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April 30, 2018

Steve King  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive S. W.  
P.O. Box 47250  
Olympia, Washington 98504-7250

RE: Avista Utilities' 2017 Service Quality and Electric Reliability Report

Dear Mr. King:

Pursuant to WAC 480-100-398, attached for filing is Avista Utilities' 2016 Customer Service Quality and Electric System Reliability Report.

If you have any questions, please contact Larry La Bolle at [larry.labolle@avistacorp.com](mailto:larry.labolle@avistacorp.com) or 509.495.4710, or me at [linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com). or 509.495.4975.

Sincerely,

*/s/Linda Gervais/*

Linda Gervais  
Manager, Regulatory Policy  
State and Federal Regulation  
Avista Utilities

Received  
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04/30/18 10:16  
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