

## PacifiCorp Major Event Report

Customer Analysis

Washington		Customer Analysis 7/24/20 through 7/25/20					Customers Restored by Intervals								Major Event Only - metric by operating area customer counts		
<b>PacifiCorp Major Events Report Customer Analysis*</b>		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	2,336	0%	1,711,524	11	1,982,346	-	4	2,332	-	-	-	-	0%	0.86	0.001	733
PP	Pacific Power	2,336	0%	1,711,524	11	799,297	-	4	2,332	-	-	-	-	0%	2.14	0.003	733
WA	Washington	2,336	2%	1,711,524	11	135,697	-	4	2,332	-	-	-	-	0%	12.61	0.017	733
WA	SUNNYSIDE	1	0%	281	1	24,783	-	-	1	-	-	-	-	0%	0.01	0.000	281
WA	WALLA WALLA	44	0%	10,613	3	28,092	-	3	41	-	-	-	-	7%	0.38	0.002	241
WA	YAKIMA	2,291	3%	1,700,630	7	82,822	-	1	2,290	-	-	-	-	0%	20.53	0.028	742

\*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

Customer Interrupted by Date 7/24/20 through 7/25/20		Customers Restored by Intervals								Major Event Only - metric by state customer counts						
Date*	Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
7/24/20	2,210	2%	1,676,082	2	135,697	-	-	2,210	-	-	-	-	0%	12.35	0.016	758
7/25/20	126	0%	35,442	9	135,697	-	4	122	-	-	-	-	3%	0.26	0.001	281

Data as of
8/17/20

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### SSC by State Analysis

	Washington	Event Days 07/24/20 through 07/25/20						Month 07/01/20 through 07/31/20						YTD FY2021 01/01/20 through 07/31/20					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
	<b>PacifiCorp Major Events Report SSC by State</b>	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	1.72	0.010	166	0.85	0.009	93	13.97	0.124	113	11.63	0.117	99	126.47	0.759	167	60.39	0.586	103
PP	Pacific Power	2.59	0.005	573	0.45	0.002	282	14.85	0.127	117	12.71	0.124	103	174.42	0.745	234	61.50	0.543	113
WA	Washington	12.75	0.018	716	-	-	-	22.87	0.106	216	10.26	0.089	116	212.43	0.827	257	70.62	0.559	126
WA	SUNNYSIDE	0.14	0.001	232	-	-	-	1.95	0.016	119	1.95	0.016	119	34.37	0.181	190	11.17	0.088	127
WA	WALLA WALLA	0.08	0.000	246	-	-	-	1.49	0.011	140	1.41	0.010	136	12.46	0.075	166	10.13	0.060	169
WA	YAKIMA	12.53	0.017	742	-	-	-	19.43	0.079	246	6.90	0.062	111	165.60	0.571	290	49.32	0.411	120

\*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
<b>8/17/20</b>