



Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

April 6, 2020

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Mr. Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

**Re: Advice No. 2020-14
PSE's Natural Gas Tariff Revision - Filed Electronically**

Dear Mr. Johnson:

Pursuant to RCW 80.28.060 and WAC 480-80-101 and WAC 480-80-105(1)(c), please find enclosed for filing the following proposed revisions to the WN U-2, Tariff for natural gas service of Puget Sound Energy ("PSE"):

Original Sheet No. 1129-A.2 Schedule 129 Low Income Program (Continued)
Original Sheet No. 1129-A.3 Schedule 129 Low Income Program (Continued)
Original Sheet No. 1129-A.4 Schedule 129 Low Income Program (Continued)

The purpose of this tariff revision is to establish a Crisis Affected Customer Assistance Program ("CACAP") utilizing carry-over funds not expended in any prior years under PSE's Schedule 129 Low Income Program. This proposal does not change the current Schedule 129 rates. The CACAP is designed to provide assistance to Customers who are impacted by the current COVID-19 pandemic. PSE's new CACAP will be available to the following PSE Residential Customers:

1. Residential Customers who are unemployed, partially unemployed or unable to work for COVID-19 pandemic related reasons, beginning on or after March 1, 2020; and
2. Residential Customers whose total household income is at or below 250% of the Federal Poverty Level (FPL) guidelines, based on their household income prior to the month of application.

The CACAP benefits, for both electric and natural gas Residential Customers, will be available through PSE and are a combined total of \$11,000,000. The total benefits of the CACAP available to natural gas Customers are initially capped at \$7,000,000. The total benefits of the CACAP

available to electric customers are initially capped at \$7,800,000. Both the electric cap and natural gas cap combined together are subject to the overall cap of \$11,000,000. Therefore, it is possible that combined distributions may equal \$11,000,000, but each individual electric or natural gas cap may not be reached.

The table below outlines the monthly household income limits at the 250% of the Federal Poverty Level (“FPL”) for households up to ten persons:

Number of Persons in Household	Qualifying Monthly Household FPL Income	Number of Persons in Household	Qualifying Monthly Household FPL Income
1	\$2,658	6	\$7,325
2	\$3,592	7	\$8,258
3	\$4,525	8	\$9,192
4	\$5,458	9	\$10,125
5	\$6,392	10	\$11,058

Customers meeting both of the above criteria will submit an application by creating and/or signing into their myPSE account either on www.mypse.com or via the myPSE mobile app for smartphones or other mobile devices. They will then access the CACAP application within the Energy Portal by following the link for bill-payment assistance. Customers will be able to upload supporting documents either by scanning them or photographing them to create a JPEG picture file. Customers who are unable to complete the application process electronically can contact PSE to request a paper application or apply over the phone.

PSE commits to including reporting on its customer participation of the CACAP in its 2019-2020 Low Income Program Outcome Report compliance filing to be filed in May 2021 per Docket Nos. UE-011570 and UG-011571 (consolidated), Twelfth Supplemental Order. This reporting will include a summary of PSE’s CACAP outreach strategy, which will include but is not limited to Customer communication by PSE Agents when a Customer indicates an inability to pay their bill due to the COVID-19 pandemic. PSE will also continue the ongoing collaboration with the PSE HELP Advisory Committee on further potential improvements to PSE HELP in the near-term.

The Company will determine the CACAP benefit amount per Customer based upon the total March through August 2019 PSE energy bills for the premise where the Customer resides at the time of application. If energy bills for the time period of March through August 2019 are not available the Company will calculate the benefit using a fixed average per-day charge.

To allow PSE to be immediately responsive to the rapidly declining economic conditions facing customers due to the COVID-19 pandemic, PSE respectfully requests that the Commission allow these tariff changes to become effective on April 13, 2020, with less than statutory notice (“LSN”). The information required by WAC 480-80-122 Tariff Changes with Less Than Statutory Notice, is contained in the attached LSN form.

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The tariff sheets described herein reflect an issue date of April 6, 2020, and effective date of May 6, 2020. Posting of proposed tariff changes, as required by law and the Commission's rules and regulations, is being completed through web, telephone and mail access in accordance with WAC 480-90-193.

Please contact Eric Englert at (425) 456-2312 or eric.englert@pse.com for general information about this filing, or contact Suzanne Sasville at (425) 424-6534 for additional information about the CACAP. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

/s/ Jon A. Piliaris

Jon A. Piliaris - Director, Regulatory Affairs

Puget Sound Energy

PO Box 97034, EST-07W

Bellevue, WA 98009-9734

(425) 456-2142

Jon.Piliaris@pse.com

cc: Lisa Gafken, Public Counsel
Sheree Carson, Perkins Coie

Attachments:

Natural Gas Tariff Sheets (listed above)

LSN Form