BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:)	DOCKET TV-143300
JOHNSON, CARY d/b/a JOHNSON'S HAULING LLC aka JOHNSON'S HAULING & MOVING)	DECLARATION OF MEGAN BANKS

Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

- I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. I began an investigation into the activities of Cary Johnson d/b/a Johnson's Hauling LLC aka Johnson's Hauling & Moving in May 2014, after finding an advertisement on www.craigslist.org offering moving services. The advertisement included a telephone number, (509) 487-6683. ¹
- 3. I reviewed Commission records related to Cary Johnson d/b/a Johnson's Hauling LLC aka Johnson's Hauling & Moving to determine whether the company held a household goods permit. According to Commission records, as of September 8, 2014, there is no record of Cary Johnson d/b/a Johnson Hauling LLC aka Johnson's Hauling & Moving now (or ever) holding a household goods permit.

¹ See Attachment A for an advertisement containing Mr. Johnson's telephone number posted on www.craigslist.org, which I printed on May 27, 2014.

- 4. On June 4, 2014, I searched the Washington Department of Revenue's Business Licensing Services for Johnson Hauling LLC and found a record for UBI# 603091319 governed by Cary Johnson.²
- 5. On June 4, 2014, I conducted an Internet search for advertising for Johnson's Hauling LLC aka Johnson's Hauling & Moving. I found additional advertisements on www.craigslist.org and on the company's website, http://johnsonshaulingandmoving.com/ offering moving services.³ The company's website offers multiple moving services and states that "I am licensed and insured to do most any job in the area."
- 6. On June 4, 2014, I called (509) 487-6683 and requested an estimate for a move from a two-bedroom apartment to another two-bedroom apartment within Spokane. A man, who only identified himself as the main person for Johnson's Hauling, responded and said it would cost \$75 for two men and a truck. He said they could move me the week of June 9, 2014.
- 7. On July 9, 2014, commission staff sent a compliance letter to Cary Johnson d/b/a Johnson Hauling LLC at PO Box 1525 Mead, WA 99021-1525, (1) outlining the licensing process for household goods movers, directing Cary Johnson to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Johnson was required to respond or apply for a permit by July 23, 2014. Mr. Johnson contacted me on July 18, 2014 and again on August 20, 2014, following his receipt of the compliance letter, to discuss commission rules. On July 18, 2014, Mr. Johnson wanted to ensure his advertisements were in compliance with the rules and on August 20, 2014, he wanted to discuss applying for a permit.
- 8. On August 14, 2014, and again on September 8, 2014, I confirmed that the commission's compliance letter was not returned, and that licensing staff had received no permit application for "Johnson's Hauling LLC" or "Cary Johnson." An Internet search on August 14, 2014, produced two advertisements on www.craigslist.org, for the company's household goods moving services posted between July 22, 2014, and August 14, 2014. In addition, an Internet search on September 8, 2014, produced one advertisement on www.craiglist.org for the company's household goods moving services posted between September 2, 2014, and September 8, 2014. An Internet search on September 8, 2014 also produced an advertisement

² See Attachment B for a copy of the Washington Department of Revenue's Business Licensing Services entity for Johnson's Hauling LLC, which I printed on June 4, 2014.

³ See Attachment C for advertisements containing Mr. Johnson's telephone number posted on www.craigslist.org and http://johnsonshaulingandmoving.com/, which I printed on June 4, 2014.

offering moving services on the company's website, http://johnsonshaulingandmoving.com/.4

9. On September 8, 2014, I called Johnson's Hauling LLC d/b/a Johnson's Hauling & Moving at (509) 487-6683 requesting an estimate for a move within Spokane from a two-bedroom apartment to another two-bedroom apartment. The man who answered the telephone said it would cost \$80 an hour for two men and a truck. He said that he believed he was available to move me on September 19, 2014 but that he needed to check his schedule.

DATED this 23 day of September, 2014, at Olympia, Washington.

MEGAN BANKS

⁴ See Attachment D for advertisements containing Mr. Johnson's telephone number posted on www.craigslist.org and http://johnsonshaulingandmoving.com/, which I printed on August 14, 2014, and on September 8, 2014.

Attachment A

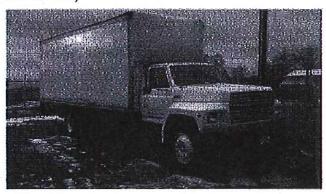
JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES Page 1 of 2

CL > spokane > all services offered > labor & moving

reply below

X prohibited Posted: 4 days ago

JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES (Spokane and cda areas)





Hello Spokane and surrounding areas, I am licensed and insured to do most any jobs in the area. I have a 26' box, 20' box, and a 17' panel truck, and a 16' trailer. I have been in the moving and hauting industry for awhite now, Below you will find everything that I do, so please don't hesitate to call. Looking forward to bearing from you soon! Now accepting most credit cards and debit cards?

We can now transport your fifth wheel locally!

- We can provide the manpower for any task around the bouse
 New purchase pickups
 Labor to load / Unload peds or Uhanls

- Rental clean out
- * Snow plowing

 * Snow removal

 * Vehicle removal
- Car removal
- Truck removal
 Vehicle moving
 Move furniture
- Moving across town
 Single item moves
- * Appliance removal * Free estimates
- * Licensed & Insured * Fifth Wheel moving locally

(509) 487-MOVE (6683)

· do NOT contact me with unsolicted services or offers

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if the poster didn't include a phone number, email, or

other contact info, craigslist can notify them via email. | Send Noted

http://spokane.craigslist.org/lbs/4484418527.html

5/27/2014

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 Ecrops
 About us

- Home
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Search Business Licenses

License Information:

Entity Name: ICHNSON'S HAULING ILC Business Name: JOHNSON'S HAULING & KOVING License Type: Washington State Business

Vashington State Uses See Company
UBI: 60091319 Business ID:001 Location (0:000)
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Location Address: 3216 E EUCLID AVE SPOKANE, WA, 99217-6935 Mailing Address: . PO BOX 1525 MEAD, WA, 99021-1525

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	Status	Expires	First Issued
Registered Trade Names:			
SPOKANE CELIVERY	Active	1VA	04/01/2014
SPCKANE MOVER	Active	N/A	04/01/2014
SPCKANE TRANSPORT	Active	N/A	04/01/2014 .

Gaverning People: CARY JOHNSON

Information Current as of 06/04/2014 \$:39AM Partitio Time

New Search

This site is limited to searching for business (Icenses Issued through the Washington State Reginess Licensing Service.

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http://bls.dor.wa.gov/LicenseSearch/lqsLicenseDetail.aspx?ReftD=1377474

Attachment C

JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES

CL > spokane > ail services offered > labor & moving

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X prohibited fit Posted 12 days ago

JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES (Spokane and cda areas)





Hello Spokine and surrounding areas. I am licensed and insured to do most any jobs in the area. I have a 26' box, 20' box, and a 17' panel truck, and a 16' trailer. I have been in the moving and havling industry for awhile now. Below you will find everything that I do, so please don't hesitate to call. Looking forward to heming from you soon! Now accepting most credit eards and debit cards!

We can now transport your fifth wheel locally!

- We can provide the manpower for any task around the house
 New purchase pickups
- * Labor to load / Unload pods or Uhauls
- * Rental clean out
- * Snow plowing * Snow removal
- ▼ Vehicle removal
- * Car removal
- * Truck removal * Vehicle moving * Move furniture
- Moving across town
- * Single item moves * Appliance removal * Free estimates

- * Licensed & Insured * Fifth Wheel moving locally

(509) 487-MOVE (6683) (509) 768-8596

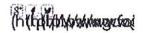
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(http://johnsonshaulingandmoving.com/)

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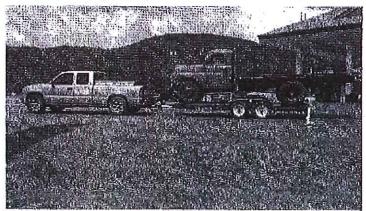
HOME

Johnson's Hauling & Moving

(509) 487-MOVE (6683)

Hello Spoksne and surrounding areas. I am licensed and insured to do most any job in the srea. I have a 26' box, 20' box, a 17' box truck, and a 16' traier. I have been in the moving and haufing industry since 2008. Below you will find everything I do, so please don't hesitate to call. Looking forward to hearing from you soon! For your convenience, I accept most credit cards and debit cards!

Your satisfaction is our highest priority!



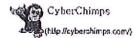




- Rental clean out
- Unload FCOS / Uhaula
- Snow playing/removal
- New purchase pickupe
- Vehicle removal
- Vehicle moving
- Furniture moving Moving across town

- Single item moves
- · Win can provide any later you need
- Appliance removal/moving
- Free estimates
- Emergency service available
 Licensed & Insured
- We can move fifth whac's and travel trailers

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Attachment D

JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES Page 1 of 2

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JOHNSON'S HAULING & MOVING*BIG or small*Give us a Call*FREE ESTIMATES (Spokane and Cda areas)





Hello Spokane and surrounding areas. I am licensed and insured to do most any jobs in the area. I have a 26' box, 20' box, and a 17' panel truck, and a 16' traiter. I have been in the moving and hauling industry for awhile now. Below you will find almost everything that I do, so please don't hesitate to call. Looking forward to hearing from you soon! Now accepting most credit cards and debit cards!

We can now transport your fifth wheel locally!

- . We can provide the manpower for any task around the house
- New purchase pickups
 Labor to load / Unload pads or Uhauls
 Rental clean out
- * Snow plowing

 * Snow removal
- Vehicle removal
- * Car removal
- Truck removal
 Vehicle moving
 Move furniture
- Appliance removal
- * Free estimates
- Licensed & Insured
 Fifth Wheel moving locally

(509) 487 - MOVE (6683)

. do NOT contact me with unsolicited services or offers

post id: 4600254746 posted: 10 days ago updated: 3 days ago

No contact info? If the poster didn't include a phone number, email, or other contact info, craigslist can notify them via email. Send Note:

http://spokane.craigslist.org/lbs/4602254746.html

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- * Vehicle moving Move furniture
- * Appliance removal
- * Free estimates
- * Licensed & Insured * Fifth Wheel moving locally

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9/8/2014

Whether your move is BIG or small - Give Us A Coll...509-497-MOVE (6683)



Johnson's Hauling and Moving (509) 487-MOVE (6683) (http://johnsonshaulingandmoving.com/)

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HOME

Johnson's Hauling & Moving

(509) 487-MOVE (6683)

Helio Spekane and surrounding areas. I am Idensed and insured to do most any job in the area. I have a 26' box, 20' box, a 17' box truck, and a 16' trailer. I have been in the moving and hadling industry since 2003. Below you will find everything I do, so please don't healtate to call, Looking forward to hearing from you soon! For your convenience, I accept most credit cards and debit cards!

Your satts/action is our highest priority!

- Rental clean out
- Unload PODS / Uhaufs
- Snow plowing/removal
- New purchase pickups
- Vehicle removal
- Vehicle moving

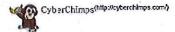
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9/8/2014

Johnson's Hauling and Moving (509) 487-MOVE (6683) | HOME | Whether your move is... Page 2 of 2

- Further moving
 Moving across town
 Single Lem moves
 We can provide any labor you need
 Appliance removal/moving
 Free estimates
 Emergency service available
 Usersed & Insured
 We can error lift wheels and travel

- We can move fifth wheels and travel trailers



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