system on CMV. The Commission assesses a penalty of \$100 for this out-of-service violation.
- Fifty-eight violations of 49 C.F.R. § 395.8(a)(1) – Failing to require driver to make a record of duty status. The Commission assesses a “per category” penalty of \$100 for these critical violations.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the Penalty Assessment.

Your penalty is due and payable now. If you believe any or all the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. *See* RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).
- Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission’s web portal **within FIFTEEN (15) days** after you receive this Penalty

Assessment. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective September 13, 2022.

/s/Rayne Pearson
RAYNE PEARSON
Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
PENALTY ASSESSMENT TV-220659

PLEASE NOTE: You must complete and sign this document and send it to the Commission within 15 days after you receive the Penalty Assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

1. **Payment of penalty.** I admit that the violations occurred and enclose \$3,500 in payment of the penalty.

2. **Contest the violation(s).** I believe that the alleged violation(s) did not occur for the reasons I describe below (**if you do not include reasons supporting your contest here, your request will be denied**):

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.

OR b) I ask for a Commission decision based solely on the information I provide above.

3. **Application for mitigation.** I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (**if you do not include reasons supporting your application here, your request will be denied**):

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.

OR b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: _____ [month/day/year], at _____ [city, state]

Name of Respondent (company) – please print

Signature of Applicant

RCW 9A.72.020 "Perjury in the first degree."

- (1) A person is guilty of perjury in the first degree if in any official proceeding he or she makes a materially false statement which he or she knows to be false under an oath required or authorized by law.
- (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his or her statement was not material is not a defense to a prosecution under this section.
- (3) Perjury in the first degree is a class B felony.