

720 4th Ave, Suite 400 Kirkland, WA 98033

Rate Increase Notice

October 1, 2020

Dear Valued Customer,

In late 2017 China announced they would ban many recyclable materials and institute strict quality requirements. China was the single largest consumer of recyclables from the United States, so these requirements have impacted recycling programs all over the country. These quality requirements have impacted our ability to find and retain viable markets to sell our materials. These materials are being sold at historically low prices. Accordingly, effective November 1, 2020, the commodity price adjustment will go from a credit to a charge on your invoice and will thus reflect a small increase to your recycling rate.

The commodity price adjustment is expected to be a charge of **\$0.23 per month**. This adjustment may be higher or lower based on the results of Commission's review. Prices will continue to adjust every twelve months to respond to future market changes.

The UTC has the authority to set final rates, depending on the outcome of its investigation. You can comment by using the "Submit a Comment" feature at the commission's website at *utc.wa.gov*, via email at *comments@utc.wa.gov* or by using the contact information below to write or call. Commission staff will make a recommendation to the commissioners at an open meeting, which is scheduled for 9:30 a.m. on October 29, 2020. If you choose to do so, you will have an opportunity to comment at this meeting by calling into the commission's bridge line. Please call 360-664-1234 the day before the open meeting for instructions and to sign in.

Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503 Telephone: 1-888-333-WUTC (9882)

We appreciate your patience as we adjust to these market conditions. The industry is working to meet the new quality demands while keeping costs down. We apologize for any confusion or inconvenience this has caused.

As a valued customer, you can help reduce contamination in your recycling cart by:

- Recycling the right things—when in doubt, throw it out
- Sort plastics by the shape—ignore numbers and symbols
- Ensure all recyclables are clean, dry, empty, and loose

If you have questions or need additional information about the proposal please contact us as your convenience by email <u>pnwrsservices@wm.com</u>, chat with a representative by visiting <u>www.wm.com</u> or call our customer service team at 1-800-592-9995.

Thank you for your business.

Brem-Air Disposal