

**AFFIDAVIT CONTAINING CERTIFICATIONS  
PURSUANT TO WAC 480-123-060 AND WAC 480-123-070**

I, Mark R. Martell, being of lawful age, state that I am the Administrative Manager of Pend Oreille Telephone Company ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:

(1) That all federal high-cost support provided to the Company within the State of Washington has been used in the proceeding calendar year and will be used in the coming calendar year only for the provision, maintenance and upgrading of facilities and services for which the support is intended;

(2) That during the 2012 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);

(3) That during the 2012 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and

(4) That during the 2012 calendar year, the Company publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of federally-recognized Indian reservations within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated this 7th day of August, 2013, at Glens Ferry, Idaho.

Company: Pend Oreille Telephone Company

By:   
Mark R. Martell

Its: Administrative Manager

**REPORTS AS REQUIRED BY WAC 480-123-070  
AND WAC 480-123-080**

Pend Oreille Telephone Company (the "Company")  
hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.<sup>1</sup>

**Report 1:** WAC 480-123-070(1)(a): Attached is a copy of the Company's NECA-1 Report for the calendar year 2012, that, as of the date of the report, the Company has reported as the basis for support from the federal high-cost fund.

**Report 2:** WAC 480-123-070(1)(b): The Company reports that the investments and expenses reported under Report 1, above, benefited customers as follows:

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. §254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.<sup>2</sup> The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1, above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area.

**Report 3:** WAC 480-123-070(4): The Company reports that during the calendar year 2012, the Company did not receive from either the Federal Communications Commission or the Consumer Protection Division of the Office of the Attorney General of the State of Washington any complaints against the Company made by the Company's customers.

**Report 4:** WAC 480-123-080(1)(b): The Company reports as follows:

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period October 1, 2013, through September 30, 2014, that the Company expects to use as a basis to request federal high-cost support are expected to be relatively similar to those investments and expenses the Company has set forth in its information filed under Report 1, above, taking into account normal fluctuations in investment and expense levels. The Company expects that levels of expenses will remain relatively the same as those it experienced in

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<sup>1</sup> It is the Company's understanding that it is not required to submit the reports described in WAC 480-123-070(2) and (3).

<sup>2</sup> The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

calendar year 2012, subject to the effects of inflation and other commonly experienced changes in cost of labor and materials. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company's investment plans directly affecting federal high-cost supported services offered by it in its designated ETC service area do not include a major construction project at the present time. The Company expects that it will have relatively the same level of investment related to maintenance, replacement and minor upgrades of equipment and plant as occurred in calendar year 2012. The Company has not completed its budgeting process and does not have final numbers prepared for investment and expense levels for 2014.

The expected benefit to customers from the anticipated investment and expenditures is that customers will continue to receive a high level of telecommunications service.

**480-123-070 (2) Local service outage report.**

To help WUTC staff understand the details of your company's compliance with the state regulation in this regard, please submit your detailed record of major outages for the calendar year of 2012. The response should include description of each major outage and a statement about the interruption that includes the time, the cause, the location and number of affected access lines, and the duration of the interruption or impairment. When applicable, the response must also include a description of preventative actions to be taken to avoid future outages.

No major outages for 2012

**480-123-070 (3) Report on failure to provide service.**

Your company is subject to WAC 480-120-439. To help the staff understand the details of your company's compliance to the state regulation in this regard, please provide the number of requests for service from applicants within your designated service areas that were unfulfilled for the calendar year 2009. The response must also describe in detail how your company attempted to provide service to those applicants.

No unfulfilled service requests for 2012

**480-123-070 (4) Report on complaints per one thousand handsets or lines.**

The number of customer complaints against your company during the calendar year 2012. WAC 480-123-070 requires each ETC to report on activity related to Washington state in the previous calendar year.

0 complaint per 1,000 lines