

ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080
Contains Certifications Required by WAC 480-123-060 and 070
June 30, 2022

Inland Cellular LLC (f/k/a Washington RSA No. 8 Limited Partnership - SAC 529003 and Eastern Sub-RSA Limited Partnership - SAC 529004) (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report 1: Report on use of funds: WAC 480-123-070(1)(a):

The Company used support from the federal high-cost fund in 2021 as follows:

In 2021, we invested \$585,644 in broadcast equipment in Washington during the year. This included 7 additional 4G LTE sites and microwave backhaul upgrades, plus we made significant investments in adding VoLTE to our network (project will be completed in 2022). In addition, our LTE core and all new RAN is 5G capable in preparation of our roll out of 5G service, and our internet backbone has been upgraded. The Company expects to use all Universal Service Fund support received in order to fund the expenses related to the provisioning, maintenance and services provided over these upgraded facilities as well as existing facilities and to service the debt created in order to make these improvements; improving service quality, coverage and capacity. The Company expects that the continued receipt of Universal Service Fund support will aid the Company's efforts to continue to upgrade its network and to provide the supported services to all customers and potential customers.

For 2021 the Company's gross capital expenditures were \$694,063 in Washington. The Company's 2021 operating expenses for Washington were \$12,602,736.

Report 2: WAC 480-123-070(1)(b): The Company reports that the investments and expenses report under Report 1, above, benefited the customers as follows:

The customers served by the Company benefited from the use of high-cost fund support by continuing to receive high quality telecommunications services. The Company's investments in next generation mobile technology described above will bring the capability for increased network speeds and enable us to provide mobile broadband services in our service territory.

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C § 254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.¹ The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those

¹ The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

expenditures and investments, including those reflected in Report 1 above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area. The Company has expanded its network over the past several years so that it is capable of providing access to broadband services throughout most of the Company's designated ETC service area. The Company offers services that are comparable to services offered in urban areas at rates that are comparable to rates for such services in urban areas.

Report 3: Local Services Outage Report: WAC 480-123-070(2):

We had one service outage in 2021, starting at 4:00a on 10/14/21. During routine maintenance, CDMA switch software was corrupted and had to be reinstalled from backups and services restored. All CDMA voice, text, and data affected. Backup data base had failed, and we had to revert to a database from March 5, 2021. All changes in the switch from March 5 - October 14 had to be duplicated, which was completed at 8:00p on 10/18/21. Texting and some voice calling was restored by 9:45a on 10/15/21. However, many trunks still had to be rebuilt, the final trunk being fixed at 2:00p on 10/18/21.

This outage affect our entire network, including eastern Washington (Asotin, Garfield, Columbia, Walla Walla, Whitman, Adams, Grant, Lincoln

Report 4: Report on Failure to Provide Service: WAC 480-123-070(3):

None

Report 5: Report on Complaints per 1000 Connections: WAC 480-123-070(4):

None

Report 6: Certification of Compliance with Service Quality Standards and Consumer Protection Rules: WAC 480-123-070(5):

See “529003 & 529004_WA_Certifications_500&600”

Report 7: Certification of Ability to Function in Emergency Situations: WAC 480-123-070(6):

See “529003& 529004_WA_Certifications_500&600”

Report 8: Advertising Certification, including Advertisement on Indian Reservations: WAC 480-123-070(7):

Company advertised Lifeline in a variety of ways, including: Company website; local newspapers; in-store displays; and, flyers distributed to local public assistance institutions and public areas. See Appendix 1 for a sample that was used for our social media posts, as well as a printed flyer distributed to libraries throughout our region.

There are no Indian reservations within the area of this SAC.

Report 9: Annual Plan: WAC 480-123-080(1):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2022 through December 31, 2022 are projected to be \$1,000,000 for gross capital expenditures and \$12,000,000 for operating expenses. Planned major projects include: upgrading microwave links for increased backhaul capacity; continuing to upgrade service to 4G LTE in rural areas, including further expansion into southern Ferry and Stevens counties; continue to expand fixed wireless internet and fiber services in several areas; complete our VoLTE project so we can offer voice services over LTE; and, upgrade our existing 4G LTE network to 5G. The Company expects that levels of expenses will remain relatively the same as those it experienced in calendar year 2021, subject to the effects of inflation, other commonly experienced changes in cost of labor and materials, and increased depreciation on new investment placed in service. The Company does not anticipate major adjustments in staffing levels for the relevant period.

Report 10: Plan of Investments and Expenditures: WAC 480-123-080(2):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period January 1, 2022, through December 31, 2022, will remain relatively the same as those it experienced in calendar year 2021, subject to the effects of inflation, other commonly experienced changes in cost of labor and materials, and increased depreciation on new investment placed in service. The Company does not anticipate major adjustments in staffing levels for the relevant period. Major projects are referenced in Report 9, above. The Company expects that the continued receipt of federal high-cost support will allow the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas. All customers will benefit from increased broadband speeds in the upgraded areas, and will have services available to them that are comparable to the telecommunications services offered in urban areas at rates that are comparable to the rates for such services in urban areas.

Report 11: Updated Map: WAC 480-123-080(3):

Updated maps are attached in the filing (.shp files for voice, 3G data, and 4G data).



Low income customers residing within the Inland Cellular Home Service Area may qualify for discounted Lifeline cell phone service. This is a government assistance program that consumers may apply for (non-transferable and only one discount per household).

Discounts of \$9.25 for Washington residents and up to \$11.75 for Idaho residents, if eligible. Contact us for more information or visit our website at: inlandcellular.com/lifeline

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