

WNU-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

B. Definitions

Interface

That point on the premises of the customer at which provision is made for connection of Company facilities to facilities provided by others.

Lifeline

See Washington Telephone Assistance Program.

Line Extensions

See Service Extensions.

Local Calling Plans

Optional calling plans offer expanded local calling areas for an additional monthly rate.

Local Exchange

In connection with foreign exchange service, that exchange in which the primary termination of the Network Access line is located.

Local Message

Communication between customers within the same local service area.

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line, and not connected for switched exchange service.

Local Service

Telephone service furnished between customers' telephones located within the same local service area.

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RULES AND REGULATIONS

B. Definitions

Toll Service

Telephone Service between exchanges or locations for which a toll rate is charged.

Trade Name

The name or style under which a concern conducts its business and by which it is generally known to the public.

Tribal Link Up

A national, consumer education and outreach program designed to promote universal service to low-income households and to get those who do not have service onto the telephone network.

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Trunk Line

See Central Office Trunk.

Utility

See Company.

Washington Telephone Assistance Program

A program which provides reduced monthly rates for low-income residential customers who meet established eligibility requirements.

(M) Material relocated from Sheet 6.

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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP)

a. Lifeline Service

Lifeline Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interexchange services, access to directory assistance, and toll restriction services.

Lifeline Service applies the current Federal Baseline Credit amount to offset the federal End User Subscriber Line Charge as specified in Frontier's Tariff FCC No. 5.

An additional supplemental reduction will be made to the local single line residential rate of qualifying Lifeline Service customers. (C)

Lifeline Service can only be associated with the primary residential connection.

Funding for Lifeline Service baseline amount and the supplemental reduction amount is obtained from a universal service support mechanism which all telecommunications carriers, that provide interstate telecommunication services, contribute to on an equitable and non-discriminatory basis. (C)

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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP) (Continued)

a. Lifeline Service (Continued)

Lifeline Service may not be disconnected for non-payment of toll charges.

Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

Applicants who qualify for Lifeline Service also qualify for a discount on nonrecurring service installation charges under the Washington Telephone Assistance Program.

(C)

Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge.

Lifeline Toll Restriction Service allows access to local, 911, 0-, 1+800/877/888 etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0- and a operator surcharge will be applied. Access to Service Activation Codes "*" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+, 011+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+555-1212, 1+/0+NPA-555-1212), 1+900 calls, 1+700, 976 calls, and IntraLATA toll calls.

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RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP) (Continued)

b. Washington Telephone Assistance Program (WTAP) (Continued)

The Washington Telephone Assistance Program (WTAP) is applicable only to the customer's principal residence line.

The normal service request or change charge which would apply when changing to a different type, class, or grade of service will not apply when changing to WTAP.

Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed. See Lifeline Toll Restriction Service in Section 2, 11, a.

The Washington Telephone Assistance Program (WTAP) is funded via an excise tax of \$.13 per month applied to each Network Access line. An amount of \$.13 per month is to be applied on all Network Access lines.

Tribal Land residents who qualify for Lifeline/Washington Telephone Assistance Program (WTAP) also qualify for an additional discount on nonrecurring service installation charges under Tribal Link Up (Section 5).

(C)
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(C)

c. Eligibility Requirements

Lifeline Service/Washington Telephone Assistance Program (WTAP) are only available to low income residential customers who meet the following criteria:

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RULES AND REGULATIONS

B. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP) (Continued)

d. Rates and Charges

A total credit amount applies to the Lifeline/Washington Telephone Assistance Program (WTAP) customer's monthly bill as follows:

	<u>Monthly Rate</u>	
Federal and State Lifeline Credits for a One-Party Line:		(C)
a. Federal Lifeline Support Credit (includes Federal End User Common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25	
b. All Rate Groups in WTAP (\$1.75 plus \$1.75) ¹	3.50	(C)

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¹ The Federal Supplemental and Matching piece is \$1.75 plus half of the state amount funded up to a maximum of \$1.75.

(D)
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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP) (Continued)

d. Rates and Charges (Continued)

With the exception of the initial installation charges, (see Washington Telephone Assistance Program (WTAP), Section 2.b all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates. (C)

When a customer is no longer eligible for Lifeline Service/Washington Telephone Assistance Program (WTAP), the credit amounts specified previously will be discontinued, and regular tariffed rates and charges will apply.

For any WTAP application made from August 12, 2010 through August 12, 2013, the Company will provide a one time \$75 credit to any WTAP-qualified customer that fails to receive the appropriate discount, credit, or waiver of the deposit within the first bill cycle after application, provided that for existing customers the application is received ten or more calendar days prior to the end of the customer's bill cycle.

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RULES AND REGULATIONS

C. General Regulations (Continued)

12. Native American Lifeline¹

Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Section 2, Sheet 37.3 preceding or one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard) (C)
- National School Lunch Program's (free meals program only) (C)

If a resident of a federally recognized tribal land satisfies the Lifeline/Washington Telephone Assistance Program (WTAP) eligibility criteria as defined in Section 2, the resident will receive the state support, as well as the additional enhanced federal support. (C)
 (C)

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

<u>Reservation</u>	<u>Exchange</u>
Confederated Tribes of the Colville Reservation	Tonasket Republic Brewster Bridgeport
Lummi Tribe of the Lummi Reservation	Ferndale
Nooksack Indian Tribe	Everson Deming Lynden
Sauk-Suiattle Indian Tribe	Darrington

¹ Program will be available on October 1, 2001.

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

12. Native American Lifeline (Continued)¹

<u>Reservation</u>	<u>Exchange</u>
Shoalwater Bay Tribe of the Shoalwater Bay Indian Reservation	Grayland
Stillaguamish Tribe	Arlington
Swinomish Indians of the Swinomish Reservation	Anacortes LaConner
Tulalip Tribes of the Tulalip Reservation	Marysville
Upper Skagit Indian Tribe	Sedro Woolley

(D)
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(D)

¹ Program will be available on October 1, 2000.

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

D. Tribal Link Up (C)

1. General

Tribal Link Up helps low-income Tribal Land subscribers initiate telephone service by providing to qualifying residential subscribers a 100% reduction, up to \$100.00 in Tribal Link Up installation credits to establish telephone service. (C)

Tribal Link Up can only be associated with the primary residential connection. (C)

A 3-month deferred payment schedule as outlined in Section 5.A will be established for the charges for initiation of local telephone service at the customer's option.

Funding is obtained from a universal service support mechanism to which all telecommunications carriers, that provide interstate telecommunications services, contribute to on an equitable and nondiscriminatory basis.

2. Eligibility Requirements

In order to qualify for Tribal Link Up, the applicant must meet the income test for a general low income assistance program listed below and also shown in the Native American Lifeline section of the tariff, Section 2, Sheet 44: (C)

- (a) Medicaid (C)
- (b) Supplemental Nutrition Assistance Program
- (c) Supplemental Security Income
- (d) Federal Public Housing Assistance
- (e) Low-Income Home Energy Assistance Program
- (f) National School Lunch Program's Free Lunch Program
- (g) Temporary Assistance for Needy Families
- (h) Head Start (only those households meeting its income qualifying standard) (C)

Applicants will be certified eligible by the Department of Social and Health Services (DSHS).

Tribal Land applicants who qualify for Lifeline/Washington Telephone Assistance Program (WTAP) also qualify for Tribal Link Up and Native American Lifeline. (C)

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SERVICE CHARGES

D. Tribal Link Up (Continued) (C)

3. Special Conditions-Native American Link Up Discount¹

Subscribers who live on federally recognized tribal lands and meet the Native American Lifeline eligibility criteria described in Section 2, Sheet 44 are eligible for federal assistance of a 100% reduction, up to \$100.00 in Tribal Link Up installation credits to establish telephone service. Installation credits include initial connection charges in Section 5 and line extension charges in Section 2. (C)

This additional credit will be available to Native American Lifeline customers who live in the following exchanges:

- | | |
|------------|---------------|
| Anacortes | Ferndale |
| Arlington | Grayland |
| Brewster | LaConner |
| Bridgeport | Marysville |
| Darrington | Republic |
| Deming | Sedro Woolley |
| Everson | Tonasket |

(D)

(D)

¹ Program will be available on October 1, 2000.