

June 10, 2013

Dear Valued Customer,

Waste Management is pleased to be your solid waste services collection provider. We value your business and welcome your feedback on our services.

Like all of us, the garbage industry is faced with many challenges today. Rising costs for disposal, labor, fuel, maintenance and office expenses have resulted in increased costs for us to provide collection services. All of the above-mentioned costs have risen considerably since our last general rate increase in June, 2010; nearly three years ago. Accordingly, we have applied for a change in rates, subject to the review and approval of the Washington Utilities and Transportation Commission (UTC). The UTC, upon completing its investigation, has the authority to set final rates that may be either lower or higher from the proposed rates shown on the back of this letter. If approved, the new rates would become effective July 12, 2013.

To comment on this filing, be added to the UTC's mailing list, or ask questions about the ratemaking process; please use the comment information below. You may also comment in person at the UTC's open meeting in Olympia at 9:30 a.m. on July 11, 2013, or by using the "Public Comment" feature at the UTC's web site at http://www.utc.wa.gov/comments. The UTC is scheduled to make a decision at its open meeting on July 11, 2013. If you are unable to attend an open meeting in person, the UTC has a bridge line that enables you to participate or listen by telephone. Call (360) 664-1234 for instructions the day before the open meeting.

Washington Utilities and Transportation Commission Post Office Box 47250, Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: 1-888-333-9882 Fax: 1-360-586-1150

Waste Management is committed to finding new and innovative ways to provide high quality solid waste services at cost effective rates. As the industry's leader, we will continue to work diligently to develop and implement the most efficient collection systems available.

For questions about your service, or if you have questions or need additional information about the proposal, please call us at 1-800-592-9995. Thank you for your continued business.

Jeff McMahon
District Manager, Waste Management – Northwest

Proposed Rates Effective July 12, 2013 Monthly Garbage and Recycling Rates (billed quarterly) (a)

Residential Service	Pickup Frequency		Current Rates		Proposed Rates	
Mini-Can	weekiy		\$	19.38	\$	17.00
1 Can	monthly		\$	15.78	\$	14.80
1 Can	weekly		\$	21.53	\$	23.90
2 Cans	weekly		\$	29.13	\$	33.70
3 Cans	weekly		\$	36.73	\$	43.50
4 Cans	weekly			44.33	\$	53.30
1 20 gal. Cart	weekly		\$ \$	20.83	\$	19.00
1 35 gal. Cart	weekly		\$	22.83	\$	25.10
1 64 gal. Cart	weekly		\$	30.43	\$ \$	34.90
1 96 gal. Cart	weekly		\$	38.03	\$	44.70
Occasional Extras(each)	weekly	(b)	\$	5.10	\$	4.85
Optional Recycle Service Recycling Only (No Garbage Service)			\$	9.43	\$	9.80
Optional Yardwaste Service						
1 35 gal. Cart			\$	6.72	\$	8.85
1 64 gal. Cart			\$	7.62	\$	9.55
1 96 gal. Cart			\$	8.23	\$	10.17

⁽a) Not all collection services provided by the company are listed above. If your particular service is not shown your proposed increase in your base service charge will be approximately 8% greater than your current rate. Please call the company's phone number listed on the front of this letter for further details.

⁽b) Occasional extra rates shown above are per item, hence the monthly charge will be the above rate times the number of services per month.