



8113 W. Grandridge Blvd, KENNEWICK, WASHINGTON 99336-7166 (509)-734-4576
FACSIMILE (509)-737-9803

May 21, 2013

RECEIVED

MAY 23 2013

State of Washington
UTC
Pipeline Safety Program

David D. Lykken
Pipeline Safety Director
Washington Utilities and Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Dr. SW
Olympia, WA 98504

RE: April 17, 2013 Data Request – D&D Tri Rivers Excavating, Docket UT - 130553

Dear Mr. Lykken,

Cascade Natural Gas Corporation (CNGC) has complied the documentation related to the complaint filed against D&D Tri Rivers Excavating. The documentation includes:

- A summary of damages.
- Copies of all damage and damage claim records related to investigation of pipeline damages involving D&D Tri Rivers Excavating.
- Copies of records created when CNGC personnel observed D&D Tri Rivers Excavating perform excavation activities prior to utility operators marking underground facilities.
- Documented attempts to educate D&D Tri Rivers Excavating about their responsibilities under RCW 19.122.

The most concerning element highlighted within the documentation pertains to the damage occurring on March 22, 2013. D&D Tri Rivers Excavating exhibited little regard for public safety and did not take the required steps to minimize the risk to the affected public. CNGC maintains that D&D Tri Rivers Excavating failed to act in a manner consistent with RCW 19.122.050, when personnel moved their equipment and left the site of the damage without notifying CNGC or the appropriate local public safety agency.

CNGC has consulted with D&D Tri Rivers Excavating on more than one occasion and has provided the organization educational opportunities related to the duties of an excavator. CNGC is of the opinion that D&D Tri Rivers Excavating has not been responsive to these efforts based upon their actions on March 22, 2013 and a track record that exhibits a general lack of awareness to the requirements of an excavator.

Please contact Steve Kessie 509-734-4575 should the Commission require additional information.

Sincerely,

Eric Martuscelli
Vice President - Operations

Summary of Events

1. Excavation Damage
 - a. 3194 Edison Ct., Kennewick, WA.
 - b. 4614 NW Commons Dr., Pasco, WA.
 - c. 6315 Coventry Ln., Pasco, WA.
 - d. 8208 Hudson Dr., Pasco, WA.
2. Early Dig- No Damage
 - a. 5416 Sibon Dr., Pasco, WA.

Damage Location: 3194 Edison Ct., Kennewick, WA.

Date: 03/22/2013

Summary:

1. D&D Tri Rivers Excavating struck a 2" PE main with mechanical equipment.
2. The main was marked with yellow paint.
3. D&D Tri Rivers Excavating failed to expose the pipe using non-invasive means.

Documentation Attached:

1. CNG 293 – Leak Record
2. CNG 835 – Damage Report
3. CNG 837 – Contractor Notification Letter per WAC 480-93-200 (8)
4. Damage Invoice
5. Locate Ticket
6. CNG 1001 – Public Awareness Documentation Form
7. Signed statements from first responder and district manager

CASCADE NATURAL GAS CORPORATION
LEAK INVESTIGATION

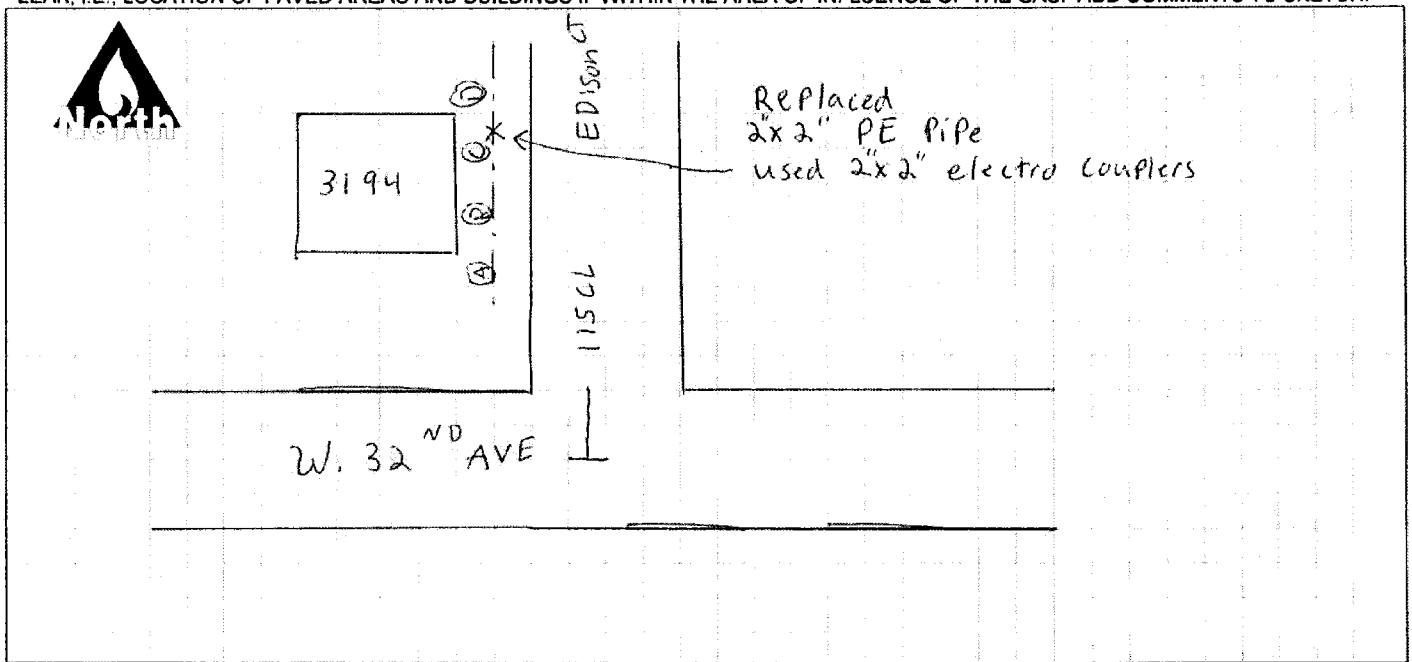
DIRT# 1691814

LEAK WORK ORDER NO. 200580	LOCATION	ADDRESS 3194 S Edison CT	CITY/STATE Kennecook WA
DETECTED DATE 3/22/13	TIME 2:20pm	REPORTED BY NAME Travis	PHONE NUMBER 509-727-2584
REPORTED DATE 3/22/13	TIME 2:23pm	ADDRESS IF NOT AN EMPLOYEE PO Box 3517	CITY/STATE Pasco WA 99302

UNDERGROUND PROBE READINGS - IF YOU NEED MORE THAN 13 PROBES DRAW TABLE ON BACK.

ACTION CODES:		IN = INITIAL	RV = RE-EVALUATION	FOL = FOLLOW-UP	ASP = USED ASPIRATOR (SHOW LOCATION ON SKETCH)
ACTION TAKEN	IN	FOL			
DATE	3/22/13	3/22/13			
TIME	2:57pm	5:30pm			
PERFORMED BY	KT	HW			
INST. SERIAL NO.	7966	1874			
INST. CALIB. DATES	2/28/13	2/28/13			
PROBE IDENTIFICATION (READINGS % GAS UNLESS NOTED DIFFERENT)	A		0%		
	B		0%		
	C		0%		
	D		0%		
	E				
	F	Blowing Gas			
	G				
	H				
	I				
	J				
	K				
	L				
	M				
LEAK GRADE (1,2,3)	1				

SKETCH - DRAW BAR HOLE LOCATIONS, PIPE, AND STREET BOUNDARIES. INCLUDE ALL INFORMATION USED IN THE GRADING OF THE LEAK, I.E., LOCATION OF PAVED AREAS AND BUILDINGS IF WITHIN THE AREA OF INFLUENCE OF THE GAS. ADD COMMENTS TO SKETCH.



WAS THIS A NOTIFIABLE: YES	NO <input checked="" type="checkbox"/>	IF YES, INCIDENT REPORTED TO:	WUTC	OPUC	PHMSA
SUPERVISOR REVIEW: <i>Kendall W. Galt</i>			DATE 5-16-2013		

CASCADE NATURAL GAS CORPORATION
BILLABLE DAMAGE/LOSS RECORD


LEAK WORK ORDER NO. 200580	FORM COMPLETED BY Keith Towne /
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RESPONSIBLE PARTY		LOCATE INFORMATION	
JDE CUSTOMER ADDRESS BOOK #		LOCATE CENTER TICKET NO.? 13053306	
NAME/COMPANY D&D Tri Rivers		HOW CLOSE WAS FACILITY TO LOCATE LINE? right on	
STREET P.O. Box 3517		DEPTH OF FACILITY BEFORE DAMAGE?: 36''	
CITY Pasco	STATE/ZIP WA 99302	MARKING METHOD <input type="checkbox"/> STAKES <input checked="" type="checkbox"/> FLAGS <input checked="" type="checkbox"/> SPRAY PAINT <input type="checkbox"/> CARSONITE MARKERS <input type="checkbox"/> OTHER	DAMAGE REASON <input type="checkbox"/> UTILITY MISLOCATED <input type="checkbox"/> FAILED TO CALL FOR LOCATES <input checked="" type="checkbox"/> FAILED TO HAND EXPOSE <input checked="" type="checkbox"/> FAILED TO PROTECT <input type="checkbox"/> FAILED TO WAIT 48 HOURS <input checked="" type="checkbox"/> FAILED TO MAINTAIN MARKS
TELEPHONE 509-627-0575			
EQUIPMENT CAUSING DAMAGE trackhoe			
EQUIPMENT OPERATOR NAME Jordan Matson			
OR (MGR): <input type="checkbox"/> BILL <input type="checkbox"/> RAA <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL		EXCAVATION DAMAGE CAUSED BY: <input checked="" type="checkbox"/> PRO <input type="checkbox"/> HOMEOWNER	
WA (MGR): <input type="checkbox"/> BILL <input checked="" type="checkbox"/> TREBLE <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL		NOTE: FOR MISSED LOCATE, SUPERVISORS BE SURE TO EXPLAIN YOUR REVIEW IN COMMENT SECTION OR ATTACH SHEETS	

GAS LOSS INFO	IF SERVICE, DISTANCE FROM MAIN? N/A FT	ELAPSED TIME OF GAS LOSS? 85 min	EST. SYSTEM PRESSURE 50 PSIG	HOLE SIZE 1 IN
	SERVICE INTERRUPTION <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	CUSTOMERS INTERRUPTED 3	RES 0	COM 0
	IF 25 OR MORE CUSTOMERS ARE INTERRUPTED, IMMEDIATELY REPORT TO GAS CONTROL.			

SKETCH WHERE DAMAGE OCCURRED. OK TO SKETCH ON 293A OR 293B.	COMMENTS - IF NEEDED EXPLAIN WHY WE SHOULD OR SHOULD NOT BILL THIS PERSON AND ANY OTHER COMMENTS
	Contractor was not here on arrival.
	Contractor appeared 16:00.
	3 Homes had service interrupted:
	3032 S Edison Ct
	3035 S Edison Ct
	3161 S Edison Ct
	CNG locates were accurate, even though ticket # provided had incorrect address on it.

CNGC VEHICLES, AND EQUIPMENT ON SITE	VEHICLE/EQUIPMENT TYPE	HRS	VEHICLE/EQUIPMENT TYPE	HRS
	Service vans	4 6		
Dump truck	3			
backhoe	3			
weld truck	3			

SUPERVISOR: 	DATE 4-18-13
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CASCADE NATURAL GAS CORPORATION
DAMAGE REPORT

Damage Type

- Excavation Damage by Others Complete the form entirely and report the damage per CP 835.
- Excavation Damage by CNGC Complete Parts A-K, report per CP 835 and complete a CNG193.
- Non- Excavation Damage Complete Parts B and K. Complete page 4.

Part A - Who is Submitting This Information

Who is providing the information?

<input type="checkbox"/> Electric	<input type="checkbox"/> Engineer/Design	<input type="checkbox"/> Equipment Manufacturer	<input type="checkbox"/> Excavator
<input type="checkbox"/> Insurance	<input type="checkbox"/> Liquid Pipeline	<input type="checkbox"/> Locator	<input checked="" type="checkbox"/> Natural Gas
<input type="checkbox"/> One-Call Center	<input type="checkbox"/> Private Water	<input type="checkbox"/> Public Works	<input type="checkbox"/> Railroad
<input type="checkbox"/> Road Builders	<input type="checkbox"/> State Regulator	<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Unknown/Other

Name of the person providing the information:

Part B - Date and Location of Event

*Date of Event: 03/22/2013 (MM/DD/YYYY) *Time 2:20PM
 *Country USA *State WA *County Benton City Kennewick
 Street address 3194 S Edlson Ct
 Nearest Intersection 32nd Ave
 District
 *Right of Way where event occurred
 Public: City Street State Highway County Road Interstate Highway Public-Other
 Private: Private Business Private Land Owner Private Easement
 Pipeline Power /Transmission Line Dedicated Public Utility Easement
 Federal Land Railroad Unknown/Other

Part C - Affected Facility Information

*What type of facility operation was affected?
 Cable Television Electric Natural Gas Liquid Pipeline Sewer (Sanitary Sewer)
 Steam Telecommunications Water Unknown/Other
 *What type of facility was affected?
 Distribution Gathering Service/Drop Transmission Unknown/Other
 Was the facility part of a joint trench?
 Unknown Yes No
 Was the facility owner a member of One-Call Center?
 Unknown Yes No

Part D - Excavation Information

*Type of Excavator
 Contractor County Developer Farmer Municipality Occupant
 Railroad State Utility Data not collected Unknown/Other
 *Type of Excavation Equipment
 Auger Backhoe/Trackhoe Boring Drilling Directional Drilling
 Explosives Farm Equipment Grader/Scraper Hand Tools Milling Equipment
 Probing Device Trencher Vacuum Equipment Data Not Collected Unknown/Other
 *Type of Work Performed
 Agriculture Cable Television Curb/Sidewalk Bldg. Construction Bldg. Demolition
 Drainage Driveway Electric Engineering/Survey Fencing
 Grading Irrigation Landscaping Liquid Pipeline Milling
 Natural Gas Pole Public Transit Auth. Railroad Maint. Road Work
 Sewer (San/Storm) Site Development Steam Storm Drain/Culvert Street Light
 Telecommunication Traffic Signal Traffic Sign Water
 Waterway Improvement Data Not Collected Unknown/Other
 *Did the excavation occur within 35 feet of a transmission line?
 Yes No

CASCADE NATURAL GAS CORPORATION
DAMAGE REPORT

Part E - Notification

*Was the One-Call Center notified?
 Yes (If Yes, Part F is required) No (If No, Skip Part F)
If Yes, which One-Call Center? Washington One Call
If Yes, please provide the ticket number 13053306 (address error, but area had been marked by CNG)

Part F - Locating and Marking

*Type of Locator
 Utility Owner Contract Locator Unknown/Other
*Were facility marks visible in the area of excavation?
 Yes No Unknown/Other
*Were facilities marked correctly?
 Yes No Unknown/Other
*Were facility marks maliciously damaged or removed?
 Yes No Unknown/Other
*Name of the person locating and marking:
*Employer of Locator: CNG Employee - Kelth Towne

Part G - Excavator Downtime

Did Excavator incur down time?
 Yes No
If yes, how much time?
 Unknown Less than 1 hour 1 hour 2 hours 3 or more hours Exact Value unknown
Estimated cost of down time?
 Unknown \$0 \$1 to 500 \$501 to 1,000 \$1,001 to 2,500 \$2,501 to 5,000
 \$5,001 to 25,000 \$25,001 to 50,000 \$50,001 and over Exact Value _____

Part H - Description of Damage

*Was there damage to a facility?
 Yes No (i.e. near miss)
*If yes, was the damage a result of an excavation without locates? If there were no locates, collect any supporting documentation that demonstrates there were no locates.
 Yes No
*Name of the person/entity that caused the damage: D & D Tri Rivers Excavating Inc
P.O. Box 3517 Pasco, WA 99302
*Address and Phone Number:
Include the name/address/number information above in the Comments section of web-based reporting tool form.
*Did the damage cause an interruption in service?
 Yes No
If yes, duration of interruption
 Unknown Less than 1 hour 1 to 2 hrs 2 to 4 hrs 4 to 8 hrs 8 to 12 hrs 12 to 24 hrs
 1 to 2 days 2 to 3 days 3 or more days Exact Value unknown
Approximately how many customers were affected?
 Unknown 0 1 2 to 10 11 to 50 51 or more Exact Value _____
Estimated cost of damage / repair/restoration
 Unknown \$0 \$1 to 500 \$501 to 1,000 \$1,001 to 2,500 \$2,501 to 5,000
 \$5,001 to 25,000 \$25,001 to 50,000 \$50,001 and over Exact Value _____
Number of people injured
 Unknown 0 1 2 to 9 10 to 19 20 to 49 50 to 99
 100 or more Exact Value _____
Number of fatalities
 Unknown 0 1 2 to 9 10 to 19 20 to 49 50 to 99
 100 or more Exact Value _____

CASCADE NATURAL GAS CORPORATION
DAMAGE REPORT

Part I - Description of the Root Cause

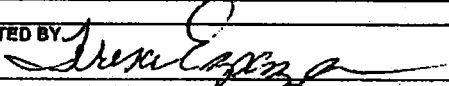
*Please choose one	
One-Call Notification Practices Not Sufficient <input type="checkbox"/> No notification made to the One-Call Center <input type="checkbox"/> Notification to one-call center made, but not sufficient <input type="checkbox"/> Wrong information provided to One Call Center	Locating Practices Not Sufficient <input type="checkbox"/> Facility could not be found or located <input type="checkbox"/> Facility marking or location not sufficient <input type="checkbox"/> Facility was not located or marked <input type="checkbox"/> Incorrect facility records/maps
Excavation Practices Not Sufficient <input checked="" type="checkbox"/> Failure to maintain marks <input type="checkbox"/> Failure to support exposed facilities <input type="checkbox"/> Failure to use hand tools where required <input type="checkbox"/> Failure to test-hole (pot-hole) <input type="checkbox"/> Improper backfilling practices <input type="checkbox"/> Failure to maintain clearance <input type="checkbox"/> Other insufficient excavation practices	Miscellaneous Root Causes <input type="checkbox"/> One-Call Center error <input type="checkbox"/> Abandoned facility <input type="checkbox"/> Deteriorated facility <input type="checkbox"/> Previous damage <input type="checkbox"/> Data Not Collected <input type="checkbox"/> Other

Part J - Additional Comments

Ticket number 13053306 had incorrect house number, however CNG had marked the correct premise locate. Marks for the 2" main distribution line that was hit were correct and still visible upon arrive on site of incident 3-22-13.

Part K - Detail the Damage Event

Operator was digging for foundation with backhoe at 3194 S Edison Ct when struck our 2" main gas line. The initial call came in at 2:20pm, our first responder arrived at approximately 2:30pm, gas was blowing and operator was not on site. The equipment had been moved to another area during the time the gas was blowing. Contractor returned to site around 3:00pm, blowing gas was stopped and repairs completed at 4:45pm. District Manager contacted owner of D & D Tri Rivers Excavating by phone discussing safe digging practices same day.

REPORTED BY: 	DATE 4-18-13
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CASCADE NATURAL GAS CORPORATION
DAMAGE REPORT

CNG 835 ID NO

RESPONSIBLE PARTY

JDE CUSTOMER ADDRESS BOOK #	CITY
NAME/COMPANY DED Tri Rivers Excavating Inc	STATE/ZIP Pasco, WA. 99302
STREET P.O. Box 3511	TELEPHONE (509) 627-0515

GAS LOSS INFORMATION

GAS LOSS <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO						
IF SERVICE, DISTANCE FROM MAIN? FT	ELAPSED TIME OF GAS LOSS? 1 1/2 HR	EST. SYSTEM PRESSURE 50 PSIG	HOLE SIZE IN 1"			
SERVICE INTERRUPTION <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	CUSTOMERS INTERRUPTED <input checked="" type="checkbox"/> RES 3	COM	IND			

DETERMINATION

OR (MGR): <input type="checkbox"/> DO NOT BILL <input type="checkbox"/> WARNING <input type="checkbox"/> BILL <input type="checkbox"/> RAA
WA (MGR): <input type="checkbox"/> DO NOT BILL <input checked="" type="checkbox"/> TREBLE <input type="checkbox"/> BILL <input type="checkbox"/> RAA

For all damages occurring in the State of Washington that are a result of excavation activity, a CNG 837 must be mailed to the responsible party per CP 835.

REFERENCE (as applicable)

LEAK WORK ORDER NO. 200580	CNG 835 ID NO.
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DAMAGE INFORMATION REPORTING (as applicable)

DATA ENTERED BY Mark Wolfe	DATE 4-16-13
DIRT ASSIGNED ID NUMBER: 1691814	

SCAN THIS COMPLETED FORM AND THE FOLLOWING RECORDS TO SHAREPOINT:

- Photographs of the damaged facility and immediate vicinity.
- Any documentation that supports that conclusion that an excavator did not request locates.
- WA ONLY- A copy of the CNG 837 for all excavation damages by others.
- Copy of the Locate Ticket (if a ticket was requested by the excavator).

ATTACH ADDITIONAL INFORMATION AS NEEDED

DISTRICT MANAGEMENT Jerusalzaza	DATE 4-18-13
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COPY

8113 W. GRANDRIDGE BLVD., KENNEWICK, WASHINGTON 98336-7166
TELEPHONE 609-734-4500 FACSIMILE 609-737-9803
www.cngc.com

April 16, 2013

D & D Tri Rivers Excavating Inc
PO Box 3517
Pasco, WA, WA 99302

Subject: Pipeline Facility Damaged During Excavation Activities

Dear D & D Tri Rivers Excavating Inc,

This letter is required in accordance with the code requirements in WAC 480-93-200 (8).

An excavator who, in the course of an excavation, contacts or damages an underground facility shall notify the facility operator and a one-number locator service, and report the damage. If the damage causes an emergency condition, the excavator causing the damage shall also alert the appropriate local public safety agencies and take all appropriate steps to ensure the public safety. No damaged underground facility may be buried until it is repaired or relocated.

The excavator is responsible for reporting damages to the WUTC as follows:

1. The excavator who observes or causes damage to an underground facility must report the damage event to the commission.
2. The report must be made to the commission's office of pipeline safety within forty-five days of the damage event, or sooner if required by law, using the commission's virtual private damage information reporting tool (DIRT) report form.
3. Reports must contain the information as stated in RCW 19.122.053 (3) (a) through (a).

A safety committee has been created to provide advice on best practices and training to prevent damage to underground utilities and policies to enhance worker and public safety. The safety committee also reviews complaints alleging violations of RCW 19.122 involving practices related to underground facilities via a review committee. Any person may bring a complaint to the safety committee pursuant to 19.122.130. Once a complaint has been submitted, the review committee will notify the person making the complaint and the alleged violator of its review and of the opportunity to participate. After the review is completed, the safety committee may provide written notification to the WUTC, with supporting documentation, that a person has likely committed a violation of this chapter, and recommend remedial action that may include a penalty amount, training, or education to improve public safety, or some combination thereof.

Please refer to the WUTC website for additional information.

Respectfully Submitted,

Teresa Esparza
District Manager
Cascade Natural Gas Corporation

Invoice Request Form



District: Kennewick
 Requested by: Lalo Paez
 Date: 4/22/2013

Customer Information

Name: D & D Tri Rivers Excavating
 Billing Address: P O Box 3517
 City: Pasco State/Zip: WA 99302
 Contact Person: _____
 Phone Number: 509-627-0575

Service Address: 3194 S Edison Ct
 City: Kennewick State/Zip: WA 99338
 Date of Service: _____
 JDE Customer Account #: _____
 Work Order/Project #: 200580

Invoice Type	Description	GL Code
<input checked="" type="checkbox"/> Third Party Damages		
<input type="checkbox"/> RT 700 (Service Plus)		
<input type="checkbox"/> Service Line Modification		
<input type="checkbox"/> Miscellaneous Store Sales		
<input type="checkbox"/> Deficiency Billing		
<input type="checkbox"/> CCC		
<input type="checkbox"/> DCC		
<input type="checkbox"/> Tune up/Thermocouple		
<input type="checkbox"/> Other (Please fill in)		

Type of Work (check one):
 Repair Relocate _____
 Replace _____ Installation _____
 Retire _____

Type of Facility (check one):
 Main Other _____
 Service _____
 Reg Station _____

Labor Costs: (include number of hours, description and hourly rate)

# of Hours	Description	Hourly Rate	Amount
3	Crew	285.00	795.00
			0.00
			0.00
Subtotal Labor:			\$ 795.00

Materials Costs: (include parts to be billed, overhead, vehicles, gas loss, other)

Qty	Description	Stock Code	Unit Price	Amount
				0.00
				0.00
				0.00
				0.00
				0.00
				0.00
Subtotal Parts & Materials:				\$.00

Service Address Tax Code		Tax Rate	SALES TAX \$.00
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TOTAL INVOICE AMOUNT: \$ 795.00

Treble Charge: (if applicable) Subtotal: 2385.00 Tax 0.00 Treble Charge Total: \$2,385.00

MANAGER APPROVAL: _____
 DATE: Lorena Espinoza

BATCH #
INVOICE #



D&D hit our 2" main at 3194 S Edison Ct on 3-22-13 at approximately 2:30pm. When we arrived on site, equipment had been moved while gas blowing and employees were not on site. Ticket # 13053306 provided to us by D&D does not match the address that was hit.

WASHINGTON ONE CALL				
Ticket No:	13053306	2 FULL BUSINESS DAYS		NEW TICKET
Transmit Date:	03/11/2013	Time:	11:34	Op: omary
Original Call Date:	03/11/2013	Time:	10:32	Op: webusr3
Work to Begin Date:	03/14/2013	Time:	00:00	

Caller Information	
Company:	D & D TRI-RIVERS EXCAVATING
Contact Name:	DIANE
Address:	19524 WEBER CANYON ROAD BENTON CITY, WA 99320
Alt. Contact Name:	TRAVIS
Fax Phone:	
Contact Phone:	(509) 492-1312 Ext:
Best Time:	
Contact Email:	DDEXCAVATINGINC@GMAIL.COM
Alt. Contact Phone:	(509) 727-2584

Dig Site Information	
Type of Work:	INSTALL UTILITIES
Work Being Done For:	VIKING BUILDERS

Dig Site Location		
State:	WA	County: BENTON
Address:	5412	Place: KENNEWICK
Street:	EDISON CT	
Nearest intersecting Street:	W 32ND AVE	

Location of Work:
MARK ENTIRE PROP AT ABOVE ADD. LOT 7

Remarks:
CALLER GAVE TOWNSHIP, RANGE, SECTION INFO

Twp: 8N Rng: 29E Sect-Qtr: 16-NE,16-SE,16-NW,16-SW
 Twp: 8N Rng: 29E Sect-Qtr: 16-NW,16-NE
 ExCoord NW Lat: 46.1829703 Lon: -119.1946584 SE Lat: 46.1818198 Lon: -119.1919299

Members				
District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
BENPUD01	BENTON COUNTY PUD	(509)582-2175	(509)582-2175	(509)582-2175
CHRTER03	CHARTER COMMUNICATIONS	(425)392-6412	(866)761-5420	(866)761-5420
CNG18	CASCADE NATURAL GAS-KENNEWICK	(888)522-1130	(888)522-1130	(888)522-1130
GTE08	FRONTIER COMMUNICATIONS NW INC	(425)392-6412	(877)462-8188	(407)539-0644
KENIRR01	KENNEWICK IRRIGATION DISTRICT	(509)586-9111	(509)586-9111	(509)586-9111
KENN01	CITY OF KENNEWICK	(509)585-4363	(509)727-1309	(509)585-4319



PUBLIC AWARENESS DOCUMENTATION FORM

System(s): CNG Distribution Segment, facility or region: Central
 County: Benton Nearest City: Kennewick State: WA

(Check all that apply) **CATEGORY OF AUDIENCE**

<input type="checkbox"/> Affected public	<input type="checkbox"/> Emergency management agency	<input type="checkbox"/> Road/highway maintenance
<input type="checkbox"/> Landowner/resident	<input type="checkbox"/> Law enforcement	<input type="checkbox"/> City/county workers
<input type="checkbox"/> Place of congregation	<input type="checkbox"/> Fire department	<input type="checkbox"/> Land developer/home builder
<input type="checkbox"/> School	<input type="checkbox"/> City official	<input type="checkbox"/> Landscaper/well driller
<input type="checkbox"/> State agency	<input type="checkbox"/> County official	<input type="checkbox"/> Farmer
<input type="checkbox"/> Local agency	<input checked="" type="checkbox"/> Excavator/contractor	<input type="checkbox"/> Pipeline/utility operator
<input checked="" type="checkbox"/> Locate request	Other: _____	

Contact was made by: Face-to-Face Phone Group Meeting Emergency Response Exercise
 Other: _____

Who you spoke with:
 Name(s) (attach if necessary): Travis
 Title: Owner
 Phone: () 509-727-2584 Cell: () 509-492-1312 Emergency/Alternate Phone: () _____
 Business or agency name: D & D Tri Rivers Excavating
 Address: 19624 Weber Canyon Road
 County: Benton City: Benton City State: WA Zip: 99320
 Email: DDEXCAVATINGINC@GMAIL.COM

Was this contact due to encroachment? Yes No (If yes, add to invitation list for excavator meetings.)

KEY MESSAGES

Public Education (Affected Public)	Emergency Responders/ Public Officials	Damage Prevention (Excavators)
<input type="checkbox"/> Safety precautions	<input type="checkbox"/> Emergency response plan	<input type="checkbox"/> One-Call requirements
<input type="checkbox"/> Pipeline markers and signs	<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Pipeline markers and signs
<input type="checkbox"/> ROW encroachment prevention	<input type="checkbox"/> Product information	<input type="checkbox"/> ROW encroachment prevention
<input type="checkbox"/> One-Call requirements	<input type="checkbox"/> Potential hazards	<input checked="" type="checkbox"/> Safety precautions
<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Agency response capabilities (see below)	<input type="checkbox"/> Emergency telephone numbers
<input type="checkbox"/> Leak recognition and response	<input type="checkbox"/> Leak recognition and response	<input checked="" type="checkbox"/> Leak recognition and response

Emergency responders – How can they help in the event of a pipeline emergency?

- | | | |
|---|------------------------------|-----------------------------|
| 1. Capability for public evacuation | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 2. Can provide medical assistance | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 3. Can provide ambulance assistance | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4. Can assist in directing traffic on public roadways | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 5. Has appropriate fire-fighting equipment | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 6. Personnel are HAZMAT trained | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 7. Personnel are trained to respond to incidents involving H ₂ S | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 8. In event of crude oil spill, has suitable earth-moving equipment that could be mobilized to spill site | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 9. Has hazardous material spill contingency plan | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 10. Familiar with crude oil, natural gas and NGLs | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 11. Is familiar with state's One-Call requirements | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

Brochures/handouts provided? Yes No Which: _____

Notes or comments: Contact was made immediately following the damage caused 3/22/13 of our 2" main at 3194 S Edison Ct, also email sent to Don Evans reporting the damage. Don responded we should look at filing a complaint with the Washington Safety Committee regarding D & D's dig tactics.

Company representative(s) making contact: Teresa Esparza
 Title: District Manager Date of contact: 03/22/13
 Contact Signature: Teresa Esparza

**D & D TRI RIVERS EXCAVATING DAMAGE STATEMENTS
INCIDENT 3-22-2013**

On 03/12/2013 at 03:18PM I completed a locate request Ticket #13053306 for D & D Tri Rivers Excavating. When I arrived at the intersection of W 32nd Ave & Edison Ct, the premise under construction was marked in white and address given on locate ticket of 5142 was painted on the curbing. I completed the request and marked our facilities in yellow paint in the digging area that was marked in white. On 03/22/2013 when called to the damaged main CNG yellow paint was still on the ground, correctly marked. The contractor failed to hand expose 2 feet on each side of our marks, and caused damage to our 2" main, equipment was moved during the time gas was blowing, and employees had left the site of the incident. There were other contractors working in the cul-de-sac moving trucks while gas was blowing, the employees with D & D should have stayed on site and also stopped traffic flow until we arrived on site. I immediately contacted my Supervisor, Teresa Esparza.

Keith Towne

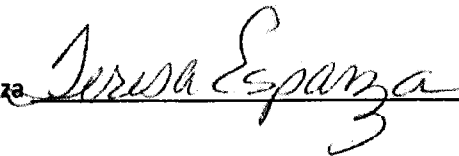
Keith Towne

4-29-2013

**D & D TRI RIVERS EXCAVATING DAMAGE STATEMENTS
INCIDENT 3-22-2013**

On 03/22/2013 at approximately 04:40PM I received a call from my Service Mechanic Keith Towne that our 2" main had been damaged at the intersection of W 32nd Ave & Edison Ct by D & D Tri Rivers Excavating. I immediately drove to the site; I found that D & D's employees had moved the equipment they were using when they hit our main and gas was blowing. No employees were on site when I arrive either. I immediately called Travis with D & D to express my concern regarding his digging practices. I was very concerned that the equipment was moved while the gas was blowing and no employee's were on site. I discussed the new dig law with him; and reminded him that I had invited him to our Contractor Breakfast just the month before. I expressed my concern that his digging practices were breaking laws put in place to protect his employees as well as public property and safety. Within 5 minutes after I ended our phone conversation two of his employees came walking down the cul-de-sac towards the area damaged. Monday 03-25-13 I filled a complaint regarding this incident with the WUCC Safety Committee.

Teresa Esparza



4-29-2013

Damage Location:4614 NW Commons Dr., Pasco, WA.

Date: 02/22/2010

Summary:

1. D&D Tri Rivers Excavating struck a 1" PE main with mechanical equipment.
2. The main was marked with yellow paint.
3. D&D Tri Rivers Excavating failed to expose the pipe using non-invasive means.

Documentation Attached:

1. CNG 293 – Leak Record
2. Locate Ticket
3. CNG 330 – Operations and Maintenance Request

CASCADE NATURAL GAS CORPORATION
SUBSTRUCTURE DAMAGE/LEAK REPORT

INCIDENT TYPE	3 RD PARTY DAMAGE <input checked="" type="checkbox"/>	LEAK <input type="checkbox"/>	CASCADE CREW DAMAGE <input type="checkbox"/>				
	WORK ORDER NO. 173389	COMPLETED BY					
INCIDENT LOCATION	ADDRESS 4614 N.W. COMMONS	CITY/STATE PASCO, WA	MAP GRID				
REPORTED BY	<input type="checkbox"/> A. FIRE, POLICE <input type="checkbox"/> B. PUBLIC <input type="checkbox"/> C. CUSTOMER <input type="checkbox"/> D. CNG <input checked="" type="checkbox"/> E. AGENCY CAUSING DAMAGE NAME AND ADDRESS (IF B, OR C)						
LOG OF EVENTS							
	DATE	TIME	BY WHOM		DATE	TIME	BY WHOM
DETECTED	2/22/10	1729	BEN MATSON	LEAK STOPPED	2/22/10	1730	BEN MATSON
REPORTED		1730	TRAVIS/D+D	LEAK GRADED		1748	BUD ROSE
DISPATCHED		1732	BOISE	DEFERRED			
INVESTIGATED		1748	BUD ROSE	REPAIRED		1802	BUD ROSE
RESPONSIBLE PARTY TO BE BILLED				LOCATE INFORMATION			
JDE CUSTOMER ADDRESS BOOK #				LOCATE CENTER TICKET NO.?			
NAME/COMPANY D+D TRAILRIVERS				HOW CLOSE WAS FACILITY TO LOCATE LINE?: RIGHT ON			
STREET 19624 WEBER CANYON RD				DEPTH OF FACILITY BEFORE DAMAGE?: 48"			
CITY BENTON CITY WA STATE/ZIP WA 99320				MARKING METHOD: <input type="checkbox"/> STAKES <input type="checkbox"/> FLAGS <input checked="" type="checkbox"/> SPRAY PAINT <input type="checkbox"/> CARSONITE MARKERS <input type="checkbox"/> OTHER			
TELEPHONE (509) 727-12584				DAMAGE REASON (GM)			
EQUIPMENT CAUSING DAMAGE TRACKHOE				<input type="checkbox"/> UTILITY MISLOCATED <input type="checkbox"/> FAILED TO CALL FOR LOCATES			
EQUIPMENT OPERATOR NAME BEN MATSON				<input checked="" type="checkbox"/> FAILED TO HAND EXPOSE <input checked="" type="checkbox"/> FAILED TO PROTECT			
OR (GM): <input type="checkbox"/> BILL <input type="checkbox"/> RAA <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL				3 RD PARTY DAMAGE CAUSED BY: <input checked="" type="checkbox"/> PRO <input type="checkbox"/> HOMEOWNER			
WA (GM): <input checked="" type="checkbox"/> BILL <input type="checkbox"/> TREBLE <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL				GM NOTE: FOR CNG DAMAGE OR MISSED LOCATE, BE SURE TO EXPLAIN YOUR REVIEW IN COMMENT SECTION OR ATTACH SHEETS			
CNG VEHICLES ON SITE	TYPE SERVICE	HRS 2	TYPE	HRS	TYPE	HRS	
	TYPE	HRS	TYPE	HRS	TYPE	HRS	
	TYPE	HRS	TYPE	HRS	TYPE	HRS	
GAS LOSS INFO	IF SERVICE, DISTANCE FROM MAIN? FT	ELAPSED TIME OF GAS LOSS? MINIMAL	EST. SYSTEM PRESSURE 55 PSIG	HOLE SIZE 1/8 IN			
	SERVICE INTERRUPTION <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	CUSTOMERS AFFECTED RES 2	COM 2	IND 2			
IF 25 OR MORE CUSTOMERS ARE INTERRUPTED, IMMEDIATELY REPORT TO GAS CONTROL.				GAS LOSS CALCULATION			
LEAK GRADING		GRADE (1, 2, 3) 1	BAR HOLE TESTING PERFORMED? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO MAX. SUST. READ 2%		INSTRUMENT SERIAL NO.: 7968		
1	CAUSE OF LEAK		<input type="checkbox"/> A. CORROSION <input type="checkbox"/> B. EXCAVATION <input type="checkbox"/> C. NATURAL FORCES <input type="checkbox"/> D. OTHER OUTSIDE FORCE <input type="checkbox"/> E. MATERIAL OR WELDS <input checked="" type="checkbox"/> F. EQUIPMENT <input type="checkbox"/> G. OPERATIONS <input type="checkbox"/> H. OTHER				
2	PART OF SYSTEM WHERE LEAK OCCURRED		<input checked="" type="checkbox"/> A. MAIN <input type="checkbox"/> B. SERVICE <input type="checkbox"/> C. OTHER				
3	PART OF SYSTEM THAT LEAKED:		<input checked="" type="checkbox"/> A. PIPE <input type="checkbox"/> B. VALVE <input type="checkbox"/> C. REGULATOR <input type="checkbox"/> D. FITTING <input type="checkbox"/> E. TAP CONNECTION <input type="checkbox"/> F. OTHER			DATE INSTALLED: (N/A FOR TPD)	
4	MATERIAL THAT LEAKED		<input type="checkbox"/> A. STEEL <input checked="" type="checkbox"/> B. PLASTIC <input type="checkbox"/> C. OTHER				
5	ORIGIN OF LEAK		<input type="checkbox"/> A. BASE MATERIAL FRACTURE <input type="checkbox"/> B. LONGITUDINAL WELD <input type="checkbox"/> C. GIRTH WELD <input type="checkbox"/> D. OTHER FIELD WELD <input type="checkbox"/> E. CORROSION <input checked="" type="checkbox"/> F. THIRD PARTY DAMAGE <input type="checkbox"/> G. OTHER				
6	CATHODICALLY PROTECTED		<input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> N/A P.E.		PIPE TO SOIL /TRACER WIRE POTENTIAL: -1,205		
7	PIPE DESCRIPTION		DIAMETER: 1"	WALL THICKNESS:	PIPE CONDITION: <input type="checkbox"/> GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR		
			PIPE COATING: <input type="checkbox"/> 1. BARE <input type="checkbox"/> 2. COAL TAR <input type="checkbox"/> 3. X-TRU COAT <input checked="" type="checkbox"/> 4. N/A P.E. <input type="checkbox"/> 5. OTHER				

WASHINGTON ONE CALL

Ticket No: 10028292 **2 FULL BUSINESS DAYS** **NEW TICKET**

Transmit Date: 02/11/2010 **Time:** 13:54 **Op:** ormary

Original Call Date: 02/11/2010 **Time:** 13:49 **Op:** webusr3

Work to Begin Date: 02/17/2010 **Time:** 00:00

Caller Information

Company: D & D TRI RIVERS EXCAVATING **Fax Phone:**

Contact Name: DAVID MATSON **Contact Phone:** (509) 492-1312 **Ext:**

Address: 19624 WEBER CANYON ROAD **Best Time:**

BENTON CITY, WA 99320 **Contact Email:** DIANEM@DDEXCAVATING.NET

Alt. Contact Name: TRAVIS **Alt. Contact Phone:** (509) 727-2584

Dig Site Information

Type of Work: INSTALL UTILITIES

Work Being Done For: VIKING CONSTRUCTION

Dig Site Location

State: WA **County:** FRANKLIN **Place:** PASCO

Address: 4614

Street: NW COMMONS DR

Nearest Intersecting Street: PORTO LANE

Location of Work:
MARK ENTIRE PROP AT ABOVE ADD.

Remarks:
CALLER GAVE TOWNSHIP, RANGE, SECTION INFO BEST INFORMATION AVAILABLE

Twp: 9N **Rng:** 29E **Sect-Qtr:** 10

Twp: 9N **Rng:** 29E **Sect-Qtr:** 2-SW,4-SE,3-SE-SW,16-NE,15-NE-NW,9-NE-SE,14-NW,11-

ExCoord NW Lat: 46.2854904 **Lon:** -119.1797987 **SE Lat:** 46.2707047 **Lon:** -119.1576483

Members

District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
CHRTER03	CHARTER COMMUNICATIONS	(425)392-6412	(866)761-5420	(866)761-5420
CNG18	CASCADE NATURAL GAS-KENNEWICK	(888)522-1130	(888)522-1130	(888)522-1130
FRAHWY01	FRANKLIN CTY HWY DEPT	(509)545-3514	(509)545-3514	(509)545-3514
FRAPUD01	FRANKLIN COUNTY PUD	(509)546-5975	(509)547-5591	(509)547-5591
PASCO01	CITY OF PASCO	(509)545-3463	(509)545-3463	(509)545-3463
QLNWA11	QLN-QWEST LOCAL NETWRK	(800)283-4237	(800)573-1311	(800)283-4237
WGPWA02	WILLIAMS NW PIPELINE	(800)434-4872	(800)972-7733	(800)972-7733

OPERATION & MAINTENANCE REQUEST

CASCADE NATURAL GAS CORPORATION

6011 W109 02/22/2010 1

				TOWN NAME PASCO		TOWN 693	Paytown 491	REQUEST NO. 0062407
DATE ORDERED 02/22/10	TIME TAKEN 17:38	TAKEN BY SJB	DATE WANTED 02/22/10	SERVICE REQUESTED BY AND PHONE TRAVIS 509 727 2584				LOCATE TICKET
TYPE OF ORDER C90			TIME ARRIVED 1748	TIME COMPLETED 1855	DATE COMPLETED 2-22-10	EMPLOYEE SIGNATURE 		EMPL CD. SM
NATURE OF REQUEST LINE BREAK, HIT WITH EXCAVATOR, SAID IS KINKED SO NO LONGER BLOWING, LOCATES DONE NO TICKET# AVAILABLE, 3/4 IN PLSTC								
COPY								
WORK LOCATION 4614 COMMONS DR NW						PIPE CONDITION GOOD <input checked="" type="checkbox"/> FAIR <input type="checkbox"/> POOR <input type="checkbox"/> N/A <input type="checkbox"/>		ODORANT PERCEPTIBLE? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> N/A <input type="checkbox"/>
CONTRACTOR NAME TRAVIS W/D&B EXCAVATING						OVERHEAD POWER LINE WITHIN 10 FEET <input type="checkbox"/>		
PERSON CONTACTED AT JOB SITE TRAVIS						LEAK REPORT FILE DATE _____ BY _____		APPLIED ONLINE DATE _____ TIME _____
MAILING ADDRESS _____						PHONE 1 509 727 2584		PHONE 2 _____
CITY, STATE & ZIP CODE _____								
ACTION TAKEN DAMAGE WAS A 1/8" HOLE ABOUT 2' FROM THE END OF A 1" STUB. CUT OUT DAMAGE & COUPLED BACK TOGETHER.								
MAP								

C90

4614 COMMONS DR NW

0062407

Damage Location: 6315 Coventry Ln., Pasco, WA.

Date: 09/08/2008

Summary:

1. D&D Tri Rivers Excavating struck a 2" PE main with mechanical equipment.
2. The main was marked with yellow paint.
3. D&D Tri Rivers Excavating failed to expose the pipe using non-invasive means.
4. Prior to date of damage, contractor was found to be excavating prior to the work to begin date. (see comment on locate ticket)

Documentation Attached:

1. CNG 293 – Leak Record
2. Locate Ticket

CASCADE NATURAL GAS CORPORATION
SUBSTRUCTURE DAMAGE/LEAK REPORT

Sent to
Sharon Gilley
6/18/09

INCIDENT TYPE	3 RD PARTY DAMAGE <input checked="" type="checkbox"/>	LEAK <input checked="" type="checkbox"/>	CASCADE CREW DAMAGE <input type="checkbox"/>
INCIDENT NO.	6638	WORK ORDER NO.	00013592
INCIDENT LOCATION	ADDRESS 6315 Coventry Ln. Pasco, WA	CITY/STATE	MAP GRID
REPORTED BY	<input type="checkbox"/> A. FIRE, POLICE <input type="checkbox"/> B. PUBLIC <input type="checkbox"/> C. CUSTOMER <input type="checkbox"/> D. CNG <input checked="" type="checkbox"/> E. AGENCY CAUSING DAMAGE NAME AND ADDRESS (IF B, OR C)		

LOG OF EVENTS							
	DATE	TIME	BY WHOM		DATE	TIME	BY WHOM
DETECTED	9/8/08	1500	Dr D Tri-River	LEAK STOPPED	9/8/08	1525	Conrad's / Cargill
REPORTED	"	1502	" "	LEAK GRADED	"	1513	Conrad's
DISPATCHED	"	1508	C. Paetz	DEFERRED	-	-	-
INVESTIGATED	"	1513	Conrad's	REPAIRED	9/8/08	-	Crew

RESPONSIBLE PARTY TO BE BILLED		LOCATE INFORMATION	
ELLIPSE ID		LOCATE CENTER TICKET NO.?	825 6391
NAME/COMPANY	Dr D Tri-River Exc.	HOW CLOSE WAS FACILITY TO LOCATE LINE?	Right-of-way
STREET	19624 Weber Canyon Rd.	DEPTH OF FACILITY BEFORE DAMAGE?	36"
CITY	Benton City, WA 99320	MARKING METHOD:	<input type="checkbox"/> STAKES <input type="checkbox"/> FLAGS <input checked="" type="checkbox"/> SPRAY PAINT <input type="checkbox"/> CARSONITE MARKERS <input type="checkbox"/> OTHER
TELEPHONE	(509) 531-9086	DAMAGE REASON (GM)	
EQUIPMENT CAUSING DAMAGE	Backhoe	<input type="checkbox"/> UTILITY MISLOCATED	<input type="checkbox"/> FAILED TO CALL FOR LOCATES
EQUIPMENT OPERATOR NAME	Kenneth Steenson	<input checked="" type="checkbox"/> FAILED TO HAND EXPOSE	<input type="checkbox"/> FAILED TO PROTECT
OR (GM):	<input type="checkbox"/> BILL <input type="checkbox"/> RAA <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL	<input type="checkbox"/> FAILED TO WAIT 48 HOURS	<input checked="" type="checkbox"/> FAILED TO MAINTAIN MARKS
WA (GM):	<input checked="" type="checkbox"/> BILL <input type="checkbox"/> TREBLE <input type="checkbox"/> WARNING <input type="checkbox"/> DO NOT BILL	<input type="checkbox"/> OTHER	
		3 RD PARTY DAMAGE CAUSED BY: <input checked="" type="checkbox"/> PRO <input type="checkbox"/> HOMEOWNER	
GM NOTE: FOR CNG DAMAGE OR MISSED LOCATE, BE SURE TO EXPLAIN YOUR REVIEW IN COMMENT SECTION OR ATTACH SHEETS			

CNG VEHICLES ON SITE	TYPE	Suc. Van	HRS	2	TYPE		HRS	
	TYPE	Conts. Truck	HRS	2 1/2	TYPE		HRS	
	TYPE		HRS		TYPE		HRS	

GAS LOSS INFO	IF SERVICE, DISTANCE FROM MAIN?	2 Main FT	ELAPSED TIME OF GAS LOSS?	25 min.	EST. SYSTEM PRESSURE	50 PSIG	HOLE SIZE	IN
	SERVICE INTERRUPTION	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	CUSTOMERS AFFECTED	RES	0	COM	0	IND

LEAK DETAILS	LEAK GRADING	GRADE (1, 2, 3)	1	BAR HOLE TESTING PERFORMED?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	MAX. SUST. READ	0 %	INSTRUMENT SERIAL NO.:	1907
	1 CAUSE OF LEAK	<input type="checkbox"/> A. CORROSION <input checked="" type="checkbox"/> B. EXCAVATION <input type="checkbox"/> C. NATURAL FORCES <input type="checkbox"/> D. OTHER OUTSIDE FORCE <input type="checkbox"/> E. MATERIAL OR WELDS <input type="checkbox"/> F. EQUIPMENT <input type="checkbox"/> G. OPERATIONS <input type="checkbox"/> H. OTHER							
	2 PART OF SYSTEM WHERE LEAK OCCURRED	<input checked="" type="checkbox"/> A. MAIN <input type="checkbox"/> B. SERVICE <input type="checkbox"/> C. OTHER							
	3 PART OF SYSTEM THAT LEAKED:	<input type="checkbox"/> A. PIPE <input type="checkbox"/> B. VALVE <input type="checkbox"/> C. REGULATOR <input type="checkbox"/> D. FITTING <input checked="" type="checkbox"/> E. TAP CONNECTION <input type="checkbox"/> F. OTHER							
	4 MATERIAL THAT LEAKED	<input type="checkbox"/> A. STEEL <input checked="" type="checkbox"/> B. PLASTIC <input type="checkbox"/> C. OTHER							
	5 ORIGIN OF LEAK	<input type="checkbox"/> A. BASE MATERIAL FRACTURE <input type="checkbox"/> B. LONGITUDINAL WELD <input type="checkbox"/> C. GIRTH WELD <input type="checkbox"/> D. OTHER FIELD WELD <input type="checkbox"/> E. CORROSION <input checked="" type="checkbox"/> F. THIRD PARTY DAMAGE <input type="checkbox"/> G. OTHER							
	6 CATHODICALLY PROTECTED	<input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> N/A P.E.							
7 PIPE DESCRIPTION	DIAMETER:	2"	WALL THICKNESS:	-	PIPE CONDITION:	<input checked="" type="checkbox"/> GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR	COATING CONDITION:	<input checked="" type="checkbox"/> GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR	
		PIPE COATING: <input type="checkbox"/> 1. BARE <input type="checkbox"/> 2. COAL TAR <input type="checkbox"/> 3. X-TRU COAT <input checked="" type="checkbox"/> 4. N/A P.E. <input type="checkbox"/> 5. OTHER							

Ticket No: 8256391 2 FULL BUSINESS DAYS
Send To: CNG18 Seq No: 16 Map Ref:

Transmit Date: 7/30/08 Time: 11:47 AM Op: orjean
Original Call Date: 7/30/08 Time: 11:33 AM Op: webusr
Work to Begin Date: 8/02/08 Time: 12:00 AM

State: WA County: FRANKLIN Place: PASCO
Address: 6315 Street: COVENTRY LANE
Nearest Intersecting Street: DUNSMUIR DR

Twp: 9N Rng: 29E Sect-Qtr: 8
Twp: 9N Rng: 29E Sect-Qtr: 5-SW-SE, 8-NW-NE

Type of Work: INSTALL UTILITIES
Location of Work: MARK ENTIRE PROP AT ABOVE ADD. LOT APPROX 7 LOTS N OF
: INTERSECTING ST ON E SIDE OF ST. LOT NUMBER 21

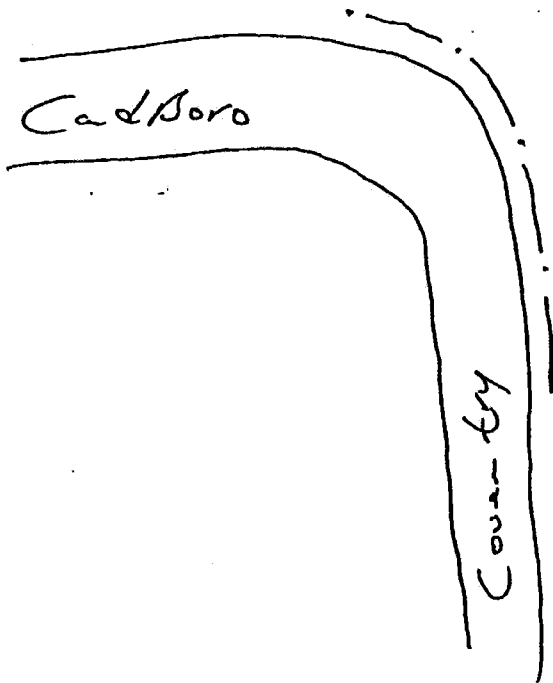
Remarks: CALLER GAVE TOWNSHIP, RANGE, SECTION INFO
:

Company : D & D TRI RIVERS EXCAVATING Best Time:
Contact Name: DIANE MATSON Phone: (509)492-1312
Alt. Contact: Phone:
Contact Fax :
Work Being Done For: NEW TRADITION HOMES
Additional Members:
BIGBND01 FRAPUD01 QLNWA11

8-F
no s/c.

COPY

Digging was under way upon my arrival.



674- Located by: [Signature]
Date: 7/31/08 Times from: 1308 To: 1315
Method marked: Paint Stakes Flag Other
Facilities verified by Grid or Card File? Yes No
Locate drawn from grid maps? Yes No Grid#
Was locate area pre-marked in white? Yes No
If no, clear instructions given? Yes No
If no, did you call contact number? Yes No
Was Excavator met on site? Yes No
If unable to locate, was Excavator notified? Yes No
Comments Marked Cur Line

Damage Location: 8208 Hudson Dr., Pasco, WA.

Date: 04/04/2006

Summary:

1. D&D Tri Rivers Excavating struck a 1/2" PE service with mechanical equipment.
2. D&D Tri Rivers Excavating began excavation prior to the work to begin date.

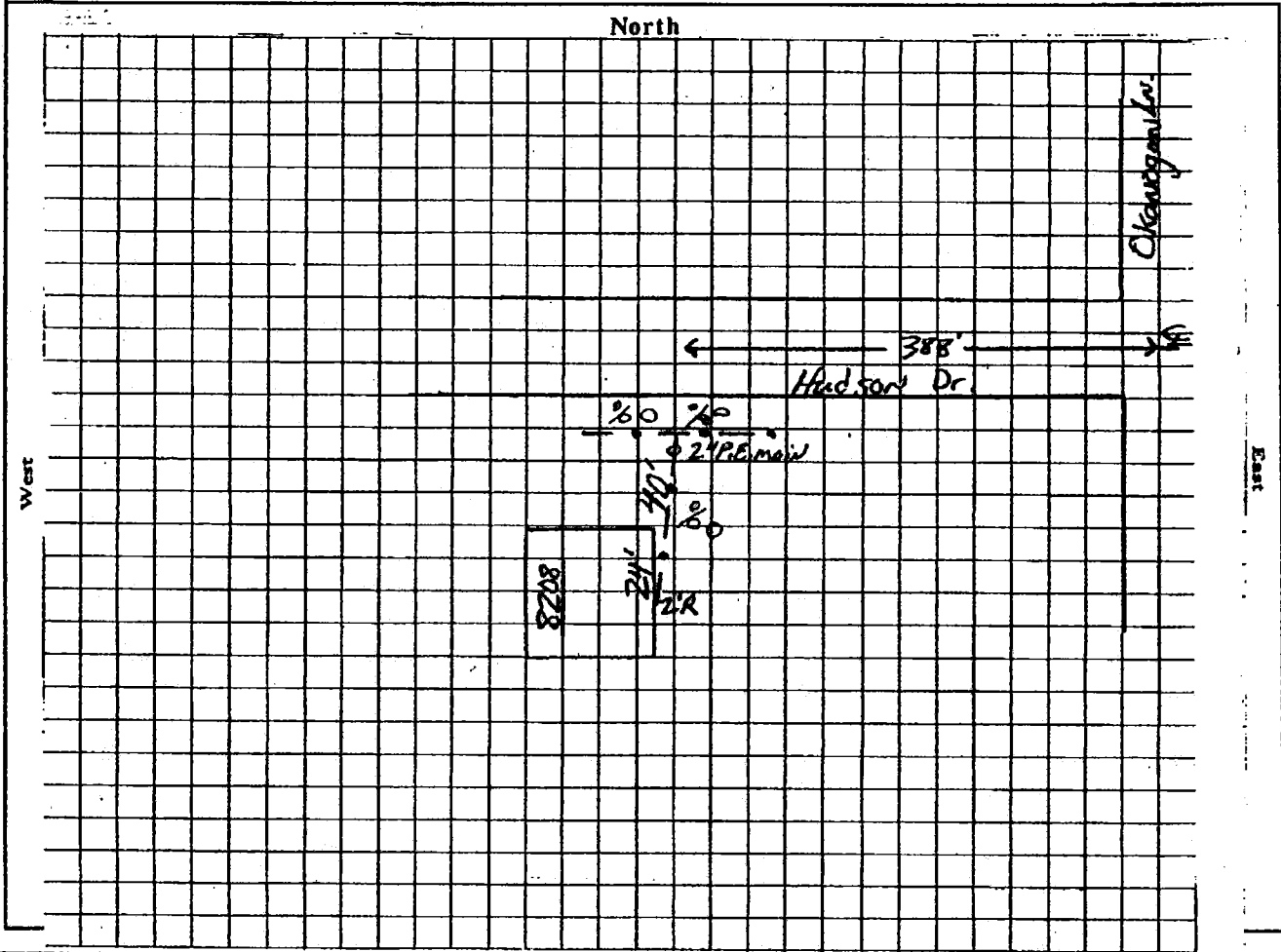
Documentation Attached:

1. CNG 293 – Leak Record
2. Locate Ticket
3. Ellipse Record for Damage

REPAIR DETAILS	REPAIR/DEFERRAL WORK ORDER NO.:	<input checked="" type="checkbox"/> PRESSURE TEST <input type="checkbox"/> PRE-TESTED	100 PSIG	15 MIN	<input checked="" type="checkbox"/> AIR <input type="checkbox"/>
	A. PIPE: <input type="checkbox"/> 1. WELD OVER SLEEVE <input type="checkbox"/> 2. PATCH WELDED <input type="checkbox"/> 3. CLAMP <input checked="" type="checkbox"/> 4. REPLACE PIPE <u>21</u> FT <input type="checkbox"/> 5. OTHER _____				
	B. COMPONENT: <input checked="" type="checkbox"/> 1. REPLACED <input type="checkbox"/> 2. RECONDITIONED		C. REPAIR IS: <input checked="" type="checkbox"/> 1. PERMANENT <input type="checkbox"/> 2. TEMPORARY		
	D. IF REPAIR IS TEMPORARY, WHAT IS CONTROL WORK ORDER:		E. FOLLOW-UP INSPECTION WORK ORDER:		

SKETCH

SKETCH LOCATION INFORMATION, BAR HOLE LOCATIONS, AND CGI READINGS. INCLUDE ALL INFORMATION USED IN THE GRADING OF THE LEAK, I.E., LOCATION OF PAVED AREAS AND BUILDING IF WITHIN THE AREA OF INFLUENCE OF THE GAS. ALSO INCLUDE ALL PERTANENT INFORMATION IN REGARDS TO CONSTRUCTION ACTIVITY: POT HOLE INFO; LOCATE MARK MEASUREMENTS;ETC.



COMMENTS/DESCRIPTION OF DAMAGE/LOSS INCLUDING ANY INFORMATION THAT MIGHT AID INVESTIGATION, INCLUDING DEFERRAL DETAILS AND DATE FOR RE-EVALUATION. EXPLAIN UNUSUAL CONDITIONS AND DESCRIBE THE DRAWING AS NECESSARY

Backhoe cut 5/8" PE service line that served 8208 Hudson; while installing electric service to 8120 Hudson. Locals and not been completed. no marks on ground. the service line was on 8120 property, about 3'.

NOTE - they had 5/8" PE. Bent over and stopped leak after they cut line. approx. 3 min. of gas loss.

CHECKED BY GENERAL MANAGER OR SUPERVISOR:

Charles Hammerstein

DATE

4-6-06

Ticket No: 6090820 2 FULL BUSINESS DAYS

Transmit Date: 4/04/06 Time: 11:29 AM Op: charit
Original Call Date: 3/31/06 Time: 10:29 AM Op: charit
Work to Begin Date: 4/05/06 Time: 12:00 AM

State: WA County: FRANKLIN Place: PASCO
Address: 8120 Street: HUDSON DR
Nearest Intersecting Street: OKANOGON LANE

Twp: 9N Rng: 29E Sect-Qtr: 9-NW
Twp: 9N Rng: 29E Sect-Qtr: 9,8-SE-NE,5-SE,4-SW-SE

Type of Work: INSTALL SANITARY SEWER AND WATER SERVICES
Location of Work: ADD APX 300FT W OF ABV INTER ON S SIDE OF HUDSON DR. MARK
: ENTIRE FRONT OF LOT AT ABV ADD.

Remarks: CALLER GAVE TOWNSHIP, RANGE, SECTION INFO
: CENTER FOUND MAP PG 7 D19
Overhead Lines: N

Company : D AND D EXCAVATING Best Time:
Contact Name: KENNETH STENERSEN Phone: (509)366-9595
Alt. Contact: DAVE Phone: (509)531-9096
Contact Fax :
Work Being Done For: MONOGRAM HOMES
Additional Members:
CNG18 FRAHWY01 FRAPUD01 PASCO01 QLNWA11

D+D Tri-Rivers Exc.

Ellipse I.D.: 110

Maintain Text (CNGC ELLIPSE PRODUCTION)

File Edit Tools Help

Save Revert Undo Redo Edit Mode Exit

Text Code: [] Extended Incident Description

District Code: CNGC CNGC ELLIPSE PRODUCTION

Incident Number: 0000004165 Ap 05 @ 0120 HUDSON D, PASCO WA

Standard Text

Edit Code	Line	Text
	10	ON 04/04/2006 AT APPROXIMATELY 1032 HOURS DAVE MATSON, OF
	20	TRI-RIVERS EXCAVATION, CALLED INTO THE OFFICE TO REPORT THAT
	30	THEY HAD STRUCK AND DAMAGED A 5/8" GAS SERVICE LINE WHILE
	40	OPERATING A BACKHOE. A SERVICE MECHANIC RESPONDED TO THE
	50	SCENE, SHUT DOWN THE FLOW OF GAS AND MADE THE REPAIRS. THE
	60	CONTRACTOR HAD CALLED FOR LOCATES ON FRIDAY, 03/31/2006. THE
		LOCATES WERE NOT VALID UNTIL WEDNESDAY MORNING. THEY DUG
		BEFORE THE 48 HOURS HAD PASSED AS REQUIRED BY THE DIG LAWS.
		I SPOKE WITH DAVE MATSON AND HE CONFIRMED THAT THIS COMPANY
		WAS AKA "D&D EXCAVATING". <TRIPLE BILL>

MSM0968

Date Printed: 4 April 2006 11:35:14
 Ellipse Userid: SCONRADS
 Program Name: msq000.exe
 Program Description: Maintain Text (CNGC ELLIPSE PRODUCTION)
 Version: 001A
 Revision: 187.1 \$ Date: Friday, August 12, 2005
 Module: 3001
 Product Version: 5.2.3.2
 File Version: 5.23.187.1
 Location: D:\PROGRA~1\Mincom\MIMSOP~1\523~1.2\bin\
 Compiled Date: 12 August 2005 10:47
 Form Name: MSM0968

Location: 5416 Sibon Dr., Pasco, WA.

Date: 11/13/2012

Summary:

1. D&D Tri Rivers Excavating was observed excavating on 11-13-12 by CNGC staff.
2. The work to begin date on the locate ticket was 11-14-12.

Documentation Attached:

1. CNG 1001 – Public Awareness Documentation Form
2. Locate Ticket



PUBLIC AWARENESS DOCUMENTATION FORM

System(s): Distribution Segment, facility or region: Central Region
 County: Franklin Nearest City: Pasco State: WA

(Check all that apply)

CATEGORY OF AUDIENCE

<input type="checkbox"/> Affected public	<input type="checkbox"/> Emergency management agency	<input type="checkbox"/> Road/highway maintenance
<input type="checkbox"/> Landowner/resident	<input type="checkbox"/> Law enforcement	<input type="checkbox"/> City/county workers
<input type="checkbox"/> Place of congregation	<input type="checkbox"/> Fire department	<input type="checkbox"/> Land developer/home builder
<input type="checkbox"/> School	<input type="checkbox"/> City official	<input type="checkbox"/> Landscaper/well driller
<input type="checkbox"/> State agency	<input type="checkbox"/> County official	<input type="checkbox"/> Farmer
<input type="checkbox"/> Local agency	<input checked="" type="checkbox"/> Excavator/contractor	<input type="checkbox"/> Pipeline/utility operator
<input type="checkbox"/> Locate request	Other:	

Contact was made by: Face-to-Face Phone Group Meeting Emergency Response Exercise
 Other: Face-to-Face in field with employee & Steve Conrads - CNG Service Mechanic/ Teresa Esparza called owner - Travis

Who you spoke with:

Name(s) (attach if necessary): Travis Matson
 Title: Owner
 Phone: () 509-554-8775 Cell: () 509-727-2584 Emergency/Alternate Phone: () _____
 Business or agency name: D & D Tri Rivers Excavating
 Address: 19624 Webber Canyon Rd
 County: Benton City: Benton City State: WA Zip: 99320
 Email: matsontravis@hotmail.com

Was this contact due to encroachment? Yes No (If yes, add to invitation list for excavator meetings.)

KEY MESSAGES

Public Education (Affected Public)	Emergency Responders/ Public Officials	Damage Prevention (Excavators)
<input type="checkbox"/> Safety precautions	<input type="checkbox"/> Emergency response plan	<input checked="" type="checkbox"/> One-Call requirements
<input type="checkbox"/> Pipeline markers and signs	<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Pipeline markers and signs
<input type="checkbox"/> ROW encroachment prevention	<input type="checkbox"/> Product information	<input type="checkbox"/> ROW encroachment prevention
<input type="checkbox"/> One-Call requirements	<input type="checkbox"/> Potential hazards	<input checked="" type="checkbox"/> Safety precautions
<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Agency response capabilities (see below)	<input checked="" type="checkbox"/> Emergency telephone numbers
<input type="checkbox"/> Leak recognition and response	<input type="checkbox"/> Leak recognition and response	<input type="checkbox"/> Leak recognition and response

Emergency responders – How can they help in the event of a pipeline emergency?

- | | | |
|---|-----|--|
| 1. Capability for public evacuation | Yes | <input checked="" type="checkbox"/> No |
| 2. Can provide medical assistance | Yes | <input checked="" type="checkbox"/> No |
| 3. Can provide ambulance assistance | Yes | <input checked="" type="checkbox"/> No |
| 4. Can assist in directing traffic on public roadways | Yes | <input checked="" type="checkbox"/> No |
| 5. Has appropriate fire-fighting equipment | Yes | <input checked="" type="checkbox"/> No |
| 6. Personnel are HAZMAT trained | Yes | <input checked="" type="checkbox"/> No |
| 7. Personnel are trained to respond to incidents involving H ₂ S | Yes | <input checked="" type="checkbox"/> No |
| 8. In event of crude oil spill, has suitable earth-moving equipment that could be mobilized to spill site | Yes | <input checked="" type="checkbox"/> No |
| 9. Has hazardous material spill contingency plan | Yes | <input checked="" type="checkbox"/> No |
| 10. Familiar with crude oil, natural gas and NGLs | Yes | <input checked="" type="checkbox"/> No |
| 11. Is familiar with state's One-Call requirements | Yes | <input checked="" type="checkbox"/> No |

Brochures/handouts provided? Yes No Which: No
 Notes or comments: Explained the two business day wait period on locates, contractor was digging 11-13-12, work to begin date on ticket 11-14-12. Locate Ticket #12265892

Company representative(s) making contact: Steve Conrads in field & Teresa Esparza by phone after Steve contacted me of them digging early
 Title: Service Mechanic & District Manager III Date of contact: 11-13-12
 Contact Signature: Steve Conrads 11-13-12 ✓



11-13-12 11:16am

Called Travis after Steve alerted me they were already digging when he showed up to complete the locate. Travis was unaware Monday 11-12-12 was not counted, he apologized for starting early. I informed him the excavator on site should always have a copy of the ticket on him also. This conversation was also the same conversation Steve Conrads had in the field with the employee operating the excavator.

WASHINGTON ONE CALL				
Ticket No:	12255892	2 FULL BUSINESS DAYS		NEW TICKET
Transmit Date:	11/08/2012	Time:	10:15	Op: orbertha
Original Call Date:	11/08/2012	Time:	10:08	Op: orbertha
Work to Begin Date:	11/14/2012	Time:	00:00	

Caller Information				
Company:	D & D TRI RIVERS EXCAVATING	Fax Phone:		
Contact Name:	TRAVIS MATSON	Contact Phone:	(509) 554-6775	Ext:
Address:	19624 WEBBER CANYON RD	Best Time:		
	BENTON CITY, WA 99320	Contact Email:	malsontravis@hotmail.com	
Alt. Contact Name:	TRAVIS - CELL	Alt. Contact Phone:	(509) 727-2584	

Dig Site Information	
Type of Work:	INSTALL ALL UTIL SERVICES
Work Being Done For:	VIKING BUILDERS

Dig Site Location		
State:	WA	County: FRANKLIN
Address:	5416	Place: PASCO
Street:	SIBON DR	
Nearest Intersecting Street:	NW COMMONS DR	

Location of Work:
EXCAVATION SITE IS ON THE W SIDE OF THE ROAD. ADD IS APX 500FT NORTH OF INTER MARK ENTIRE LOT 8 PHASE 6 IN MADISON PARK SUB DIV CALLER STATES GO APX 1/4 MILE WEST OF PORTO LN ON NW COMMONS DR TO SIBON DR

Remarks:
BEST INFO AVAIL

Twp: Rng: Sect-Qtr:
Twp: 9N Rng: 29E Sect-Qtr: 10-SE,10-NE,11-SW,11-NW
ExCoord NW Lat: 46.281302 Lon: -119.1584523 SE Lat: 46.2775903 Lon: -119.1513382

Members				
District Code	Company Name	Marking Concerns	Damage/Repair	Customer Service
CHRTER03	CHARTER COMMUNICATIONS	(425)392-6412	(866)761-5420	(866)761-5420
CNG18	CASCADE NATURAL GAS-KENNEWICK	(888)522-1130	(888)522-1130	(888)522-1130
FRAHWY01	FRANKLIN CTY HWY DEPT	(509)545-3514	(509)545-3514	(509)545-3514
FRAPUD01	FRANKLIN COUNTY PUD	(509)546-5975	(509)547-5591	(509)547-5591
PASCO01	CITY OF PASCO	(509)545-3463	(509)545-3463	(509)545-3463
QLNWA11	QLN-QWEST LOCAL NETWRK	(253)833-2343	(800)573-1311	(800)283-4237
WGPWA07	WILLIAMS NW PIPELINE	(800)972-7733	(800)972-7733	(800)972-7733

Public Awareness Efforts with D&D Tri Rivers Excavating

Summary:

1. D&D Tri Rivers Excavating received a CNG 837 – Contractor Notification Letter per WAC 480-93-200 (8) as a result of the damage at 3194 Edison Court.
2. D&D Tri Rivers Excavating received damage prevention messaging as documented on the CNG 1001 – Public Awareness Documentation Form.
3. D&D Tri Rivers Excavating received messaging regarding the Dig Law revision of 2013 at a Contractors Breakfast.
4. D&D Tri Rivers Excavating has been mailed the Pipeline Association for Public Awareness (PAPA) Excavator Safety Guide annually since 2009. This guide contains the messaging required per RP 1162.

Documentation Attached:

1. CNG 837 – Contractor Notification Letter on 04/16/13 per WAC 480-93-200 (8)
2. CNG 1001 – Public Awareness Documentation Form
 - a. 3194 Edison Court on 03/22/13
 - b. Dig Law Update on 01/03/13
 - c. 5416 Sibon on 11/13/12
3. Contractors Breakfast Attendance Roster 02/20/13
4. PAPA Excavation Safety Guide – Pipeline edition Mailing list for 2012.
 - a. Please follow these links for the mailing list for 2009-2011:
 - i. <http://www.pipelineawareness.org/2009-program-documentation/2009-excavator/>
 - ii. <http://www.pipelineawareness.org/2010-program-documentation/2010-excavator-program/>
 - iii. <http://www.pipelineawareness.org/2011-program-documentation/2011-excavator-program/>
 - b. Please follow this link to download a PDF of the Excavation Safety Guide:
 - i. <http://www.pipelineawareness.org/wp-content/uploads/2012/12/2012-Excavation-Safety-Guide-Pipeline-Edition.pdf>



COPY

8113 W. GRANDRIDGE BLVD., KENNEWICK, WASHINGTON 98336-7100
TELEPHONE 509-734-4800 FACSIMILE 509-737-9803
www.cngc.com

April 16, 2013

D & D Tri Rivers Excavating Inc
PO Box 3517
Pasco, WA, WA 99302

Subject: Pipeline Facility Damaged During Excavation Activities

Dear D & D Tri Rivers Excavating Inc,

This letter is required in accordance with the code requirements in WAC 480-93-200 (8).

An excavator who, in the course of an excavation, contacts or damages an underground facility shall notify the facility operator and a one-number locator service, and report the damage. If the damage causes an emergency condition, the excavator causing the damage shall also alert the appropriate local public safety agencies and take all appropriate steps to ensure the public safety. No damaged underground facility may be buried until it is repaired or relocated.

The excavator is responsible for reporting damages to the WUTC as follows:

1. The excavator who observes or causes damage to an underground facility must report the damage event to the commission.
2. The report must be made to the commission's office of pipeline safety within forty-five days of the damage event, or sooner if required by law, using the commission's virtual private damage information reporting tool (DIRT) report form.
3. Reports must contain the information as stated in RCW 19.122.053 (3) (a) through (a).

A safety committee has been created to provide advice on best practices and training to prevent damage to underground utilities and policies to enhance worker and public safety. The safety committee also reviews complaints alleging violations of RCW 19.122 involving practices related to underground facilities via a review committee. Any person may bring a complaint to the safety committee pursuant to 19.122.130. Once a complaint has been submitted, the review committee will notify the person making the complaint and the alleged violator of its review and of the opportunity to participate. After the review is completed, the safety committee may provide written notification to the WUTC, with supporting documentation, that a person has likely committed a violation of this chapter, and recommend remedial action that may include a penalty amount, training, or education to improve public safety, or some combination thereof.

Please refer to the WUTC website for additional information.

Respectfully Submitted,

Teresa Esparza
District Manager
Cascade Natural Gas Corporation



PUBLIC AWARENESS DOCUMENTATION FORM

System(s): CNG Distribution Segment, facility or region: Central
 County: Benton Nearest City: Kennewick State: WA

(Check all that apply)

CATEGORY OF AUDIENCE

<input type="checkbox"/> Affected public	<input type="checkbox"/> Emergency management agency	<input type="checkbox"/> Road/highway maintenance
<input checked="" type="checkbox"/> Landowner/resident	<input type="checkbox"/> Law enforcement	<input type="checkbox"/> City/county workers
<input checked="" type="checkbox"/> Place of congregation	<input type="checkbox"/> Fire department	<input type="checkbox"/> Land developer/home builder
<input checked="" type="checkbox"/> School	<input type="checkbox"/> City official	<input type="checkbox"/> Landscaper/well driller
<input checked="" type="checkbox"/> State agency	<input type="checkbox"/> County official	<input type="checkbox"/> Farmer
<input type="checkbox"/> Local agency	<input checked="" type="checkbox"/> Excavator/contractor	<input type="checkbox"/> Pipeline/utility operator
<input checked="" type="checkbox"/> Locate request	<input type="checkbox"/> Other:	

Contact was made by: Face-to-Face Phone Group Meeting Emergency Response Exercise
 Other: _____

Who you spoke with:

Name(s) (attach if necessary): Travis
 Title: Owner
 Phone: () 509-727-2584 Cell: () 509-492-1312 Emergency/Alternate Phone: () _____
 Business or agency name: D & D Tri Rivers Excavating
 Address: 18624 Weber Canyon Road
 County: Benton City: Benton City State: WA Zip: 99320
 Email: DDEXCAVATINGINC@GMAIL.COM

Was this contact due to encroachment? Yes No (If yes, add to invitation list for excavator meetings.)

KEY MESSAGES

Public Education (Affected Public)	Emergency Responders/ Public Officials	Damage Prevention (Excavators)
<input type="checkbox"/> Safety precautions	<input type="checkbox"/> Emergency response plan	<input type="checkbox"/> One-Call requirements
<input type="checkbox"/> Pipeline markers and signs	<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Pipeline markers and signs
<input type="checkbox"/> ROW encroachment prevention	<input type="checkbox"/> Product information	<input type="checkbox"/> ROW encroachment prevention
<input type="checkbox"/> One-Call requirements	<input type="checkbox"/> Potential hazards	<input checked="" type="checkbox"/> Safety precautions
<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Agency response capabilities (see below)	<input type="checkbox"/> Emergency telephone numbers
<input type="checkbox"/> Leak recognition and response	<input type="checkbox"/> Leak recognition and response	<input checked="" type="checkbox"/> Leak recognition and response

Emergency responders - How can they help in the event of a pipeline emergency?

- | | | |
|---|------------------------------|-----------------------------|
| 1. Capability for public evacuation | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 2. Can provide medical assistance | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 3. Can provide ambulance assistance | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 4. Can assist in directing traffic on public roadways | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 5. Has appropriate fire-fighting equipment | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 6. Personnel are HAZMAT trained | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 7. Personnel are trained to respond to incidents involving H ₂ S | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 8. In event of crude oil spill, has suitable earth-moving equipment that could be mobilized to spill site | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 9. Has hazardous material spill contingency plan | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 10. Familiar with crude oil, natural gas and NGLs | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 11. Is familiar with state's One-Call requirements | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Brochures/handouts provided? Yes No Which: _____

Notes or comments: Contact was made immediately following the damage caused 3/22/13 of our 2" main at 3194 S Edison Ct, also email sent to Don Evans reporting the damage. Don responded we should look at filing a complaint with the Washington Safety Committee regarding D & D's dig tactics.

Company representative(s) making contact: Teresa Esperza
 Title: District Manager Date of contact: 03/22/13
 Contact Signature: Teresa Esperza



PUBLIC AWARENESS DOCUMENTATION FORM

System(s): Distribution Segment, facility or region: Central
 County: Benton Nearest City: Kennewick State: WA

(Check all that apply)

CATEGORY OF AUDIENCE

<input checked="" type="checkbox"/> Affected public	<input type="checkbox"/> Emergency management agency	<input type="checkbox"/> Road/highway maintenance
<input type="checkbox"/> Landowner/resident	<input type="checkbox"/> Law enforcement	<input type="checkbox"/> City/county workers
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<input type="checkbox"/> School	<input type="checkbox"/> City official	<input type="checkbox"/> Landscaper/well driller
<input type="checkbox"/> State agency	<input type="checkbox"/> County official	<input type="checkbox"/> Farmer
<input type="checkbox"/> Local agency	<input checked="" type="checkbox"/> Excavator/contractor	<input type="checkbox"/> Pipeline/utility operator
<input checked="" type="checkbox"/> Locate request	Other: _____	

Contact was made by: Face-to-Face Phone Group Meeting Emergency Response Exercise
 Other: _____

Who you spoke with:

Name(s) (attach if necessary): Jake
 Title: Owner
 Phone: () 508-727-2584 Cell: () _____ Emergency/Alternate Phone: () _____
 Business or agency name: D & D Excavation
 Address: _____
 County: _____ City: _____ State: WA Zip: _____
 Email: DDexcavation@gmail.com

Was this contact due to encroachment? Yes No (If yes, add to invitation list for excavator meetings.)

KEY MESSAGES

Public Education (Affected Public)	Emergency Responders/ Public Officials	Damage Prevention (Excavators)
<input type="checkbox"/> Safety precautions	<input type="checkbox"/> Emergency response plan	<input checked="" type="checkbox"/> One-Call requirements
<input type="checkbox"/> Pipeline markers and signs	<input type="checkbox"/> Emergency telephone numbers	<input type="checkbox"/> Pipeline markers and signs
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Emergency responders – How can they help in the event of a pipeline emergency?

- | | | |
|---|------------------------------|-----------------------------|
| 1. Capability for public evacuation | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 2. Can provide medical assistance | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 3. Can provide ambulance assistance | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4. Can assist in directing traffic on public roadways | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
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| 10. Familiar with crude oil, natural gas and NGLs | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 11. Is familiar with state's One-Call requirements | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

Brochures/handouts provided? Yes No Which: _____

Notes or comments: Discussion regarding the new dig laws, safe digging around CNG facilities. Invited D&D to attend the next UCC Meeting on 1-30-13

Company representative(s) making contact: Teresa Esparza

Title: District Manager Date of contact: 1-3-13

Contact Signature:



PUBLIC AWARENESS DOCUMENTATION FORM

CNG 1001

System(s): Distribution Segment, facility or region: Central Region
 County: Franklin Nearest City: Pasco State: WA

(Check all that apply)

CATEGORY OF AUDIENCE

<input type="checkbox"/> Affected public	<input type="checkbox"/> Emergency management agency	<input type="checkbox"/> Road/highway maintenance
<input type="checkbox"/> Landowner/resident	<input type="checkbox"/> Law enforcement	<input type="checkbox"/> City/county workers
<input type="checkbox"/> Place of congregation	<input type="checkbox"/> Fire department	<input type="checkbox"/> Land developer/home builder
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<input type="checkbox"/> State agency	<input type="checkbox"/> County official	<input type="checkbox"/> Farmer
<input type="checkbox"/> Local agency	<input checked="" type="checkbox"/> Excavator/contractor	<input type="checkbox"/> Pipeline/utility operator
<input type="checkbox"/> Locate request	Other:	

Contact was made by: Face-to-Face Phone Group Meeting Emergency Response Exercise
 Other: Face-to-Face in field with employee & Steve Conrads - CNG Service Mechanic/ Teresa Esparza called owner - Travis

Who you spoke with:

Name(s) (attach if necessary): Travis Matson
 Title: Owner
 Phone: () 509-554-8776 Cell: () 509-727-2584 Emergency/Alternate Phone: () _____
 Business or agency name: D & D Tri Rivers Excavating
 Address: 19624 Webbar Canyon Rd
 County: Benton City: Benton City State: WA Zip: 99320
 Email: matsontravis@hotmail.com

Was this contact due to encroachment? Yes No (If yes, add to invitation list for excavator meetings.)

KEY MESSAGES

Public Education (Affected Public)	Emergency Responders/ Public Officials	Damage Prevention (Excavators)
<input type="checkbox"/> Safety precautions	<input type="checkbox"/> Emergency response plan	<input checked="" type="checkbox"/> One-Call requirements
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Emergency responders – How can they help in the event of a pipeline emergency?

- | | | |
|---|-----|--|
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| 9. Has hazardous material spill contingency plan | Yes | <input checked="" type="checkbox"/> No |
| 10. Familiar with crude oil, natural gas and NGLs | Yes | <input checked="" type="checkbox"/> No |
| 11. Is familiar with state's One-Call requirements | Yes | <input checked="" type="checkbox"/> No |

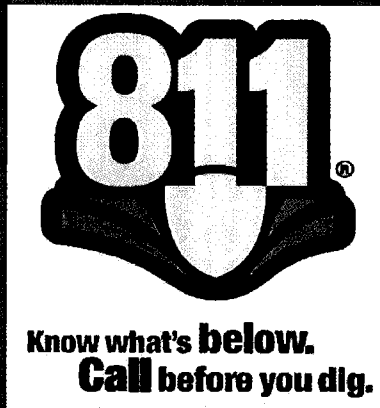
Brochures/handouts provided? Yes No Which: No

Notes or comments: Explained the two business day wait period on locates, contractor was digging 11-13-12, work to begin date on ticket 11-14-12. Locate Ticket #12255692

Company representative(s) making contact: Steve Conrads in field & Teresa Esparza by phone after Steve contacted me of them digging early
 Title: Service Mechanic & District Manager III Date of contact: 11-13-12

Contact Signature: Phone conversation 11-13-12 ✓

Golden Shovel Presentation



Contractor/Excavator Breakfast

Topic:

New Dig Laws for 2013

Presented by: **Don Evans**

Place:
Stone Ridge Facility
5960 Burden Blvd,
Pasco

Date
2-20-13

Time:
7:00 AM

RSVP by 2-11-13 to
Teresa Esparza 509-736-5547

Door Prizes

Company	First Name	Last Name	Mailing Address	Mailing City	Mailing State	Mailing Zip
1st Choice Restoration	Greg	Rawlings	6250 W Clearwater Ave Ste 201	Kennewick	WA	99336-
4 G Construction LLC	Christina	Amos	1529 Columbia Park Trail E240	Richland	WA	99352-4398
A G Lawn Sprinklers	Arturo	Gonzalez	616 W Cherry	Walla Walla	WA	99362-1743
A J'S Homes	A J	Wade	4207 Santa Anna Ln	Pasco	WA	99301-8404
A-1 Landscaping	Chrs	Williams	P O Box 5741	Kennewick	WA	99336-0741
AAA Renovation & Const dba Ambience Homes	Anthony	Ports	1942 Sheridan Pl	Richland	WA	99352-7634
Arrow Plumbing*	Travis	Mullins	2159 Henderson Loop	Richland	WA	99352-
Abenroth Builders*	Paul	Abenroth	715 Fern Ave	Walla Walla	WA	99362-
Able Tank & Toilet Div Col Basin LLC	Darrick	Dietrich	P O Box 3850	Pasco	WA	99302-3850
Adair Homes	Margaux	Cannon	1915 N Steptoe St Ste C	Kennewick	WA	99336-
Adaptive Construction LLC	Ken	Cronk	4539 Paradise St	West Richland	WA	99353-9002
Aho Construction	Teresa	Fraser	P O Box 2157	Pasco	WA	99302-2157
AJ Crushing and Concrete LLC	Office		P O Box 5280	Benton City	WA	99320-5280
Alan Ashmore Construction Inc	Alan	Ashmore	1231 Grant St	Walla Walla	WA	99362-3769
Alderbrook Homes LLC	Dan	Olin	584 Charbonneau Dr	Richland	WA	99352-8676
A-legacy Construction Inc	Miguel	Rangel	2909 S Yelm St	Kennewick	WA	99337-3011
All American Barns	Steve	Hall	5526 W Van Giesen St	West Richland	WA	99353-9307
All Seasons Contractors LLC	Jenny	Berg	P O Box 3834	Pasco	WA	99302-
All Services Inc	Gary	Johnson	905 Lindy Lane	Yakima	WA	98901-3716
Allpro Inc	Brett	Nelson	1232 Columbia Park Trail	Richland	WA	99352-4762
American Energy Inc dba Western American	David	Frame	246 Tucannon Rd	Dayton	WA	99328-
American Rock Products Inc	Mike	Tomlinson	2090 Robertson Dr	Richland	WA	99354-5308
Amos Construction Inc	Steve	Amos	86917 Badger View Dr	Kennewick	WA	99338-
Apex Contracting	Jim	Clawson	1006 W Brunneau Place Ste B	Kennewick	WA	99336-
Apollo Mechanical Contractors	Mitch	Ratclford	1201 W Columbia Dr	Kennewick	WA	99336-
Artistic Treeworks	Howard	Madsen	302 Torbett PMB 149	Richland	WA	99354-
Bachtel Const Co Inc	Gary	Bachtel	P O Box 2605	Pasco	WA	99302-2605
Backyard by Design LLC	Jake	Higley	102 E Columbia Dr	Kennewick	WA	99336-
Badger Development LLC	Clayne	Wiser	22307 S Cottonwood Dr	Kennewick	WA	99336-
Bagley Landscape Const Inc	Chad	Bagley	91 Fraser Dr	Pasco	WA	99301-9078
Barber Construction*	David	Barber	415 Weinmaster Lane	Walla Walla	WA	99362-7744
Baudeer Construction	Scott	Baudeer	8708 Toro Pl	Kennewick	WA	99338-8841
Benton PUD	Ed	Monson	P O Box 6270	Kennewick	WA	99336-0270
Benton Rural Electric Association	Mike	Bradshaw	P O Box 1150	Prosser	WA	99350-0953
Big D's Construction	Duane	Howard	3902 N Swallow	Pasco	WA	99301-
Blackhawk Building Enterprises LLC	Don	Cunningham	1810 W 36th Ave	Kennewick	WA	99337-3729

Blankenship Construction LLC	Neal	Blankenship	P O Box 4039	West Richland	WA	99353-
Blue Mt Telecommunication Serv Inc	Shamaree	Fortune	291 Chamberlain Rd	Walla Walla	WA	99362-7177
Blue Star Enterprises NW Inc	Laurie	Dobush	2019 Butler Loop	Richland	WA	99354-4944
Booth & Sons Construction	George	Booth III	P O Box 608	Richland	WA	99352-0608
Borey and Sons Construction Inc	David	Borey	1100 E Columbia Ste B2	Pasco	WA	99301-
Botimer & Associates LLC	Doug	Botimer	P O Box 2053	Walla Walla	WA	99362-0949
Brushhear Electric Inc	Greg	Ford	1601 Columbia Park Trail Ste 204	Richland	WA	99352-4772
Browning Homes Inc	Doug	Browning	116 Mattis Dr	Richland	WA	99352-
Brutzman's Office Solutions	Keith	Brutzman	2600 N Columbia Center Blvd	Richland	WA	99352-
BT & Sons Construction	Tim	Sadler	9020 W Skagit Ave	Kennewick	WA	99336-8202
Building Quality	Tim	Conner	P O Box 1303	Richland	WA	99352-1507
Buno Construction LLC	Dan	Buno	20219 99th Ave SE	Snohomish	WA	98296-7970
C & C Construction Services Inc	Hector	Caniceros	540 E Reeder Dr	Hermiston	OR	97838-1973
C & E Trenching LLC	Curtis	Wray	P O Box 3788	Pasco	WA	99302-
C & M Plumbing Inc	Chris	Quigley	99507 Ridgewiew Dr	Kennewick	WA	99338-
C2 Pools Inc	Cody	Bender	2859 w Kennewick Ave #118	Kennewick	WA	99336-
Candy Mtn Farms	Kelly	Rathbun	P O Box 7224	Kennewick	WA	99336-
Canyon View Excavating Inc	Dan	Newport	5105 N Canyon View PR NE	Benton City	WA	99320-9585
Capital Concrete Pumping LLC	Kim	Mickelson	6111 Coventry Ln	Pasco	WA	99301-
Carports of Washington Inc	Candy	Ford	P O Box 2389	Buckley	WA	98321-
Central Pre-Mix	Cody	Sanford	P O Box H	Pasco	WA	99302-2168
Charter Communications	Dean	Kelley	639 N Kellogg St	Kennewick	WA	99336-4922
City of Kennewick	Michael	Smith	P O Box 6108	Kennewick	WA	99336-
Col Sweeping Serv Inc dba CPM Const	John	Stephens	P O Box 2836	Pasco	WA	99302-
Cofield Contracting Inc	Bud	Brookins	204 NE A Street	College Place	WA	99324-
Columbia Basin Builders	Tim	Pfliger	3800 Riverhaven St	Pasco	WA	99301-3117
Columbia Pumping & Const Inc	Jordan	Vojta	P O Box 2177	Pasco	WA	99302-2177
Columbia River Concrete	Shawn	Mickelson	6111 Coventry Ln	West Richland	WA	99301-
Concrete Connections LLC	Ben	Hedquist	P O Box 4537	Kennewick	WA	99336-0617
Concrete West Incorporated	Robert	Westfall	P O Box 7341	Kennewick	WA	99335-0498
Connell Sand & Gravel	Chris	Lathim	PO Box 498	Kahlotus	WA	99338-2907
Conner Construction Co	Stevie	Conner	4822 Southridge Blvd	Kennewick	WA	99338-7435
Country Const/Masonry Inc	David	Jenkins	77405 Canyon Meadow Dr	Kennewick	WA	99337-6751
Court Concrete LLC	Dennis	Lapp	24404 S Ruff PR SE	Kennewick	WA	99337-6751
Crew R Construction Inc	Jose	Rangel	4511 Atlanta Ln	Pasco	WA	99301-
Culbert Construction Inc	Stevie	Culbert	4908 Sonora Dr	Pasco	WA	99301-8157
Cut Above Inc	Paul	Riedinger	109106 E 297 PR SE	Kennewick	WA	99338-9179

D & G Concrete	Gene	Guse	104902 E Tripple Vista Dr	Kennewick	WA	99338-
D A M Concrete	Dominic	Martinoflich	416 S Fillmore St	Kennewick	WA	99336-2025
D Bishop Const Services LLC	David	Bishop	1241 Fuji Way	Richland	WA	99352-
D Main #1 Inc	D	Damjanovich	2613 N Road 60	Pasco	WA	99301
D-D Tri Rivers Excavating Inc	David	Matson	P O Box 3517	Pasco	WA	99302-
Desert Green Lawn Tree & Pest Control	Scott	Hockersmith	642 Truman Ave	Richland	WA	99352-9104
Devoted Builders LLC*	Fred	Giacci	P O Box 3490	Pasco	WA	99302-
DIV Construction Inc	Vladimir	Keseljovic	616 Wright Ave	Richland	WA	99352-
Don Pratt Construction Inc*	Don	Pratt	7535 W Kennewick Ave Ste I	Kennewick	WA	99336-7784
Double T Construction Ltd	H Lynn	Tegland	1243 Reser Rd	Walla Walla	WA	99362-9738
Doug Seppanen Ent Inc dba Dakota Concrete	Doug	Seppanen	P O Box 5227	Pasco	WA	99302-
Dream Builders LLC	Aaron	Magula	P O Box 766	Richland	WA	99352-0766
Drilling & Sawing Services Inc	Josh	Atwood	5806 W Victoria Ave	Kennewick	WA	99336-
E K Construction	Ed	Kellie	4012 S Quincy Pl	Kennewick	WA	99337-3852
Easton Construction LLC*	Dan	Easton	3810 S Dennis	Kennewick	WA	99337-3130
Elaine Mathes Interiors LLC	Elaine	Mathes	8806 Whipple Rd	Pasco	WA	99301-
Elite Renovations LLC	Trini	Garbay	5711 Roosevelt Ct	Pasco	WA	99301-9281
Envision Construction & Design LLC	Monroe	Davis	1703 S Penn Pl	Kennewick	WA	99338-
Epic Lawn Care & Landscaping	Chris	Cain	705 S Union St	Kennewick	WA	99336-
Etter Construction Inc	Bill	Etter	P O Box 1190	Richland	WA	99352-1190
Evergreen Homes NW	Chrs	Sundstrom	13217 NW 30th Ct	Vancouver	WA	98685-2389
Evergreen Lawn & Tree Care Inc	Larry	Stacy	P O Box 57	Richland	WA	99352-0057
Evergreen Plumbing LLC	Steve	Ellingsen	P O Box 2044	Pasco	WA	99302-2044
Exteriors Northwest Inc	Adam	Soulek	P O Box 3276	Pasco	WA	99302-3276
Exteriors Too PLLC	Steve	Hunt	1011 S Roosevelt St	Kennewick	WA	99338-1313
Factory Electric Inc	Dennis	Crossley	1761 George Washington Way	Richland	WA	99354-2303
Fanco Const Inc dba Intrigue Custom Homes	Paul	Fansler	4025 S Cascade St	Kennewick	WA	99337-5185
Franklin PUD	Todd	Blackman	P O Box 2407	Pasco	WA	99302-
Frasier Homes LLC	Jeff	Frasier	P O Box 4182	West Richland	WA	99353-
Fretzco Construction	Fritz	Dau	2105 Humphreys St	Richland	WA	99352-3649
Frontier Fence Inc	Brad	Snuggs	2516 N Commercial Ave	Pasco	WA	99301-9505
G S S Fabrication Inc	Troy	Grady	1944 Saint St	Richland	WA	99354-2102
G2 Commercial Construction Inc	Doug	Gurthner	201 N Edison St Ste 227	Kennewick	WA	99336-1983
Gale Rew Construction Inc	Brad	Rew	1651 April Loop	Richland	WA	99354-2476
Garnache Landscaping Inc	Brent	Garnache	1212 Columbia Park Trail	Richland	WA	99352-4760
Garden Gate Nursery LLC	Everett	Wray	2761 W Sagemoor	Pasco	WA	99301-8702
Gary Aichele Plumbing Inc	Dave	Knowles	2225 E Isaacs Ave Ste B	Walla Walla	WA	99362-2217

2012 Excavator Mailing for the State of Washington (Count: 15402)

Murphey's Construction
 Norwest Electric-Prosser
 Patrick Hicks Concrete Constr.
 Prosser Cemetery Assn
 Prosser School Dist Trnsptn
 Ricks Construction Co.
 Robert G Reynolds Pls
 South Central Design & Constr.
 Steve Borg Construction
 Taylor Plumbing & Water Cond
 Turfpro
 Valley Cabinet Shop Inc
 Wentz 20 X Excavating
 Wentz 20x Excavating
 Williams Carpet Cleaning Co
 Yakima K9
 Yellow Rose Landscaping Inc

City of Richland

3 Rivers Internet
 Absolute Temperature Control
 Ace Heating & Ac Inc.
 Action Man Plumbing
 Adaptive Construction Llc
 Adtechs Corp.
 Agriquality Testing Inc.
 Air-Tech Svc LLC
 Alder Brook Homes
 All A Board Woodworks
 All About His Craftsmanship
 Allan L. Lebert
 Alliance Restoration Svc Inc
 Alyson Manor Mobile Estates
 American Bldg Maintenance
 American Electric
 Arm & Hammer Construction
 Artistic Treeworks
 Art's Landscape Design
 At & T
 Ati Construction Svc
 Barker Enterprises
 Bayview Surveying Inc
 Bechtel National Inc
 Benchmark Custom Homes LLC
 Benton County Auditor
 Berkey Engineering
 Birch Electric
 Blind Ambition
 Blue Star Enterprises Inc
 Bouten Construction
 Branson Lawn Care Services
 Brashear Electric Inc
 Bresina Construction
 Browning Homes Inc
 Budget Truck Rental
 C & M Landscaping Garden Ctr
 Cachys Landscaping
 Cadillac Lawn Care Inc
 Callaway Construction
 Carl Kinlon Excavation

Castle Air Heating & Cooling
 Cbs
 Charter Cable Sales
 Chemrad Inc.
 Choice Aviation LLC
 Classicurbs
 Cole Drains & Plumbing Repair
 Columbia Basin Solar
 Columbia Basin Tile & Grout
 Columbia River Pibg & Mech
 Construction Concepts
 Core Cabinet Productions
 CRS Woodworking Llc
 D & D Excavating
 D & D Rents
 D I V Construction Inc
 Delhur Industries Inc
 Delta Heating & Cooling
 Desert Green Lawn & Tree Care
 Design Concepts Construction
 Don's Appliance Svc.
 Double S Construction
 Drain Surgeon
 Elegant Concrete Engraving
 Energy Richland Operations
 Etter Construction Inc.
 Evergreen Lawn & Tree Care
 Factory Electric Inc.
 Fire & Water
 First Storage
 Frank Blair's Pro Plumbing Svc
 Freedom Fencing Co. Llc
 Fretzco Construction
 Fuse Heating & AC
 Gale Rew Construction Inc
 Gale Rew Construction Inc
 Gallury Inc.
 Gamache Landscaping Inc
 Gardner Construction
 Garrett Electric
 General Construction Co.
 Genesis Cnstr Tri Cities
 George A Grant Inc
 Glass Nook Speedy Auto Glass
 Hallmark Construction
 Harris & Sons Inc
 Harrison-Ray Water
 Hertz Equipment Rental
 Hillis Mgmt. Llc
 Home Depot
 Honey Dew Enterprises
 Horn Rapids Golf Course Mntnc
 Hoxie House Apts. Llc
 Iet
 Imperial Power Washing
 Inland AC & Htg Inc
 Inland Asphalt Co
 Inland Bath & Shower
 Intermech Inc

Interwest Technology Systems
 Ivs
 J. & A Fencing
 Jen Jan Woodworking
 Jerry's Blind Svc.
 Jerrys Floor Covering Inc
 John Mason Construction LLC
 Jth Construction
 Just Me Construction
 Kary Plumbing
 Ken. Bricker Construction
 Kitchen & Pantry
 Kwik Kerb Mid-Columbia
 Lawn Boys
 Le Page Steven Walter
 Magelsen Rentals Llc
 Magnum Electric
 Mail Center
 Mc Donald's Excavating
 MCGowan Construction Services Inc.
 Michael S Richards
 Mid Columbia Electric
 Mike Colby & Sons Inc
 Mirastar 62051
 Morrison Construction Svc. Inc.
 Mr Rooter
 Murri Construction Inc.
 New Tradition Homes
 New Tradition Homes
 North West Restoration
 Northwest Rentals Ctr Inc
 Oaklynn Construction Inc
 Obv/Dit Joint Venture Llc
 Pacific Wireless Systems Llc
 Paramount Communications Inc
 Paul Ellis Cnstr. & Rmdlg.
 Permit Surveying Inc
 Peters & Keatts Equipment
 Peterson Electric Inc.
 Phoenix Enterprises NW
 Piche Backflow Testing
 Port of Benton Airport
 Port of Benton Offices
 Premier Pest Control & Lawn
 Pringles Power Vac
 Public Works
 Quality Structure One Inc.
 R L Gibson Co
 R. J. Nipper Construction
 Rainbow International
 Randolph Construction
 Red Door Party Rentals LLC
 Richardson's Garage Doors Inc
 Richland Cemetery Assn
 Richland City Public Works
 Richland Mobile Home Park Inc.
 Richland Water Maintenance
 River Walk Village
 Riverside Builders