

WN U-16
FRONTIER COMMUNICATIONS NORTHWEST INC.
1st Revised Sheet 541
Canceling
Original Sheet 541

FACILITIES FOR INTRASTATE ACCESS

13. OPERATOR SERVICES (Cont'd)

13.2 Operator Transfer Service/Inward Operator Assistance Service (Cont'd)

13.2.1 General Description (Cont'd)

(A) Inward Operator Assistance Service (Cont'd)

- (1) Operator Assistance – The Telephone Company operator will provide the customer's operator with assistance or information regarding service conditions.

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Advice No. 3357

Issued: February 21, 2018
Issued by Frontier Communications Northwest Inc.
By Allison Ellis, Senior Vice President of Regulatory Affairs

Effective: March 30, 2018

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FRONTIER COMMUNICATIONS NORTHWEST INC.

1st Revised Sheet 544

Canceling

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FACILITIES FOR INTRASTATE ACCESS

13. OPERATOR SERVICES (Cont'd)

13.2 Operator Transfer Service/Inward Operator Assistance Service (Cont'd)

13.2.3 Rate Regulations (Cont'd)

(A) Operator Services (Cont'd)

(1) Operator Transfer Service Rate

The Operator Transfer Service Rate is assessed per 0 call transferred to a customer. A 0- call is considered transferred when the Telephone Company Operator activates the transfer function sending the call to the designated customer.

Switched Access Charges

FGC, FGD, BSA-C or BSA-D Switched Access usage charges and Carrier Common Line Charges will also apply per minute of use for Operator Transfer Service.

(2) Inward Operator Assistance Service

Inward Operator Assistance Service includes the functions of Operator Assistance. The Inward Operator Assistance rate applies on a per call basis. Each call may include any combination of functions for the same telephone number. A call is considered an Inward Operator Assistance call when the call is received at the Telephone Company's operator position.

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FGC, FGD, BSA-C or BSA-D Switched Access usage charges do not apply to Inward Operator Assistance Service.

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