

United Telephone Company of the Northwest d/b/a CenturyLink

**WN U-11
ACCESS SERVICE
WASHINGTON**

SECTION 5
1st Revised Sheet 5-9
Cancels Original Sheet 5-9

5. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE

5.2 ACCESS ORDER (Cont'd)

5.2.2 ACCESS ORDER CHARGES

The Access Order Charge is designed to recover the costs associated with processing the customer's order, and will apply on a per order basis. The term "per order" is defined to include all work or service(s) ordered at the same time by the customer, which is performed or provided on the same customer premises. This charge will be in addition to any other applicable nonrecurring charges as set forth in Sections 6 and/or 13, following.

The application of this charge is dependent upon the type of service ordered. The Switched Access Order Charge applies to orders for Switched Access services contained in Section 6 following and for LIDB Access Service contained in Section 15 following. The applicable charges are:

	<u>Charge</u>		
	<u>Switched Access</u> ^[1]	<u>Special Access</u>	
Access Order Charge			(N)
- per order	\$10.00 (R)	\$26.15	(T) (C)

(M)

(M)

[1] This flat rated charge was calculated based upon a 50/50 split between originating and terminating. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.

(N)

(N)

(M) Material moved to Sheet 5-9.1.

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SECTION 5
Original Sheet 5-9.1

5. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE

5.2 ACCESS ORDER (Cont'd)

5.2.3 ACCESS ORDER MODIFICATIONS

The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

When Telephone Company personnel are dispatched to install a customer's service on the requested service date, and the customer advises the Telephone Company personnel that service cannot be accepted at that time, the customer shall be responsible for payment of additional labor charges for the time incurred by Telephone Company personnel. The additional labor charges will be applied on per half hour, per technician basis as set forth in Section 13.2., following.

(M)

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(M) Material moved from Sheet 5-9.

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5. ORDERING OPTIONS FOR SWITCHED ACCESS SERVICE

5.2 ACCESS ORDER

5.2.3 ACCESS ORDER MODIFICATIONS (Cont'd)

C. Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions a type of channel interface, a type of Interface Group or technical specification package. Design changes do not include a change of customer premises. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>Charge</u>		
	<u>Switched Access</u> ^[1]	<u>Special Access</u>	
Design Change Charge			(C)
- per order	\$20.50 (R)	\$26.15	(C)

If, as a result of the change, the original service date cannot be met without the Telephone Company incurring additional labor, and the customer provides authorization to the Telephone Company to proceed, then charges as set forth in Section 13 will apply. If the customer is unwilling to pay such costs, the service date must be changed in accordance with A., preceding as a result of the design change.

[1] This flat rated charge was calculated based upon a 50/50 split between originating and terminating. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.

(N)
|
(N)

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**SECTION 6
4th Revised Sheet 6-144
Cancels 3rd Revised Sheet 6-144**

6. SWITCHED ACCESS SERVICE

6.8 RATES AND CHARGES (Cont'd)

6.8.3 LOCAL SWITCHING

RATE PER ACCESS MINUTE

A. Premium Rates

- Originating	\$0.014441
- Terminating	0.000700 (R)

B. End Office Shared Port

- Originating	0.000590
- Terminating	0.000000 (R)

**MONTHLY
RATES**

C. End Office Dedicated Trunk Port[1]

- Per DS0	\$ 2.42 (R)	
- Per DS1, per channel	50.00 (R)	(T)

[1] The End Office Dedicated Trunk Port rate was calculated based upon a 50/50 split between originating and terminating traffic using this flat-rated port. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate a single flat rate is generated for billing purposes. The Originating portion of the DS0 charge is \$2.42 and the Originating portion of the DS1 charge is \$50.00. (T)

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SECTION 6
1st Revised Sheet 6-145
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6. SWITCHED ACCESS SERVICE**6.8 RATES AND CHARGES****6.8.3 LOCAL SWITCHING (Cont'd)****NONRECURRING
CHARGES****E. Trunk Conversion Charge**

- A nonrecurring charge(s) will apply when a customer requests a conversion of FGD trunks from SS7 signaling to multifrequency signaling as specified below.

- Per 24 Channels Converted
or Fraction Thereof \$50.00 (R)

F. End Office to Tandem Rearrangement Charge

- A nonrecurring charge(s) as specified below will apply when a customer requests end office or tandem rearrangement of FGD trunks as set forth in 6.7.1.C.3., preceding.

- Per 24 Channels Converted
or Fraction Thereof 35.00 (R)

G. Calling Party Number Parameter Charge[1]

- A nonrecurring charge(s) as specified below will apply when a customer requests the calling party number parameter optional feature described in 6.3.DD., preceding. This charge does not apply if the feature is installed coincident with the initial installation of a service.

- Per End Office Equipped 23.00

[1] If both the Calling Party Number Parameter and the Carrier Selection Parameter optional feature described in G., above are requested on the same access order, only one nonrecurring parameter charge will apply.

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SECTION 13

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.3 MISCELLANEOUS SERVICES (Cont'd)

13.3.4 PROVISION OF ACCESS SERVICE BILLING INFORMATION

- A. The customer will receive monthly bills and Customer Service Records (CSRs) in a standard paper format at no charge. At the option of the customer, monthly bills and CSRs may be provided electronically, in lieu of the standard paper format at no charge. (C)
- B. At the option of the customer additional copies of the customer monthly bill or service and features record will be provided in standard paper or electronic format for an additional charge. (C)
- C. Upon acceptance by the Telephone Company of an order for electronic transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual order basis. (T)
- D. The rates and charges for the provision of additional copies of Access Service Billing Information after the initial copy has been provided are as follows: (C)

	MONTHLY RATES	NONRECURRING CHARGES	
1. Additional Copies of the customer's monthly bill or service and features record per account in standard paper format			
- per account in standard paper format	\$6.17	\$ 6.54	
2. Electronic Transmission of Billing Detail and/or Information to a Customer's premises.		ICB	(C)

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SECTION 15
1st Revised Sheet 15-6
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**15. COMMON CHANNEL SIGNALING/SIGNALING SYSTEM 7 (CCS/SS7)
DATA BASE SERVICES**

15.1 LINE INFORMATION DATA BASE (LIDB) ACCESS SERVICE

15.1.3 UNDERTAKING OF THE TELEPHONE COMPANY

A. LIDB Data Specifications (Cont'd)

The Telephone Company will administer its LIDB to insure the provision of acceptable service levels to all customers. During periods of LIDB congestion, an automatic call gapping procedure will be utilized to control such congestion. The automatic call gapping procedure signals the switch and identifies the gap (how long the switch should wait before sending another query) and the duration (how long the switch should continue to perform gapping) according to the level of congestion. For example, during an overload condition, the automatic call gapping procedure will signal the switch when to begin to drop one out of three of the queries received. This call gapping procedure will be applied uniformly to all users of the Telephone Company's LIDB service.

The Telephone Company maintains the right to invoke manual intervention of the automatic call gapping procedure to preserve the integrity of the network.

B. Provision of Billing Information

LIDB Access Service Queries received at the SCP are accumulated and records are generated identifying the number of queries processed by the originating point code (OPC) of the customer's Operator Service System (OSS) location. This information is delivered to the accounting office electronically or by teleprocessing for processing and billing. The query charges will be accumulated and billed to the LIDB Access Service customer each month.

(C)

The Telephone Company will provide sufficient information with the bill to enable the customer to determine how the billed amount was calculated. Included on the bill will be separate entries displaying the Billed Number Screening queries and the Calling Card Number queries.

Other reports may be provided as mutually agreed upon. Such agreements, provided on an individual case basis, may involve additional charges or conditions.