Second Revision Sheet No. 2 Cancelling First Revision Sheet No. 2 WN U-2

Olympic Water & Sewer, Inc.

For Commission's Receipt Stamp

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By	Diana Smeland	Title	President

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Olympic Water and Sewer Inc.

For Commission's Receipt Stamp

WATER SERVICE RULES AND REGULATIONS

Rule 22 – Water Leak Procedures		
When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's bill after the customer submits a bill from a plumber, contractor, or inspection by water company personnel. The Utility must re-calculate the customer's bill for the 'relevant time period.' The 'relevant time period' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:	(N)	
1. Estimating the customer's 'projected normal usage' during the relevant period(s) and billing this amount according to the usage rate shown on Schedule 2 .	i I I	
2. Billing the 'excess usage' during the relevant period using one-half (1/2) the usage and the rate(s) shown on Schedule 2 .	i I I	
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.		
'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.	 	
'Excess Usage' – as the actual metered usage minus the projected normal usage.	i I	
Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.	i I I	
	(N)	
Issued Date: November 18, 2019 Effective Date: December 19, 2019_		
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By:Diana Smeland Title: President		