

**BEFORE THE WASHINGTON STATE  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper	)	DOCKET TV-143268
Carrier Classification of, and Complaint for	)	
Penalties against:	)	
ROBERT RINDFUSS d/b/a BOB THE	)	DECLARATION OF
MOVER	)	MEGAN BANKS
	)	
	)	

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Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Robert Rindfuss d/b/a Bob the Mover in June 2014 after an illegal carrier, who was no longer operating in Washington, recommended Mr. Rindfuss. The carrier provided me with Mr. Rindfuss's telephone number, (206) 295-1409, and stated he was cheaper than other permitted carriers.
3. I reviewed Commission records related to Robert Rindfuss d/b/a Bob the Mover to determine whether the company held a household goods permit. According to Commission records, as of August 15, 2014, there is no record of Robert Rindfuss d/b/a Bob the Mover now (or ever) holding a household goods permit. However, a review of commission records produces a Cease and Desist order that was entered on January 25, 2012 in Docket TV-111942 and expired two years from that date on January 25, 2014.
4. On June 18, 2014, I called (206) 295-1409 and requested a move within Seattle. The man who answered the telephone identified himself as Bob the Mover and stated that it would cost me \$80 an hour for two men and a truck. He also said the company could move me on June 26, 2014.

5. On August 15, 2014, I confirmed that no permit application had been submitted for "Robert Rindfuss." There are no current advertisements for "Bob the Mover."
6. On September 4, 2014, I texted "Bob the Mover" at (206) 295-1409 and requested a quote for a move within Seattle. A person who identified themselves as "Bob the Mover" responded the same day and left me a voicemail. He said he could move me for \$80 an hour for him, another mover, and a truck.

DATED this 23 day of September, 2014, at Olympia, Washington.

  
MEGAN BANKS