

Original Sheet No. 18
WN U-2

Olympic Water and Sewer Inc.

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 22 – Water Leak Procedures

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When the Utility determines that a leak has occurred on the customer’s property, the Utility will adjust the customer’s bill after the customer submits a bill from a plumber, contractor, or inspection by water company personnel. The Utility must re-calculate the customer’s bill for the ‘*relevant time period.*’ The ‘*relevant time period*’ for this adjustment will not exceed two (2) months for any given leak. The customer’s bill will be adjusted by:

1. Estimating the customer’s ‘*projected normal usage*’ during the relevant period(s) and billing this amount according to the usage rate shown on **Schedule 2.**
2. Billing the ‘*excess usage*’ during the relevant period using one-half (1/2) the usage and the rate(s) shown on **Schedule 2.**
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

‘Projected Normal Usage’ – as an estimate of what the customer’s water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

‘Excess Usage’ – as the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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Issued Date: _____ November 18, 2019 _____ **Effective Date:** _____ December 19, 2019 _____

Issued By: Olympic Water and Sewer Inc.

By: Diana Smeland **Title:** President