Service Date: December 21, 2021

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-210963 PENALTY AMOUNT: \$4,300

ATeam Moving, LLC 2021 S Meadowlark Dr. Ridgefield, WA 98642

The Washington Utilities and Transportation Commission (Commission) believes ATeam Moving, LLC, (ATeam Moving or Company) violated Washington Administrative Code (WAC) 480-15-555, Criminal Background Checks for Prospective Employees; WAC 480-15-560, Equipment Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 C.F.R.) Part 396 – Inspection, Repair and Maintenance; and WAC 480-15-570, Driver Safety Requirements, which adopts 49 C.F.R. Part 391 – Qualification of Drivers and 49 C.F.R. Part 395 – Hours of Service of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On December 15, 2021, Commission Motor Carrier Investigator Tracy Cobile completed a routine safety investigation of ATeam Moving and documented the following violations:

- Three violations of WAC 480-15-555 Failing to conduct or retain paperwork containing criminal background check or hiring an individual with a disqualifying conviction for a household goods carrier in the state of Washington. ATeam Moving failed to conduct a criminal background check prior to hiring employees Daniel Bolman, Alexander King, and Daniel Olson.
- Thirty-six violations of 49 C.F.R. § 391.45(a) Using a driver not medically examined and certified. The Company allowed drivers Daniel Bolman and Alexander King to operate a commercial motor vehicle (CMV) without a valid medical certificate on 36 occasions between June 14 and November 19, 2021.
- Two violations of 49 C.F.R. § 391.51(a) Failing to maintain driver qualification file on each driver employed. ATeam Moving failed to maintain driver qualification files for Daniel Bolman and Alexander King.
- Sixty violations of 49 C.F.R. § 395.8(a)(1) Failing to require driver to make a record of duty status. The Company failed to require Daniel Bolman and Alexander King to complete a record of duty status on 60 occasions between October 1 and October 30, 2021.

- One violation of 49 C.F.R. § 396.3(b) Failing to keep minimum records of inspection and vehicle maintenance. ATeam Moving failed to maintain a vehicle maintenance file for its CMV.
- One violation of 49 C.F.R. § 396.17(a) Using a CMV that is subject to a mandatory state inspection program without having the CMV inspected under that program. ATeam Moving failed to have an annual inspection performed on its CMV.

The Commission considered the following factors in determining the appropriate penalties for these violations:

- 1. How serious or harmful the violations are to the public. The violations noted are serious and potentially harmful to the public. Household goods moving companies that: (1) fail to conduct criminal background checks on their employees, (2) use drivers that are not medically examined and certified, (3) fail to maintain records of duty status, (4) fail to maintain driver qualification files, (5) fail to keep minimum records of inspection and vehicle maintenance, and (6) use CMVs that have not been inspected, put their customers, their customers' belongings, and the traveling public at risk. These violations present significant safety concerns.
- 2. Whether the violations were intentional. Considerations include:
 - Whether the Company ignored Commission staff's (Staff) previous technical assistance; and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

On February 26, 2020, Daniel Bolman, owner of ATeam Moving, attended household goods training provided by Staff and acknowledged receiving training pertaining to motor carrier safety regulations.

On February 27, 2020, the Commission received the Company's application for household goods moving authority. In the application, Daniel Bolman acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety laws and regulations. The Company knew or should have known about these requirements.

- 3. Whether the Company self-reported the violations. ATeam Moving did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. The Company was responsive and cooperative throughout the safety investigation.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. The Company corrected the violations of 49 C.F.R. § 391.45(a) and 49 C.F.R. § 391.51(a). The Company has not provided Staff with evidence that it corrected the other violations.

- 6. **The number of violations.** Staff identified 13 violation types with a total of 110 individual occurrences during the routine safety investigation of ATeam Moving. Of those violations, Staff identified six violation types with a total of 103 individual occurrences that warrant penalties in accordance with the Commission's Enforcement Policy.
- 7. **The number of customers affected.** ATeam Moving reported traveling 10,000 miles in 2020. These safety violations presented a public safety risk.
- 8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. ATeam Moving was cooperative during the safety investigation, expressed a desire to come into compliance with applicable safety regulations, and took corrective action. Staff believes the likelihood of recurrence is low if the Company prioritizes safe operations.
- 9. The Company's past performance regarding compliance, violations, and penalties. This is the Company's first routine safety investigation. ATeam Moving has no history of penalties for safety violations with the Commission.
- 10. **The Company's existing compliance program.** Daniel Bolman is responsible for the Company's safety compliance program.
- 11. **The size of the Company.** ATeam Moving operates one CMV and employs two drivers. The Company reported \$100,000 in gross revenue for 2020.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation. The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize ATeam Moving \$4,300, calculated as follows:

• Three violations of WAC 480-15-555 – Failing to conduct or retain paperwork containing criminal background check or hiring an individual with a disqualifying conviction for a household goods carrier in the state of Washington. The Commission assesses a penalty of \$100 for each occurrence of this critical violation, for a total of \$300.

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

- Thirty-six violations of 49 C.F.R. § 391.45(a) Using a driver not medically examined and certified. The Commission assesses a penalty of \$100 for each occurrence of this critical violation, for a total of \$3,600.
- Two violations of 49 C.F.R. § 391.51(a) Failing to maintain driver qualification file on each driver employed. The Commission assesses a "per category" penalty of \$100 for these critical violations.
- Sixty violations of 49 C.F.R. § 395.8(a)(1) Failing to require driver to make a record of duty status. The Commission assesses a "per category" penalty of \$100 for these critical violations.
- One violation of 49 C.F.R. § 396.3(b) Failing to keep minimum records of inspection and vehicle maintenance. The Commission assesses a penalty of \$100 for this violation.
- One violation of 49 C.F.R. § 396.17(a) Using a CMV that is subject to a mandatory state inspection program without having the CMV inspected under that program. The Commission assesses a penalty of \$100 for this violation.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).
- Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the <u>Commission's web portal</u> within FIFTEEN (15) days after you receive this notice. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are

unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective December 21, 2021.

/s/Rayne Pearson RAYNE PEARSON Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TV-210963

PLEASE NOTE: You must complete and sign this document and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

		ng statements.	or chose matters. I hereby make, ander
[] 1.	Payment of penalty. I admit that the violations occurred and enclose \$4,300 in payment of the penalty.		
[] 2.	Contest the violation(s). I believe that the alleged violation(s) did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):		
	,	I ask for a hearing to present evidence nistrative law judge for a decision.	ee on the information I provide above to
OR	[] b)	I ask for a Commission decision base above.	ed solely on the information I provide
[] 3.	Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):		
	[] a)	I ask for a hearing to present evidence an administrative law judge for a dec	ce on the information I provide above to cision.
OR	[] b)	I ask for a Commission decision base above.	ed solely on the information I provide
	-	enalty of perjury under the laws of the ation I have presented on any attachme	State of Washington that the foregoing, ents, is true and correct.
Dated: _		[month/day/year], at	[city, state]
Name of	f Respond	dent (company) – please print	Signature of Applicant

RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony."