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Tariff No.	3				_	4	Revised Page No.	1
Company Name/Permit Number: Registered Trade Name(s)		Waste Conr Waste Conr			, Inc. G-253 Service Area	a:	Clark County	
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Issued By: Issue Date:	Heather Garland March 20, 2020		(	For Official (	Use Only)		Effective Date:	May 7, 2020
Docket No. 7						Ву:		

## RECEIVED MAR 20, 2020 WA. UT. & TRANS. COMM. ORIGINAL TG-200237

Company Name/Permit Number: Waste Connections of Washington, Inc. G-253 Registered Trade Name(s) Waste Connections Service Area: Clark County Illena 30-Limitations of Service Continued)  6. Missed service due to a labor disruption, which causes work stoppages that prevent or limit a company from collecting solid waste. A company must:  a. Immediately inform the commission's regulatory services and consumer protection staff when a labor disruption is imminent by email at: servicedisruption@utc.wa.gov. This email must be used for all communications regarding the labor disruption.  b. Provide daily email reports to the commission regarding the company's progress toward meeting full service requirements.  c. Develop and implement a customer outreach plan regarding the labor disruption, what to expect, and how to contact the commission.  d. Provide the commission's regulatory services and consumer protection staff with a copy of the customer outreach plan by email.  e. Provide an email that includes a schedule and plan for communicating with local governments and the media.  f. Use all reasonable, practicable means to resume regulary-scheduled service to all customers within five business days, not including the first day of the labor disruption. Resuming services within five business days is presumptively reasonable and practicable; provided, however, that under specific circumstances arising at the time of a labor disruption, the presumption may be rebutted by evidence that the company acted contrary to the public interest and unreasonably delayed resumption of collection services. Relevant factors may include the company's resourcest the circumstances of the labor disruption; the amount of time, if any, that the company and to prepare for leasor disruption; the company sevecution of any contingency plan, if any, organization and training of any replacement workers; ambulatory picketing that might delay restoration of service; and vorkplace safety issues and coordination with local government agencies that may aff	Tariff No.	3				1	Revised Page No		13 (A)
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## RECEIVED MAR 20, 2020 WA. UT. & TRANS. COMM. ORIGINAL TG-200237

Tariff No.	3			1	Revised Page No.	13 (B)			
Company Nar Registered Tra	me/Permit Number: rade Name(s)	Waste Connection Waste Connections	ons of Washington, Inc. Service Area:		3 Clark County				
	, ,	Item 30 Limita	tions of Service (contin		•				
7. Missed	service due to a d	leclared public health emer	gency						
	Upon declaration of a public health emergency, or upon direction by a federal, state, or local authority, solid waste collection companies may alter services for the health and safety of the general public, its customers and its employees. This may include but is not limited to the altering of normal collection and administrative services.								
	The company shall provide notice to the Commission when services have been altered. The company shall take reasonable actions to notify impacted customers of the situation. The company will maintain continuity of service throughout a public health emergency to the greatest extent practicable while conforming to the emergency declaration. The company will return to normal operations as soon as is reasonable given the circumstances of the emergency.								
	All accumulated solid waste will be collected by the company on the customer's next regularly-scheduled service date following the resumption of normal operations. The company will not charge for extra waste set out in addition to customer's normal receptacle(s) if the amount of extra waste does not exceed the amount that reasonably would be expected to accumulate due to the missed service.								
8. Definit	ions:								
a.	waste represented example, if the cor	ald be expected to accumulated by the number of missed sempany misses two services for valent of 192 gallons (2 servi	ervice(s) multiplied by the for a customer who sub-	he cust scribes	tomer's subscribed se s to one 96-gallon tot	ervice level. For			
b.	"Next scheduled s	service date" – this date is de	efined by each custome	r's sub	scription service.				
	Wednesday	A residential customer subsociety. If the company does not prove would be Wednesday, Nove	ovide service on Wedne						
		A commercial customer sub day, November 14, the next s							
	Wednesday	A residential customer subsolv, November 14. If the compauled service date would be W	any does not provide se	rvice o	cycling service sched In Wednesday , Nov	uled for ember 14, the			
C.	Example of how to calculate a credit: Monthly residential service rates are set based on 4.33 services per month. If the company misses one service, the credit is calculated as: .231 (1 missed service divided by 4.33 services per month) multiplied by the service-related component of the monthly rate (excluding disposal and processing costs); provided that the credit for any specific month does not exceed the full rate per month. Any customer credits for missed recycling services will include the recycling commodity credit.								
Issued By:	Heather Garland								
Issue Date:	March 20, 2020	(For t	Official Use Only)	E	Effective Date:	May 7, 2020			
Docket No. To	G	Date:	E	Зу:					