



IMPORTANT NOTICE

Date: October 19, 2021

Dear Whidbey Telephone Company Customer,

Whidbey Telephone Company (“Whidbey Telecom”) has filed for approval from the Washington Utilities and Transportation Commission (“Commission” or “WUTC”) to increase its revenue by \$8,444.00 annually which is approximately 2.62 percent of the revenue for residential customers. If approved, the increase will take effect December 1, 2021. The rate increases are set forth in the table below.

Please note that if the proposed rates are approved, the Access Recovery Charge or ARC of \$3.00 per month will go away. This means the net effect on your bill is an increase of \$1.55 per month. Also, please note that this proposal does not apply to customers subscribing to our non-tariff digital voice service that is provided in conjunction with our broadband service.

WUTC last approved new rates for Whidbey Telecom on May 1, 2016.

Overall costs to provide service, such as wages, taxes and other factors, have increased and, as always, regulatory compliance costs continue to rise.

South Whidbey Exchange	Current Tariff Charge	Tariff Rate Increase	New Tariff Rate
Residence - Individual Line	18.00	4.55	22.55
Residence - Hot Line	18.00	4.55	22.55
Residence Individual Line - Toll Restricted Access/Authorization Code	18.00	4.55	22.55
Point Roberts Exchange	Current Tariff Charge	Tariff Rate Increase	New Tariff Rate
Residence - Individual Line	18.00	4.55	22.55
Residence - Hot Line	18.00	4.55	22.55
Residence Individual Line - Toll Restricted Access/Authorization Code	18.00	4.55	22.55

South Whidbey & Point Roberts Exchanges	Current Tariff Charge	Tariff Rate Increase	New Tariff Rate
Premium Voice Service	29.95	4.55	34.50

The Commission has the authority to set final rates that may be lower or higher than the Company's request, depending on the outcome of its investigation. You can submit comments by going to www.utc.wa.gov and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission
P.O. Box 47250, Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the Commissioners at 9:30 a.m. on November 24, 2021. You will have an opportunity to comment at this meeting. The UTC building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 at least a day before the open meeting for instructions and to sign in.

If you have any questions concerning this filing, please call Whidbey Telephone Company at 866-548-7760.

Sincerely,

Whidbey Telephone Company