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Frontier Communications Petition for Competitive Classification

Exhibit 10

Integra Hosted VoIP Service



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**Media Contacts**

Scenna Tabesh, 503-913-1676, [scenna.tabesh@integratelecom.com](mailto:scenna.tabesh@integratelecom.com)  
James McIntyre, 503-546-1016, [integra@mcbu.com](mailto:integra@mcbu.com)

## Integra Telecom Launches Hosted Voice Service

*Company's Hosted Voice Service Introduces a New Level of Fully Managed Business Communications*

**PORTLAND, Ore., Oct. 3, 2012** - Integra Telecom Inc., a leading provider of fiber-based, business-grade networking, communications and technology solutions, now offers Hosted Voice Service. This service provides a fully managed and feature-rich integrated voice, data and equipment solution for business customers of all sizes. Hosted Voice Service introduces customers to the benefits of an integrated communications solution from a single service provider, eliminating the cost of deploying or acquiring on-site communications equipment and providing consistent, simplified billing via a fixed monthly fee.

"With Hosted Voice Service, Integra satisfies business customer demand for a reliable, fully managed communications solution. This offering allows businesses to focus on their growth and day-to-day priorities, leaving network support and management in the hands of one trusted provider—Integra," said Joe Harding, senior vice president of marketing at Integra Telecom. "Regardless of business size, Hosted Voice Service provides customers with a scalable product that grows with their rapidly evolving needs, while also offering the superior service that differentiates Integra from the competition."

Built by partnering with leading industry vendor Metaswitch Networks, Integra's Hosted Voice Service offers businesses a flexible and affordable business grade communications solution over a fully managed fiber-based IP network for complete data and voice integration, requiring minimal costs and limited IT support. Further, this complete integrated communications package introduces a powerful solution for businesses with single or multiple service locations. Hosted Voice Service complements and enhances Integra's existing portfolio of managed PBX and premise-based equipment to address the full range of user requirements and purchasing preferences. The features of Hosted Voice Service include:

- Integrated voice/data circuit up to 100 Mb/s;
- Per line feature package bundle and optional a la carte features;
- Fully managed customer premise equipment (CPE); and
- Service management through a simple and secure web portal.

"We are excited for the opportunity to expand our relationship with Integra as their chosen hosted voice service provider," said John Lazar, CEO of Metaswitch. "Integra recognizes the importance of strong partnerships to deliver a cost-efficient, extremely high quality hosted voice solution and to further meet the growing demand for cloud-based services."

Hosted Voice Service is available throughout Integra's major metropolitan markets offering a unified communications experience - one vendor, one bill - with simplified and predictable pricing. This most recent offering joins Cloud Firewall Service, Managed PBX, Online Data Storage and Collaboration & Messaging Services as part of Integra's growing Managed & Cloud Services portfolio.

For more information about Integra's Hosted Voice Services, visit [www.integratelecom.com](http://www.integratelecom.com).

**About Integra Telecom**

Integra is one of the largest facilities-based providers of communication and networking services in the western United States. We connect businesses of all sizes with advanced networking, communications and technology solutions in 35 metropolitan markets. Integra owns and operates an enterprise-class network consisting of a 5,000-mile long-haul fiber-optic network, 3,000 miles of metropolitan fiber and a nationwide IP/MPLS network. Our fiber network connects directly to more than 2,000 enterprise buildings and data centers. Through our expansive Ethernet footprint, we can deliver high-bandwidth services to more than 400,000 businesses. At Integra, we understand our customers need reliable, secure and flexible solutions delivered with unmatched expertise and quality of service. For more information, visit [www.integratelecom.com](http://www.integratelecom.com).

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