

WN U-5
UNITED TELEPHONE COMPANY OF THE NORTHWEST
d/b/a CENTURYLINK

PREFACE
Third Revised Sheet 1
Cancels Second Revised Sheet 1

INDEX

<u>SUBJECT</u>	<u>SECTION NO.</u>
BASIC & ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE	3
EXCHANGE AND EXTENDED AREA SERVICE (EAS)	1
LIFELINE ASSISTANCE PROGRAM	2
MAPS OF EXCHANGE AREAS	4
TRIBAL LINK UP	2
REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE	3
WIRELESS E911 PHASE 2	3

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WN U-5
UNITED TELEPHONE COMPANY OF THE NORTHWEST
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SECTION 3
Second Revised Contents Sheet 1
Cancels First Revised Contents Sheet 1

BASIC & ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE – 911

TABLE OF CONTENTS

<u>SUBJECT</u>	<u>SHEET NO.</u>
A. 911 EMERGENCY COMMUNICATIONS SERVICE	1
B. WIRELESS E911 PHASE 2	17
C. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE	22

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BASIC & ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. 911 EMERGENCY COMMUNICATIONS SERVICE (Continued)

6. Reverse Notification Telephone Number Database Service

a. Description of Service

The Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

b. General Regulations

- (1) Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Company with written certification of their authority to make public emergency notifications.
- (2) PSAPs may not use Reverse Database Service information in connection with 911 Emergency Communications Service.
- (3) PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Company's Automatic Location Indicator (ALI) database. The Company will provide ten-digit telephone numbers, associated addresses, and names to the extent that information is present in the Company's ALI database.
- (4) Reverse Database Service will include ALI information obtained by the Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction.
- (5) The Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.
- (6) The Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the names, addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:
 - (a) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;

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BASIC & ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. 911 EMERGENCY COMMUNICATIONS SERVICE (Continued)

6. Reverse Notification Telephone Number Database Service (Continued)

b. General Regulations (Continued)

(6) The Company considers all information ... (Continued)

(b) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;

(c) Use the information only when delivering broadcast notifications of emergencies; and

(d) Notify the Company immediately of any confirmed or suspected misuse of Reverse Database Service information.

(7) The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.

(8) The Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

(9) A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

c. Limitations

(1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Company may rely on other local exchange carriers **for** certain information used in the Reverse Database Service. (C)

(2) The Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.

(3) By offering Reverse Database Service, the Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Company's facilities, during a broadcast notification.

BASIC & ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. 911 EMERGENCY COMMUNICATIONS SERVICE (Continued)

7. Private Switch Automatic Location Identification (PS/ALI)

a. Description of Service

(1) **PS/ALI is a service offering which allows a Private Switch/MLTS to send Automatic Number Identification information to an E911 Control Office (Tandem) from individual Switch/MLTS stations for the purpose of providing site or station location information on an E911 call, or for selectively routing that call to the appropriate PSAP.**

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Prior to May 8, 2019, Qwest Corporation d/b/a CenturyLink QC was the sole provider of automatic location identification services within the state of Washington. As of May 8, 2019, Qwest Corporation d/b/a Centurylink QC no longer provides PS/ALI. The Company registers each Automatic Number Identifier (ANI) in the PS/ALI database with the physical address of the billing telephone number (BTN). It is the responsibility of the customer to update the PS/ALI database (via a third-party vendor) with the individual station address information. See <https://www.nena.org> for detailed information on E911 requirements.

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