PacifiCorp Major Event Report Customer Analysis

| | Washington | Customer Analysis 11/14/21 to 11/16/21 | | | | | | | | Major Event Only - metric by operating area customer counts | | | | | | | |
|----|---|--|---------------------------------|-----------|---|-------------------|---------|------------------|-------------------|---|--------------------|--------------------|----------|--|-------|-------|-------|
| | PacifiCorp Major Events Report Customer Analysis* | Sustained Customers Off | % Sustained Customers Off | CML | Number of Sustained Interruptions | Customer Count | < 5 min | 5 min - 3 hrs | 3 hrs - 24 hrs | 24 hrs - 48 hrs | 48 hrs - 72 hrs | 72 hrs - 96 hrs | 96 + hrs | % Sustained Customers Restored in 3 Hours PS4 | SAIDI | SAIFI | CAIDI |
| | | | • | | | | | | | • | • | | | | | | |
| PC | PACIFICORP | 21,500 | 1% | 1,576,506 | 82 | 2,019,764 | 5,029 | 18,258 | 3,242 | - | - | - | - | 85% | 0.78 | 0.011 | 73 |
| | | | | | | | | | | | | | | | | | |
| PP | Pacific Power | 21,500 | 3% | 1,576,506 | 82 | 807,241 | 5,029 | 18,258 | 3,242 | - | - | - | - | 85% | 1.95 | 0.027 | 73 |
| | | | | | | | | | | | | | | | | | |
| WA | Washington | 21,500 | 16% | 1,576,506 | 82 | 136,841 | 5,029 | 18,258 | 3,242 | - | - | - | - | 85% | 11.52 | 0.157 | 73 |
| | | | | | | | | | | | | | | | | | |
| WA | SUNNYSIDE | 24 | 0% | 6,179 | 4 | 24,993 | - | - | 24 | - | - | - | - | 0% | 0.25 | 0.001 | 257 |
| WA | WALLA WALLA | 1,158 | 4% | 179,360 | 11 | 28,298 | - | 941 | 217 | - | - | - | - | 81% | 6.34 | 0.041 | 155 |
| WA | YAKIMA | 20,318 | 24% | 1,390,967 | 67 | 83,549 | 5,029 | 17,317 | 3,001 | - | - | - | - | 85% | 16.65 | 0.243 | 68 |

^{*}Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

| | | Custo 11/14/21 | Customers Restored by Intervals | | | | | | | | | Major Event Only - metric by state customer counts | | | | |
|----------|-------------------------------|---------------------------------|---------------------------------|---|------------------------------|---------|------------------|-------------------|--------------------|--------------------|---|---|--|-------|-------|-------|
| Date* | Sustained Customers Off | % Sustained Customers Off | CML | Number of Sustained Interruptions | Average Customer Count | < 5 min | 5 min - 3 hrs | 3 hrs - 24 hrs | 24 hrs - 48 hrs | 48 hrs - 72 hrs | - | 96 + hrs | % Sustained Customers Restored in 3 Hours PS4 | SAIDI | SAIFI | CAIDI |
| 11/14/21 | 376 | 0% | 74,678 | 1 | 136,841 | - | 326 | 50 | - | - | - | - | 87% | 0.55 | 0.003 | 199 |
| 11/15/21 | 20,728 | 15% | 1,489,374 | 80 | 136,841 | 5,029 | 17,536 | 3,192 | - | - | - | - | 85% | 10.88 | 0.151 | 72 |
| 11/16/21 | 396 | 0% | 12,454 | 1 | 136,841 | | 396 | - | - | - | - | - | 100% | 0.09 | 0.003 | 31 |

| Data as of | |
|------------|--|
| 12/17/21 | |

PacifiCorp Major Event Report SSC by State Analysis

| | | Event | | 11/14/21 | to | 11/16/21 | | Month | | 11/01/21 | through | 11/30/21 | | YTD | FY2022 | 01/01/21 | through | 11/20/21 | |
|----|---|-----------------------|--------|----------|----------------------|----------|-------|-----------------------|-------|----------|------------------------|----------|-------|-----------------------|--------|----------|------------------------|----------|-------|
| | Washington | Major Events Included | | | Major Event Excluded | | | Major Events Included | | | Major Events Excluded* | | | Major Events Included | | | Major Events Excluded* | | |
| | PacifiCorp Major Events Report SSC by State | SAIDI | SAIFI | CAIDI | SAIDI | SAIFI | CAIDI | SAIDI | SAIFI | CAIDI | SAIDI | SAIFI | CAIDI | SAIDI | SAIFI | CAIDI | SAIDI | SAIFI | CAIDI |
| PC | PACIFICORP | 1.66 | 0.015 | 109 | 0.88 | 0.0045 | 194 | 7.25 | 0.068 | 106 | 5.55 | 0.055 | 101 | 218.54 | 1.205 | 181 | 102.95 | 0.901 | 114 |
| PP | Pacific Power | 3.78 | 0.033 | 114 | 1.83 | 0.007 | 275 | 12.53 | 0.105 | 119 | 8.28 | 0.072 | 115 | 368.21 | 1.538 | 239 | 97.39 | 0.848 | 115 |
| WA | Washington | 11.64 | 0.158 | 74 | 0.12 | 0.001 | 122 | 15.70 | 0.200 | 79 | 4.18 | 0.043 | 98 | 132.03 | 0.977 | 135 | 84.53 | 0.593 | 142 |
| WA | SUNNYSIDE | 0.07 | 0.0002 | 281 | 0.02 | 0.000 | 338 | 0.19 | 0.001 | 168 | 0.14 | 0.001 | 151 | 38.90 | 0.229 | 170 | 8.47 | 0.056 | 152 |
| WA | WALLA WALLA | 1.39 | 0.0093 | 150 | 0.08 | 0.001 | 99 | 2.45 | 0.016 | 154 | 1.14 | 0.007 | 153 | 24.76 | 0.242 | 102 | 17.87 | 0.180 | 99 |
| WA | YAKIMA | 10.19 | 0.1486 | 69 | 0.02 | 0.000 | 143 | 13.07 | 0.183 | 72 | 2.90 | 0.034 | 85 | 68.37 | 0.506 | 135 | 58.19 | 0.357 | 163 |

^{*}may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

| 12/17/21 | |
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| Data as/of | |