

SHUTTLE EXPRESS, INC. (C-975)

D/B/A: Shuttle Express, Go Shuttle Express, Limos by Shuttle Express, Downtown Airporter

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Rules and Regulations

Section 1

1) Fares

- a) **ADULT FARES** – Fares published herein are adult fares and apply to passengers who have reached or passed their 18th birthday. Additional adult fares will be as shown in the following rate tables or the per-person rate as applicable.
- b) **CHILDREN'S FARES** – Each child that has not yet reached their 18th birthday at the time of travel will ride free on all airport transfers when accompanied by a fare paying adult. Each adult may accompany 1 child under this policy at no additional cost. Additional children will ride at the additional adult rate.
- c) **STOP OVER FARES** – Stop over fares will not be permitted on any portion of the route.
- d) **(C) *****
- e) **MAXIMUM PARTY SIZE** – Door-to-Door fares are offered to parties of 1 through parties of 7. Children traveling at a free rate are included in the maximum party size.
- f) **LONG/SHORT HAUL PROVISIONS** – No customer will be required to pay more for transportation to an intermediate point along a route than is charged for a longer trip over that same route.
- g) **ALTERNATE MEANS OF TRANSPORT** – Shuttle Express reserves the right to substitute alternate vehicles to provide service at the same rate as purchased for a reservation that has been accepted but is unable to be provided at the time and place specified. We also reserve the right to combine Door-to-Door passengers on a scheduled service route so long as the scheduled pickups should not be adversely affected.

2) Operations Area

- a) **SERVICE AREA** – Shuttle Express serves all hotels and addresses with Door-to-Door or scheduled service between SeaTac Airport and Snohomish, King, and Pierce counties, a 25 mile radius around Paine Field including in and out of Island and Jefferson counties, and a 25 mile radius around SeaTac and Renton Municipal Airport in and out of Pierce and King counties excluding points in Kitsap and Pierce counties. Shuttle Express also serves all hotels and addresses with Door-to-Door and scheduled service between the waterfront terminals in Seattle and points in King County.
- b) **RESTRICTIONS ON SERVICE** – Shuttle Express cannot operate Door-to-Door or scheduled service to certain locations unless those locations are not being serviced by current operators. The restricted locations are as follows:
 - i) Hotel Murano – 1320 Broadway Plaza, Tacoma
 - ii) Best Western (Tacoma Dome) – 2611 East E St., Tacoma
 - iii) La Quinta – 1425 E 27th St., Tacoma
 - iv) Red Lion – 8402 S. Hosmer, Tacoma
 - v) Lakewood Motor Inn – 69125 Motor Ave. SW, Lakewood

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- b) **OBJECTIONABLE PASSENGERS** – In order to maintain a safe and comfortable driving environment, Shuttle Express reserves the right to deny or de-board any person who, in the driver's judgment, is unruly or disruptive. This includes persons under the influence of intoxicating liquor or drugs, or who are incapable of taking care of themselves, or whose condition, conduct, or behavior may be objectionable to other passengers.
- c) **REFUSAL OF SERVICE** – Shuttle Express reserves the right to refuse service to any passenger or group of passengers who, in the company's judgment, fails to comply with company rules or driver instructions, has an outstanding amount due to the company, or is under suspicion of bringing onboard the vehicle materials that would be detrimental to the safety and comfort of passengers.

8) Holidays

- a) **OBSERVED HOLIDAYS** – Shuttle Express observes the following holidays:
 - i) New Years Day (January 1)
 - ii) Memorial Day (last Monday in May)
 - iii) Independence Day (July 4)
 - iv) Labor Day (first Monday in September)
 - v) Thanksgiving (fourth Thursday in November)
 - vi) Christmas Day (December 25)
- b) **SERVICE OPERATION** – Shuttle Express reserves the right to operate any scheduled route services on a flag-stop basis on any of the above observed holidays listed. Business offices are closed on observed holidays.

9) Discounts

- a) (C) ***
- b) **MILITARY DISCOUNT** – Active duty military personnel are eligible for a 10% discount on Door-to-Door service. Discount offer is considered revenue neutral, with the intent to increase passenger volume over time.
- c) **MICROSOFT AND BOEING EMPLOYEE DISCOUNT** – Microsoft and Boeing employees are eligible for a 10% discount on Door-to-Door service. Discount offer is considered revenue neutral, with the intent to increase passenger volume over time.
- d) **ONLINE DISCOUNT** – Guests who book online may be eligible for up to a 10% discount on Door-to-Door service and/or up to a \$10.00 per person discount on scheduled service. Discount offer is considered revenue neutral, with the intent to increase passenger volume over time.

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Door-to-Door Rate Schedule

Fares named are for adults (persons 18 years of age and over) stated in dollars and cents. One child 17 and under rides free with each paying adult.

Door-to-Door service is restricted to a maximum of 7 passengers; including adults, children, and baggage limit charges.

(C)All fares are listed as One Way ***.

Max Fare listed is the current maximum fare chargeable in accordance with WAC 480-30-420 and is valid beginning with the below effective date until adjusted by future tariff revisions.

Flexible Fare Effective Date: May 1, 2015

Base fares in effect and reflected on this tariff were approved by the WUTC September 26th, 2013 in docket TC-131269 with an effective date of September 27th, 2013.

One Way Fares

Between SeaTac Airport or Waterfront Terminals in Seattle and Listed Zip Codes

| | Base Fare | Max Fare |
|----------------------------------|--|---|
| 1st Passenger | Base Fare listed in Door-to-Door Rates by Zip Code | Max Fare listed in Door-to-Door Rates by Zip Code |
| 2nd & 3rd Passenger | Additional \$6.00 each | Additional \$8.27 each |
| 4th through 7th Passenger | Additional \$5.00 each | Additional \$6.89 each |

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RATE SCHEDULE NO. 9

of

Shuttle Express, Inc. (C-975)
SCHEDULED PASSENGER SERVICE

Between

Seattle, WA and SeaTac International Airport

With scheduled stops in: Seattle (Courtyard – Marriott, Holiday Inn, Holiday Inn & Suites, Quality Inn & Suites, Best Western Executive Inn, Four Points, Maxwell Hotel)

Fares named are for adults (persons 18 years of age or over) stated in dollars and cents per person for one-way travel. One child 17 and under rides free with each paying adult.

| Between SeaTac Airport and Locations Below | (C)Base Fare | (C)Max Fare |
|---|------------------------|------------------------|
| Courtyard Marriott – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Holiday Inn – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Holiday Inn & Suites – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Quality Inn & Suites – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Best Western Executive Inn – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Four Points – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Maxwell Hotel - Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |

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RATE SCHEDULE NO. 10

of

Shuttle Express, Inc. (C-975)

SCHEDULED PASSENGER SERVICE

Between

Seattle, WA and SeaTac International Airport

With scheduled stops in: Seattle (Silver Cloud, Marriott Waterfront, Edgewater)

Fares named are for adults (persons 18 years of age or over) stated in dollars and cents per person for one-way travel. One child 17 and under rides free with each paying adult.

| Between SeaTac Airport and Locations Below | (C)Base Fare | (C)Max Fare |
|---|------------------------|------------------------|
| Silver Cloud – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Marriott Waterfront – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Edgewater – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |

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RATE SCHEDULE NO. 11

of

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SCHEDULED PASSENGER SERVICE

Between

Seattle, WA and SeaTac International Airport

With scheduled stops in: Seattle (Hyatt at Olive 8, Paramount, Springhill Suites, Red Lion, Hotel 5, W Hotel)

Fares named are for adults (persons 18 years of age or over) stated in dollars and cents per person for one-way travel. One child 17 and under rides free with each paying adult.

| Between SeaTac Airport and Locations Below | (C)Base Fare | (C)Max Fare |
|---|------------------------|------------------------|
| Hyatt at Olive 8 – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Paramount – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Springhill Suites – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Red Lion – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Hotel 5 – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| W Hotel – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |

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RATE SCHEDULE NO. 17

of

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SCHEDULED PASSENGER SERVICE

Between

Seattle, WA and SeaTac International Airport

With scheduled stops in: Seattle (Hilton, Sheraton, Grand Hyatt, Warwick, Westin, Fairmont, Renaissance, Crowne Plaza)

Fares named are for adults (persons 18 years of age or over) stated in dollars and cents per person for one-way travel. One child 17 and under rides free with each paying adult.

| Between SeaTac Airport and Locations Below | (C)Base Fare | (C)Max Fare |
|--|------------------------|------------------------|
| Hilton – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Sheraton – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Grand Hyatt – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Warwick – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Westin – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Fairmont – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Renaissance – Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |
| Crowne Plaza - Seattle | \$18.00 One-Way *** | \$24.81 One-Way *** |

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