NORTHWEST NATURAL GAS COMPANY

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RATE SCHEDULE 41 NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

GENERAL OBLIGATIONS APPLICABLE TO EACH SERVICE TYPE: (continued)

Where an AMR device is installed and used for billing purposes, Customer must promptly restore telephone service to the AMR device following an outage, no matter the cause. If failure to restore telephone service to the AMR device within thirty (30) days of notice from the Company can reasonably be assumed to be within the Customer's control, it is cause for the Company to reassign Customer to another Rate Schedule or another Service Type Selection that does not require an AMR device.

ANNUAL SERVICE ELECTION – July 31 Election for November 1 Service:

The Annual Service Election is the date by which a Customer may request to change all or a portion of their Service Type Selection for the following November 1 through October 31 period (PGA Year). All requests must be received by the Company on or before July 31 and will be effective the following November 1. Except as identified in this Rate Schedule under "OUT-OF-CYCLE TRANSFERS", a Customer may not make a change to their Service Type Selection at any other time.

This Annual Service Election Provision shall apply to Customer-requested changes to any or all of the following components of a Service Type Selection: (1) Service Type, (2) Commodity Component (Sales Service Types only); (3) Pipeline Capacity Charge billing option (Firm Sales Service Type only), or (4) Firm Sales Service daily delivery volumes (Combination Service Type only).

Transfers between Sales Service and Transportation Service are further subject to the provisions in this Rate Schedule under "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (Account 191 Adjustments)."

The Service Types available under this Rate Schedule, and the required selections for each Service Type are set forth below. See "DESCRIPTION OF SERVICE TYPES AND REQUIREMENTS FOR SERVICE" in this Rate Schedule for additional information:

Sales Service Types: *

Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective with service on and after April 1 unless Customer makes an Out-of-Cycle Transfer to Transportation Service. If Customer was served under Winter Sales WACOG in the prior PGA Year and did not do an out-of-cycle transfer to Transportation Service transfer to Transportation Service of Service Type is elected on July 31, then the Commodity component option will default to Winter Sales WACOG commencing November 1 of the next PGA Year.

a. Firm Sales Service

- Customer must select one of two Pipeline Capacity Charge options:
 - i. Volumetric
- ii. MDDV
- b. Interruptible Sales Service

Transportation Service Type:*

Firm Transportation Service

Customer will automatically be placed on a month-end billing cycle, except where Customer elects Firm Sales Service with the Annual Sales WACOG Commodity Component and the Volumetric Pipeline Capacity Option.. (continue to Sheet 141.3)

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RATE SCHEDULE 42

LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

GENERAL OBLIGATIONS APPLICABLE TO EACH SERVICE TYPE: (continued)

Where an AMR device is installed and used for billing purposes, Customer must promptly restore telephone service to the AMR device following an outage, no matter the cause. If failure to restore telephone service to the AMR device within thirty (30) days of notice from the Company can reasonably be assumed to be within the Customer's control, it is cause for the Company to reassign Customer to another rate schedule or another Service Type Selection that does not require an AMR device.

ANNUAL SERVICE ELECTION - July 31 Election for November 1 Service:

The Annual Service Election is the date by which a Customer may request to change all or a portion of their Service Type Selection for the following November 1 through October 31 period (PGA Year). All requests must be received by the Company on or before July 31, and will be effective the following November 1. Except as identified in this Rate Schedule under "OUT-OF-CYCLE TRANSFERS," a Customer may not make a change to their Service Type Selection at any other time.

The Annual Service Election Provision shall apply to Customer-requested changes to any or all of the following components of a Service Type Selection during the Annual Service Election Period: (1) Service Type, (2) Commodity Component (Sales Service Types only); (3) Pipeline Capacity Charge billing option (Firm Sales Service Type only), or (4) Firm Sales Service daily delivery volumes (Combination Service Type only).

Transfers between Sales Service and Transportation Service are further subject to the provisions in this Rate Schedule under "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (ACCOUNT 191 ADJUSTMENTS)."

The Service Types available under this Rate Schedule, and the required selections for each Service Type are set forth below. See "DESCRIPTION OF TYPES OF SERVICE AND REQUIREMENTS FOR SERVICE" in this Rate Schedule for additional information:

Sales Service Types: *

Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective with service on and after April 1 unless Customer makes an Out-of-Cycle Transfer to Transportation Service. If Customer was served under Winter Sales WACOG in the prior PGA Year and did not do an out-of-cycle transfer to Transportation Service and no other changes in Service Type is elected on July 31, then the Commodity component option will default to Winter Sales WACOG commencing November 1 of the next PGA Year.

- a. Firm Sales Service
 - Customer must select one of two Pipeline Capacity Charge options:
 - i. Volumetric
 - ii. MDDV
- b. Interruptible Sales Service

Transportation Service Types:*

- a. Firm Transportation Service
- b. Interruptible Transportation Service

Customer will automatically be placed on a month-end billing cycle.

(continue to Sheet 142.3)

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