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McDANIEL TELEPHONE COMPANY

Washington

SCHEDULE 15 LOW-INCOME ASSISTANCE PROGRAM

Low-Income Assistance Programs consist of Lifeline Assistance. This program was developed to reduce rates for low income customers. The Company participates in the Lifeline Program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of the program is outlined in the following paragraphs.

(T) (T)

1. <u>Lifeline Assistance</u>

- a. General
 Lifeline Assistance reduces an eligible customer's monthly rates for local service.
- b. Regulations
 - 1) Federal Lifeline Assistance is available to all residential customers who meet the eligibility requirements stated in 47 CFR 54.409 WTAP
- (D) (D) (D)
- a) Customers must participate in one of the following programs;

Medicaid, Supplemental Nutrition Assistance Program (SNAP)(a/k/a Food Stamps), Supplemental Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Dept. of Urban Development), Low Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families, or the National School Lunch's free lunch program.

Customers will also qualify for Lifeline Assistance if their household income is at or below 135% of the Federal Poverty Guidelines.

- b) Beginning October 1, 2000, eligibility has been expanded to permit low-income individuals living on tribal lands to establish their income eligibility by certifying participation in one of the following federal assistance programs: (1) Bureau of Indian Affairs General Assistance; (2) Temporary Assistance for Needy Families (TANF) tribally-administered block grant program; (3) Head Start Programs (under income qualifying eligibility provision only); or (4) National School Lunch Program (free meals program only), or Food Distribution Program on Indian Reservations.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

ISSUED: July 14, 2015 EFFECTIVE: September 1, 2015

TITLE: Vice President- Rates & Tariffs

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Washington

SCHEDULE 15 LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1.	<u>Lifeline Assistance</u>	(Continued)	į

- b. Regulations (Continued)
 - 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
 - 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
 - 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- (D)

(D)

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

Monthly Credit* \$9.25

1) Credit if qualify for Federal Assistance

(D) (D)

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

ISSUED: July 14, 2015 EFFECTIVE: September 1, 2015

TITLE: Vice President

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RECEIVED JULY 14, 2015 WA. UT. & TRANS COMM. ORIGINAL UT-151434

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Fourth Revised Sheet 162
Cancels Third Revised Sheet 162
McDANIEL TELEPHONE COMPANY
Washington

SCHEDULE 15 LOW-INCOME ASSISTANCE PROGRAM (Continued)

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ISSUED: July 14, 2015

Joel Dohmeier

EFFECTIVE: September 1, 2015

TITLE: Vice President- Rates & Tariffs