

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper  
Carrier Classification of, and Complaint  
for Penalties against:

WARREN HARRIS  
d/b/a DONE RIGHT MOVING AND  
LABOR

DOCKET TV-180206

DECLARATION OF  
BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On Jan. 31, 2018, I found advertisements on craigslist.org that identified a company that may be operating as a household goods carrier without the required commission-issued permit. The advertisements featured a web address of mydrml.com, a telephone number of (425) 948-0255, and listed rates of “\$100 hr (2 men and a truck) your SEATTLE movers.”<sup>1</sup>
3. On Jan 31, 2018, I searched Commission records and verified that Done Right Moving and Labor is not a permitted household goods carrier.<sup>2</sup>
4. On Jan. 31, 2018, I visited the website <http://mydrml.com>. The results produced a text of “Contact Warren for booking”, the telephone numbers of (425) 948-0255 and (206) 460-8122, customer comments that state “Warren even picked up the Uhaul, drove it over in a snow storm and returned the Uhaul,” and images of house hold goods being transported.<sup>3</sup>
5. On Jan. 31, 2018, I searched the Better Business Bureau’s (BBB) website for Done Right Moving and Labor. The results produced a contact information/Principal Mr. Warren Harris with an address of 3425 Colby Ave Apt. 303, Everett, WA 98201, and a telephone number of (425) 948-0255.<sup>4</sup>

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<sup>1</sup> See Attachment A for craigslist.org ads, printed on Jan. 31, 2018

<sup>2</sup> See Attachment B for a copy of Commission record, printed March 7, 2018.

<sup>3</sup> See Attachment C for a copy of mydrml.com, printed on Jan. 31, 2018.

<sup>4</sup> See Attachment D for a copy of the BBB Accredited Business Profile, printed on Jan. 31, 2018.

6. On Jan. 31, 2018, I searched yelp.com for Done Right Moving. I found a claimed Yelp account for Done Right Moving and Labor with a telephone number (425) 948-0255, a web address for mydrml.com, a customer review that mentions “Warren,” and an address of 3425 Colby Ave, Everett, WA 98201.<sup>5</sup>
7. On Feb. 7, 2018, a compliance letter was sent to Warren Harris, Done Right Moving and Labor notifying Mr. Harris to cease and desist operations as a household goods carrier in Washington State until he obtains the required household goods carrier permit from the Commission.<sup>6</sup>
8. On Feb. 27, 2018, I called (425) 948-0255 using an assumed name to obtain a quote for a moving services, including workers and a truck. I asked who I was speaking with and the person identified himself as Warren and confirmed that he was the owner. I was quoted a price of \$90/hour plus a \$50 fuel fee for two men and a truck.
9. On March 2, 2018, I was emailed a confirmation of the quote via email.<sup>7</sup>

DATED this 12<sup>th</sup> day of March, 2018, at Olympia, Washington.

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BRIAN BRAUN

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<sup>5</sup> See Attachment E for a copy of the yelp.com page, printed on March 9, 2018.

<sup>6</sup> See Attachment F for a copy of compliance letter, dated Feb. 7, 2018.

<sup>7</sup> See Attachment G for a copy of the email, dated March 2, 2018