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Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

(C) Wheelchair and Persons with Disabilities Accessibility: The Company requires a 48-hour minimum notice to provide these services. These services are only provided at regularly scheduled stops and times. All persons requiring the use of the wheelchair lift must be seated while on the lift in a wheelchair or walker with seat and back with brakes engaged for the safety of both the passenger and driver. It is the responsibility of the passenger to provide such seating device. If you do not have a device we will provide one with a 48-hour minimum notice. Those passengers with disabilities not requiring the lift but requiring assistance to board the vehicle using the steps must provide a person to assist them. Drivers are only permitted to provide a steadying hand and may not provide lifting, boosting or any other physical assistance. Drivers are not permitted to assemble or dis-assemble mobility devices. Drivers may not leave the immediate area of the vehicle for loading or unloading at any stop.

**Youth:** A Youth is a person who has not reached his or her 16<sup>th</sup> birthday by the date of travel.

**Youth, Children & Infants:** An infant under 2 years of age, when accompanied by a ticketed adult passenger, and not occupying a seat, will be carried free of charge. Children are no longer considered infants on the day of their second birthday and must purchase a ticket for all segments on which the child will be two years of age or older. One stroller and/or infant restraint will be carried free of charge when accompanying the infant or child. Diaper bags, play pens, etc. will count towards the baggage allowance of the ticketed passenger.

A child/infant restraint system is highly recommended for all children under 8 years old unless the child is 4 feet 9 inches or taller. We do not provide child/infant seats and the driver cannot assist with the securing of the seat. All youths under 13 must be accompanied by a ticketed adult. Passengers 13 thru 17 years of age, traveling alone, must have a minor release form on file with the company prior to the date of travel.

Issue Date: July 30, 2015 Effective Date: Aug 3, 2015

Issued By: John J. Solin, Member, SEATAC SHUTTLE, LLC