



April 1, 2018

Dear Valued Customer,

Waste Management is pleased to be your medical waste collection provider and we appreciate your business.

Like all businesses today, the medical waste industry is faced with many challenges. Rising costs for processing waste, labor, fuel and maintenance expenses have resulted in increased costs for us to provide collection services. All the above-mentioned costs have risen in recent years, yet we have held our medical waste rates steady since April, 2011. Accordingly, we have applied for a change in our medical waste rates, subject to the review and approval of the Washington Utilities and Transportation Commission (UTC). If approved, the new rates would become effective May 1, 2018. Some services offered in addition to your medical waste pickup, such as pharmaceutical waste and chemotherapy waste, will remain unchanged.

The UTC has the authority to set final rates that may be lower or higher than the proposed rates shown on the back of this letter, depending on the outcome of its investigation. You can comment by using the "Submit a Comment" feature at the commission's web site, at comments@utc.wa.gov or by using the contact information below. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on April 26, 2018. If you choose to do so, you will have an opportunity to comment in person at this meeting. The UTC is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or human_resources@utc.wa.gov.

If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in.

*Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Post Office Box 47250, Olympia, WA 98504-7250
Telephone: 1-888-333-WUTC (9882)*

As the industry's leader in the management of solid wastes, Waste Management will continue to work diligently to develop and implement the most efficient systems available. We are committed to finding new and innovative ways to provide high quality medical waste services at competitive and cost effective rates.

For questions about your service, or if you have questions or need additional information about the proposal, please call us at 1-855-427-1999 or email at HealthcareWasteNW@wm.com.

Thank you for your business.

Jeff Norton
Senior District Manager
Waste Management

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Proposed Rates Effective May 1, 2018 (a)

<u>Biomedical Waste Collection (per gallon)</u>	<u>Current Price/</u>	<u>Proposed Price/</u>
50 gallons or less	\$ 1.45	\$ 1.56
51 - 100 GALLONS	\$ 1.10	\$ 1.18
101 - 200 GALLONS	\$ 0.80	\$ 0.86
201 - 400 GALLONS	\$ 0.60	\$ 0.64
401 - 600 GALLONS	\$ 0.48	\$ 0.48
601 - 800 GALLONS	\$ 0.36	\$ 0.36
800 - 1000 GALLONS	\$ 0.30	\$ 0.30
1001 - 2000 GALLONS	\$ 0.28	\$ 0.28
2001+ Gallons	\$ 0.25	\$ 0.25
<u>Other Fees:</u>		
On-Call/Minimum Pick up Fee	\$ 20.00	\$ 30.00
Special Event Service Call	\$ 95.00	\$ 120.00
<u>Pathological and Trace Chemotherapy Waste Fees:</u>		
Per 23-gallon Box	\$ 20.00	\$ 24.50
Per 30-gallon Box	\$ 25.00	\$ 29.50

- (a) Not all collection services provided by the company are listed above. If your particular service is not shown your proposed increase in your base service charge may be approximately 10% greater than your current rate. Please call the company's phone number listed on the front of this letter for further details.