

September 30, 2014

IMPORTANT NOTICE

Mashell Telecom, Inc. has filed with the Washington Utilities and Transportation Commission ("Commission") to increase its Residential Exchange Access Line Service Option A and B effective December 1, 2014, to \$16.00 a month. The existing rates are \$14.00. This is a change of \$2.00 per month.

The reason for this filing is that the Federal Communications Commission has issued an Order (FCC Order No. 11-161) that requires the Company to increase its rates to the levels we have set forth in this Notice or face a corresponding reduction in universal service support. The Company does not want to raise its local rates. However, in order to continue to receive the same level of universal service support, which allows us to provide high quality service to you, we are required by the FCC to increase these rates or see a reduction in that support.

This is not something that the Company is taking lightly. However, in considering the options available to it, the Company believes it has no choice but to follow the FCC's requirement in order to continue to receive universal service support at approximately the same levels it has in the past.

If you have any questions about the proposed filing and how it will affect you, please call the Company at 360-832-6161.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on October 30, 2014. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You can also comment by using the "Public Comment" feature at the commission's web site, at utc.wa.gov, or by using the contact information below.

Washington Utilities and Transportation Commission
1300 S Evergreen Park Drive SW
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

Sincerely,

Mashell Telecom, Inc.

The FCC has announced that effective Oct 1, 2014 the universal service contribution factor for the fourth quarter of 2014 will be 16.1% a slight increase from the current factor of 15.7%. The Federal Universal Charge (FUSC) is calculated by multiplying the FCC's prescribed universal service factor times your interstate service charges. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

Bill Disputes

You must review your bill in a timely manner. To dispute a bill, submit your dispute in writing within 60 days after the statement date on the bill. You must pay any undisputed portion while your dispute is investigated to avoid a disruption in service.

increase

*****Local Service Increase Nov 1st, 2014*****

Please note that the date of December 1st in the notice included with this bill should read November 1st. We apologize for any confusion.

OCT 1-2014	LINE SUMMARY	8753
BUNDLE	ID / NUMBER	MONTHLY SERVICES OTHER CHGS & CREDITS TOLLS TOTAL
UNLIMITED LOCAL & LD PACKAGE	(1)	38.21 .00 .00 38.21
DSL SERVICE-MTC UP TO 6MB/512- RES	(2)	43.81 .00 .00 43.81
	ID#: 0011008529	7.56 3.04 .00 10.60
	TEL#: 360/879-5989	8.04 4.05 .00 12.09
TOTAL		97.62 7.09 .00 104.71

OCT 1-2014	MONTHLY SERVICES	8753
UNLIMITED LOCAL & LD PACKAGE		QTY AMOUNT TOTAL
CALL FORWARDING, CALLER ID ON CALL WAITING, CONFERENCE CALLING, LOCAL SERVICE RESIDENTIAL, UNLIMITED LONG DISTANCE PKG		1 34.99
FEDERAL TAXES		.45
STATE TAXES		2.28
COUNTY		.49
TOTAL - UNLIMITED LOCAL & LD PACKAGE		\$38.21
DSL SERVICE-MTC UP TO 6MB/512- RES		
DSL SERVICE-INT-MT, DSL SERVICE-REG-MT 6MB/512		1 41.95
FEDERAL TAXES		.51
STATE TAXES		1.11
COUNTY		.24
TOTAL - DSL SERVICE-MTC UP TO 6MB/512- RES		\$43.81

INTERNET		
MKT# 001/100-8529	QTY	AMOUNT TOTAL
WIRELESS DSL MODEM RENTAL	1	7.00
STATE TAXES		.46