

From: sendmail@washington-ucc.org
Sent: Tuesday, March 10, 2020 2:36 PM
To: wsdlsafetycommittee@gmail.com
Subject: Complaint Form

Complaint Form Request

Requester Information

Name: Rocky Stewart
Company: Comcast/ PRG
Company Phone: (971)401-0347
Company Email: rstewart@prgconsulting.net
Company Address: 24933 Broadway St, , Veneta, 97487
Ticket Requested: yes
Ticket Number: 20041849
Ticket Date: 02/05/2020

Marlene Ferman
Project Resources Group | OPD Claims
Specialist
P: 720-580-1954
mferman@prgconsulting.net
5340S Quebec St, Suite 250S | Greenwood
Village, CO | 80111
<http://www.prgus.com/>

Violation Information

Violation RCW Code: RCW 19.122.040
Violation Section: RCW 19.122.040
Violation Description: Our line has been damaged over six times by Rotchy INC. AT this point, the span is laying on top of the ground and they still continue to damage the cable, that creates an outage and requires a response from our technicians. Once or twice is an accident, at this point it is extreme carelessness.
Violation Address: NW 115TH STREET & NW 38TH AVENUE
Violation Date: 02/07/2020

Alleged Violator

Violator Name: ROTCHY INC
Violator Phone Number: (360)607-8138
Violator Email: luke.muonio@rotschyinc.com
Violator Address: 9210 NE 62ND AVE, VANCOUVER, 98665
Violator Employess On Site: 5 plus

Nels Homolo 360 607 9700
Nels.homolo@rotschyinc.com. Agreed with Nels to
move review to may 6th.

Other Information

Other Information: Our line has been damaged on multiple occasions, and we have found them liable. The last claim against them listed 01/07, 01/08, 01/13, 02/06, 02/07 as the "date of damage" Since then, there as been at least three other damages. I would like the operation shut down completely until they can secure our facility. Rocky Stewart Rick Darr PRG Damage Investigator Comcast Maintenance Supervisor 971-401-0347 360-957-9001 rstewart@prgconsulting.net Rick_Darr@comcast.com

Washington One Call

Ticket No: 19544792
2 FULL BUSINESS DAYS
Update of:
Updated by:
Original Call Date: 12/26/19 03:36 pm
Work to Begin Date: 12/31/19 12:00 am
Expiration Date: 02/09/20 03:45 pm

CALLER INFORMATION

Company Name: ROTCHY INC
Contact Name: LUKE MUONIO
Phone: 360-607-8138
Alt. Contact: LUKE MUONIO
Phone: 360-607-8138

Fax Phone:
Caller Address: 9210 NE 62ND AVE VANCOUVER, WA 98665
Email Address: luke.muonio@rotschyinc.com

DIG SITE INFORMATION

Type of Work: INSTALL STORM/ SEWER/ WATER
Work Being Done For: GINN DEVELOPMENT

DIG SITE LOCATION

State: WA
County: CLARK
Place: FELIDA
Address:
Street: NW 115TH STREET
Intersecting Street: NW 38TH AVENUE
Location of Work: PLEASE LOCATE 200 FEET NORTH AND SOUTH ON BOTH SIDES OF NW 38TH AVE FROM INTERSECTION NW 38TH AVE AND NW 115TH ST, ALSO ALONG NW 115TH STREET FIFTY FEET EITHER SIDE OF THE STREET FROM NW 38TH AVENUE ABOUT ONE-THOUSAND FEET WEST TO NW 43RD COURT. ALSO LOCATE NW 40TH AVE FROM NW 115TH STREET SOUTH ABOUT FOUR HUNDRED FEET TO NW 112TH WAY. ALSO LOCATE NW 112TH WAY FROM 112TH AND 40TH INTERSECTION EAST 300FT.
PLEASE CALL LUKE WITH ANY QUESTIONS AT 3606078138
AREA MARKED IN WHITE
AREA MARKED IN WHITE

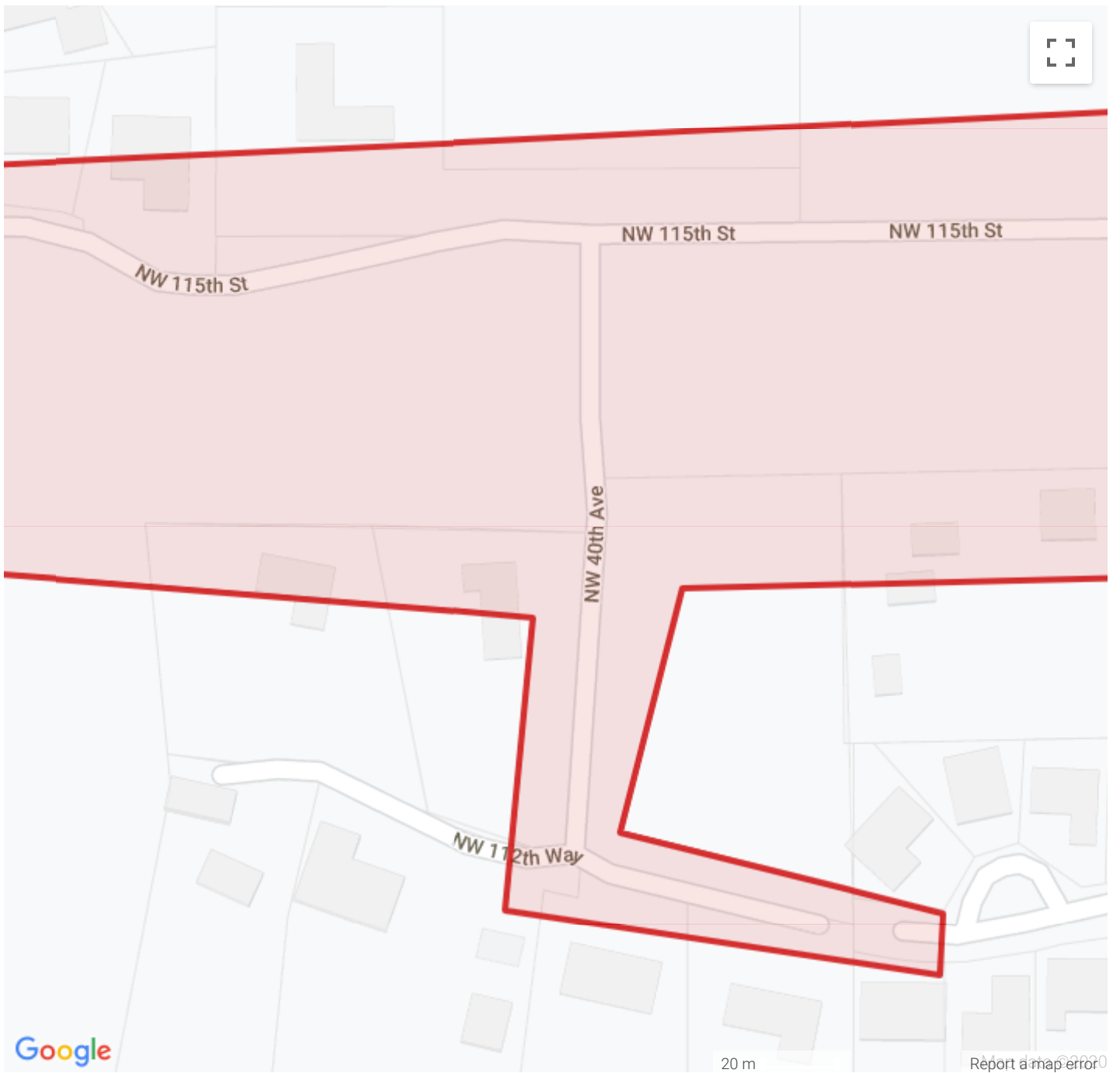
Remarks:
Map Coord NW Lat: 45.7043258
Lon: -122.7155955
SE Lat: 45.7022204
Lon: -122.7100299

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
CMCST03	COMCAST CABLE COMM. MNGMT, LLC	800-778- 9140	800-934- 6489	503- 617- 1212	Not yet responded
CPS01	CLARK PUBLIC SERVICES	360-921- 3524	360-397- 2446	360- 397- 2446	Does not report
CPU01	CLARK PUBLIC UTIL ELECTRIC	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
CPU03	CLARK PUBLIC UTILITIES- WATER	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
HDS01	CLARK REGIONAL WASTEWATER DIST	360-750- 5876	360-750- 5876	360- 750- 5876	Does not report
NWN02	NW NATURAL	503-220- 2415	503-220- 2415	800- 882- 3377	Does not report
QLNWA06	CTLQL- CENTURYLINK	800-778- 9140	800-283- 4237	800- 573- 1311	Not yet responded

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 20041849
2 FULL BUSINESS DAYS
Update of: 19544792
Original Call Date: 02/05/20 03:41 pm
Work to Begin Date: 02/08/20 12:00 am
Expiration Date: 03/21/20 03:45 pm

CALLER INFORMATION

Company Name: ROTCHY INC
Contact Name: LUKE MUONIO
Phone: 360-607-8138
Alt. Contact: LUKE MUONIO
Phone: 360-607-8138

Fax Phone:
Caller Address: 9210 NE 62ND AVE VANCOUVER, WA 98665
Email Address: luke.muonio@rotschyinc.com

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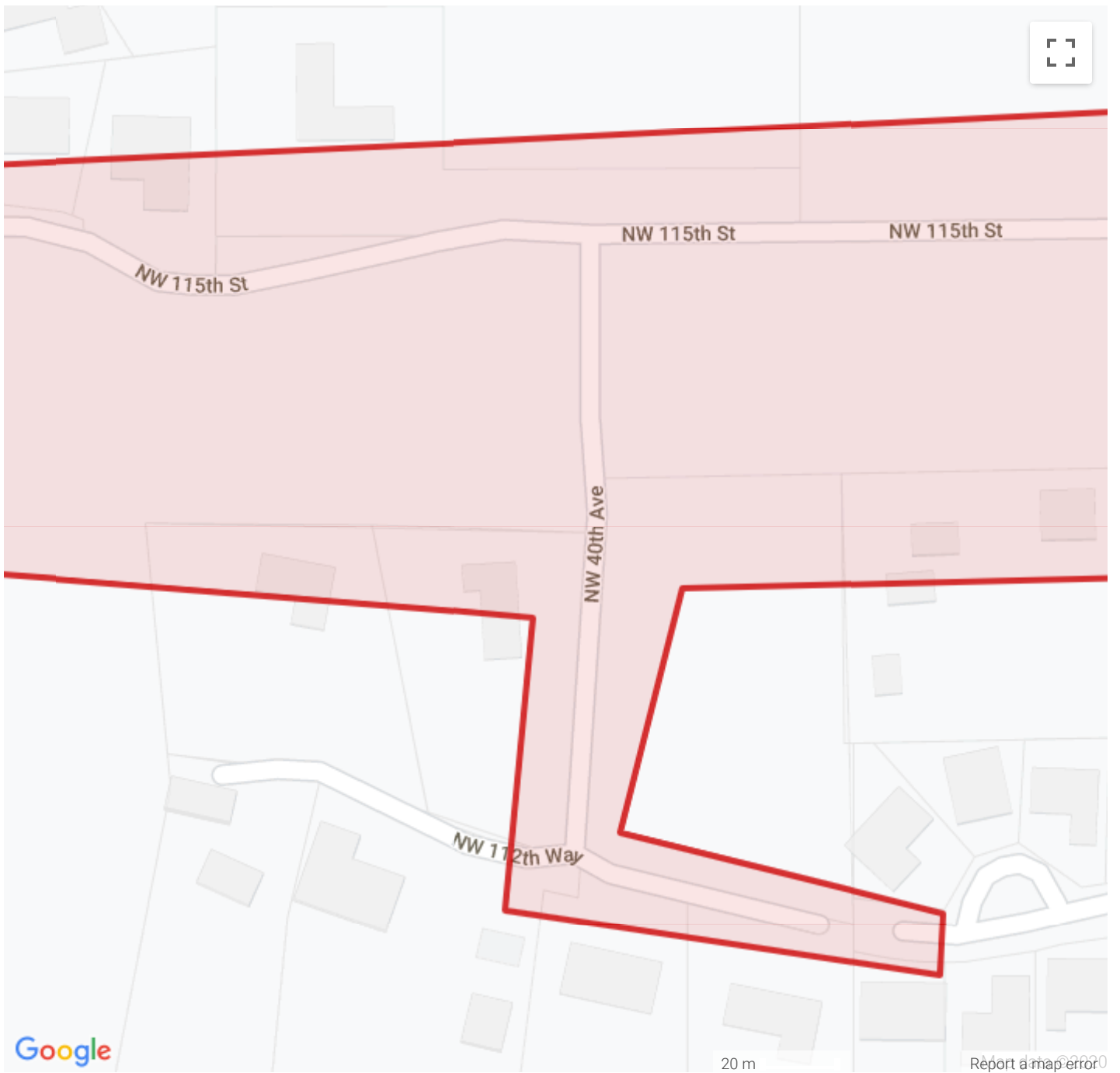
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Legend:  Locate Polygon

Lat/Lon



Felida Ridge Comcast Strikes

Information

- The site was an old field/open area that had an original road running down the middle with communication lines going everywhere that was serving an older subdivision in back, and had housing on both sides. (See attached #1pdf)
- Tough site for sure, but we did not record all non-located lines that we hit... if they were determined to be dead. (Many)
- It stopped us when we hit dead or abandoned lines and delayed us.... They came out and pronounced them dead and old lines. (With apologies for the mess of lines, phone lines from Century Link)
- We did terminate the experienced operator on **two** of the Comcast strikes
- Comcast rerouted the line to overland since it was going parallel to the ditch we were digging. (We were following plans as normal)
- When line was above ground it has NO protection of the soils and is even more prone to strikes as we worked around, over and under the line with heavy equipment. (Sewer up to 29' depth) And we did not get to pick where to place the sewer line and at what depth. (Parallel/across/perpendicular to it and very deep)
- When we did break the line, Comcast did come out quickly and placed a repair splice. (Quick work) the pipe crew did not even know these were considered strikes as this was laid on top of the ground, each time they came out was, in Comcast view, another

strike. We still thought it was a “special arrangement” as per developer was going to do all new per their agreement.

- The connectors they use (See #2 photo) to splice were not positive connections, as that is all they need, but they come disconnected and did many times when we tried to move it out of the way. Comcast did come out and reconnect, but counted it as another strike each time. One time we taped it up so it would not come disconnected again at one splice. (See #3 photo) when Comcast came out, they cut it off and re spliced and explained nicely that they do not allow tape on cable or splice joints. (Another strike)

- All locate requests are in and valid from 10-8-2019 to present.
- Original 19503603 Current 20149652

19444966-19510310-19544792-20041849-20102974

* **The temp line was put above ground for what reason??**

- 1 Too close to be able to dig next to and across it with shoring. (And to eliminate cave off of sides of trench and pulling line apart)
- 2 We were told by Ginn rep that the Comcast line will be all new per the Developer and Comcast no cost agreement.
- 3 Was this a no cost agreement to Ginn (Owner/Developer)?

We went to get clarification and heard that Jared had been “let go of duties at Ginn” and no longer worked there.

4 Looking back, we feel the overland line was still the best option for this unique situation

The 6 Comcast Strikes we have recorded.

- 1 Strike form is an overhead low wire strike. Human error, Corrected on site, 1-13-20
- 2 Underground newly buried above ground line strike of Comcast 2-10-20
Comcast line was marked to the gravel pile with arrow, (See #4 photo) but not beyond. (Muddy site, We understand the difficulties for locators) But we struck the line 150' further. (Experienced Operator #449) Sam says leave it buried as we are replacing all this section anyway. (See #5 Screenshot) Sam's text to Luke.
- 3 Same crew and same Comcast line on top of the ground this time 200 feet south, Operator #449 could only put spoils on west side on top of the overland line. (See #6 Photo) At one point he had to scrape the dirt back to keep his 2' clearance and scraped the line and broke another connection. This Operator #449 no longer works here as he was terminated.
- 4 Next strike was from the overland line again. We had placed a steel sheet over the top of the line with what we thought was adequate soils in between the sheet and the line. But with extra wet weather, the sheet settled onto the line at a fitting and broke it.
- 5 #1010 was digging a small soft spot in an established graveled road and hit another line. (Operator Error, not hand digging enough)
- 6 EM3 (Subcontractor of Rotschy Inc) dropped a concrete form board on or near a Comcast Pedestal. (Not sure if that is accurately addressed, But it was a subcontractor)

In conclusion.

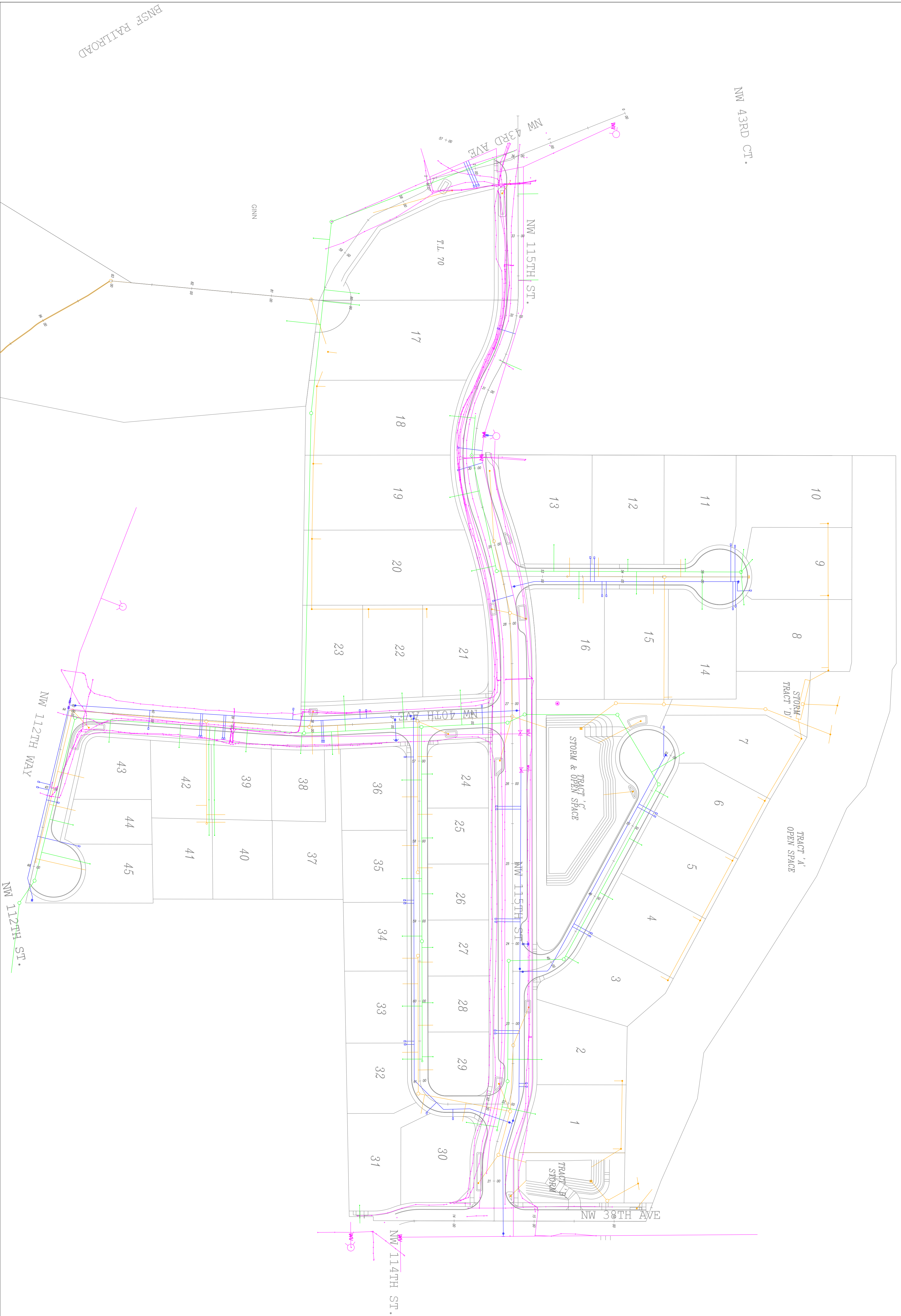
This was and is a very challenging site, in challenging weather. We are the excavation Contractor and do want to tell our side, as we are the ones that did the work and damaged lines. We had all the locates called in since late 2019. As you can see from above, there was numerous different occasions we came in contact with Comcast lines. The plans and specs are not in our control and we have to place Utilities that are in conflict with others. That is why we went overland after discussing with Developer and Comcast. As we always have in the past, we try to work alongside and with everyone.

If there was more strikes than I have noted, as I have written above, it was from the connector that I tried to show with the pictures. Luke did not know those were considered strikes and did not record them. I understand the Comcast impatience with us and this site. But is not a typical site and we hope they can now understand also.

Thank you for your consideration.

Nels Homola

Rotschy Inc.



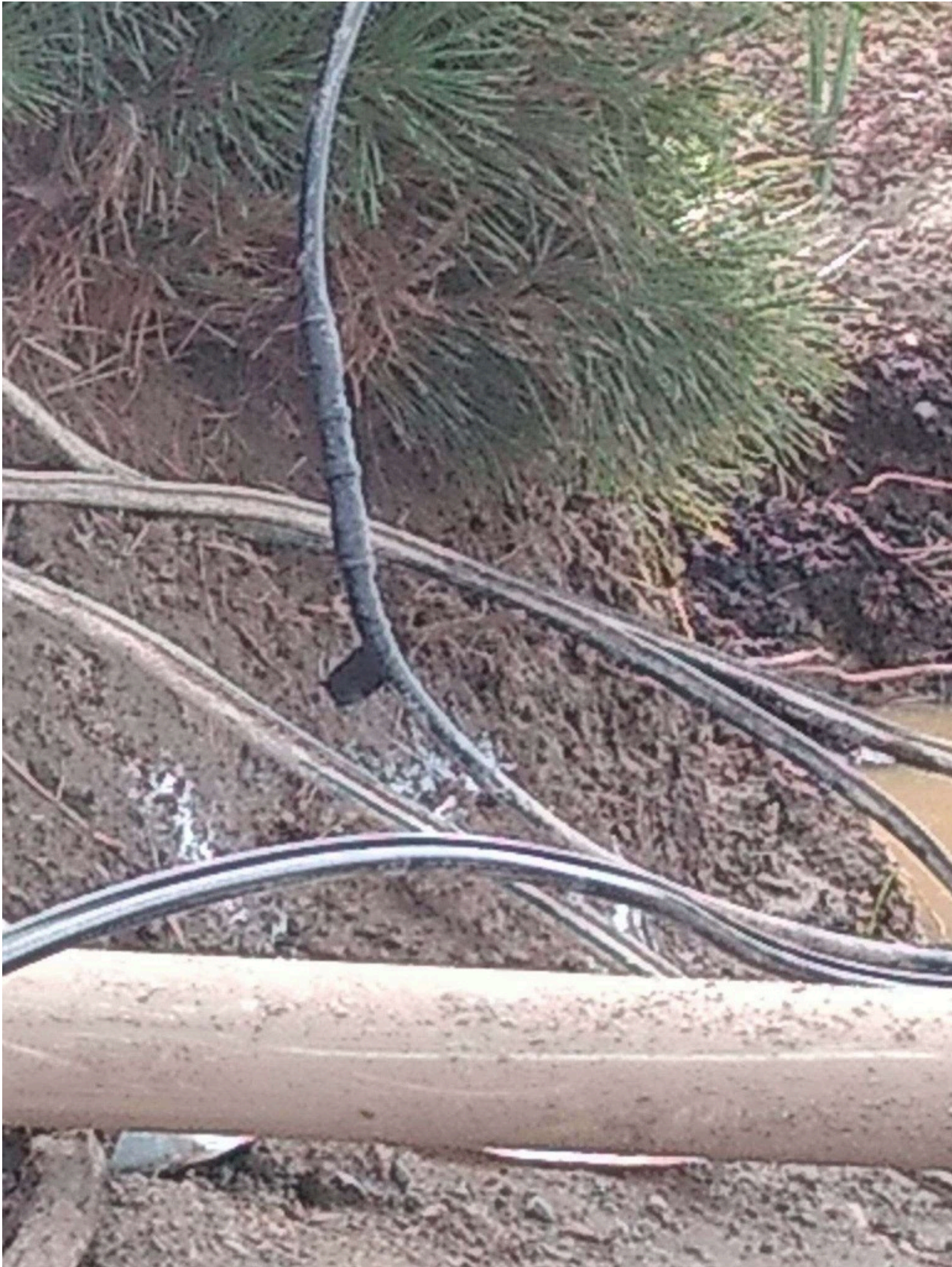
Felida Overlook
Existing and Proposed Utilities

Project No: 1940
Date: 5/13/20
Design:
Drawn: EJS

Revision:



#3 Photo



#4 Photo





Sam Comcast



1:05 PM

Talked with our construction dept just to make sure

Yes

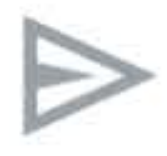
Go ahead and bury the cable
We are going to rerun everything in the new joint trench



1:05 PM



Text message



SMS



#6 Photo

