

## PacifiCorp Major Event Report

### Customer Analysis

Sunnyside, Washington		Customer Analysis 3/14/20 through 3/14/20					Customers Restored by Intervals									Major Event Only - metric by operating area customer counts		
<b>PacifiCorp Major Events Report Customer Analysis*</b>		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI	
PC	PACIFICORP	10,342	1%	136,348	13	1,982,346	-	10,181	161	-	-	-	-	98%	0.07	0.005	13	
PP	Pacific Power	10,342	1%	136,348	13	799,297	-	10,181	161	-	-	-	-	98%	0.17	0.013	13	
WA	Washington	10,342	8%	136,348	13	135,697	-	10,181	161	-	-	-	-	98%	1.00	0.076	13	
WA	SUNNYSIDE	10,342	42%	136,348	13	24,783	-	10,181	161	-	-	-	-	98%	5.50	0.417	13	

\*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

Customer Interrupted by Date 3/14/20 through 3/14/20		Customers Restored by Intervals									Major Event Only - metric by state customer counts					
Date*	Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
3/14/20	10,342	8%	136,348	13	135,697	-	10,181	161	-	-	-	-	98%	1.00	0.076	13

Data as of
4/13/20

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### SSC by State Analysis

	Sunnyside, Washington	Event 03/14/20 through 03/14/20						Month 03/01/20 through 03/31/20						YTD FY2021 01/01/20 through 03/31/20					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
	<b>PacifiCorp Major Events Report SSC by State</b>	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	0.52	0.012	43	0.45	0.007	67	13.45	0.096	140	6.37	0.062	102	53.76	0.276	195	18.45	0.189	98
PP	Pacific Power	0.57	0.016	36	0.40	0.003	131	7.03	0.077	92	6.86	0.064	108	87.29	0.304	287	21.09	0.196	108
WA	Washington	1.62	0.083	19	0.61	0.007	90	8.25	0.129	64	7.24	0.053	137	26.28	0.267	98	25.28	0.191	133
WA	SUNNYSIDE	1.01	0.076	13	0.00	0.000	151	3.15	0.098	32	2.15	0.022	99	4.79	0.113	42	3.79	0.037	103

\*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
<b>4/13/20</b>