



**Northwest Water Services, LLC  
PO Box 921  
Bellingham, WA 98227-0921  
360-306-3692**

February 26, 2018

**IMPORTANT NOTICE**

Dear Water Customer,

This letter is to inform you of Northwest Water Services, LLC has requested to the Utilities and Transportation Commission for consideration of a temporary capital surcharge. This surcharge is requested based on the installation of a new treatment plant at Silver Lake Water system. The system currently experiences high levels of Manganese and Iron in the water which is naturally occurring. This treatment system will help reduce the amount of those minerals in the water which will reduce staining in fixtures and eliminate the need to flush the system each month. This higher quality of water will ultimately bring higher values to your property. The initial cost of this requirement is in excess of \$70,000 and this surcharge is proposed to cover about 70 % of the cost. There will be an increase to the surcharge or lump sum payment once the final installation is complete and all costs are accounted for. Additional notices will be sent prior to any increase in this surcharge. If the commission agrees with our request the capital surcharge would be in effect April 14, 2019 and expire on April 30, 2024. The suggested monthly charge is \$4.52 per customer. If you would like to pay the surcharge in full the lump sum payment is \$212.59 per customer. If you have any questions please call Northwest Water Services at 360-306-3692.

	Current	Proposed
Capital Surcharge	NA	\$4.52

The commission has the authority to set final rates which may be lower or higher than the company’s request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking “Submit a Comment,” or by one of the following options:

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on March 28, 2019. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, you can participate by telephone by calling 360-664-1234 the day before the open meeting for instructions and to sign in. If you expect to attend the open meeting in person, you should call this number the day before to make sure this item is still on the agenda.

A memo containing the staff recommendation will be available on the commission website about three days prior to the open meeting. To view the memo, go to [utc.wa.gov](http://utc.wa.gov). Click on the link near the bottom that says “Documents.” Under “Open Meetings,” click on “Agendas, meeting minutes, orders.” When the open meeting date (see above) appears, click on the memo for this filing. This will take you to a page with the memo and any associated attachments.

The commission is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov).

Sincerely,

Carol Rofkar & Kelly Wynn,  
Owners, Northwest Water Service