

## PacifiCorp Major Event Report

### Customer Analysis

Walla Walla WA		Customer Analysis 10/14/2019 through 10/15/2019					Customers Restored by Intervals								Major Event Only - metric by operating area customer counts		
<b>PacifiCorp Major Events Report Customer Analysis*</b>		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	4,186	0%	740,792	3	1,976,599	-	4,186	-	-	-	-	-	100%	0.37	0.002	177
PP	Pacific Power	4,186	1%	740,792	3	801,840	-	4,186	-	-	-	-	-	100%	0.92	0.005	177
WA	Washington	4,186	3%	740,792	3	136,786	-	4,186	-	-	-	-	-	100%	5.42	0.031	177
WA	WALLA WALLA	4,186	15%	740,792	3	28,792	-	4,186	-	-	-	-	-	100%	25.73	0.145	177

\*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

		Customer Interrupted by Date 10/14/2019 through 10/15/2019					Customers Restored by Intervals								Major Event Only - metric by state customer counts		
Date*		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
10/14/2019		4,186	3%	740,792	3	136,786	-	4,186	-	-	-	-	-	100%	5.42	0.031	177

Data as of
11/12/2019

**PacifiCorp Major Event Report**  
SSC by State Analysis

	Walla Walla WA	Event 10/14/19 through 10/15/19						Month 10/01/19 through 10/31/19						YTD FY2020 01/01/19 through 10/31/19					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
		SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
	<b>PacifiCorp Major Events Report SSC by State</b>																		
PC	PACIFICORP	0.53	0.003	156	0.16	0.001	122	8.83	0.073	121	7.53	0.061	123	218.62	1.115	196	98.55	0.872	113
PP	Pacific Power	1.19	0.008	156	0.27	0.002	111	10.55	0.087	121	7.33	0.057	128	342.40	1.274	269	92.05	0.788	117
WA	Washington	5.46	0.031	177	0.04	0.000	214	13.54	0.134	101	6.01	0.032	185	113.65	0.955	119	83.91	0.639	131
WA	SUNNYSIDE	-	-	-	-	-	-	1.78	0.007	246	1.78	0.007	246	25.90	0.268	97	15.47	0.116	134
WA	WALLA WALLA	5.42	0.031	177	-	-	-	6.44	0.037	176	1.03	0.006	173	19.62	0.156	126	14.16	0.125	113
WA	YAKIMA	0.04	0.000	214	0.04	0.000	214	5.31	0.091	59	3.20	0.019	166	68.14	0.531	128	54.28	0.398	136

\*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
<b>11/12/2019</b>