



PO Box 1702 Bellingham WA 98227

May 1, 2021

Dear Valued Residential Customer:

SSC appreciates the opportunity to provide you with garbage and recycling collection services. It has been ten (10) years since our last general rate increase. This notice is to inform you of a proposed increase in the garbage, recycling, and FoodPlus! collection portion of your bill. SSC has filed a request for a change in residential garbage, recycling, and FoodPlus! collection rates with the Washington Utilities and Transportation Commission (UTC). If this request is approved by the UTC, the new rates would become effective June 1, 2021 and apply to all SSC residential customers in unincorporated Whatcom County.

It is our goal to provide customers with quality collection services at the lowest possible costs. We work hard to keep rates low, but increased costs in labor, pension, taxes, insurance, and maintenance, and the continued decline in recycling markets have made it necessary for us to request a rate adjustment. We also continue to acquire new assets (alternative fuel trucks and equipment, etc.) to ensure continued safe and efficient service.

Notice of Change in Residential Garbage, Recycling, and FoodPlus! Collection Rates

Proposed rates for the most common services are below. The total rate increase is approximately 16.5% depending on your service. For additional information about this notice, please email ssc@ssc-inc.com or call (360) 734-3490.

Table with columns: Garbage Service, CURRENT RATE, PROPOSED RATE, Stack 3-Bin Recycling (included w/Garbage Service), Stack 3-Bin Recycling Only, Recycling Commodity Charge, FoodPlus! (CURRENT RATE, PROPOSED RATE)

To Comment

The UTC has the authority to set final rates that may be lower or higher than the company's request, depending on the results of its investigation. Commission staff will make a recommendation to UTC Commissioners at an open meeting scheduled for 9:30AM on May 20, 2021. The UTC building is closed to the public until further notice. The open meeting may be conducted by telephone only. If you intend to listen or participate, call (360) 664-1234 for instructions the day before the open meeting. You may also comment by using the "Submit a Comment" feature at the UTC website: www.utc.wa.gov or the contact info below.

Washington Utilities & Transportation Commission (UTC)

PO Box 47250 Olympia, WA 98504-7250 • Email: comments@utc.wa.gov • Phone: 1-888-333-WUTC (9882) • Website: www.utc.wa.gov

We are honored to serve you.

Sanitary Service Company, Inc. (SSC)



Recycling & Garbage Collection Information

House | Duplex

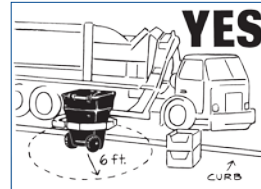
Place **sorted recyclables** in recycling bins. Set out full bins the night before collection or by 6:30AM. Place paper (or top layer of papers) in a paper bag if possible. Lay bag **on side** in bin to prevent windblown litter. If windy, set each bin on the ground. [Windy weather tips](#). [Weather-related delays](#). Max. bin weight 35 lbs. Place extra sorted recyclables in tub/box no larger than bin. **Bagged recyclables will NOT be collected.**

Apartment | Condo

Place **sorted recyclables in marked** recycling Toters®. For other recyclables (scrap metal, etc.) see below.

Automated Collection Truck—Customer Tips

- Please place Toter(s)® at the curb, with **handle toward the house**.
- Keep at least **6 feet of clear space around all sides**.
- Do not place near other containers, trees/shrubs, utility poles, mailboxes, vehicles, overhead lines, portable b-ball hoops, etc.



Bottles, Cans & Plastic Containers

Aluminum Cans/Foil/Tin Cans—Remove tin can labels (recycle with scrap paper). Flatten tin cans, foil. *No oil filters or air filters.*



Glass Bottles/Jars—All colors, labels, lids OK. Avoid breaking glass. Rinse.

Remove metal lids and bottles from 6-pak/case boxes, etc. and place loose in container. *No window glass, windshields, Pyrex, light bulbs, mirrors or ceramics.*

Plastic Containers—Bottles/Jugs/Caps/Cups/Lids/Jars/Tubs/Pails/Buckets (max. bucket size - 3 gal. Remove metal handles.) All colors/numbers/labels OK.

Rinse and nest together if possible. Please **FLATTEN** all bottles and put plastic caps/lids back on.

No plastic pumps, Styrofoam™, packaging, tableware/utensils, pipe, foam rubber, insulation or plastic containers that held potentially hazardous products such as motor oil, antifreeze, solvents, paint, pesticides, etc.



Scrap Paper & Newspaper



Mail, magazines, catalogs, newsprint, shoe/gift boxes, paper bags, photos, labels, phone books, paperboard cartons (ex. cereal/mac'n'cheese/egg). Discard plastic liners/packing material. Flatten. **Envelopes, stationery, computer/copy/notebook/poster/carbonless paper, file folders, paperback books, guides, manuals. Staples, paper clips, file folder clips OK. Shredded paper.** Place in paper bag and tape shut with masking tape. **Masking paper/tape, floor protection paper (ex. Ram Board).** Fold and flatten. Place paper (or top layer of papers) in a paper bag if possible. Lay bag **on side** in bin to prevent windblown litter.

No foil, plastics, plastic bags, including delivery bags, rubber bands and strapping tape, aseptic (non-refrigerated, shelf-stable) cartons or boxes (ex. soy milk, broth, etc.) or paper with foil or plastic (ex. foil gift wrap, (TYVEK) postal envelopes), paper plates, napkins, towels, tissue, polycoated paper (refrigerator/freezer) cartons or boxes (ex. dairy/juice/frozen food containers). *These items are accepted in our **FoodPlus! program**. To sign up [contact us](#).*

Other Recyclables—set *next to* containers

Cardboard—**Corrugated cardboard and brown paper bags.** Remove packing materials. Flatten ALL boxes. Do not stuff cardboard into boxes or bins. Leave flat on ground or bundle. Max. stack size 2'Wx4'Lx6"H per pick-up. If windy, bundle or tape to prevent blowing. For pick-up of larger stacks, [contact us](#) or call (360) 734-3490. *No Styrofoam®, plastic packing or wax-coated boxes (ie. fruit boxes).*

Motor Oil—**Used motor oil only.** Store in a one gallon or smaller, sealed, non-breakable container (ie milk jug or water bottle). *No bleach/detergent bottles.* Mark container "Oil." Do not mix with water, brake fluid, antifreeze, debris, paint thinner, solvents, etc.

Scrap Metal/Aerosol Cans—**Steel/copper/aluminum/brass.** Max. 35 lbs./pick up. Max. 2 feet long. Coil cords/wiring. Non-hazardous, aerosol cans ONLY. Aerosol cans must be EMPTY. No pressure or contents left in can. Leave cap on (if possible). Set out in box. Contact [Disposal of Toxics](#) 360-380-4640 to dispose of hazardous product aerosol cans.

Batteries: Vehicle (Lead Acid)—Car/truck/motorcycle/boat batteries + Sealed Lead Acid (SLA)—security, emergency, backup, mobile medical devices, etc. *No cracked or leaking batteries.* Leave battery caps on. Set out in a box. Household (alkaline & carbon zinc): dispose of with regular household garbage. Rechargeable: Contact [Disposal of Toxics](#) 360-380-4640 for options. 10/20

We cannot accept the following:

Hazardous, toxic, radioactive or dangerous waste(s), ammunition, explosives, dead animals, CFL/Fluorescent lights, old gasoline, asbestos, pesticides, liquid paint, chemicals, or hot ashes. Contact [Disposal of Toxics](#) 360-380-4640. For electronics, contact [1-800-RECYCLE](#).

For a complete list of recyclables accepted, visit [ssc-inc.com](#). **Thank you for recycling!**

To recycle larger quantities or other materials, please contact us.

ssc@ssc-inc.com | 360-734-3490