



4

0 Revised Page No. 11A

Company Name/Permit Number: Torre Refuse & Recycling, LLC G-260  
Registered Trade Name: Sunshine Disposal & Recycling

Item 30 -- Limitations of Service (Continued)

**6. Missed service due to a declared public health emergency (N)**

a. Upon declaration of a public health emergency, or upon direction by a federal, state, or local authority, solid waste collection companies may alter services for the health and safety of the general public, its customers and its employees. This may include but is not limited to the altering of normal collection and administrative services and waiving some ancillary charges such as late payment fees.

b. The company shall provide notice to the Commission when services have been altered. The company shall take reasonable actions to notify impacted customers of the situation. The company will maintain continuity of service throughout a public health emergency to the greatest extent practicable while conforming to the emergency declaration. The company will return to normal operations as soon as is reasonable given the circumstances of the emergency.

c. All accumulated solid waste will be collected by the company on the customer's next regularly scheduled service date following the resumption of normal operations. The company will not charge for extra waste set out in addition to customer's normal receptacle(s) if the amount of extra waste does not exceed the amount that reasonably would be expected to accumulate due to the missed service.

Issued by: John Lloyd

Issue date: March 18, 2020

Effective Date: May 2, 2020

*(For Official Use Only)*

Docket No. TG- \_\_\_\_\_ Date: \_\_\_\_\_ By: \_\_\_\_\_