

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

JACOB RAICH d/b/a SUPER FRIENDS
MOVING, L.L.C.

DOCKET TV-170206

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On December 28, 2016, Utilities and Transportation Commission Licensing Section sent Jacob Raich d/b/a Super Friends Moving, L.L.C. a letter canceling its household goods permit (HG-064056) due to insufficient proof of insurance.¹
3. On December 29, 2016, Utilities and Transportation Commission Consumer Protection Section sent a compliance letter to Jacob Raich d/b/a Super Friends Moving, L.L.C., requiring him to cease and desist as a household goods carrier in Washington state, until his household goods permit is reinstated.²
4. On March 7, 2017, I received an email asking if Super Friends Moving, L.L.C., was permitted with Utilities and Transportation Commission (UTC). I responded by stating Super Friends Moving, L.L.C. is an inactive carrier with UTC.³

¹ See Attachment A for a copy of HHG cancellation letter, dated on Dec. 28, 2016.

² See Attachment B for a copy of compliance letter, dated on Dec. 29, 2016.

³ See Attachment C for copy of email, dated on March 6, 2017.

5. On March 20, 2017, commission staff received an email stating that Super Friends Moving L.L.C., is still operating as a household goods carrier in the state of Washington. The email included an attachment with a screen shot of Safety Measurement System, stating Super Friends Moving, L.L.C., has no current for-hire operating authority with U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER).⁴
6. On March 29, 2017, commission staff conducted a google search for Super Friends Moving, L.L.C. The results produced advertisements on www.hireahelp.com, www.betterbusinessbureau.com, www.facebook.com, www.yelp.com, and <http://super-friends-moving.com>.⁵
7. On March 30, 2017, under an assumed name, commission staff called (206) 316-8203, the telephone number advertised on Super Friends Facebook page. The male who answered the phone at Super Friends identified himself as Joe. Staff requested a residential household goods move for April 8, 2017. Staff was quoted \$110 per hour for two movers and a truck, or \$160 per hour for three movers and a truck. Joe referenced the business website to fill out additional details regarding what type of furniture needed to be moved.

DATED this 31st day of March, 2017, at Olympia, Washington.

RACHEL JONES

⁴ See Attachment D for a copy of email, dated on March 28, 2017.

⁵ See Attachment E for a copy of advertisements on www.hireahelp.com, www.betterbusinessbureau.com, www.facebook.com, www.yelp.com, and business website, which were printed on March 29, 2017.